Citizens Survey 2015 Index of Dashboards

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35. Mental Wellbeing Categories (1 of 2)

36. Mental Wellbeing Categories (2 of 2)

37. Loneliness

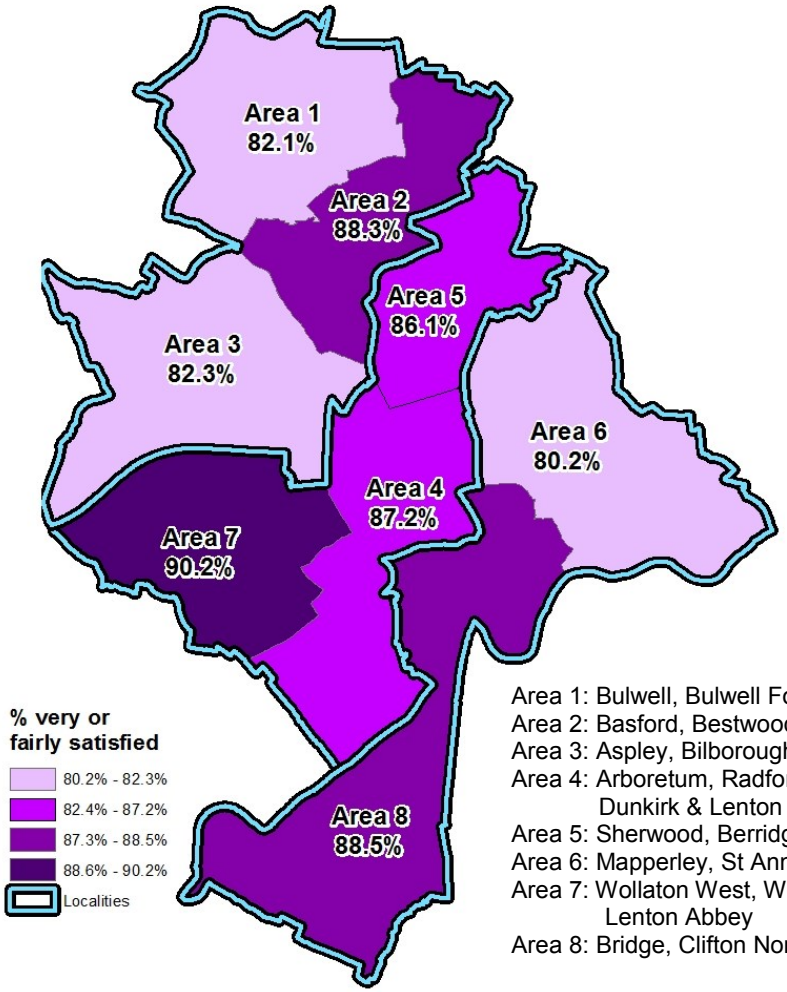
38. Travel to Work

Correlations between Questions

1: Local Area Satisfaction

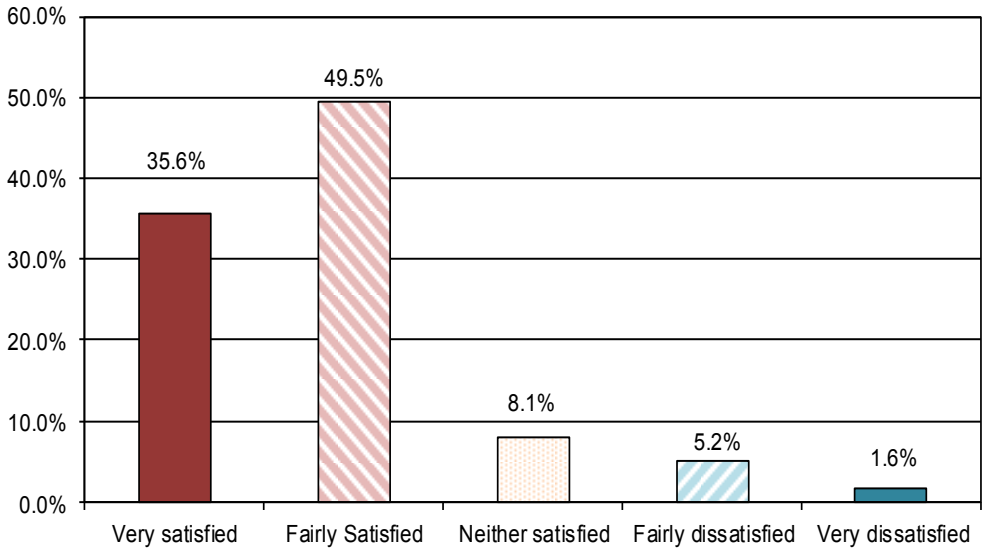
Headline: 85% satisfied with local area

Percentage of respondents who are very or fairly satisfied with their local area.

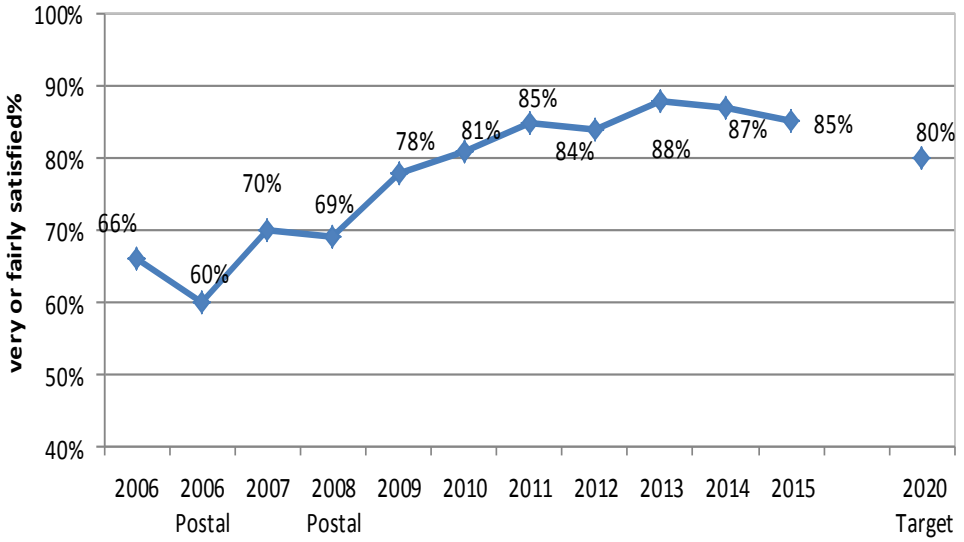


Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Local area satisfaction



City change over time (percentage very or fairly satisfied)

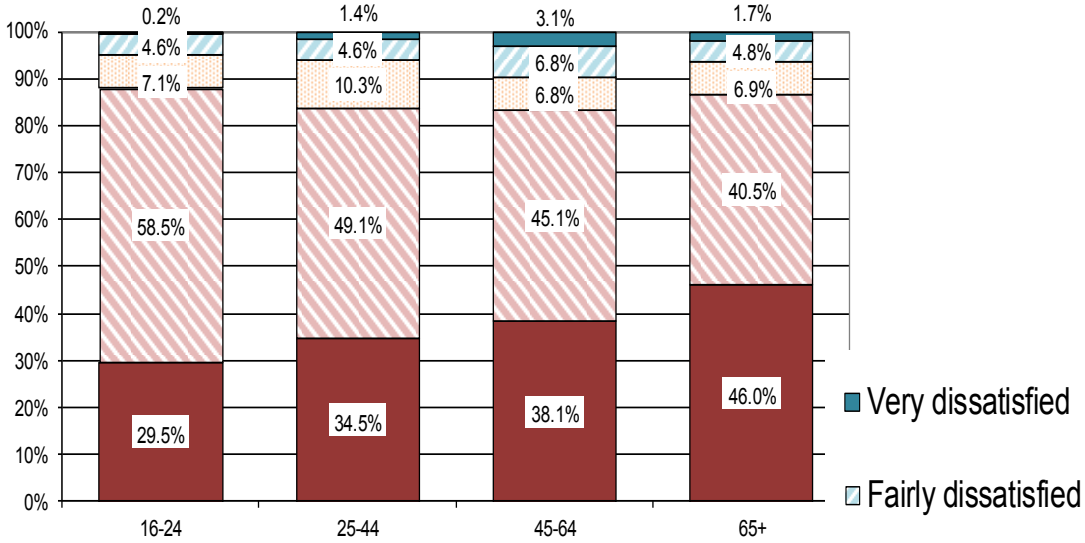


Based on 2,020 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

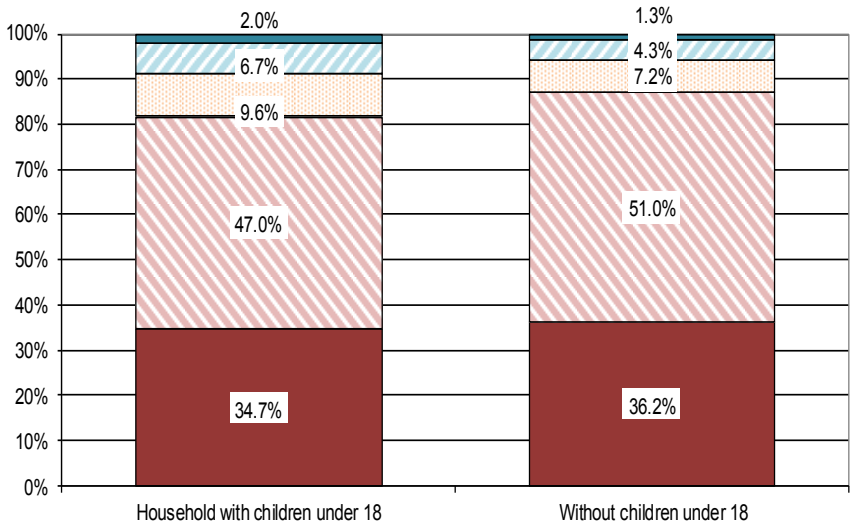
Key Points

- Over 90% of people in Area 7 are satisfied with their local area.
- Satisfaction is highest amongst people in full time education.
- The lowest levels of satisfaction are amongst people who are 'otherwise not in paid work' or households with children.

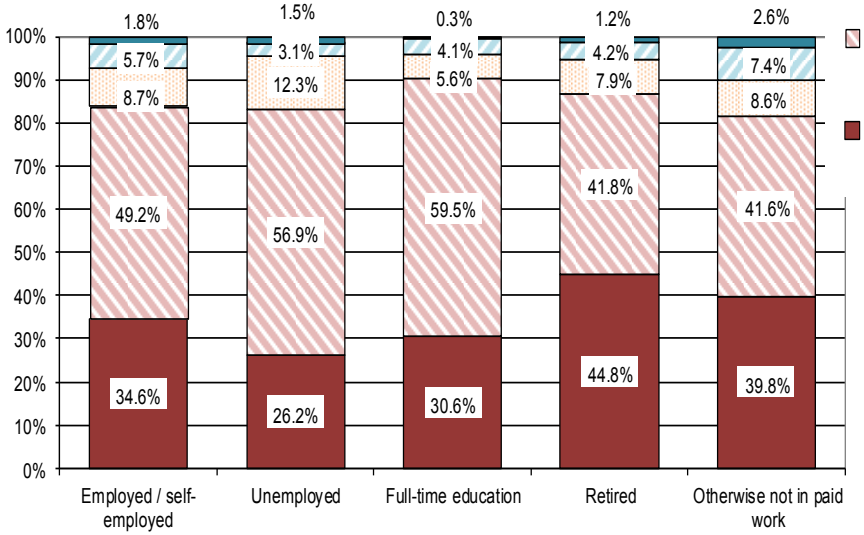
Satisfaction by age



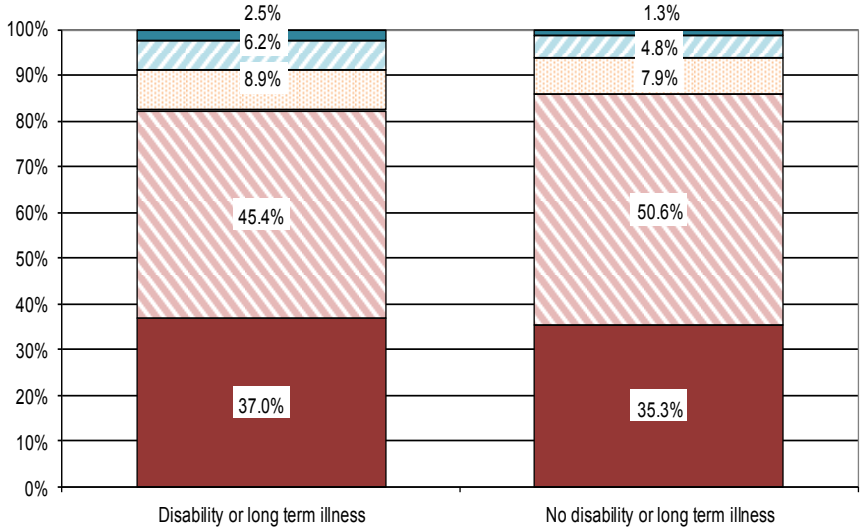
Satisfaction by children in household



Satisfaction by employment status



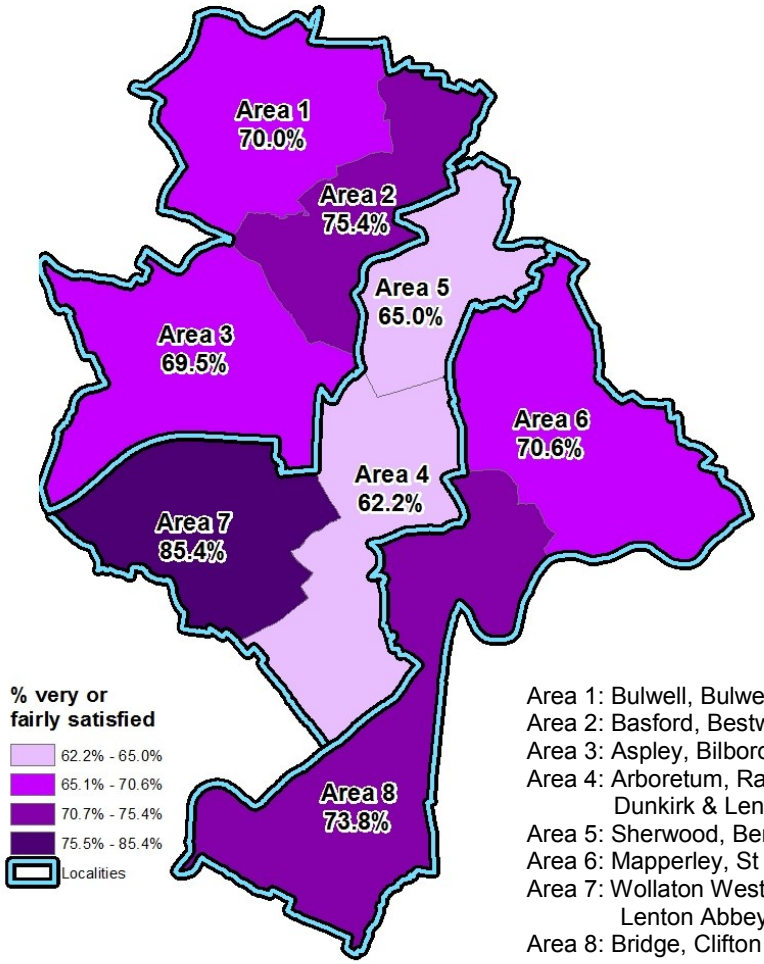
Satisfaction by disability or long term illness



2: Cleanliness of Local Area

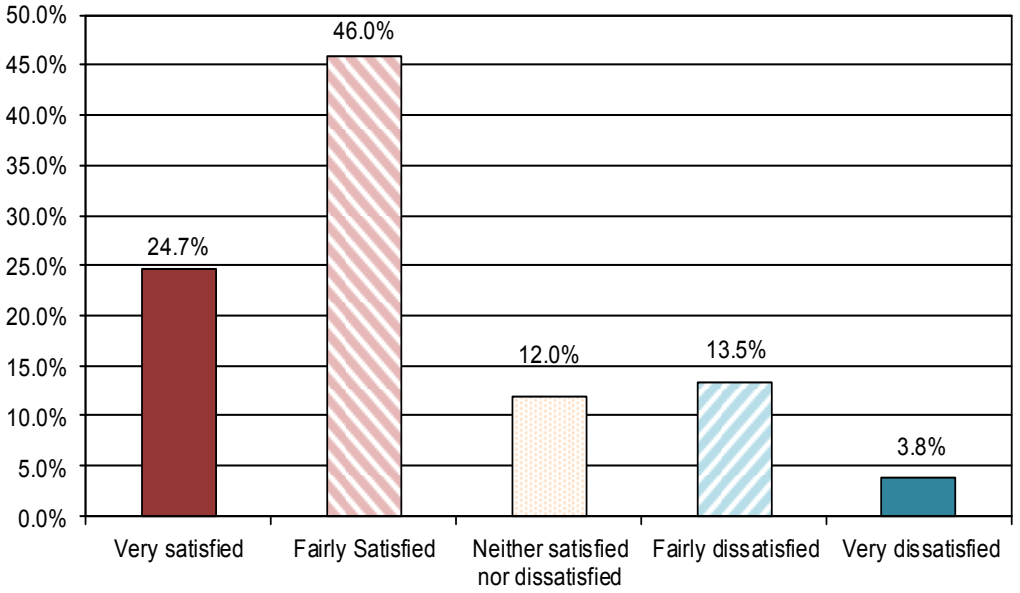
Headline: 71% satisfied with cleanliness of their local area

Percentage of respondents who are very or fairly satisfied with the cleanliness of their local area.

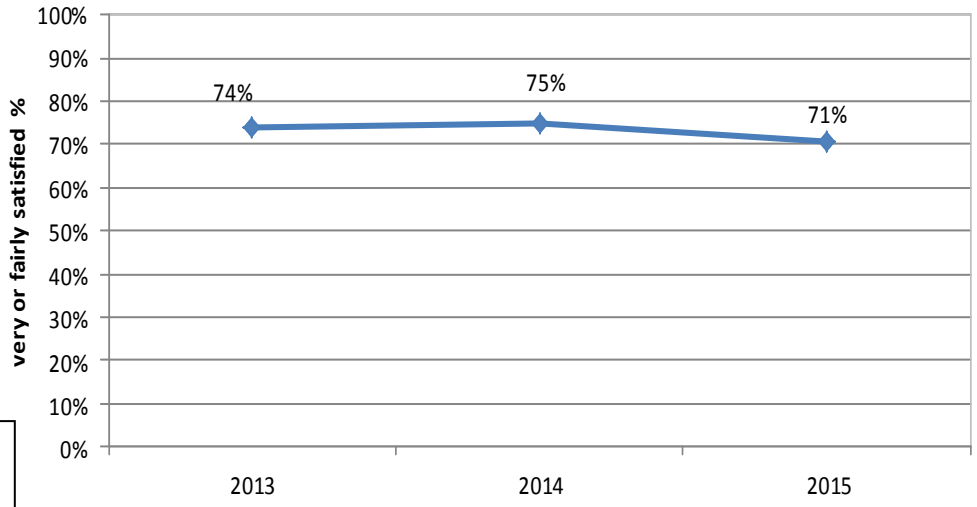


Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
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Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Satisfaction with cleanliness of local area



Change over time

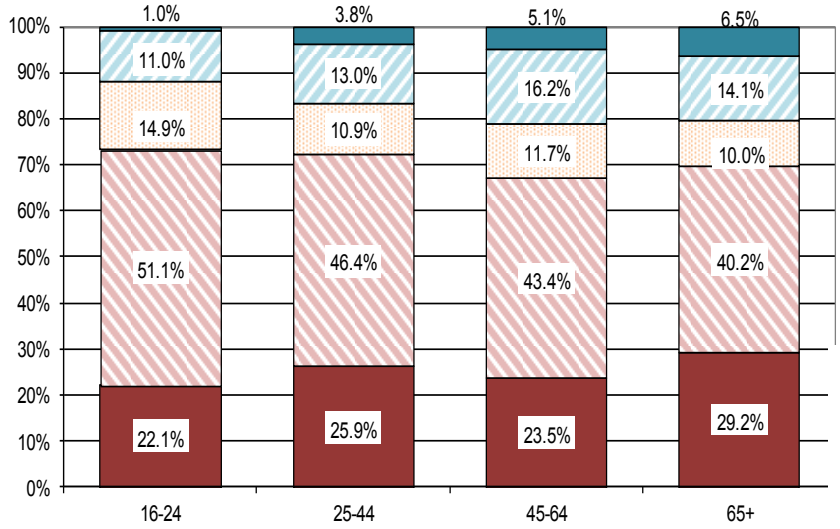


Based on 2,017 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

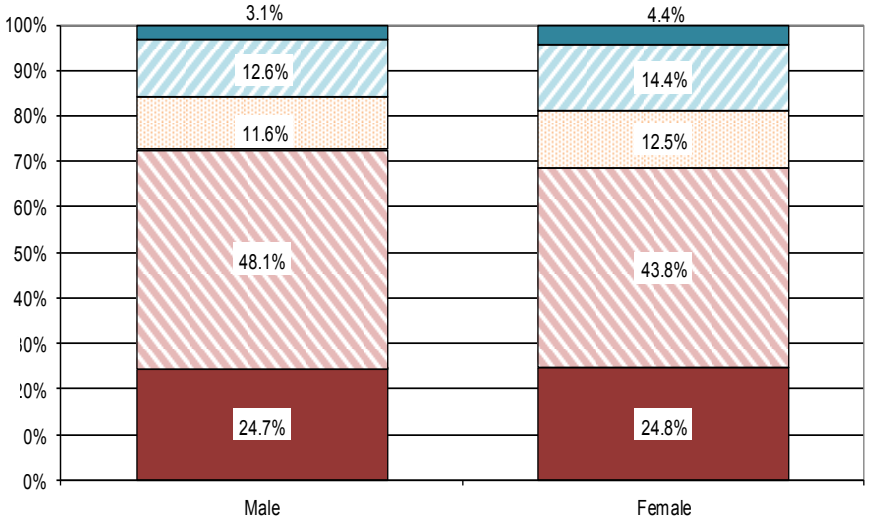
Key Points

- Satisfaction is highest in Area 7 and lowest in Area 4.
- Satisfaction is highest amongst 16-24 age group, men and people without a disability or long term illness.
- The lowest levels of satisfaction are amongst the people with a disability or long term illness, women and retired people.

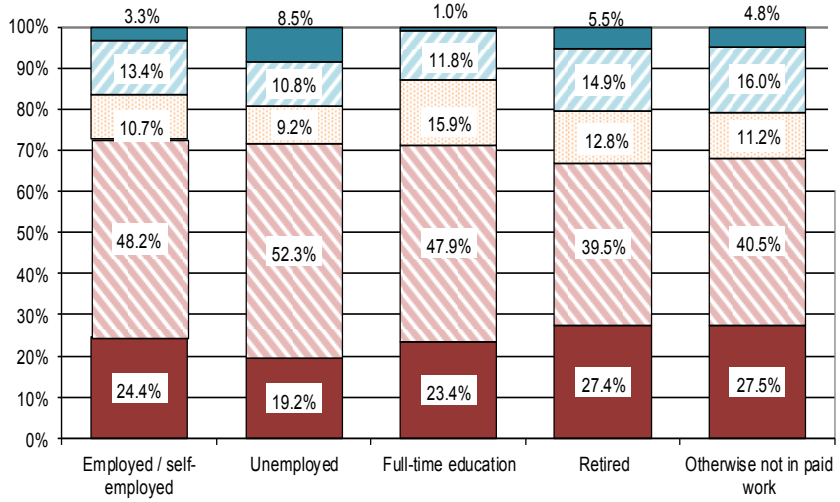
Satisfaction by age



Satisfaction by gender



Satisfaction by employment status



Very dissatisfied

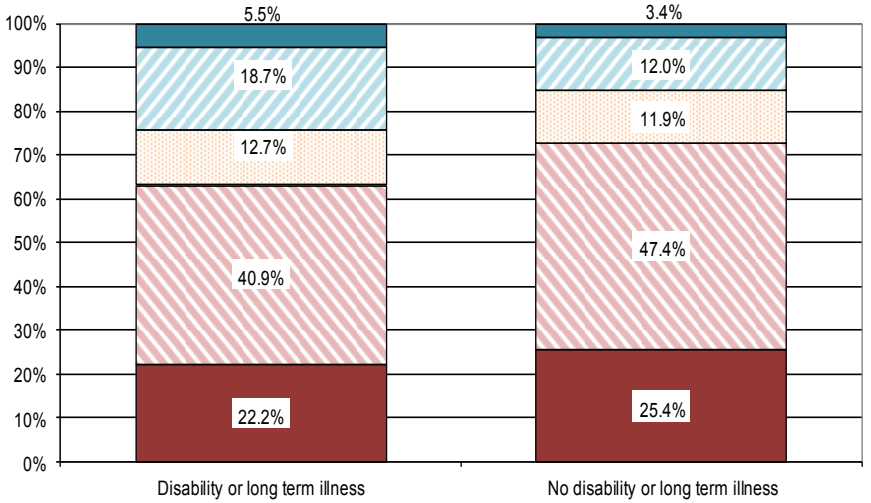
Fairly dissatisfied

Neither satisfied nor dissatisfied

Fairly Satisfied

Very satisfied

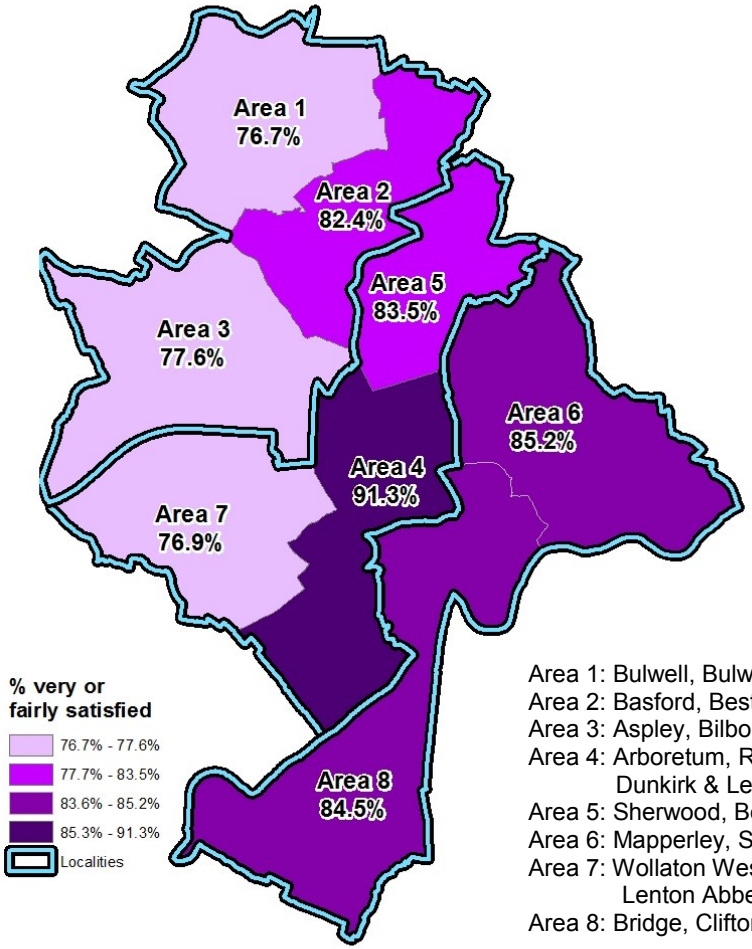
Satisfaction by disability or long term illness



3: Cleanliness of the City Centre

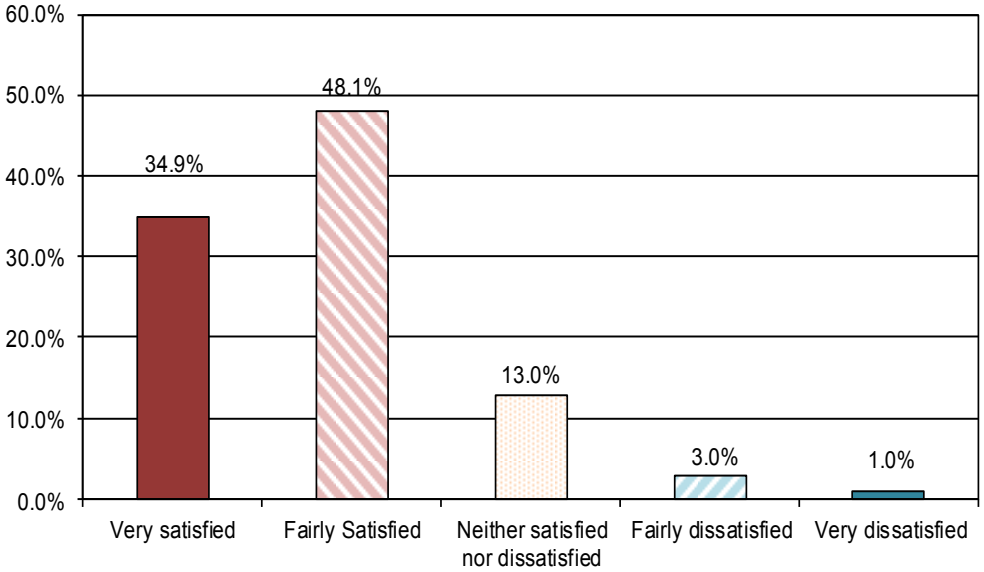
Headline: 83% satisfied with cleanliness of the City Centre

Percentage of respondents who are very or fairly satisfied with the cleanliness of the City Centre.

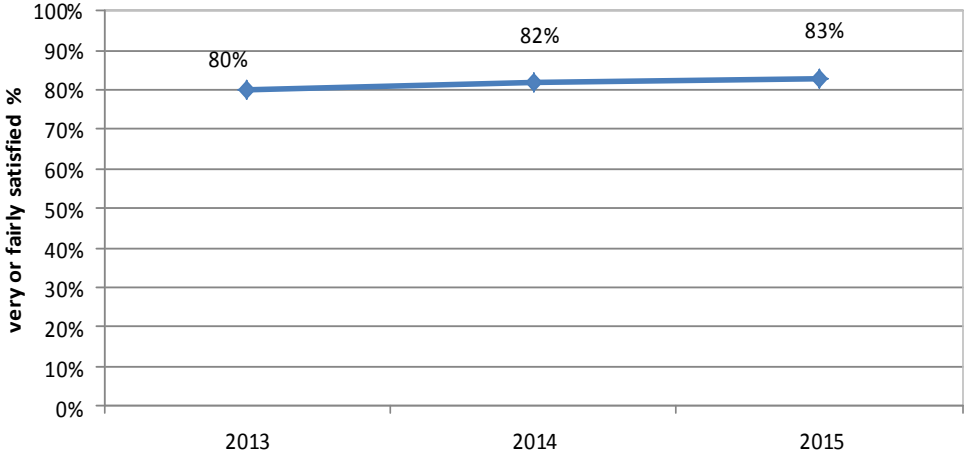


Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Satisfaction with cleanliness of the City Centre



Change over time

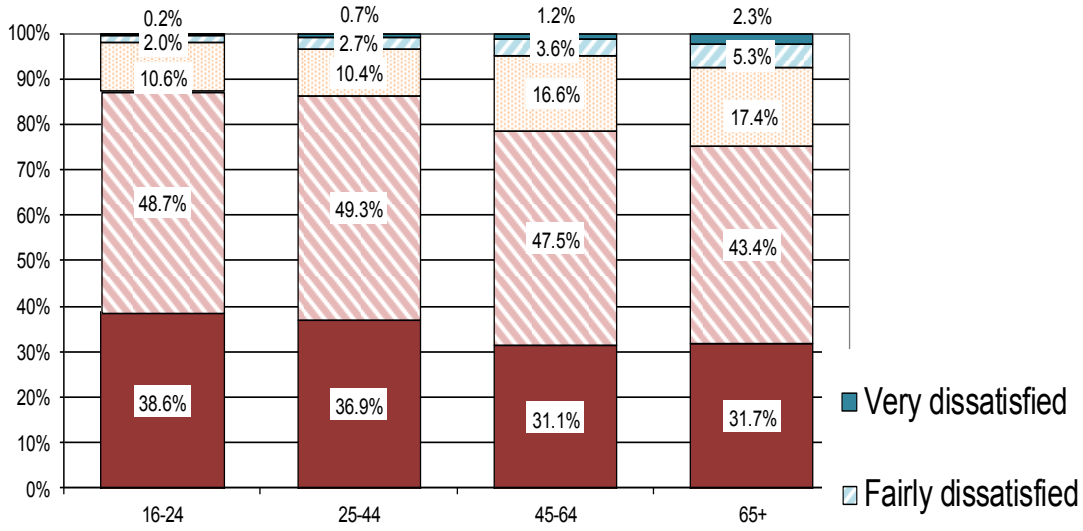


Based on 1,953 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

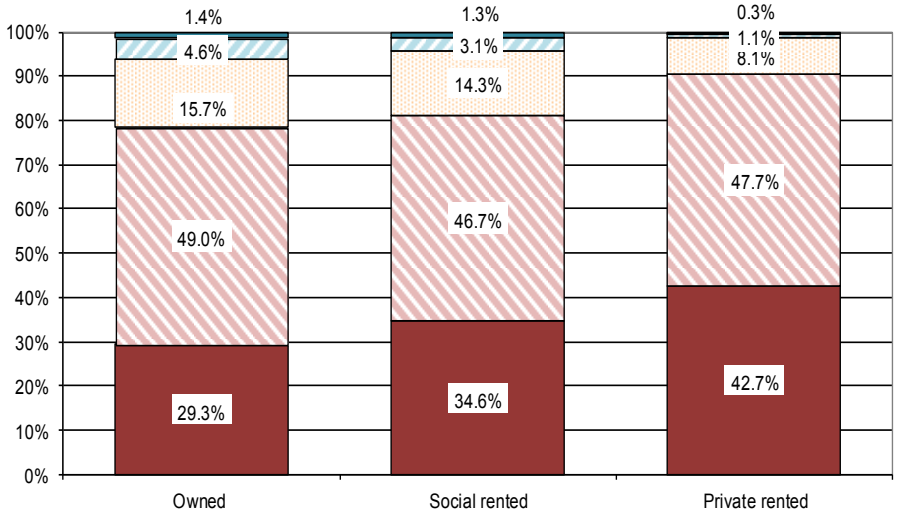
Key Points

- Satisfaction is highest in Area 4 and lowest in Areas 1 and 7.
- Satisfaction is highest amongst people in private rented accommodation and in full time education.
- Retired people and those with a disability or long term illness are least likely to be satisfied with the cleanliness of the City Centre.

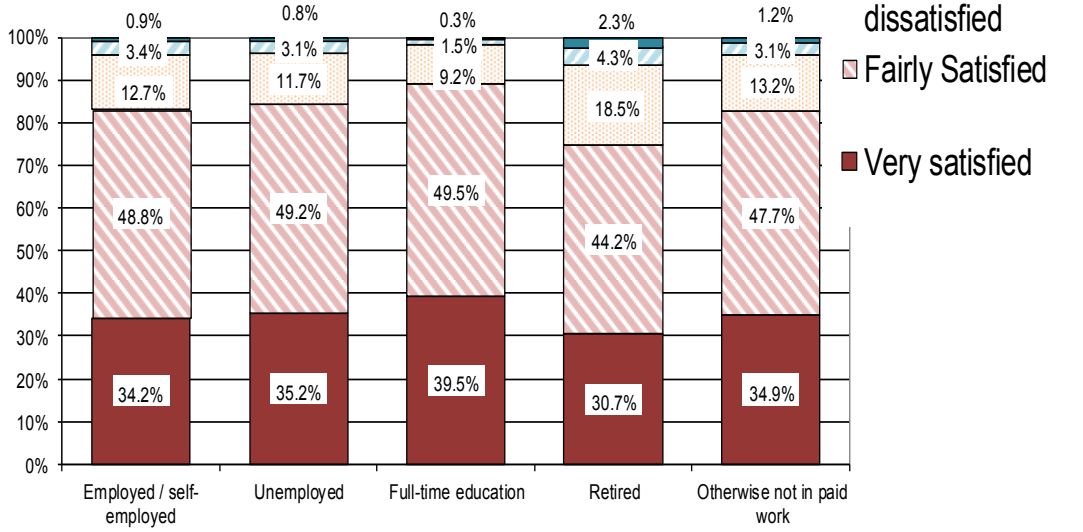
Satisfaction by age



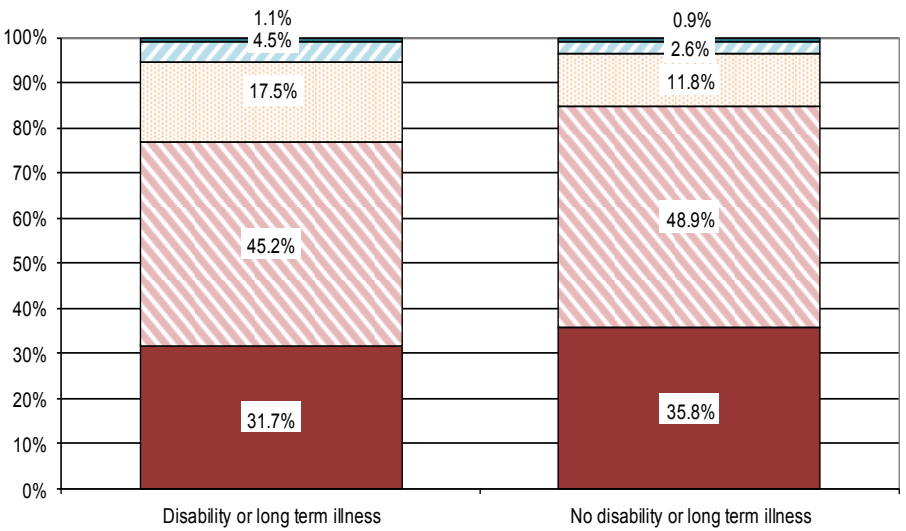
Satisfaction by tenure



Satisfaction by employment status



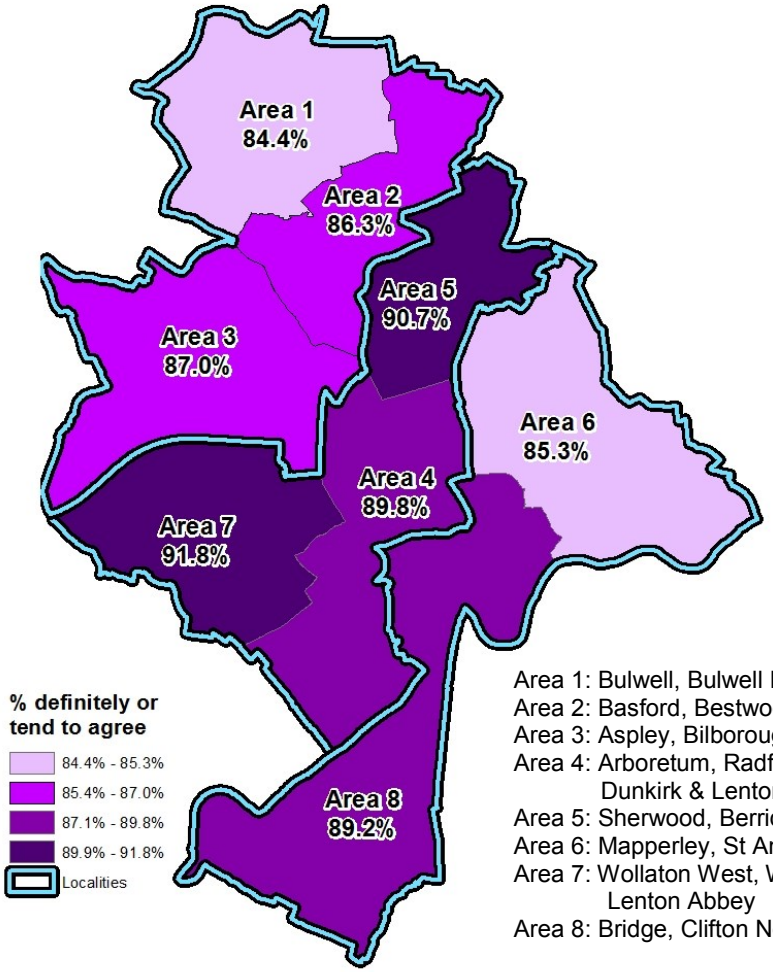
Satisfaction by disability or long term illness



4: Local Area Cohesion

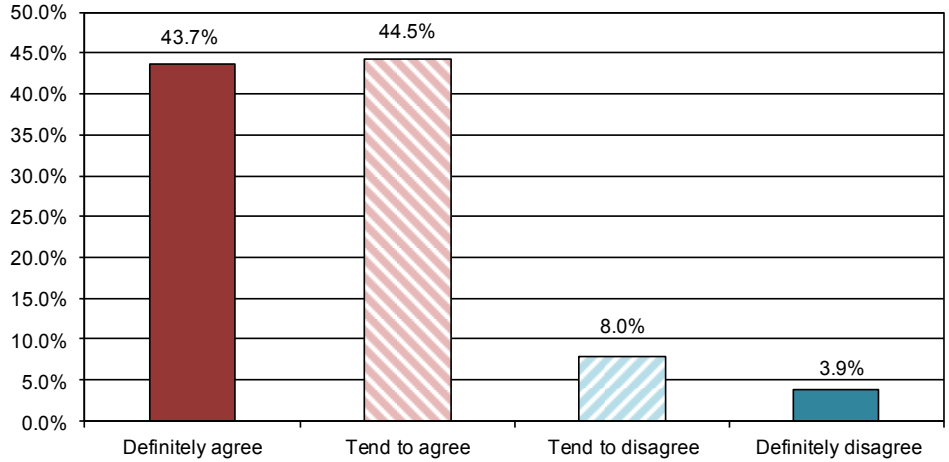
Headline: 88% agree that people from different backgrounds get on well

Percentage of respondents who definitely or tend to agree their local area is a place where people from different backgrounds get on well.

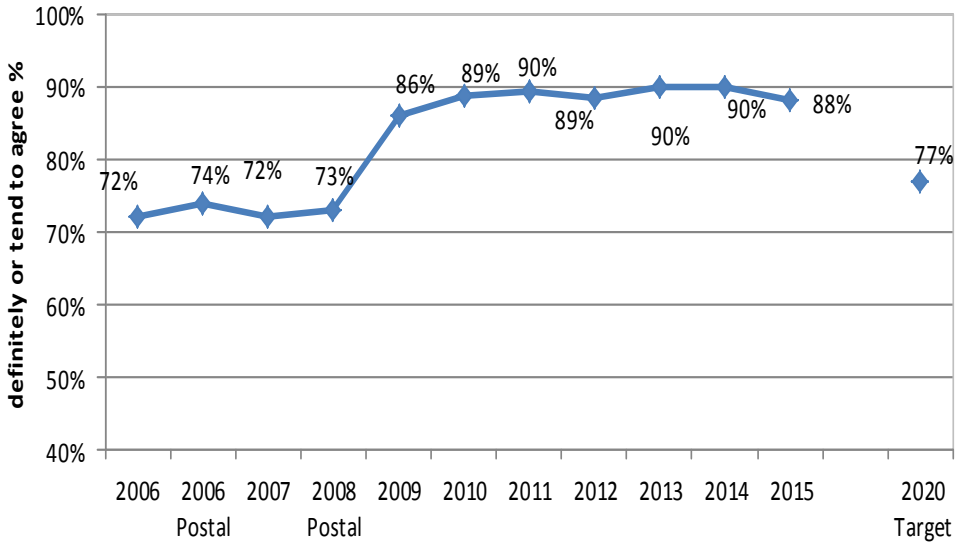


Area 1: Bulwell, Bulwell Forest
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Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Local Area Cohesion



City change over time (percentage agree or tend to agree)

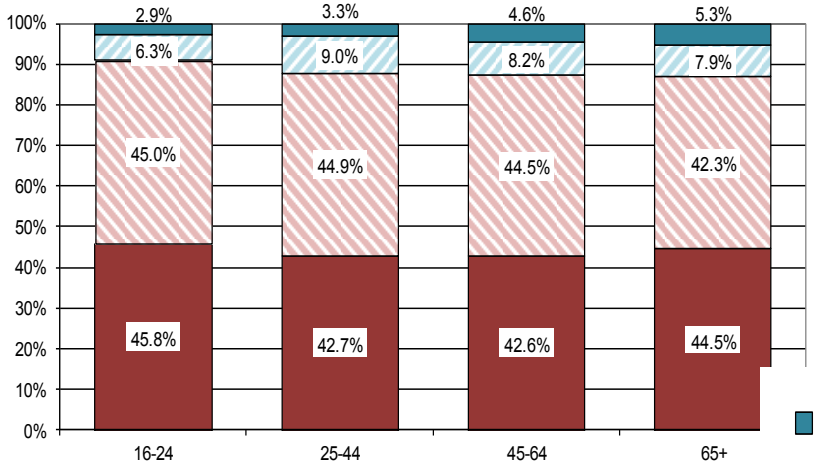


Based on 1,867 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

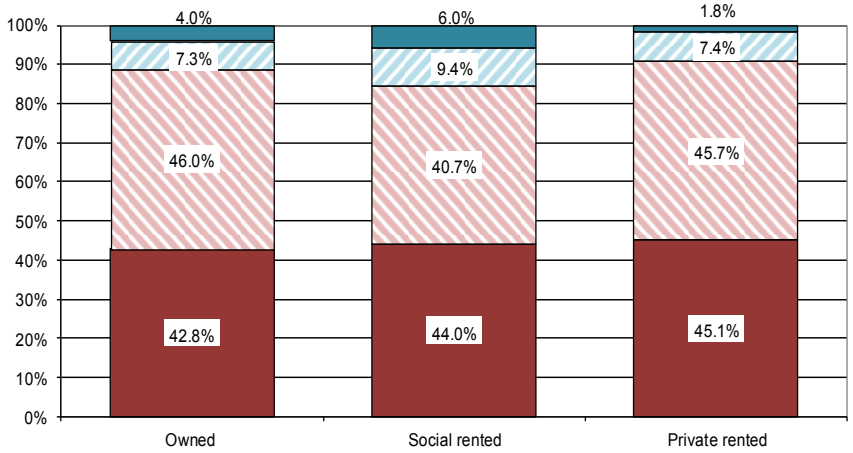
Key Points

- The proportion of respondents who agree that, in their local area, people from different backgrounds tend to get on well remains high at 88%.
- White British and BME groups are equally likely to agree that people from different backgrounds get on well.
- People in full time education are most likely to agree and people 'otherwise not in paid work' are least likely to agree.

Opinion by age

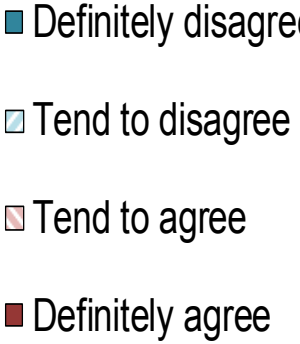


Opinion by housing tenure

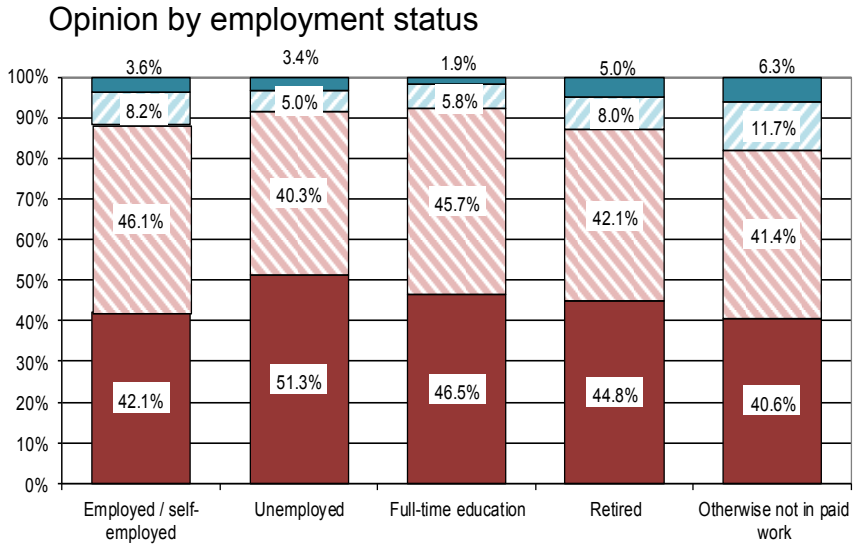


Opinion by ethnicity





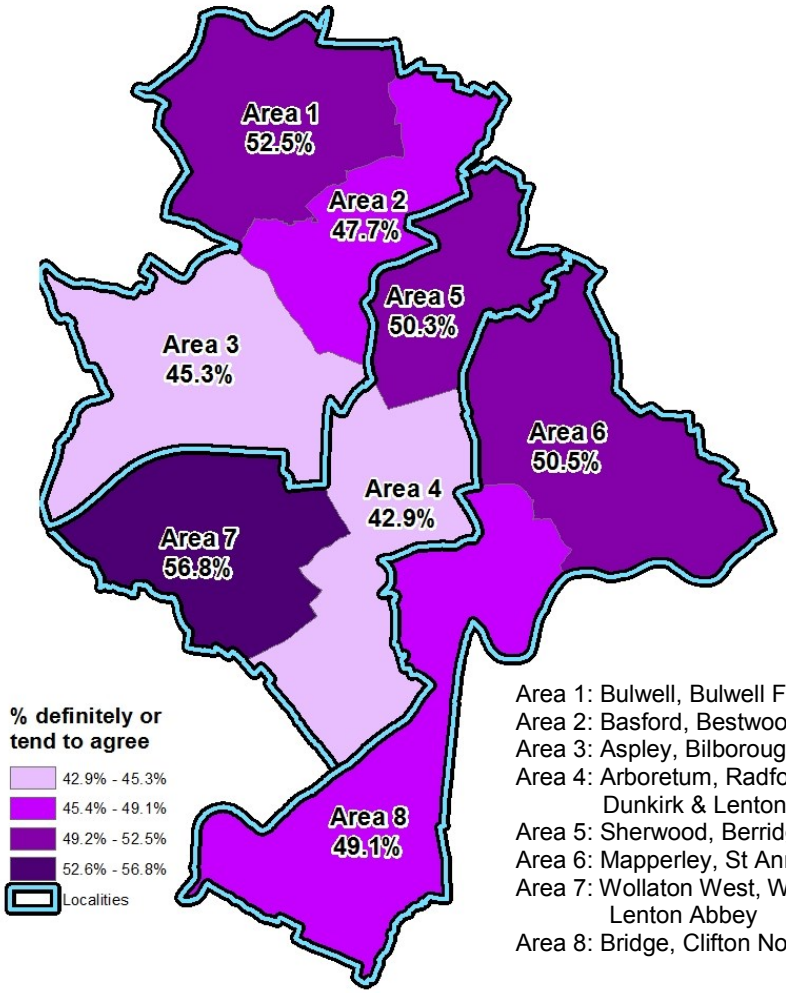
Opinion by employment status



5: Ability to influence local decisions

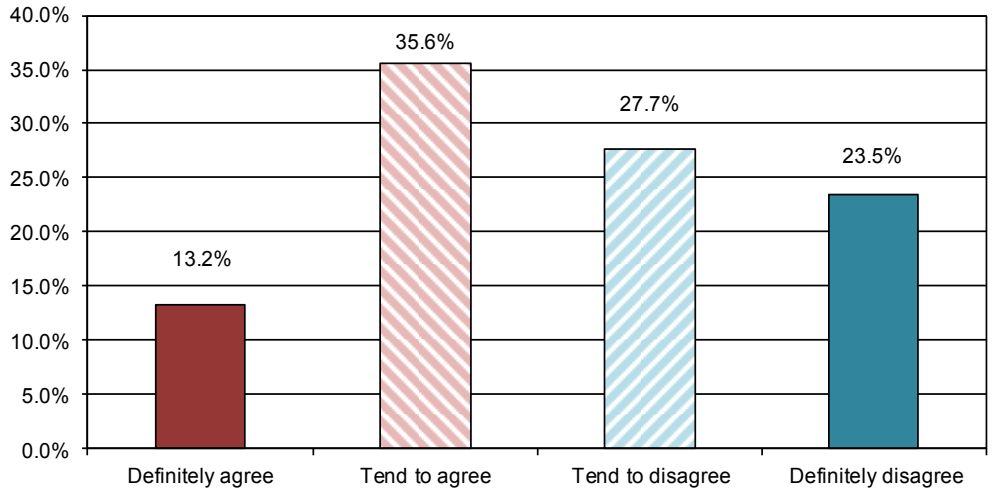
Headline: 49% feel they can influence decisions

Percentage of respondents who definitely or tend to agree they can influence decisions which affect their local area

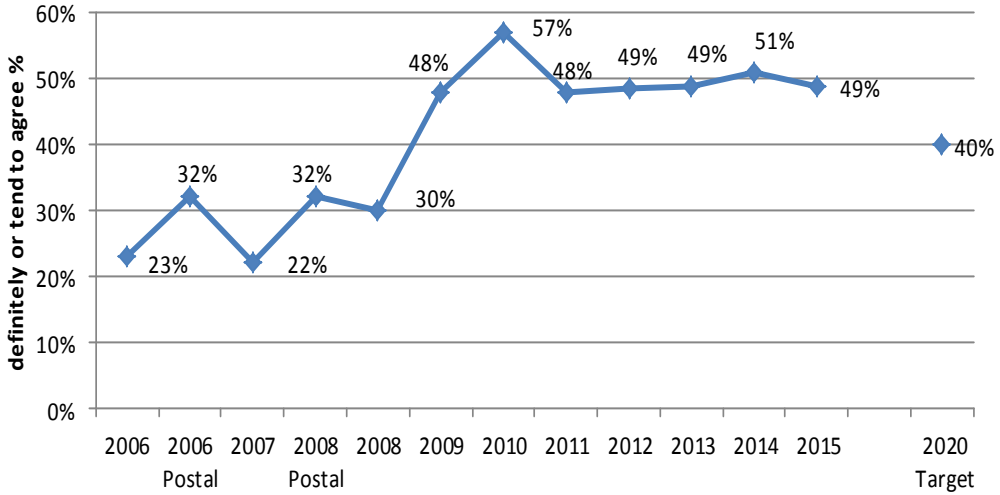


Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
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Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Ability to influence local decisions



City change over time (percentage definitely or tend to agree)

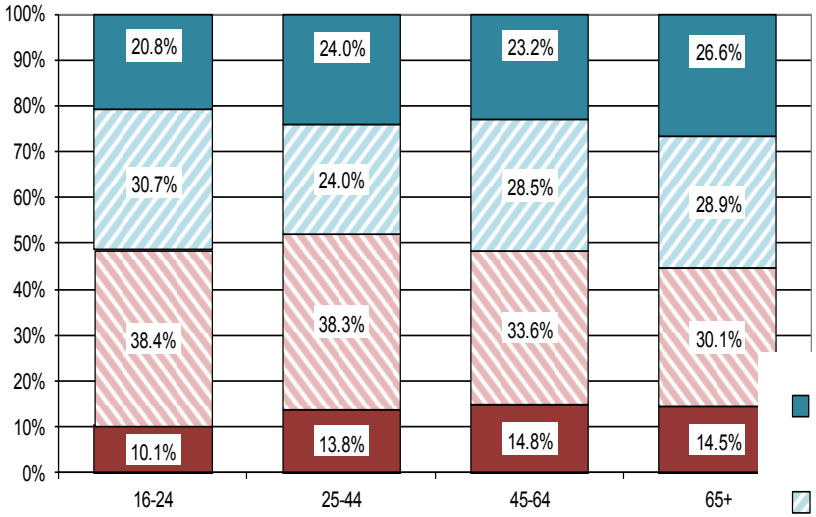


Based on 1,616 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

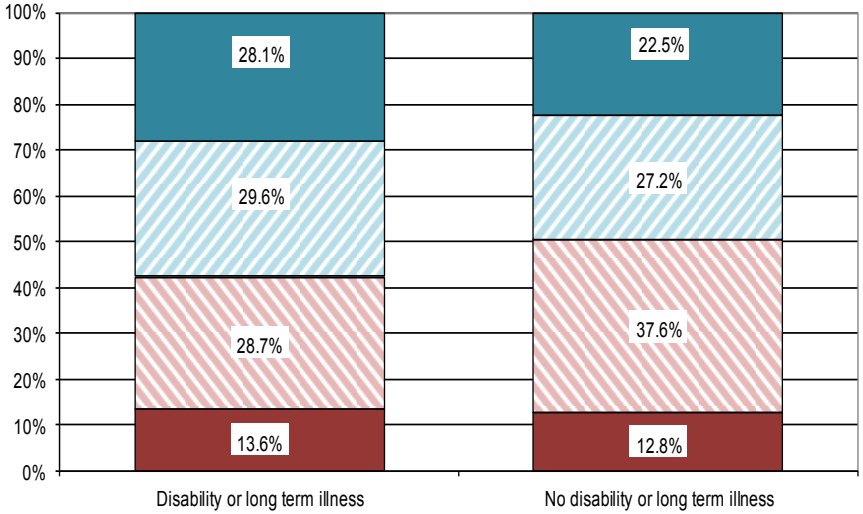
Key Points

- Area 7 has the highest proportion of people who agree they can influence decisions that affect the local area, Area 4 has the lowest proportion.
- Unemployed people and households with children are the most likely to agree that they can influence decisions.
- Retired people and those with a disability or long term illness are least likely to agree.

Opinion by age

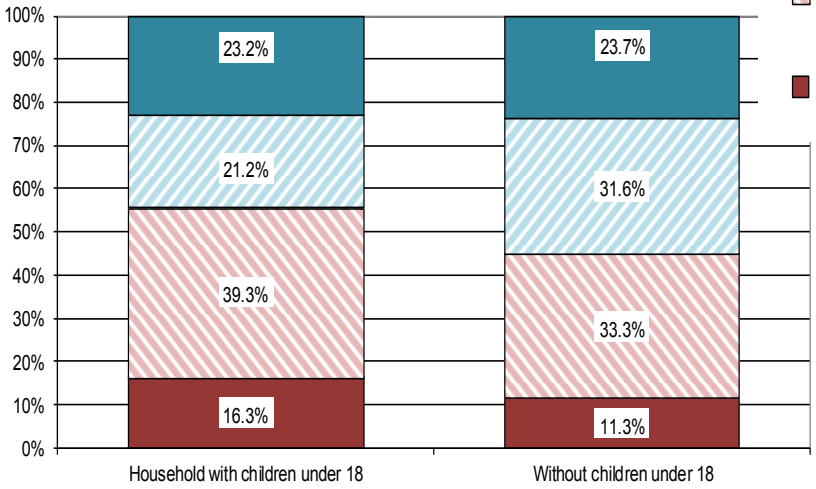


Opinion by disability or long term illness

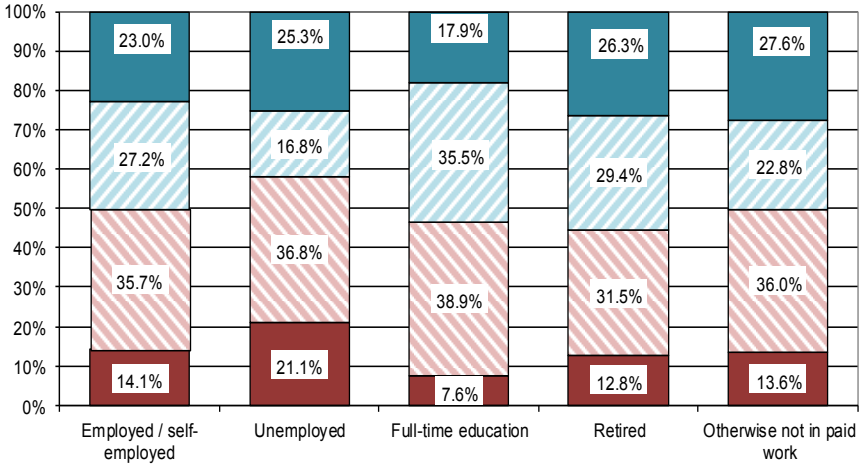


Definitely disagree
Tend to disagree
Tend to agree
Definitely agree

Opinion by children in households



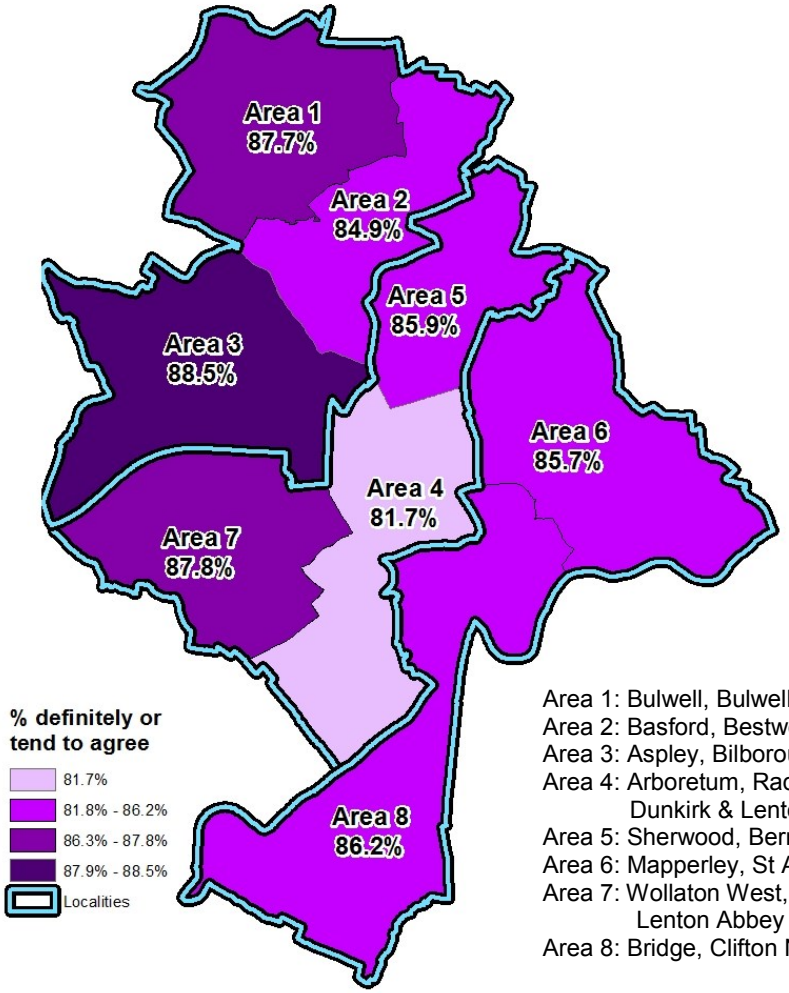
Opinion by employment status



6: Ability to rely on local people

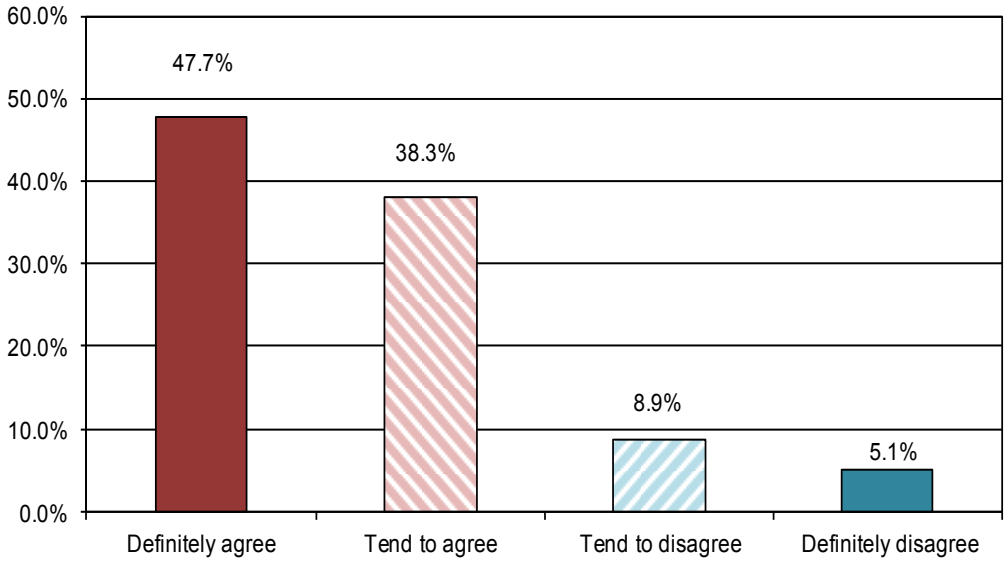
Headline: 86% of people agree they can rely on friends, family or neighbours

Percentage of respondents who definitely or tend to agree they can rely on local people (friends, family, neighbours) to provide help.



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Ability to rely on local people to help

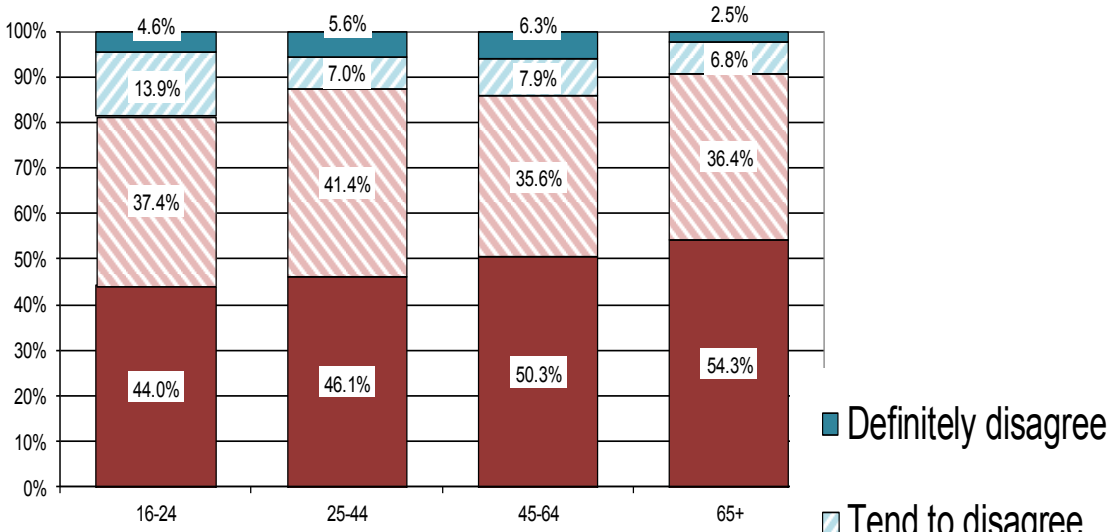


Based on 1,934 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

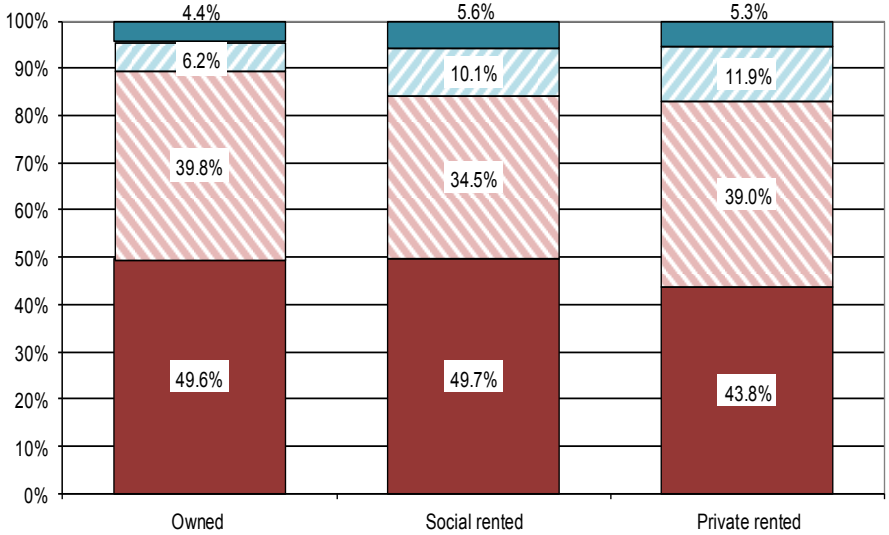
Key Points

- People in Area 3 are most likely to agree that they can rely on local people. People in Area 4 are least likely to agree.
- People who own their home and the over 65s are most likely to agree they can rely on local people.
- People aged 16-24 are the least likely to agree.

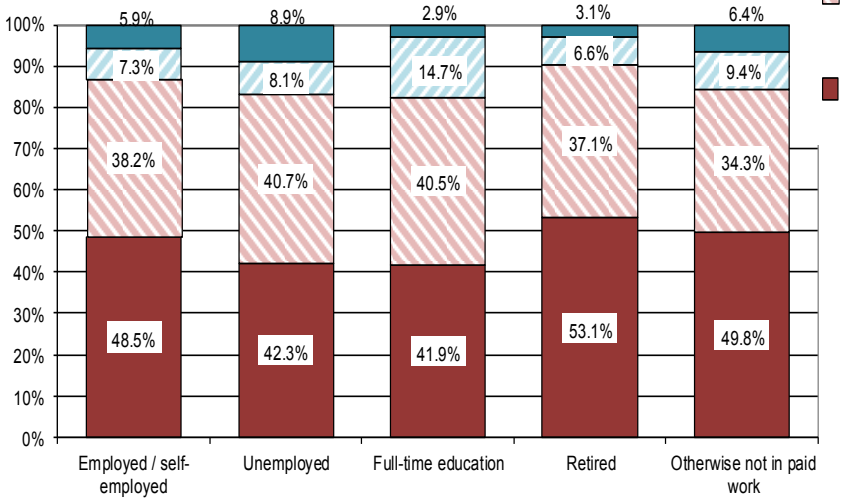
Opinion by age



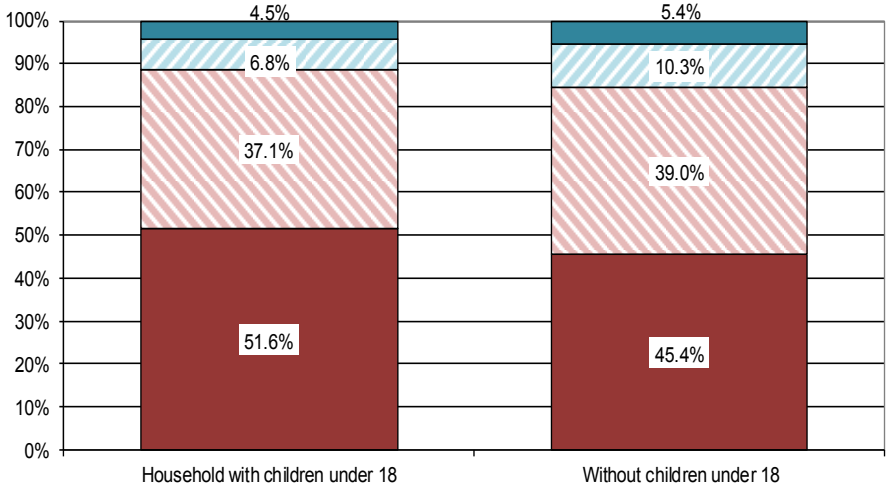
Opinion by housing tenure



Opinion by employment status



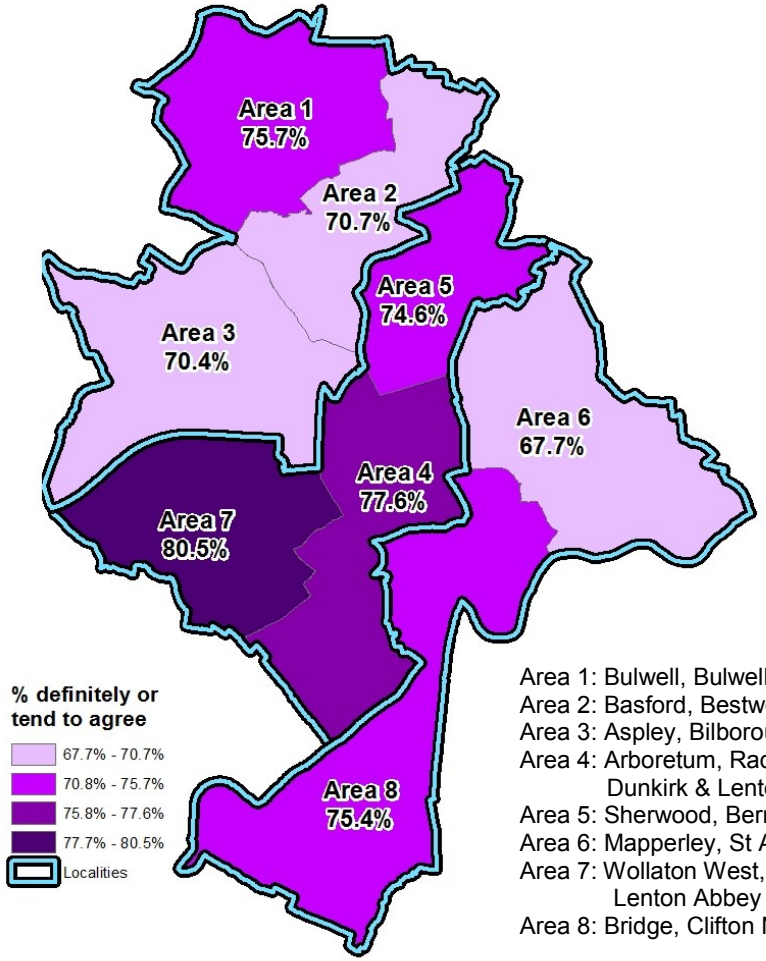
Opinion by children in household



7: Ability to rely on local groups

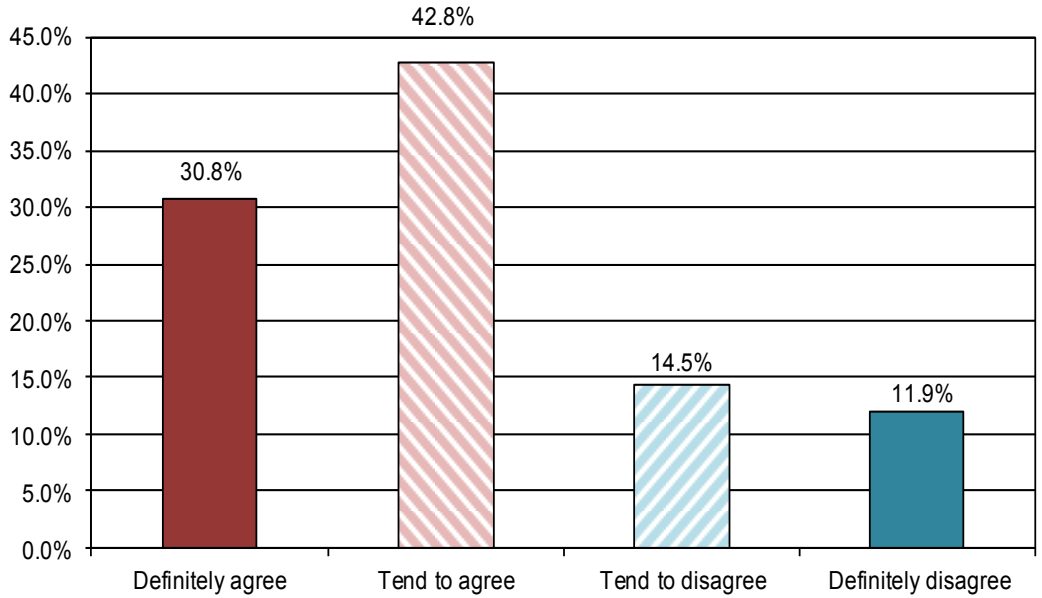
Headline: 74% of people agree they can rely on local groups for help

Percentage of respondents who definitely or tend to agree they can rely on local people (voluntary, faith groups etc) to provide help.



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
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Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Ability to rely on local groups for help

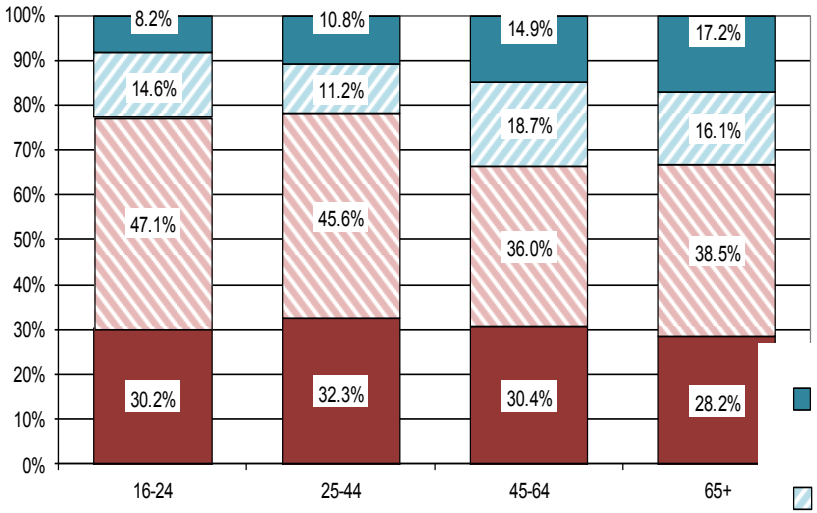


Based on 1,385 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

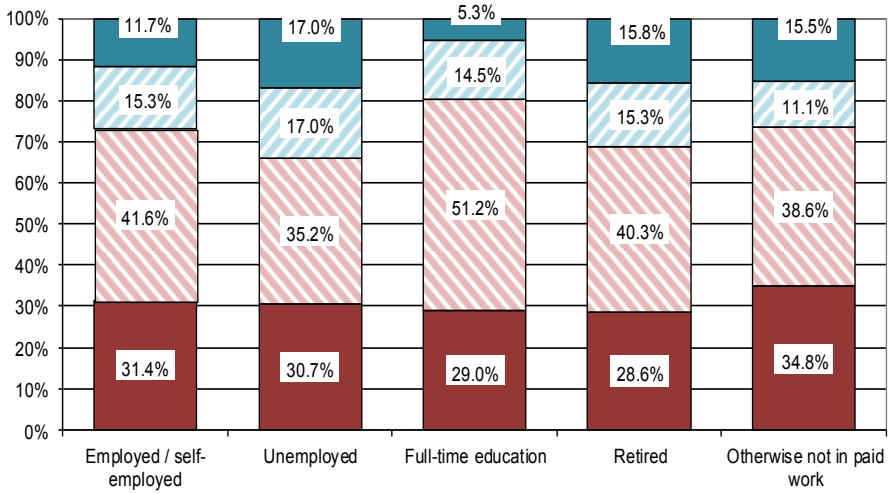
Key Points

- More than 80% of respondents in Area 7 agree they can rely on local groups for help.
- The highest proportions are in people in full time education and those aged 25-44.
- Unemployed people, and those with a disability or long term illness are least likely to agree they could rely on local groups.

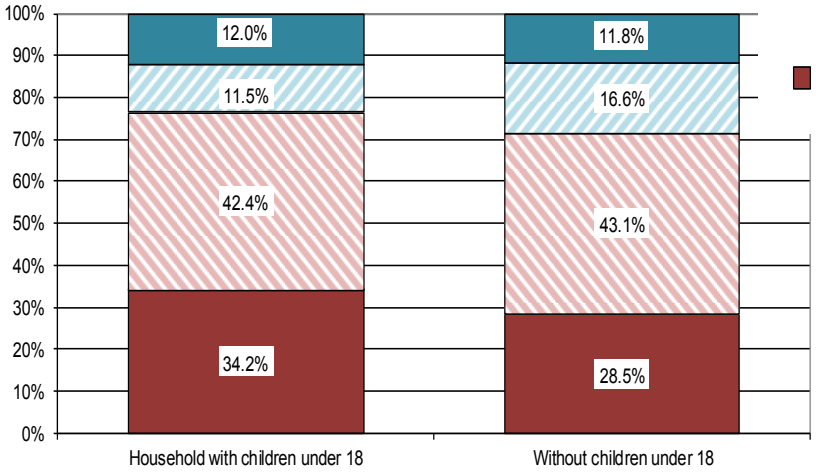
Opinion by age

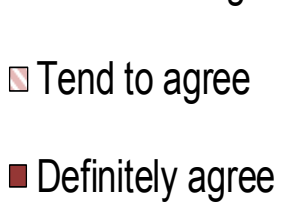


Opinion by employment status

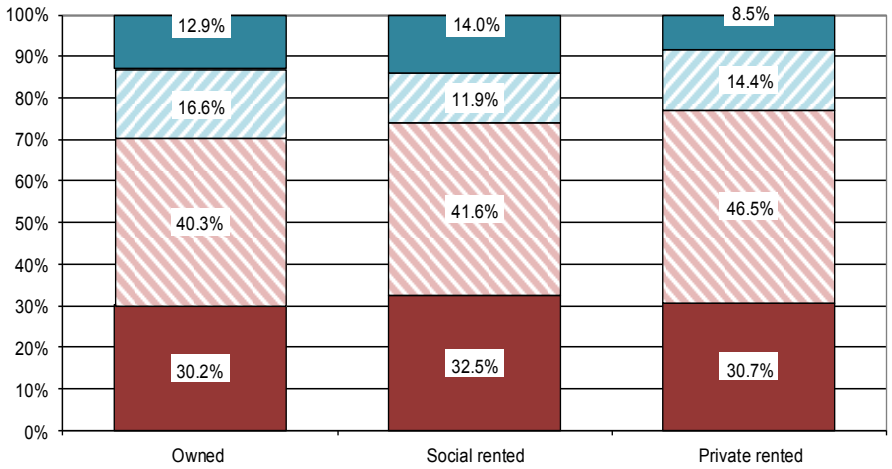


Opinion by children in households





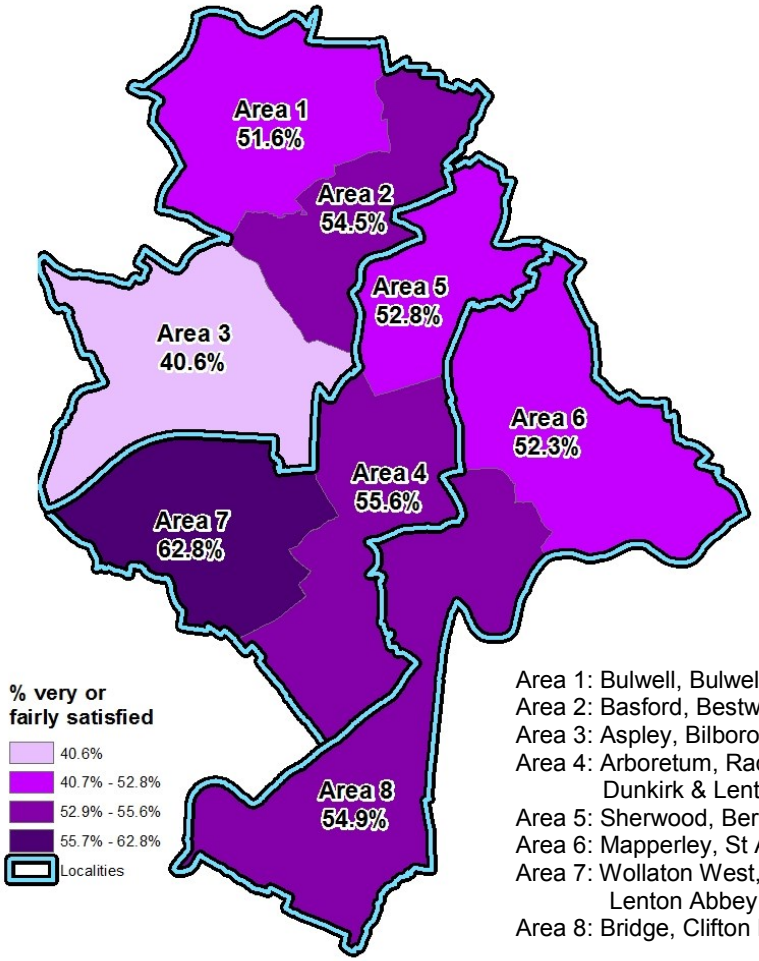
Opinion by tenure



8: Satisfaction with the range of events

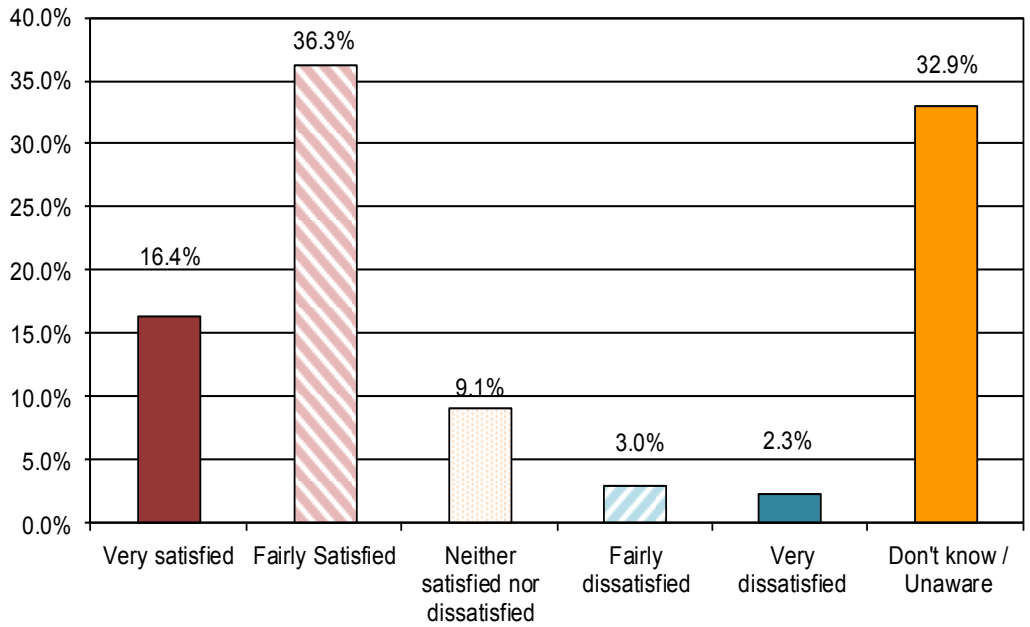
Headline: 53% of people are satisfied with the range of events in their local area

Percentage of respondents who are very or fairly satisfied with the range of events in their local area



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Satisfaction with range of local events

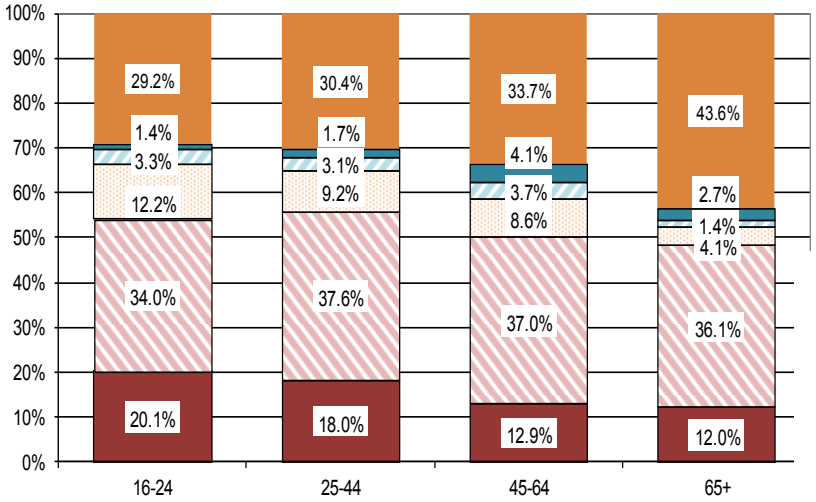


Based on 2,016 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

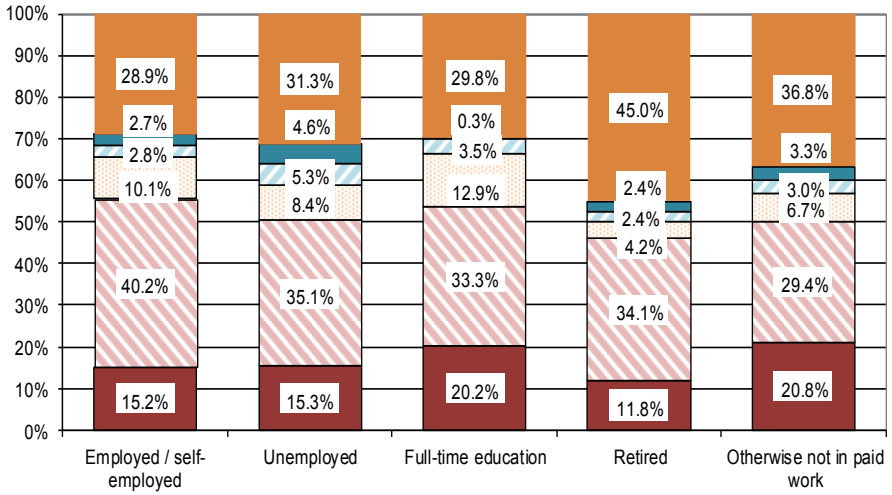
Key Points

- Respondents in Area 7 are most satisfied with the range of local events, people in Area 3 are least satisfied. Overall, nearly a third of respondents have no opinion or were unaware of any local events.
- People aged 25-44 are the most satisfied with the range of events.
- People with a disability or long term illness and retired people are the least satisfied, they are also the most likely to have no opinion or to be unaware of any local events.

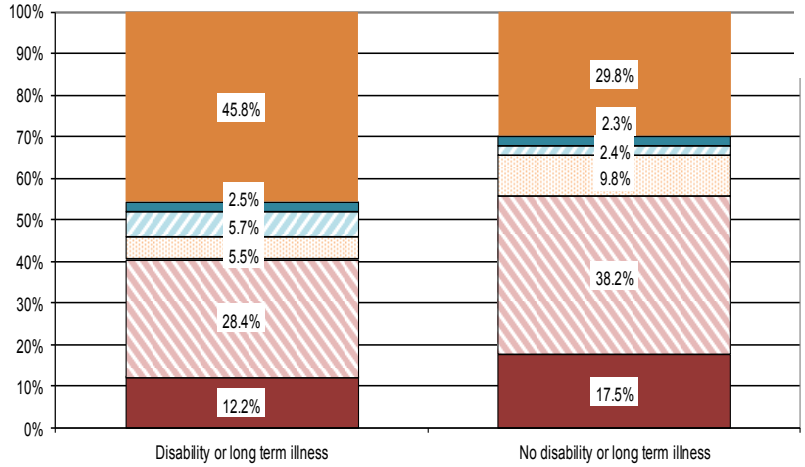
Opinion by age



Opinion by employment status



Opinion by disability or long term illness



Don't know / Unaware

Very dissatisfied

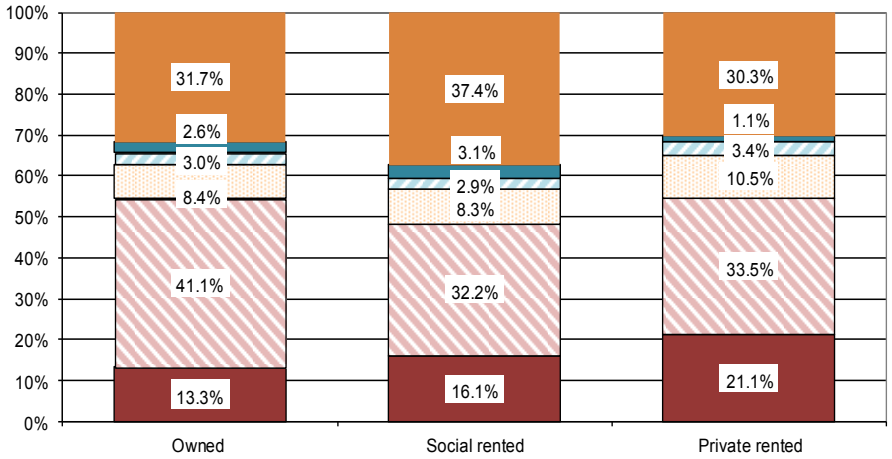
Fairly dissatisfied

Neither satisfied nor dissatisfied

Fairly Satisfied

Very satisfied

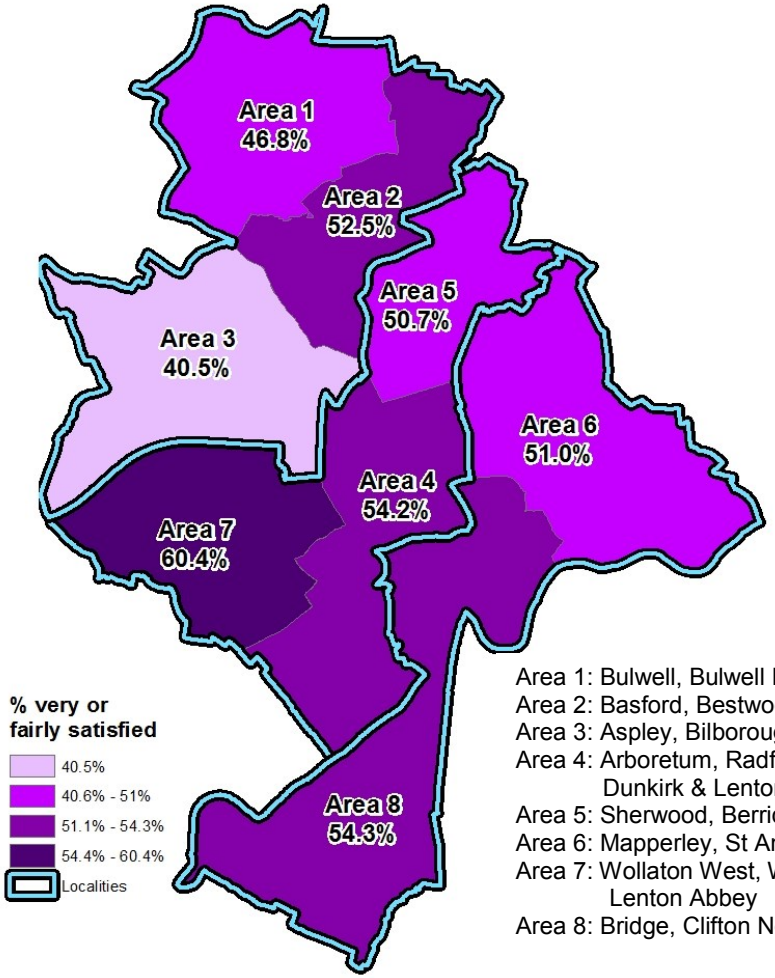
Opinion by tenure



9: Satisfaction with the quality of events

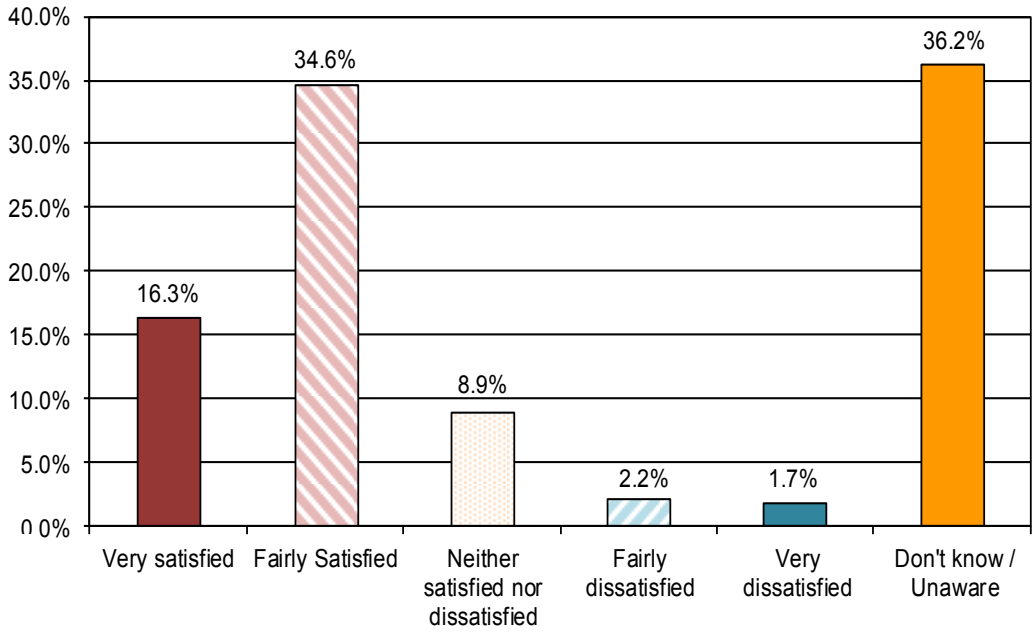
Headline: 51% of people are satisfied with the quality of events in their local area

Percentage of respondents who are very or fairly satisfied with the quality of events in their local area



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Satisfaction with quality of local events

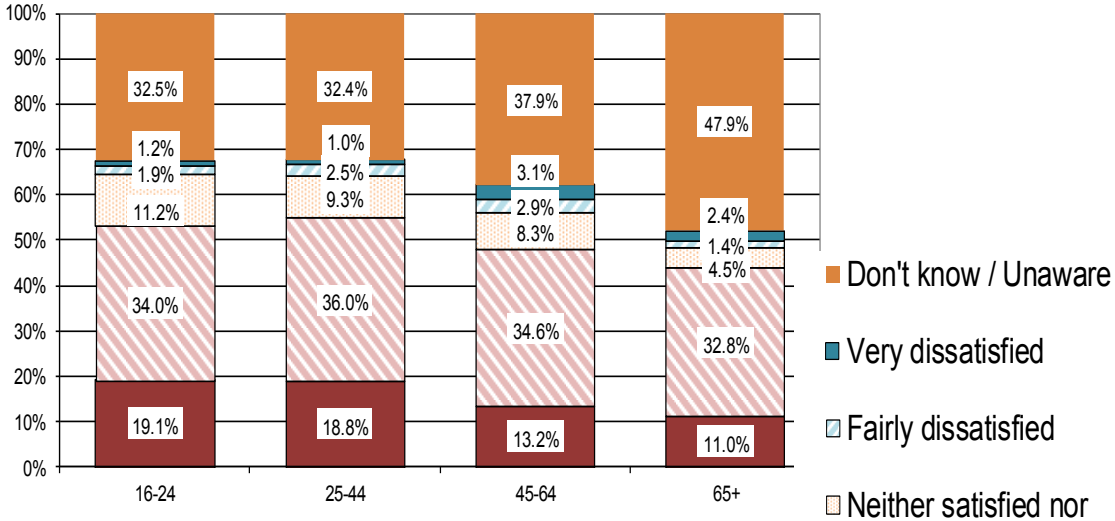


Based on 2,015 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

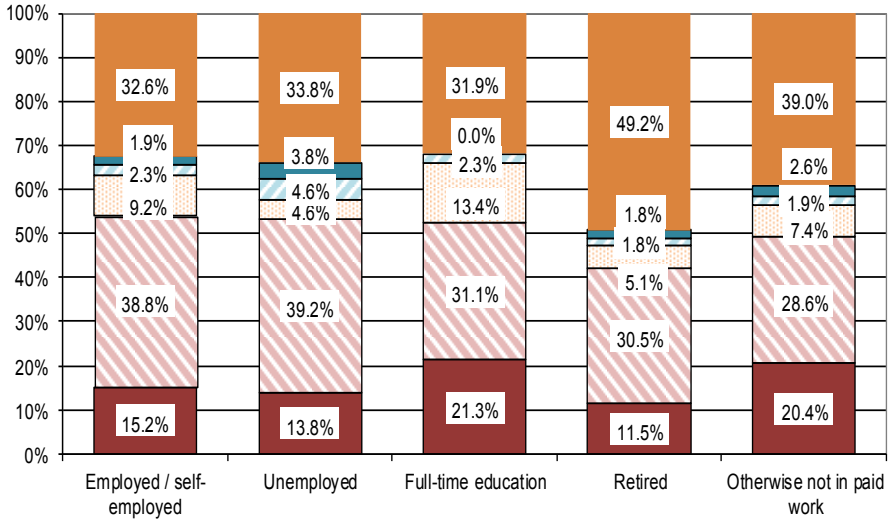
Key Points

- Respondents in Area 7 are the most satisfied with the quality of local events, people in Area 3 are the least satisfied.
- People aged 25-44 are the most satisfied with the quality of events
- People with a disability or long term illness and retired people are the least satisfied, they are also the most likely to have no opinion or to be unaware of any local events.

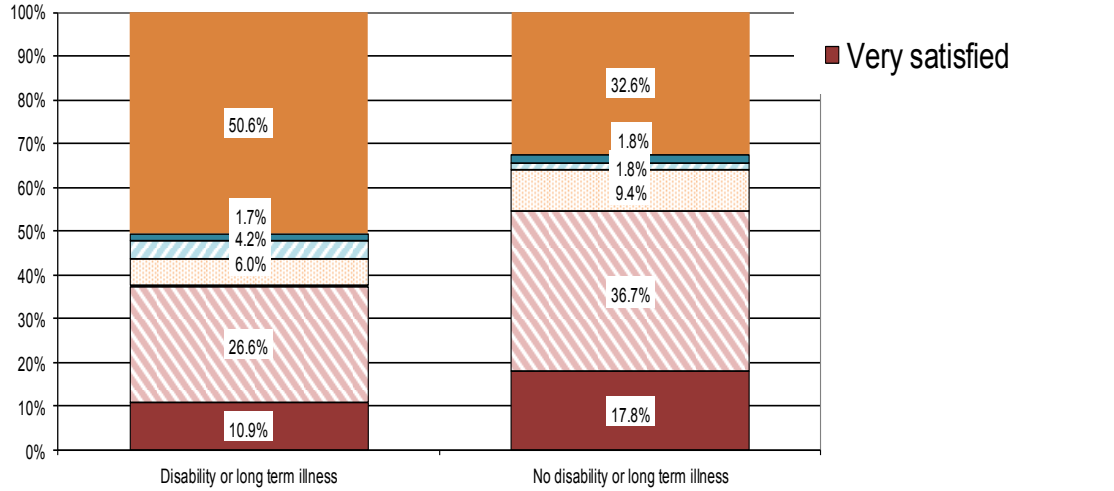
Opinion by age



Opinion by employment status

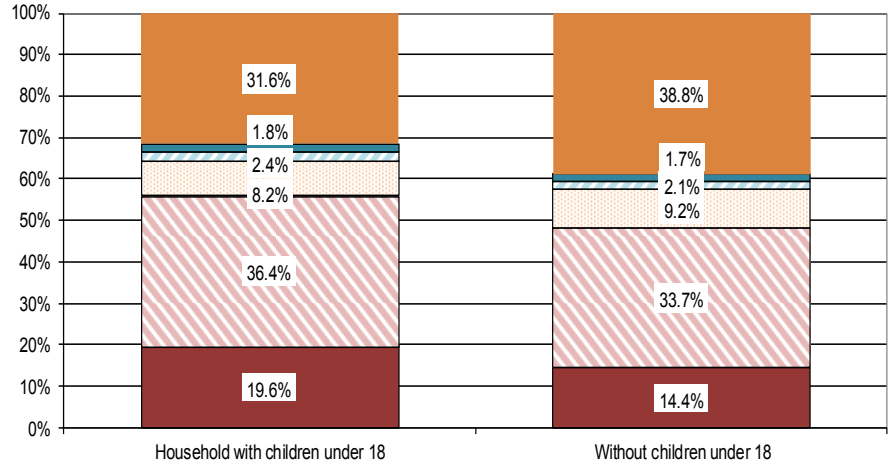


Opinion by disability or long term illness



Don't know / Unaware
Very dissatisfied
Fairly dissatisfied
Neither satisfied nor dissatisfied
Fairly Satisfied
Very satisfied

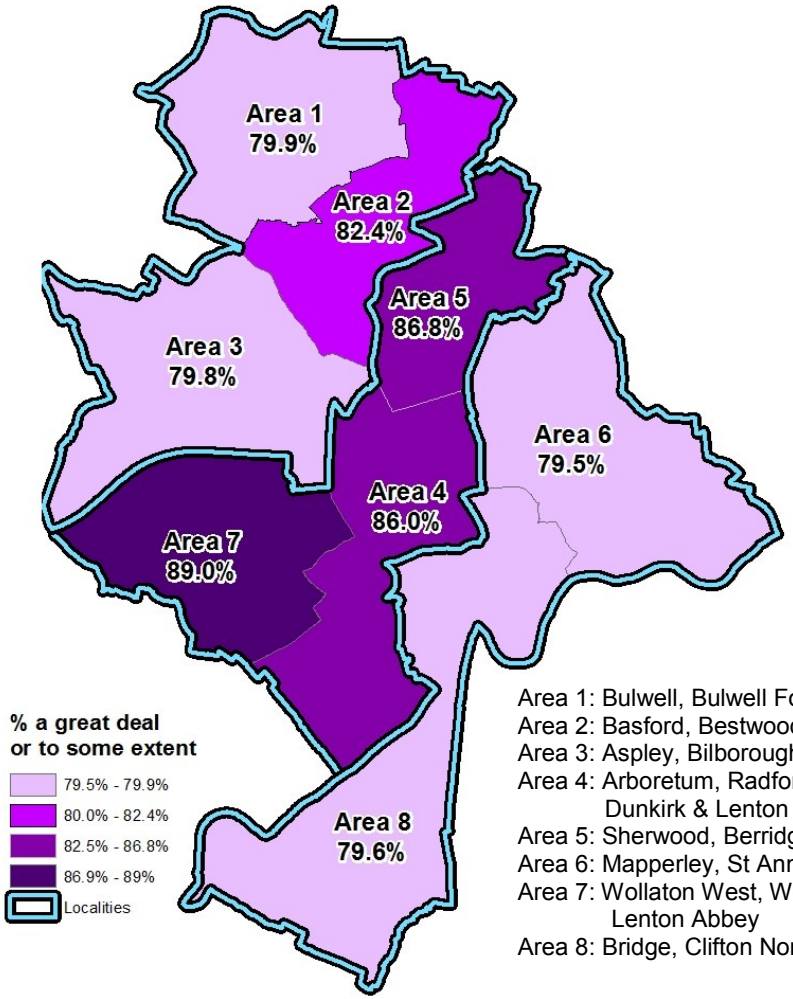
Opinion by children in household



10: Fair treatment

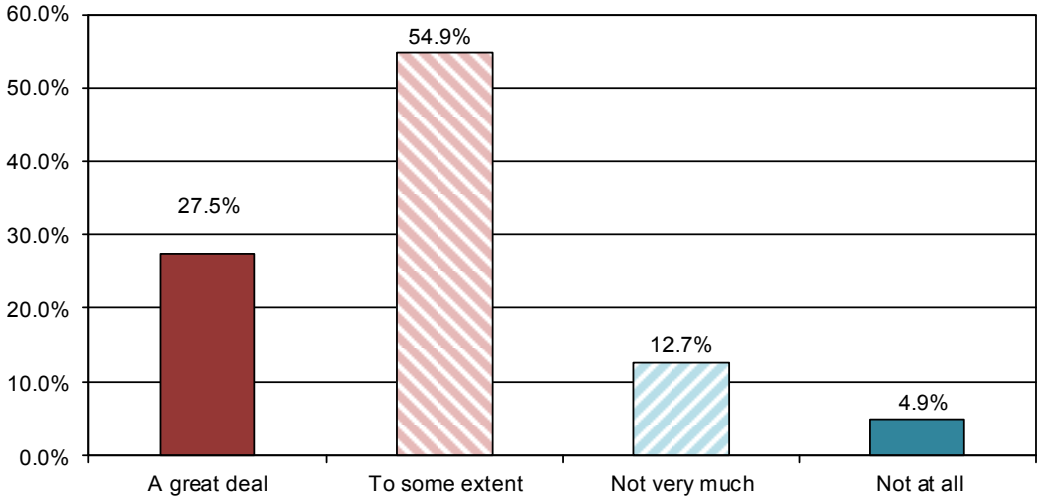
Headline: 82% think that the Council treats them fairly

Percentage of respondents who think that the Council treats them fairly a great deal or to some extent.



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Council treats you fairly

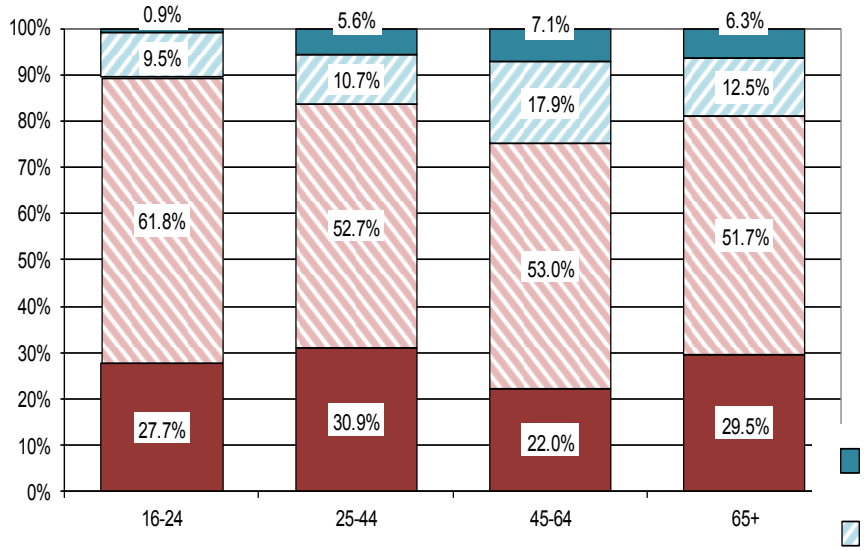


Based on 1,786 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details. This is a new question, a similar question was asked in previous

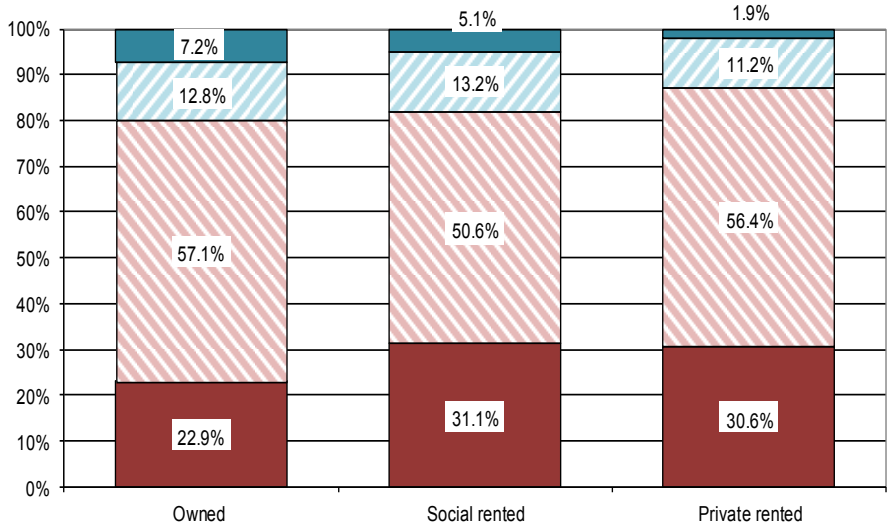
Key Points

- Area 7 has the highest percentage of respondents who think they are treated fairly by the Council.
- People in full time education are most likely to agree.
- People who have a disability or long term illness and those aged 45-64 are least likely to agree.

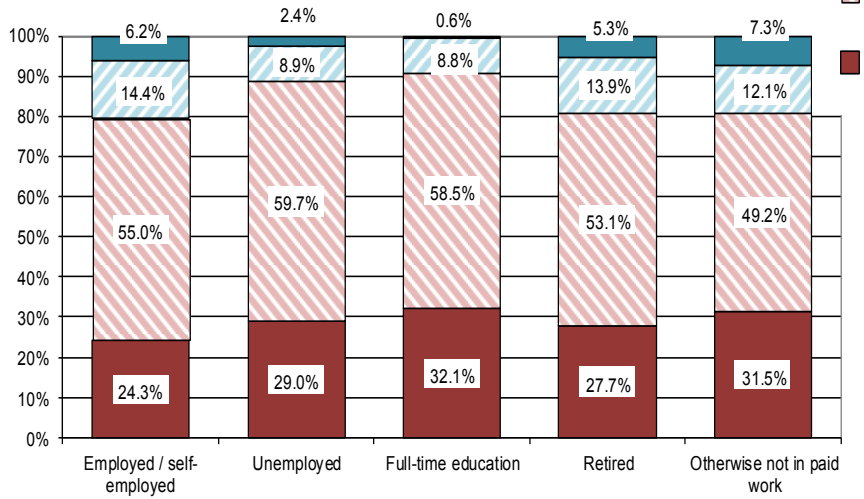
Opinion by age

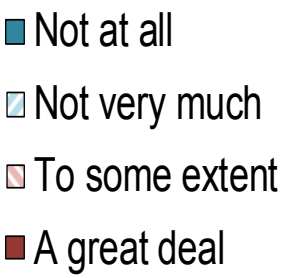


Opinion by housing tenure

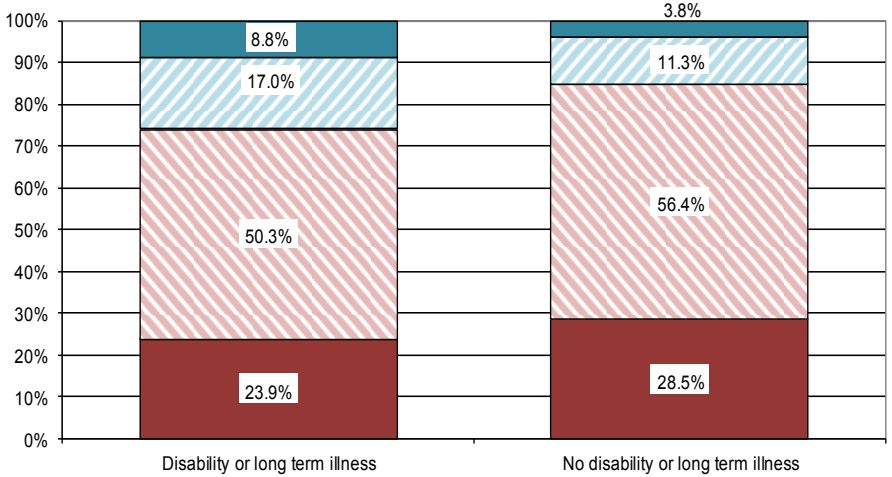


Opinion by employment status





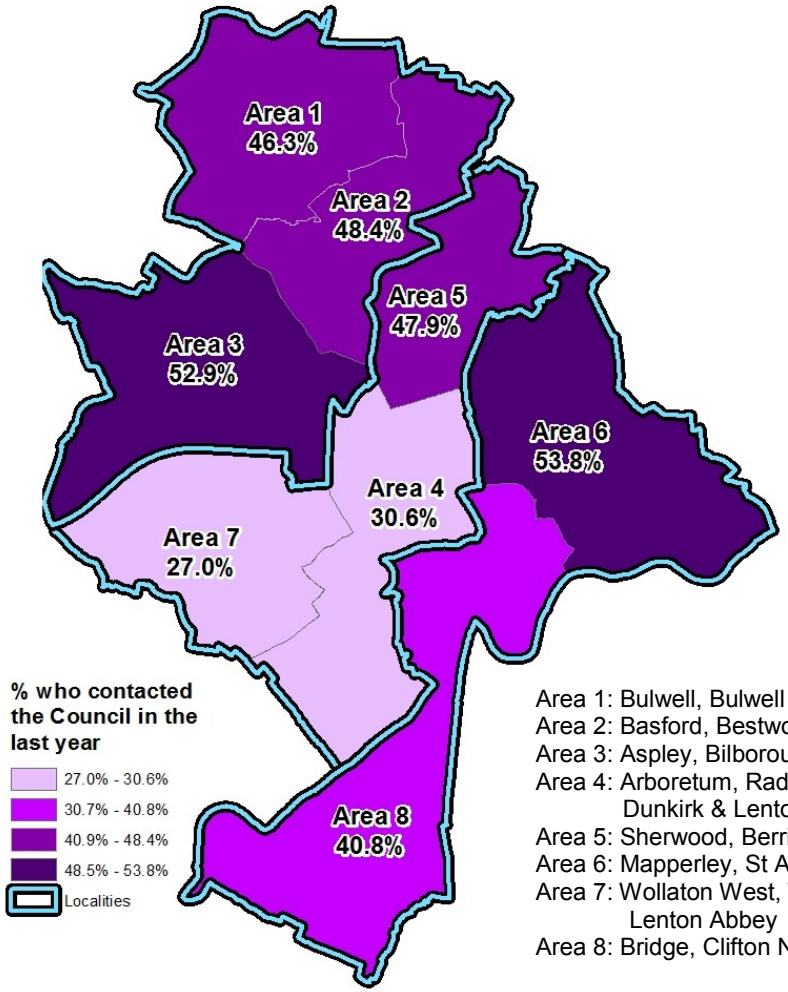
Opinion by disability or long term illness



11: Contacting the Council

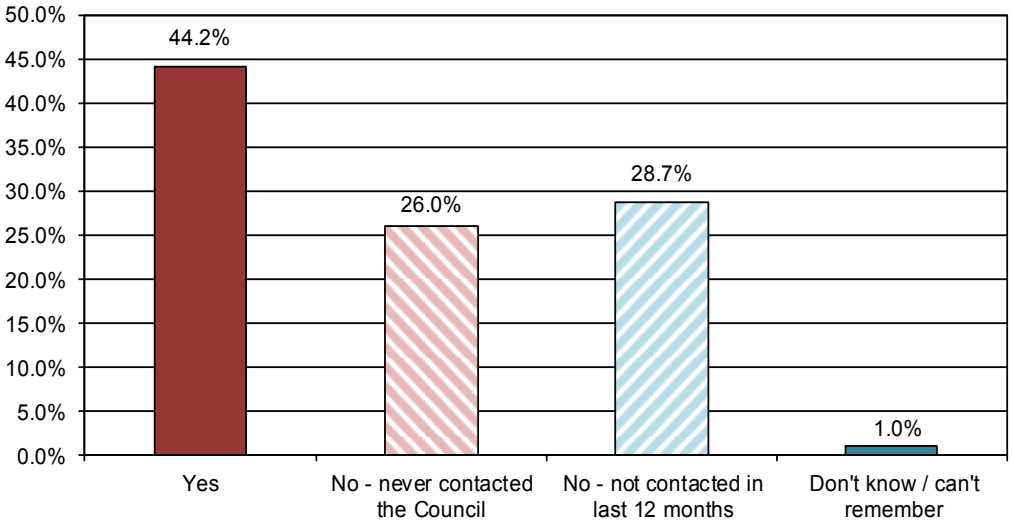
Headline: 44% have contacted the Council

Percentage of respondents who have contacted the Council in the last year

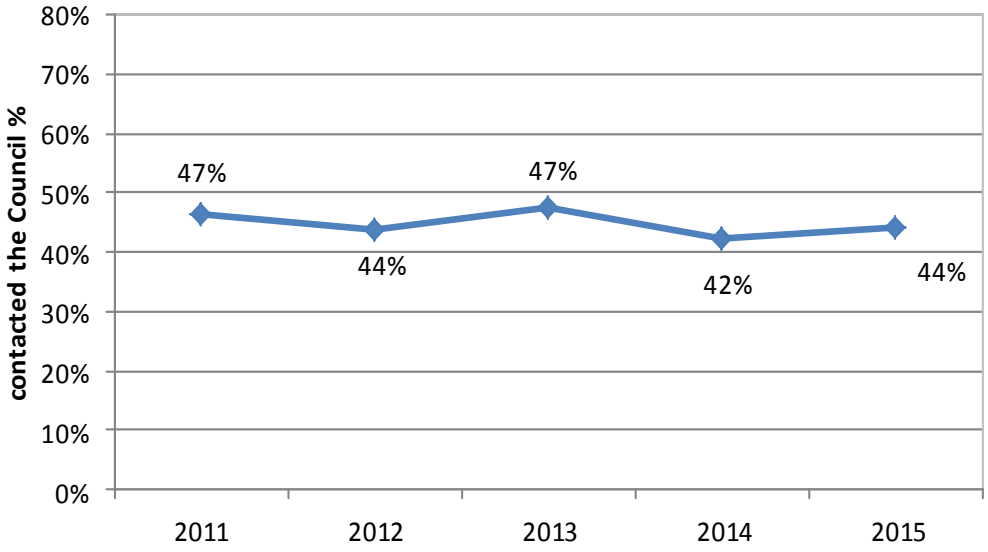


Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Have people contacted the Council in the last year.



City Change over time.

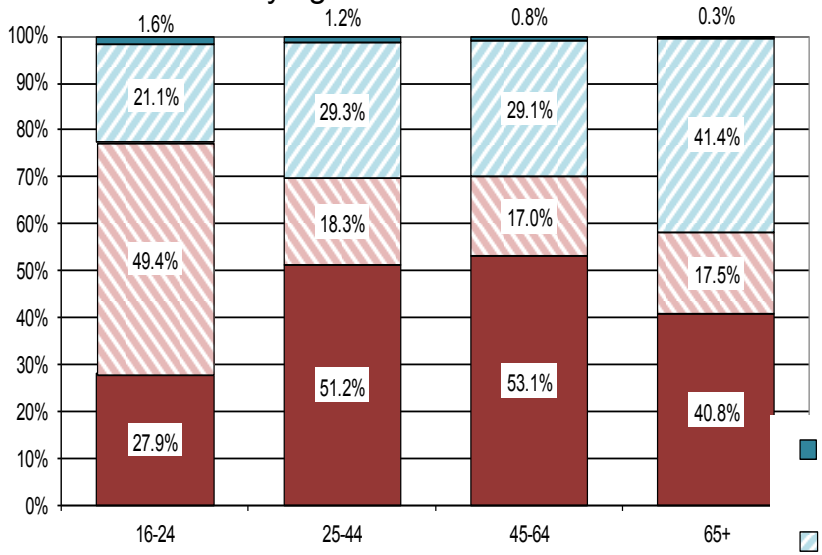


Based on 2,018 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

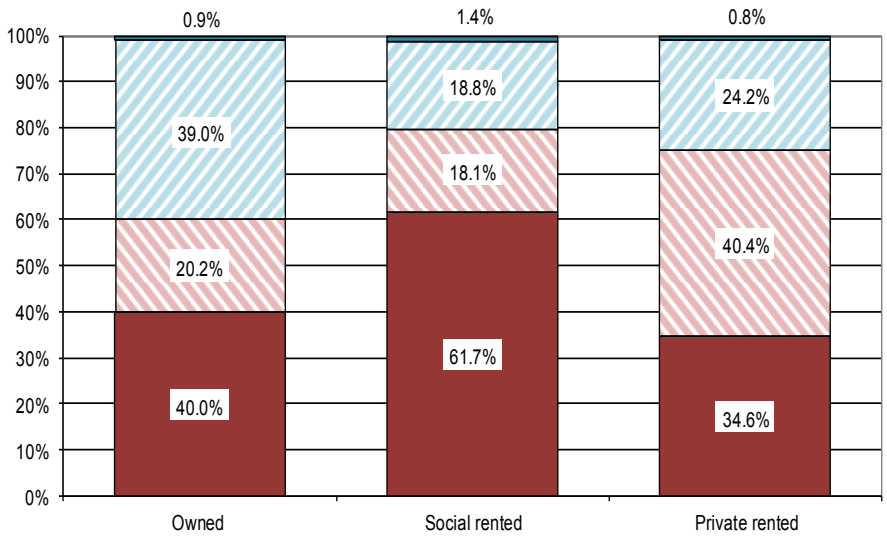
Key Points

- Area 6 has the largest proportion of respondents who contacted the Council, Area 7 has the smallest proportion.
- People in Social Rented Housing and those 'otherwise not in paid work' are most likely to contact the Council.
- People in full time education are least likely to contact the Council.

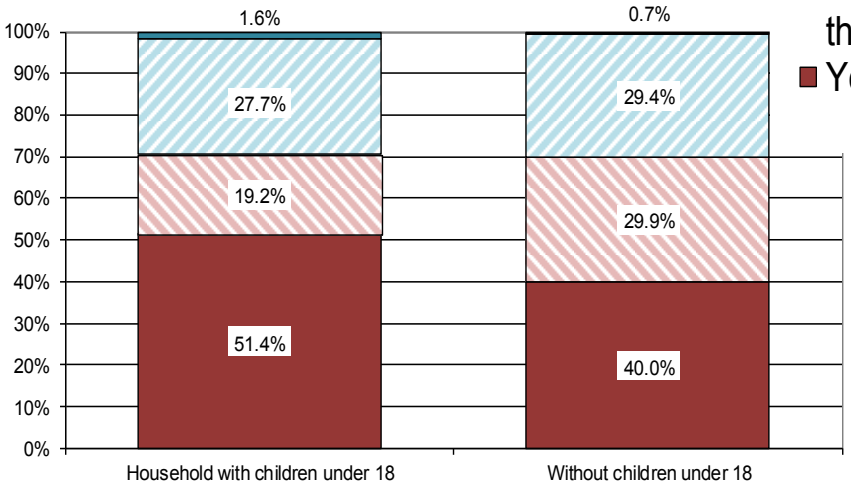
Contact by age

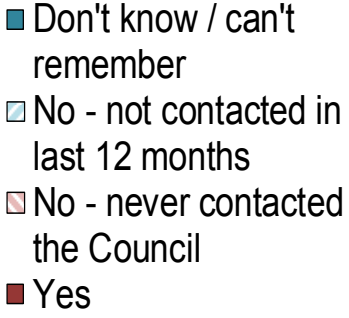


Contact by housing tenure

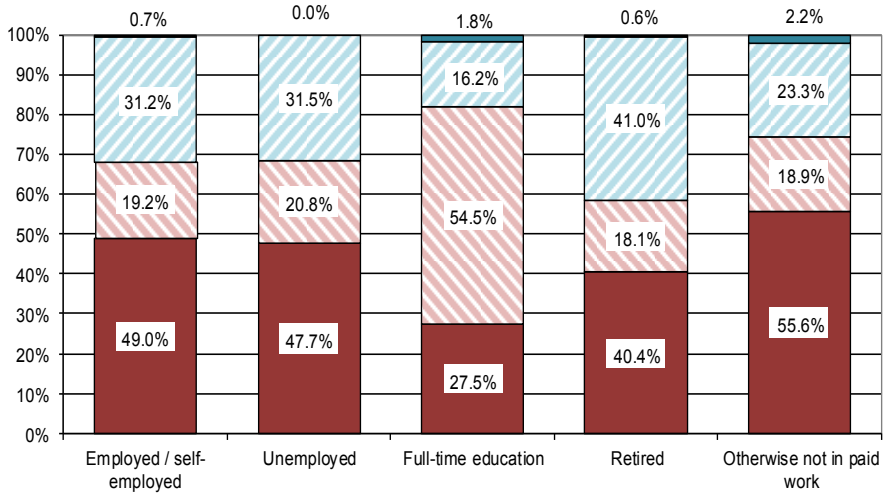


Contact by children in household





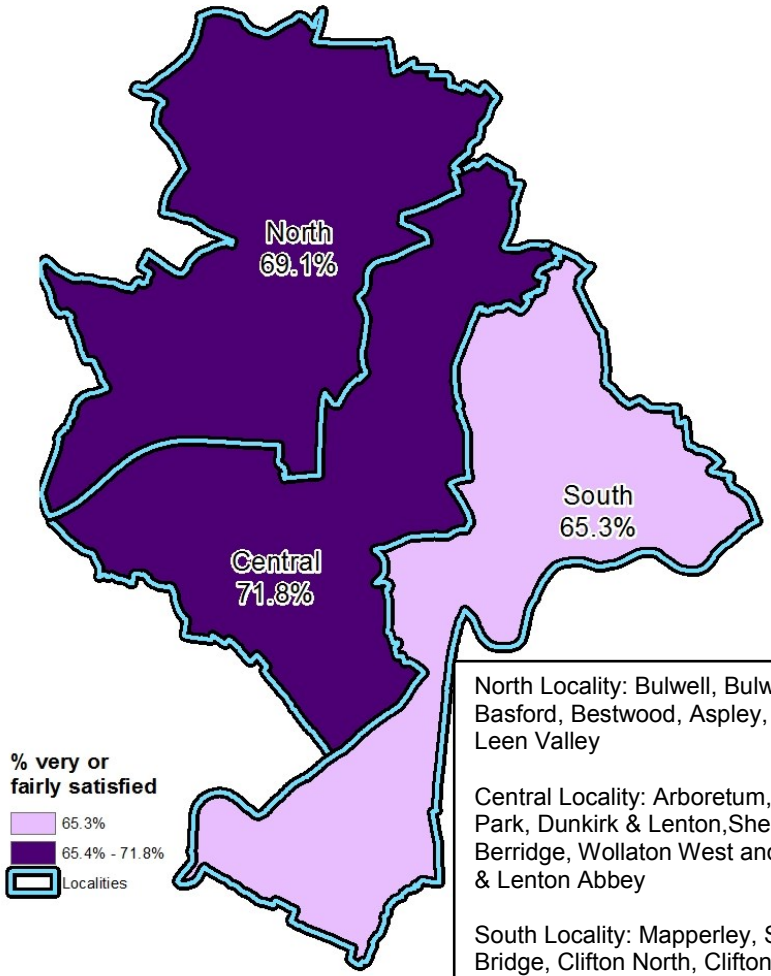
Contact by employment status



12: Satisfaction with handling of a query

Headline: 69% satisfied with the handling of their query

Percentage of respondents who are very or fairly satisfied with how the Council handled their last enquiry



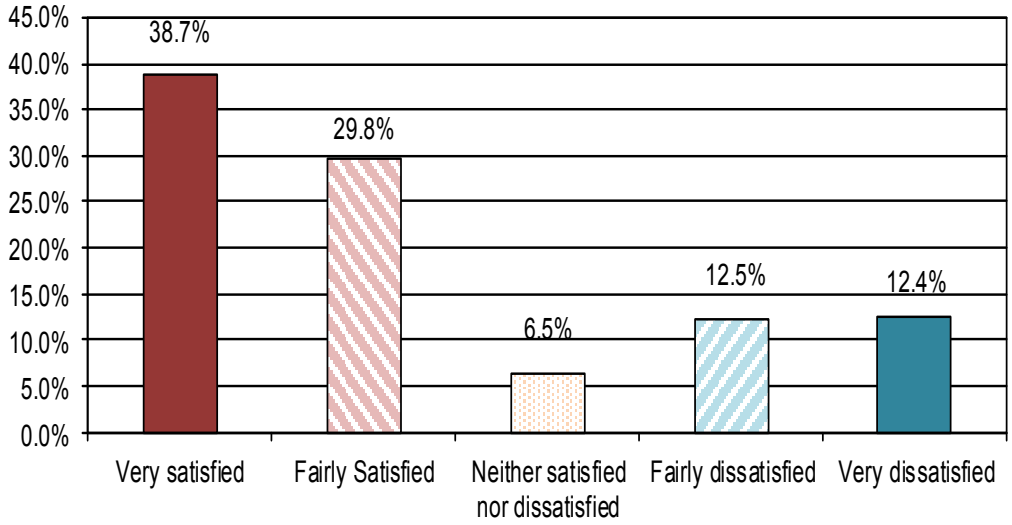
North Locality: Bulwell, Bulwell Forest, Basford, Bestwood, Aspley, Bilborough and Leen Valley

Central Locality: Arboretum, Radford & Park, Dunkirk & Lenton,Sherwood, Berridge, Wollaton West and Wollaton East & Lenton Abbey

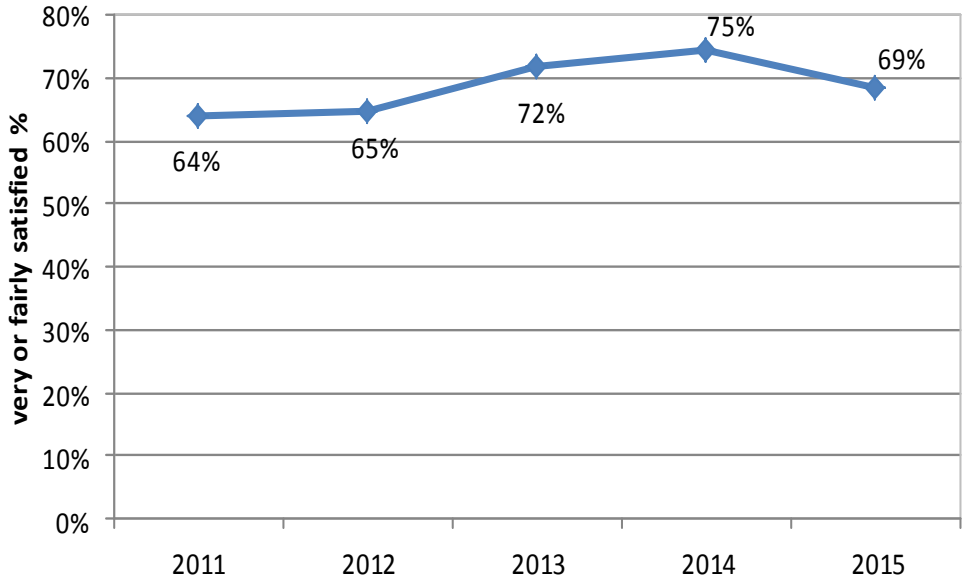
South Locality: Mapperley, St Ann's, Dales, Bridge, Clifton North, Clifton South

Based on 886 respondents who had contacted the Council in the last year. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

Satisfaction with Council's handling of a query



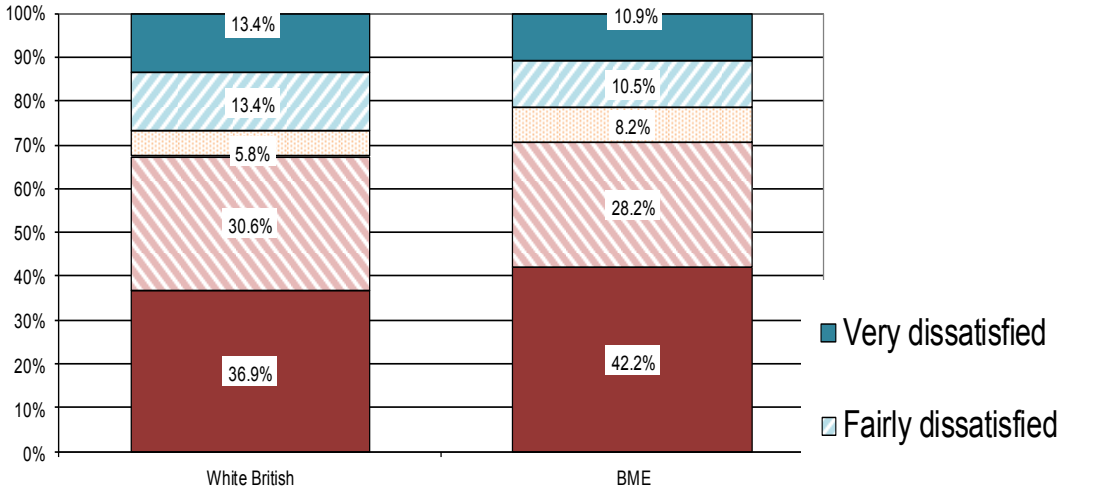
City Change over time



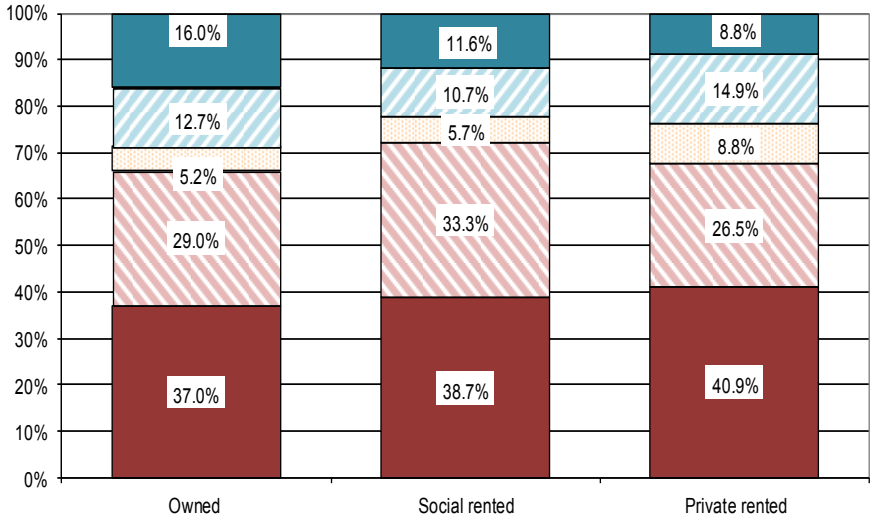
Key Points

- Satisfaction with the Council's handling of queries is highest in the Central Locality
- The over 65s are most likely to be satisfied with how their query was handled.
- The 45-64 age group are least likely to be satisfied.

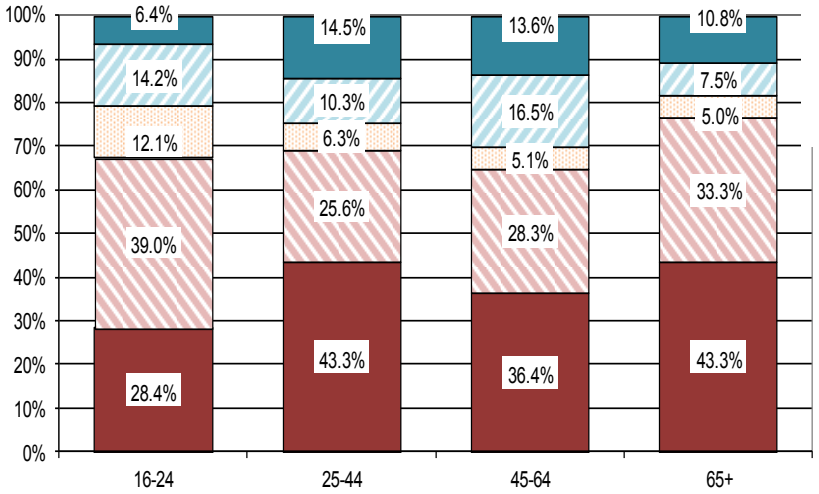
Satisfaction by ethnicity



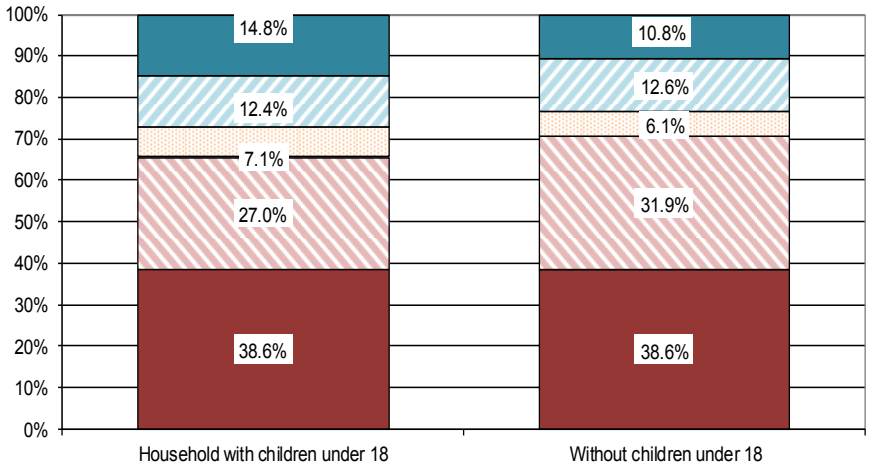
Satisfaction by housing tenure



Satisfaction by age



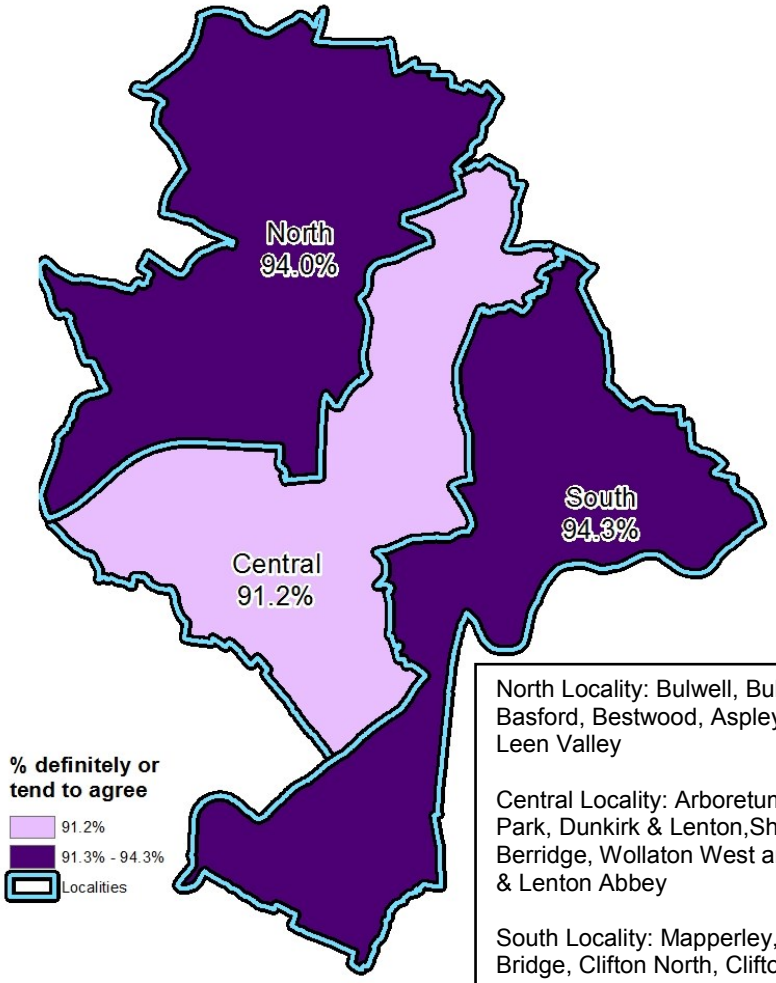
Satisfaction by children in household



13: Politeness of person handling a query

Headline: 93% agree the person handling their query was polite

Percentage of respondents who definitely or tend to agree that the person who handled their last query to the Council was polite.

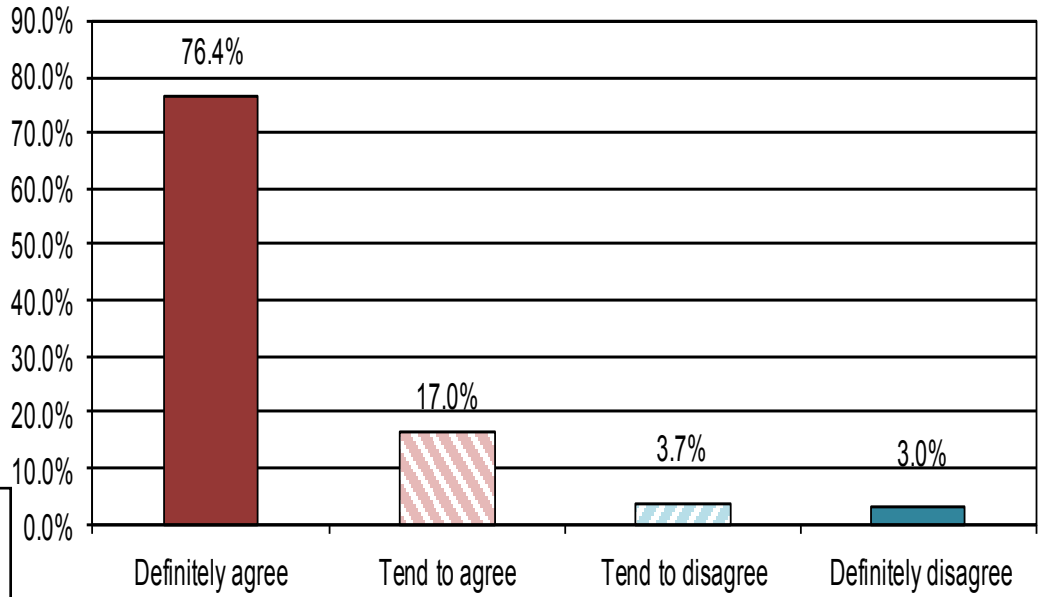


North Locality: Bulwell, Bulwell Forest, Basford, Bestwood, Aspley, Bilborough and Leen Valley

Central Locality: Arboretum, Radford & Park, Dunkirk & Lenton,Sherwood, Berridge, Wollaton West and Wollaton East & Lenton Abbey

South Locality: Mapperley, St Ann's, Dales, Bridge, Clifton North, Clifton South

The person handling a query was polite

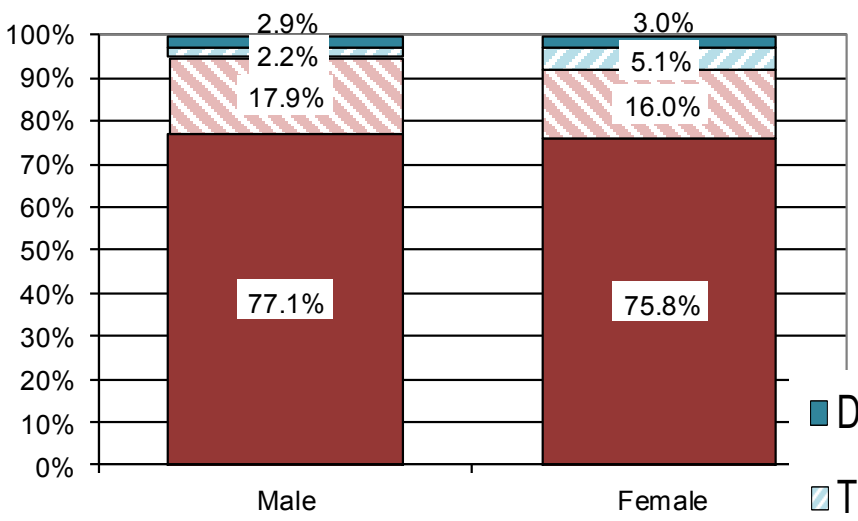


Based on 843 respondents who had contacted the Council in the last year. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

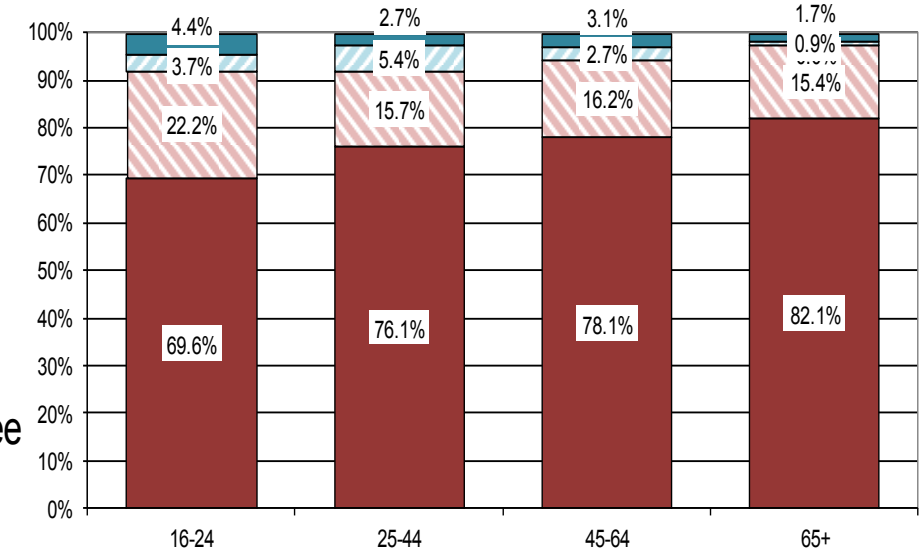
Key Points

- There is very little variation between different parts of the City and between different groups.
- In every group and every locality, more than 93% agree that the person who handled their query was polite.
- The highest levels of agreement are from the 16-24 age group, people in private rented housing and women.
- The percentage who agree has stayed consistently high at over 90% since 2012.

Opinion by gender



Opinion by age



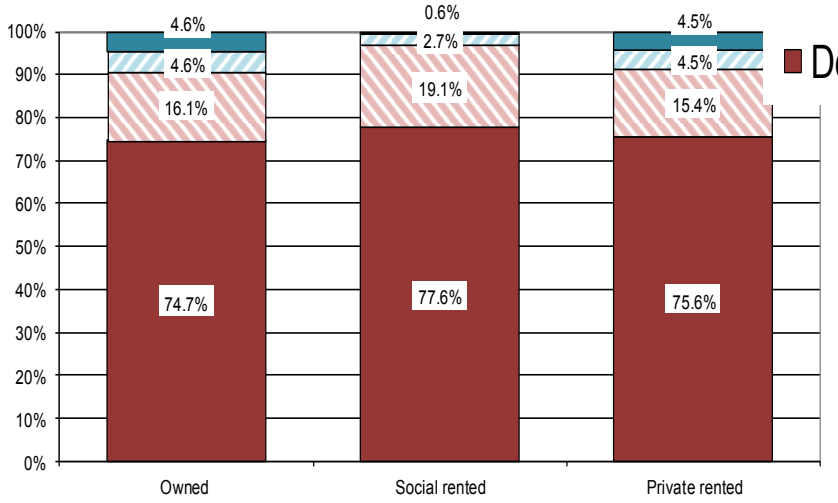
Definitely disagree

Tend to disagree

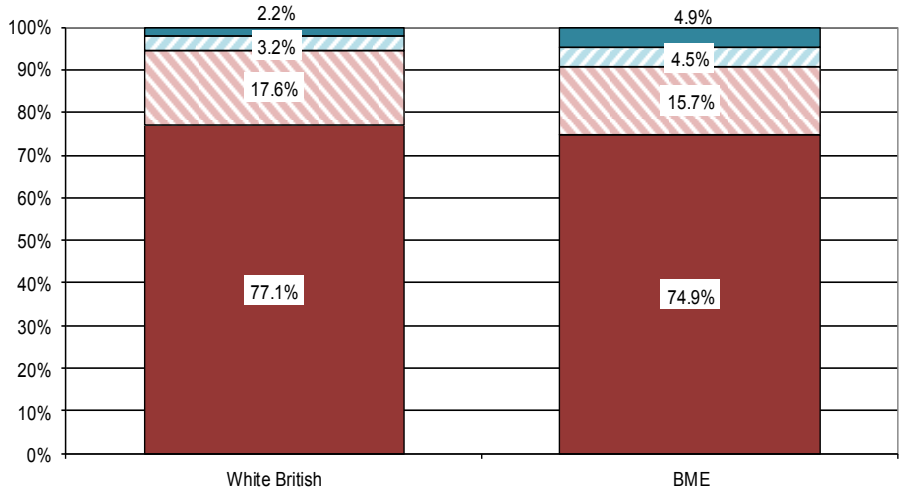
Tend to agree

Definitely agree

Opinion by tenure



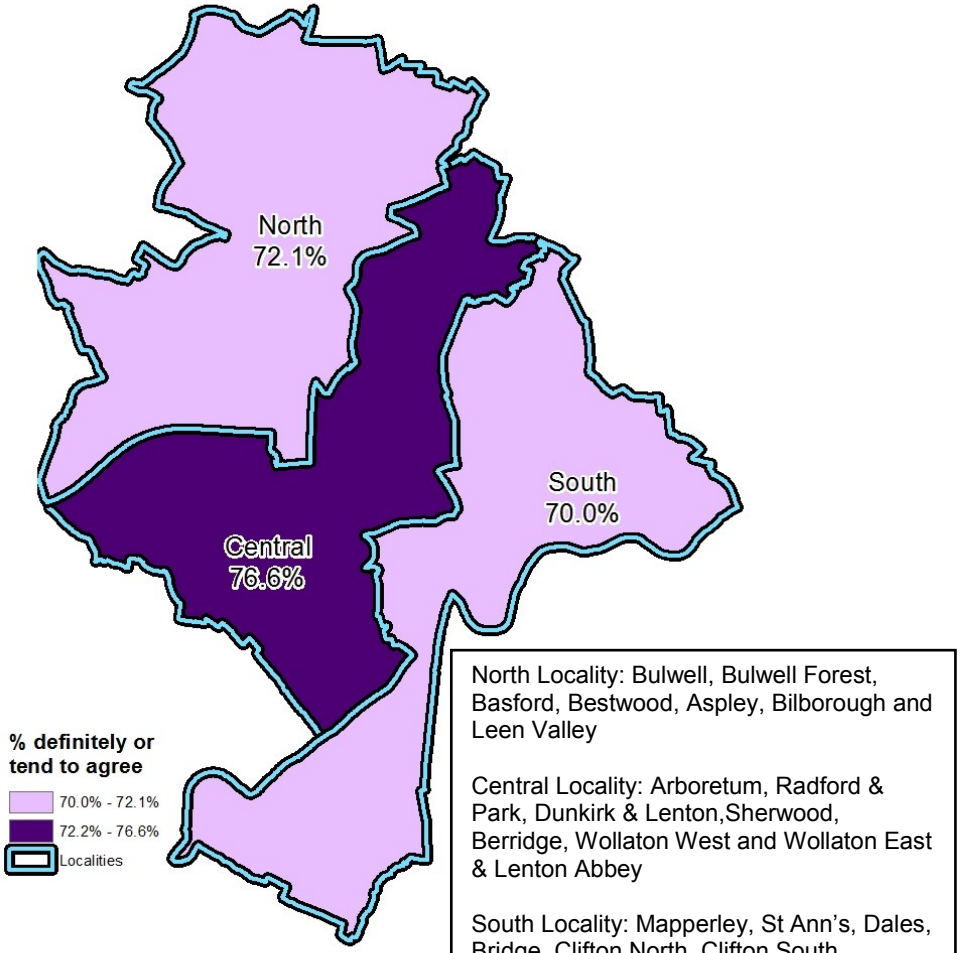
Opinion by ethnicity



14: Delivery of promises relating to a query

Headline: 73% agree the person handling their query delivered what they promised

Percentage of respondents who definitely or tend to agree that the person who handled their last query to the Council delivered what they promised.

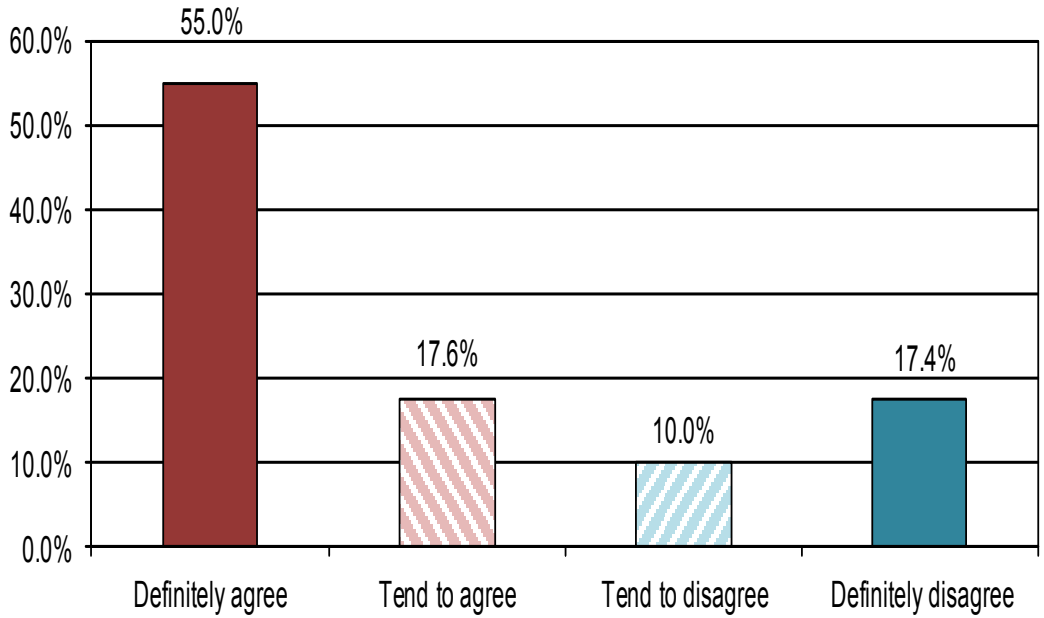


North Locality: Bulwell, Bulwell Forest, Basford, Bestwood, Aspley, Bilborough and Leen Valley

Central Locality: Arboretum, Radford & Park, Dunkirk & Lenton,Sherwood, Berridge, Wollaton West and Wollaton East & Lenton Abbey

South Locality: Mapperley, St Ann's, Dales, Bridge, Clifton North, Clifton South

The person handling a query delivered what they promised

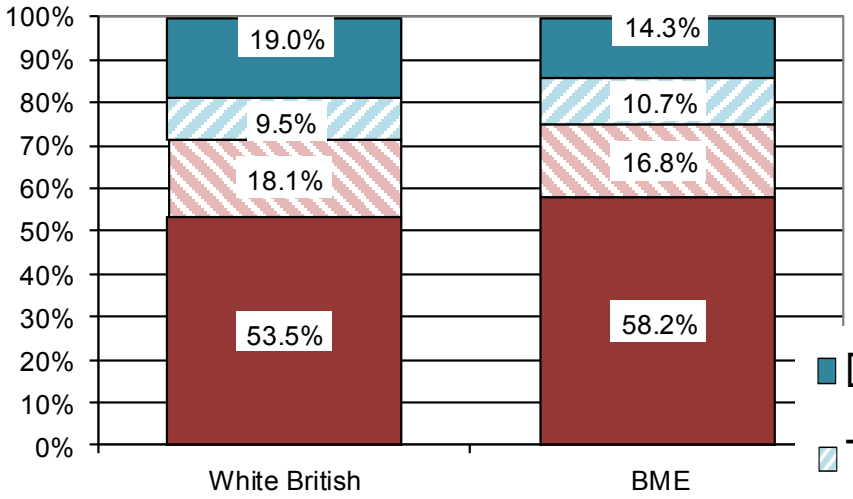


Based on 840 respondents who had contacted the Council in the last year. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

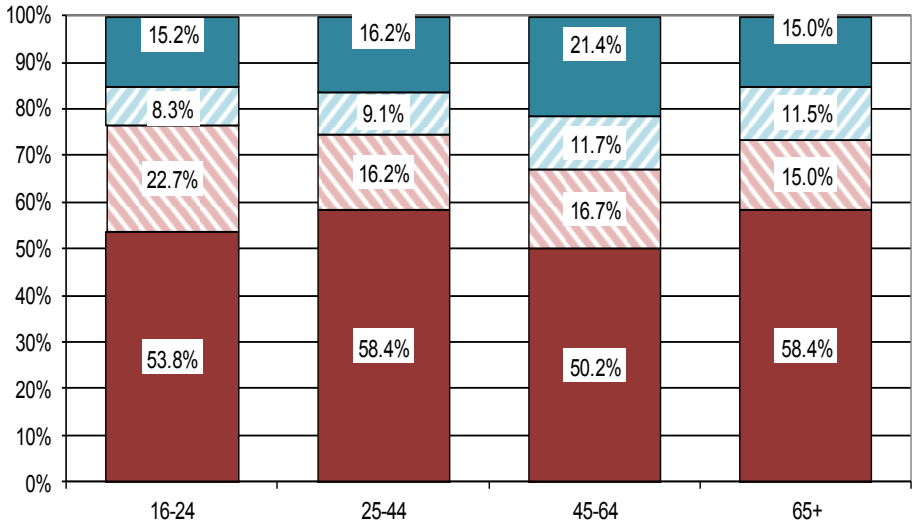
Key Points

- People in the Central Locality are most likely to agree that the person handling their query delivered on their promises.
- People aged 16-24 are most likely to agree and people aged 45-64 are least likely to agree.
- 17.4% of people definitely disagreed, but this proportion has fallen in each of the last two years.

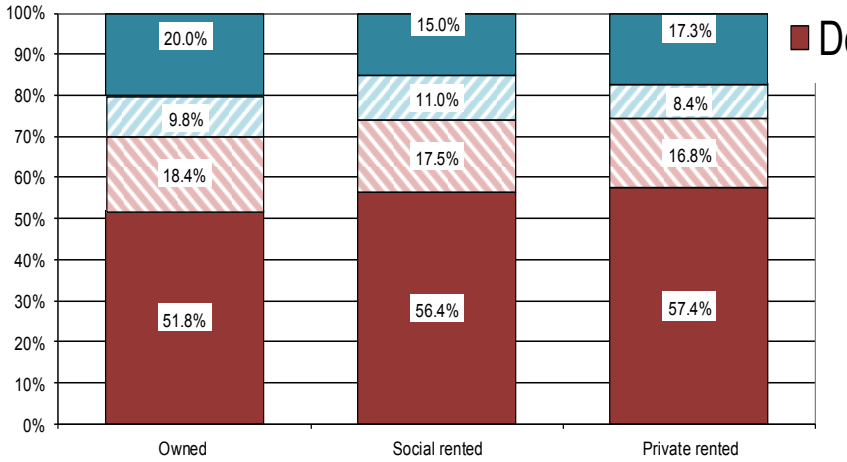
Opinion by ethnicity



Opinion by age

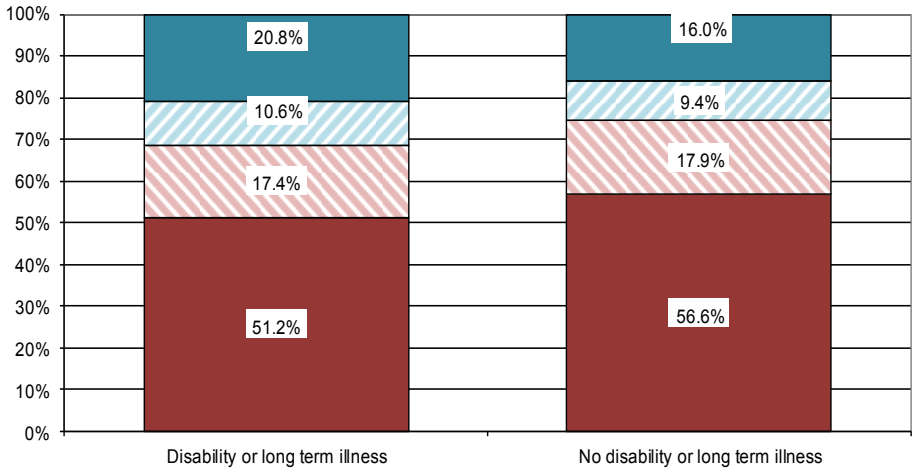


Opinion by housing tenure





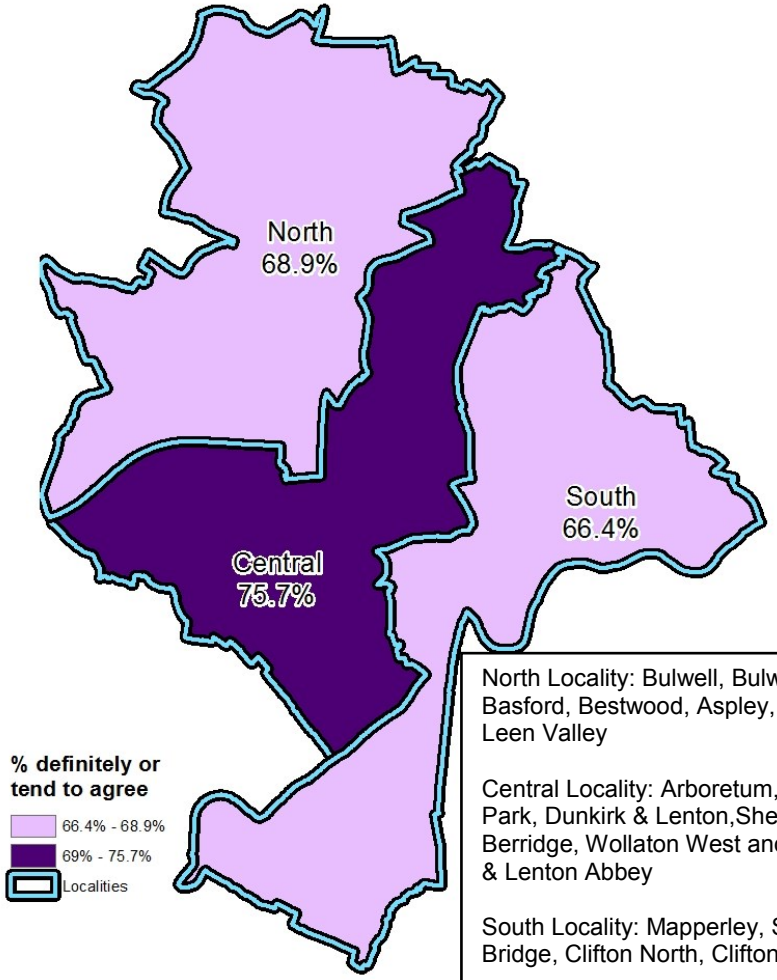
Opinion by disability or long term illness



15: Query handled in reasonable time

Headline: 70% agree that their query was handled in a reasonable length of time

Percentage of respondents who definitely or tend to agree that their last query to the Council was handled in a reasonable length of time.

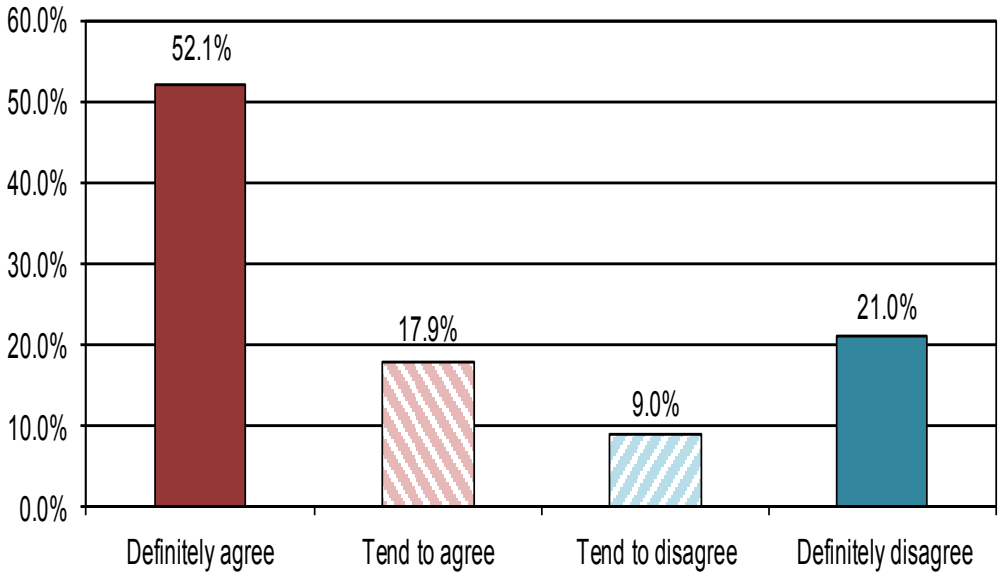


North Locality: Bulwell, Bulwell Forest, Basford, Bestwood, Aspley, Bilborough and Leen Valley

Central Locality: Arboretum, Radford & Park, Dunkirk & Lenton,Sherwood, Berridge, Wollaton West and Wollaton East & Lenton Abbey

South Locality: Mapperley, St Ann's, Dales, Bridge, Clifton North, Clifton South

Query handled in a reasonable length of time

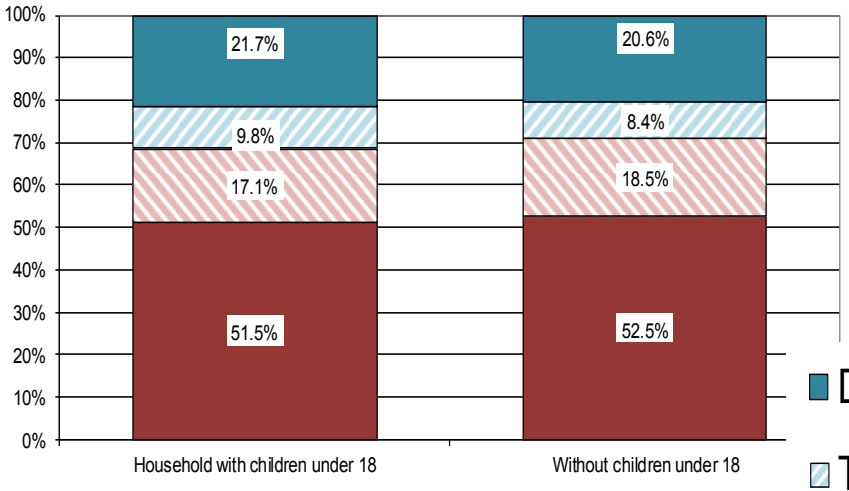


Based on 860 respondents who had contacted the Council in the last year. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

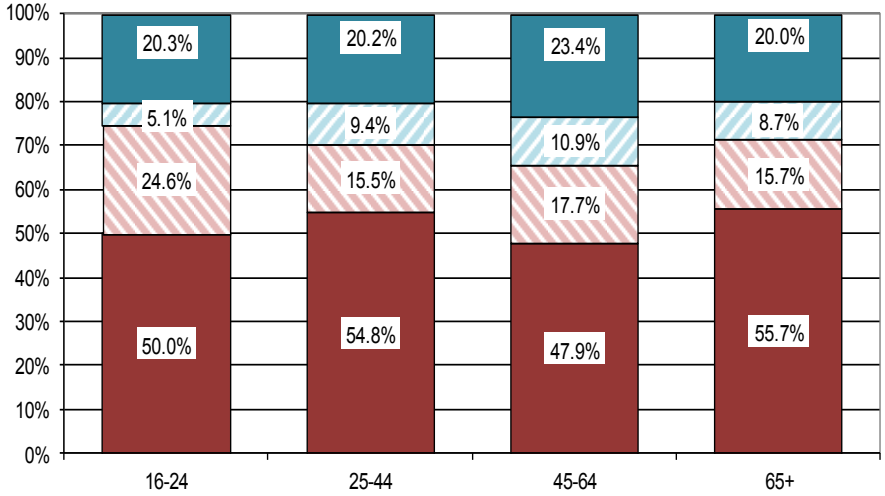
Key Points

- People in the Central Locality are most likely to agree that their query was handled in a reasonable length of time.
- People aged 16-24 are most likely to agree and those with a disability or long term illness are least likely.
- People in private rented housing are more likely to agree than people in other housing types.

Opinion by children in household



Opinion by age



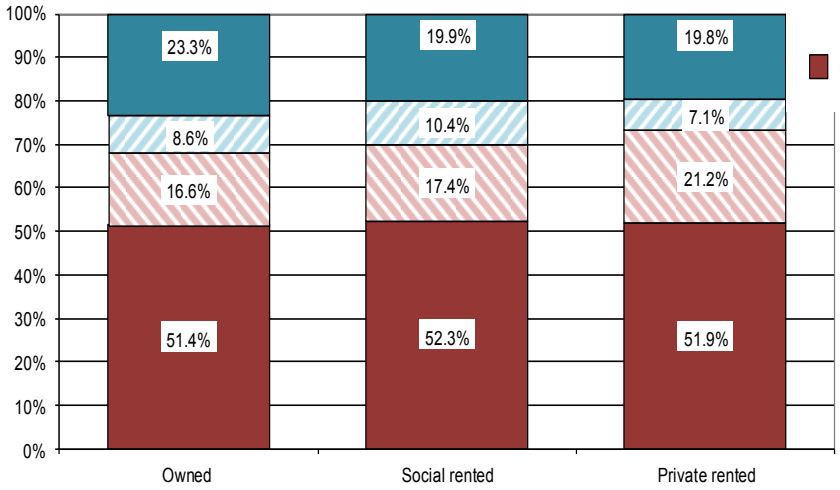
Definitely disagree

Tend to disagree

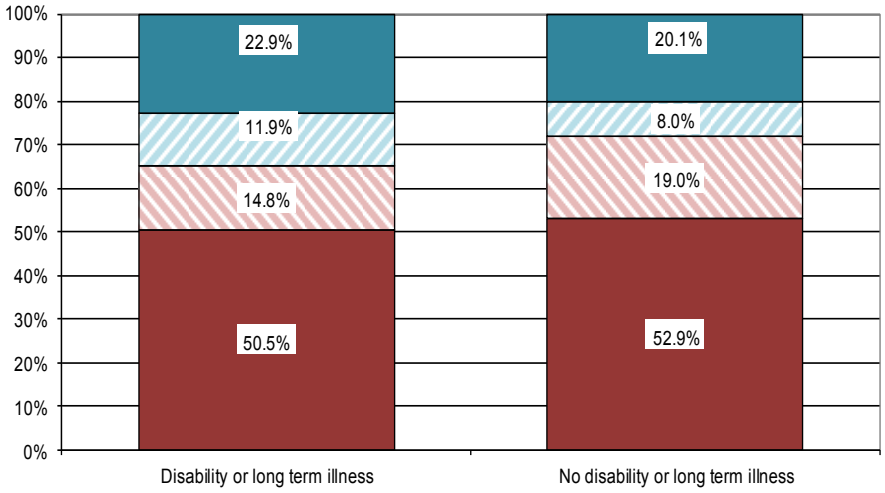
Tend to agree

Definitely agree

Opinion by housing tenure



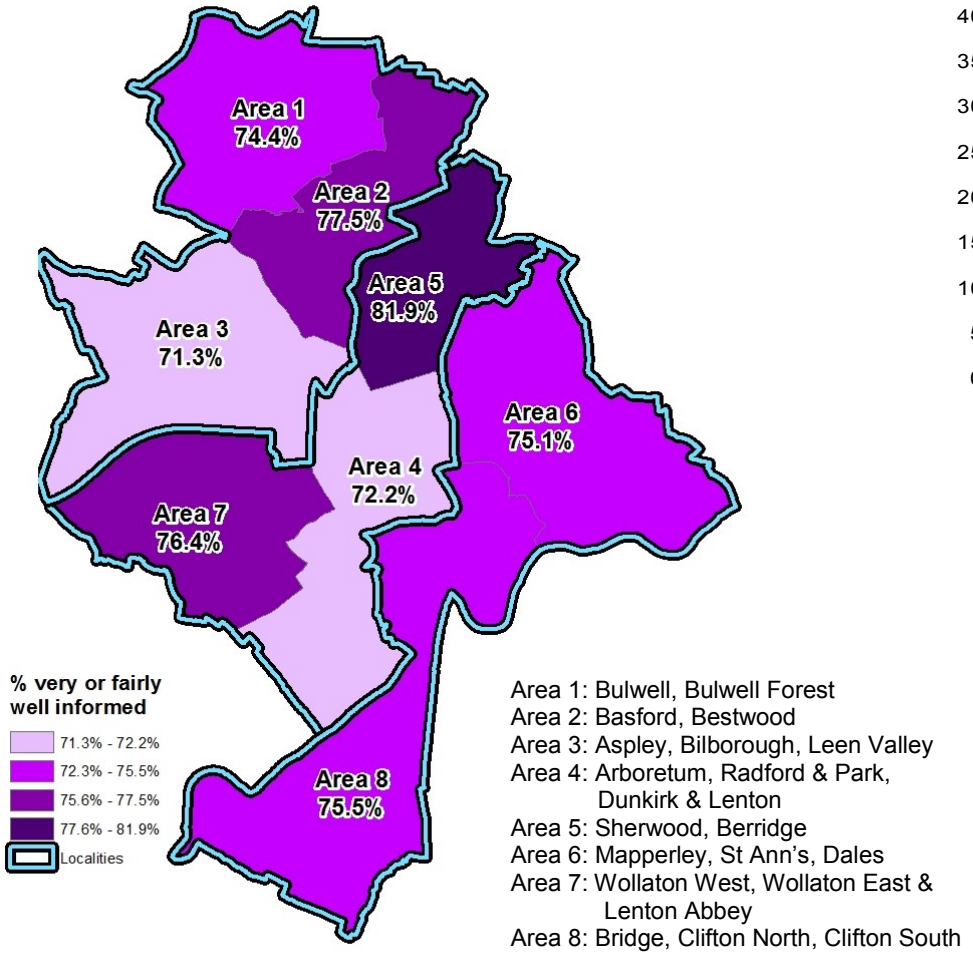
Opinion by disability or long term illness



16: Feeling Informed

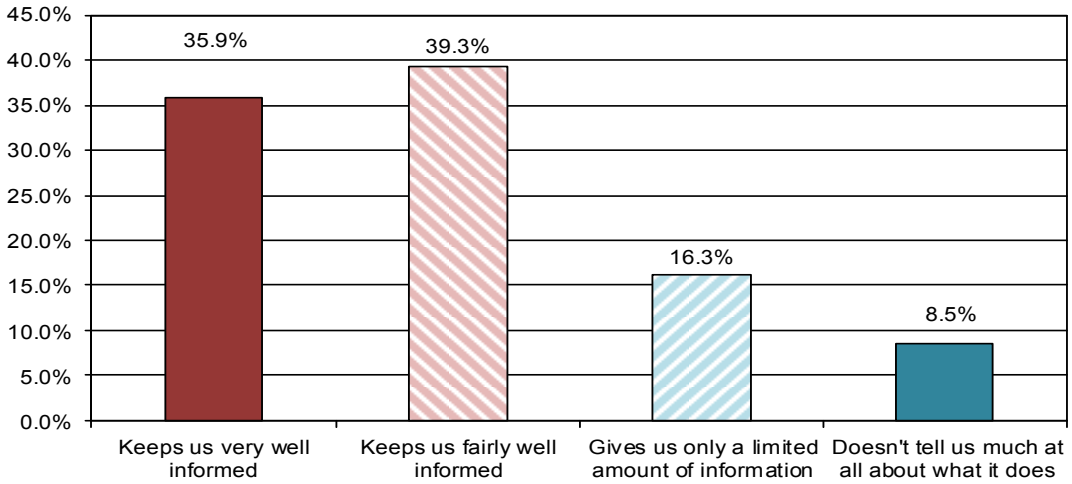
Headline: 75% feel well informed about Council services and benefits

Percentage of respondents who think the Council keeps them very or fairly well informed about the services and benefits it provides.

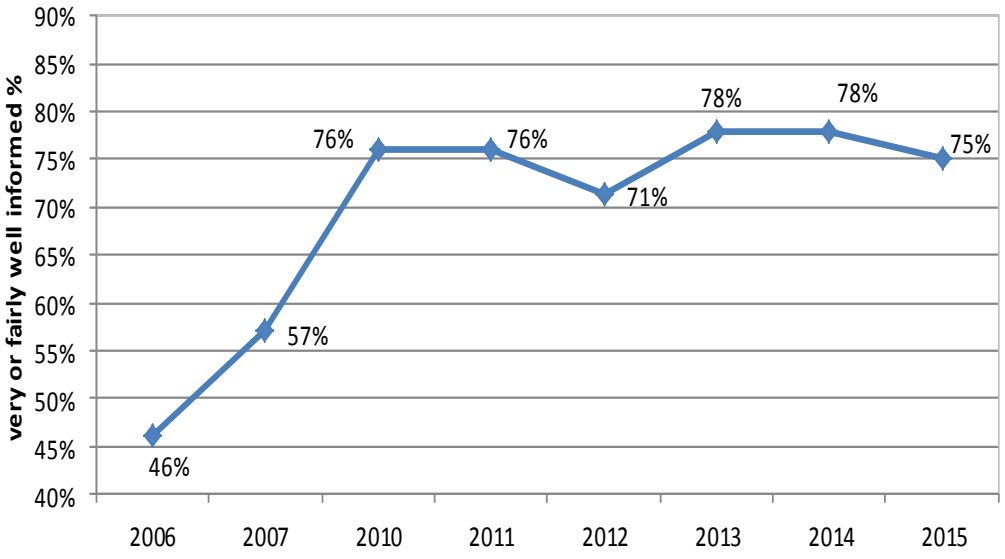


Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Council keeps people informed about services and benefits



Change over time (percentage very or fairly well informed)

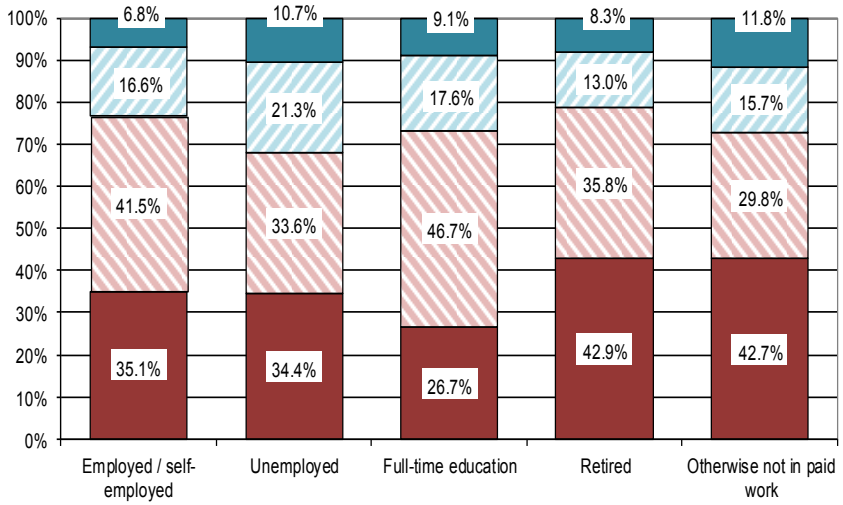


Based on 1,876 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

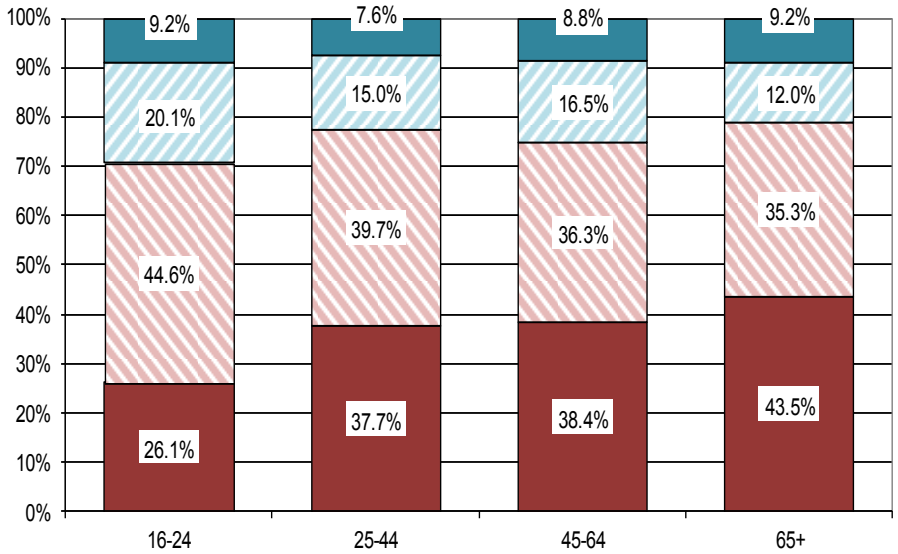
Key Points

- More than 80% of people in Area 5 feel informed about Council services and benefits.
- People aged over 65 are most likely to feel informed, while people with a disability or long term illness are least likely.
- White British ethnic groups are more likely to feel informed than BME groups.

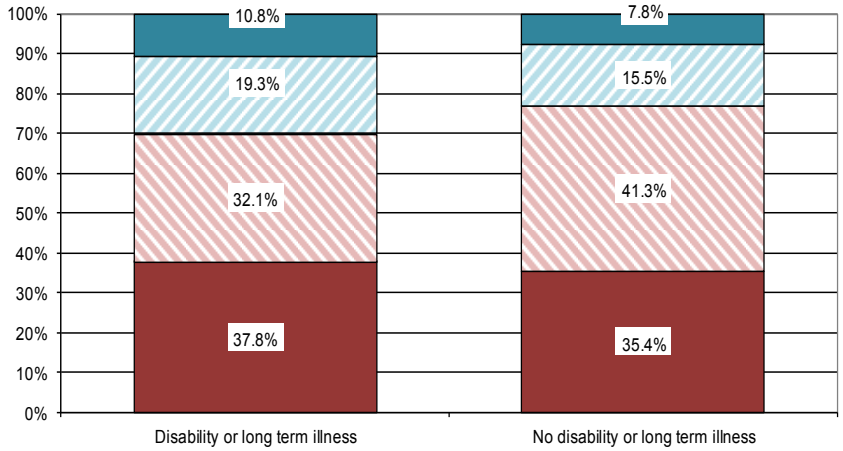
Opinion by employment status

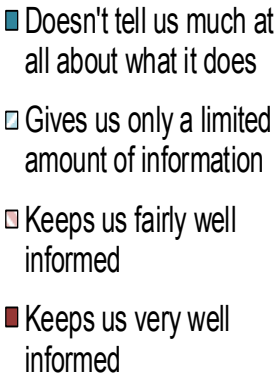


Opinion by age

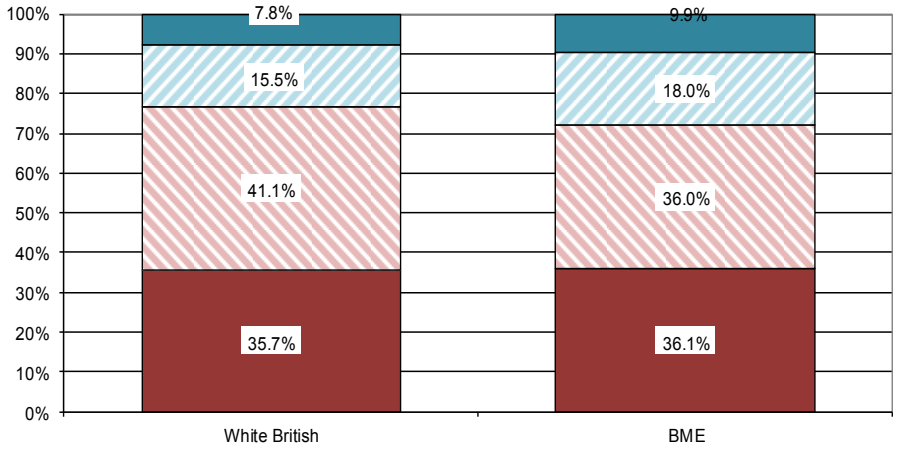


Opinion by disability or long term illness





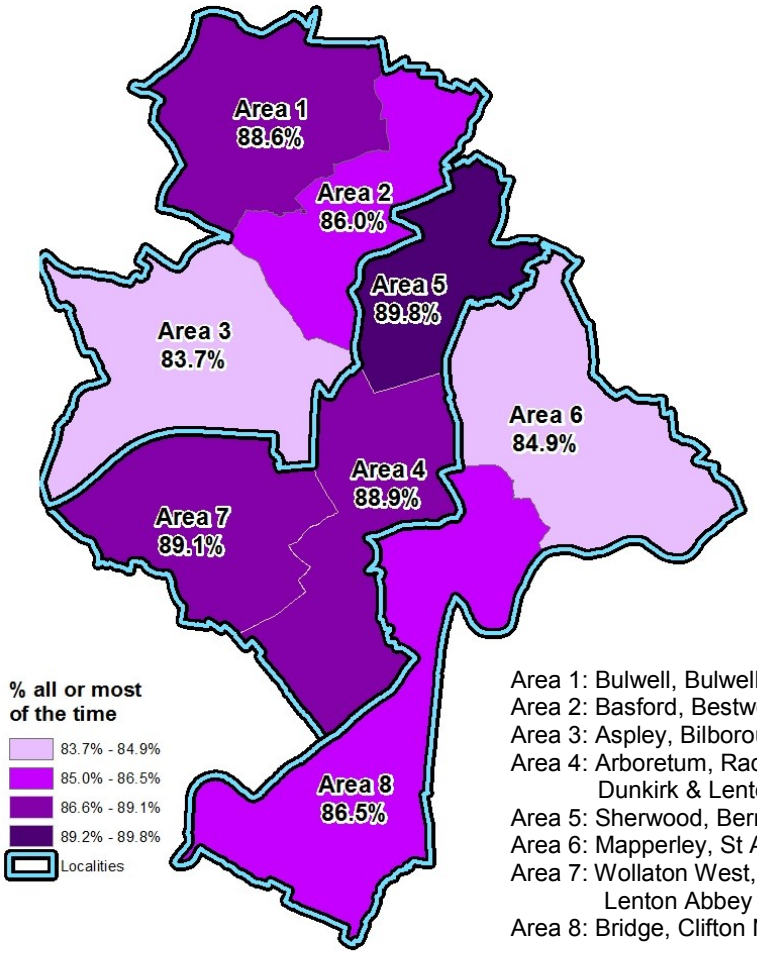
Opinion by ethnicity



17: Easy to understand information

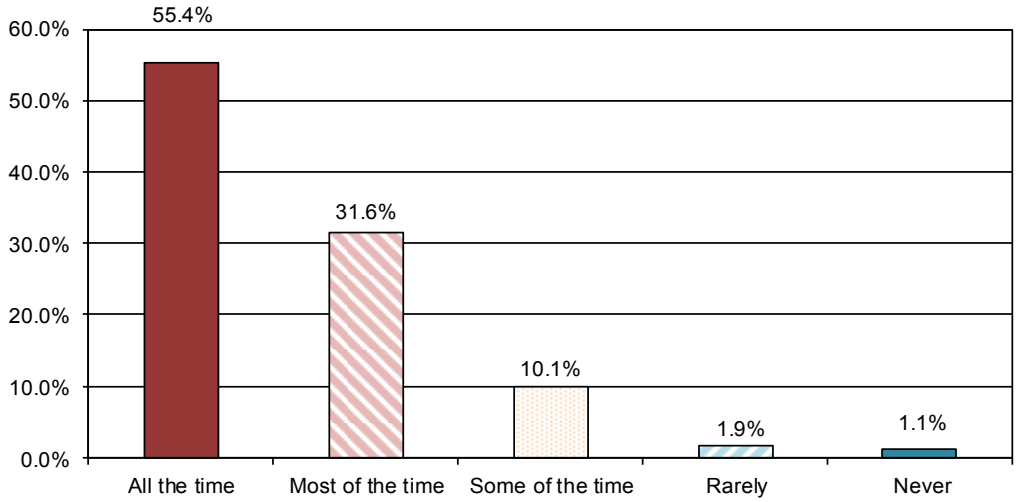
Headline: 87% think the information the Council provides is easy to understand all or most of the time

Percentage of respondents who think that information provided by the Council is easy to understand all or most of the time

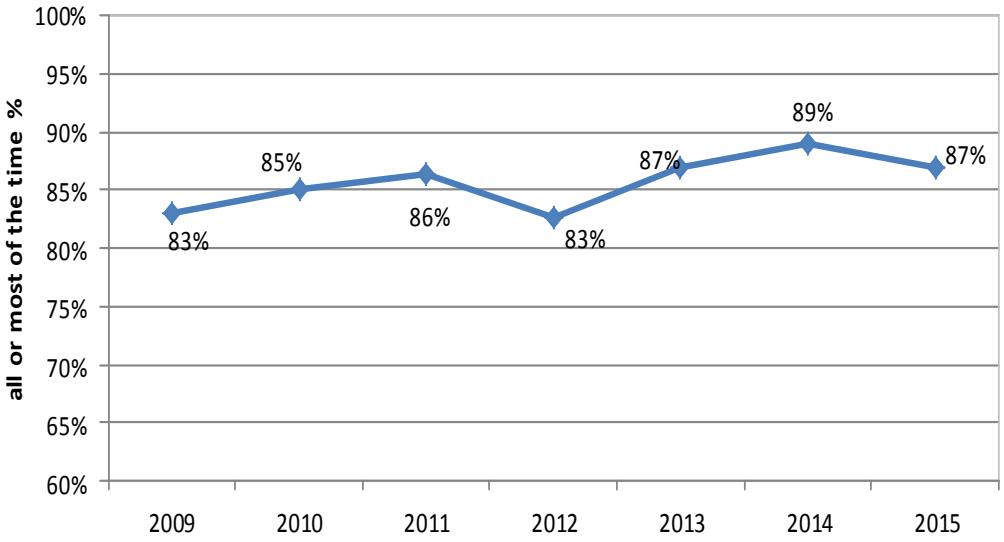


Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Council information is easy to understand



Change over time

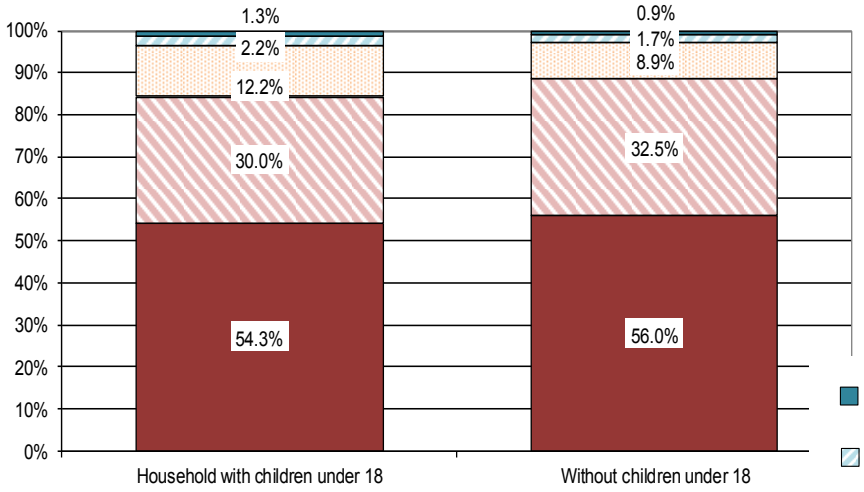


Based on 1,846 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

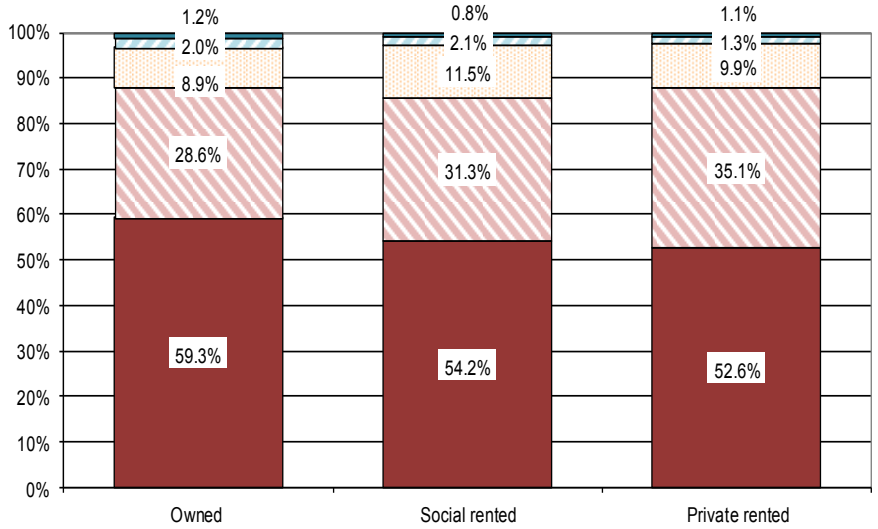
Key Points

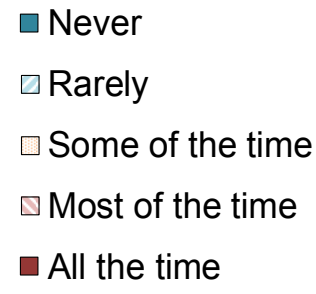
- More than 80% of respondents in every area find the Council's information easy to understand.
- People in Areas 5 and 7 are most likely to find the information easy to understand.
- People with a disability or long term illness are least likely to find the information easy to understand all or most of the time.

Opinion by children in household

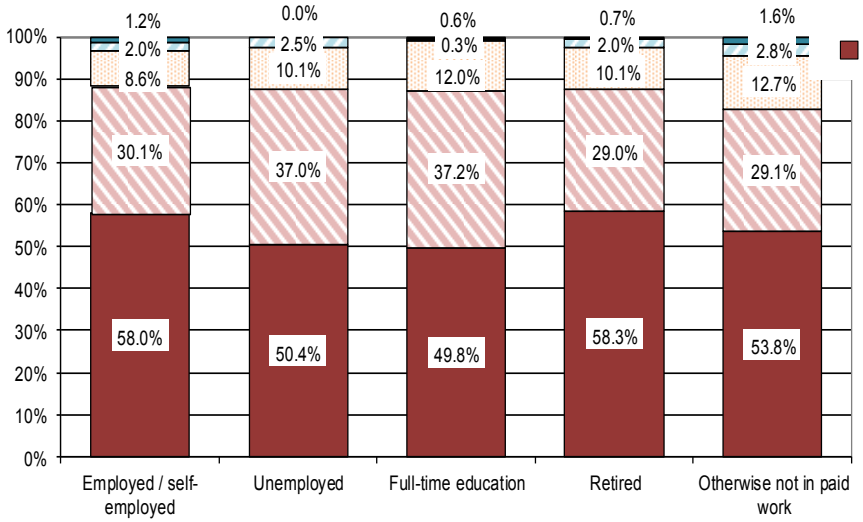


Opinion by tenure

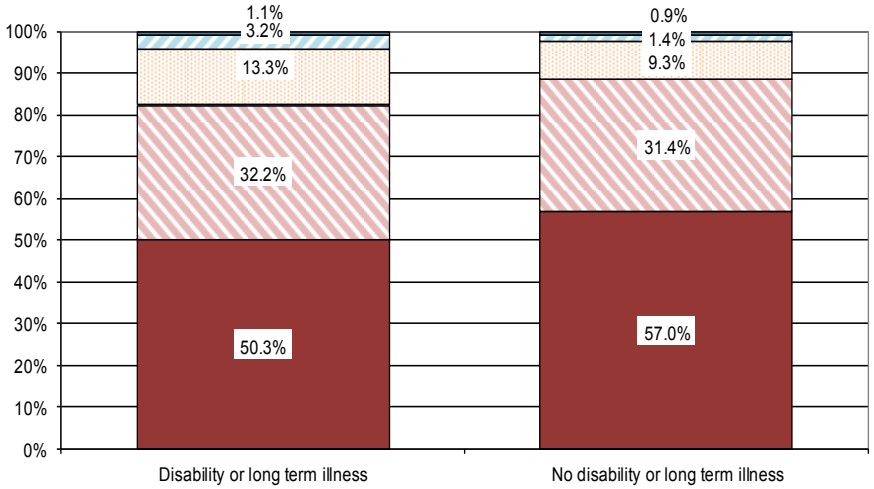




Opinion by employment status



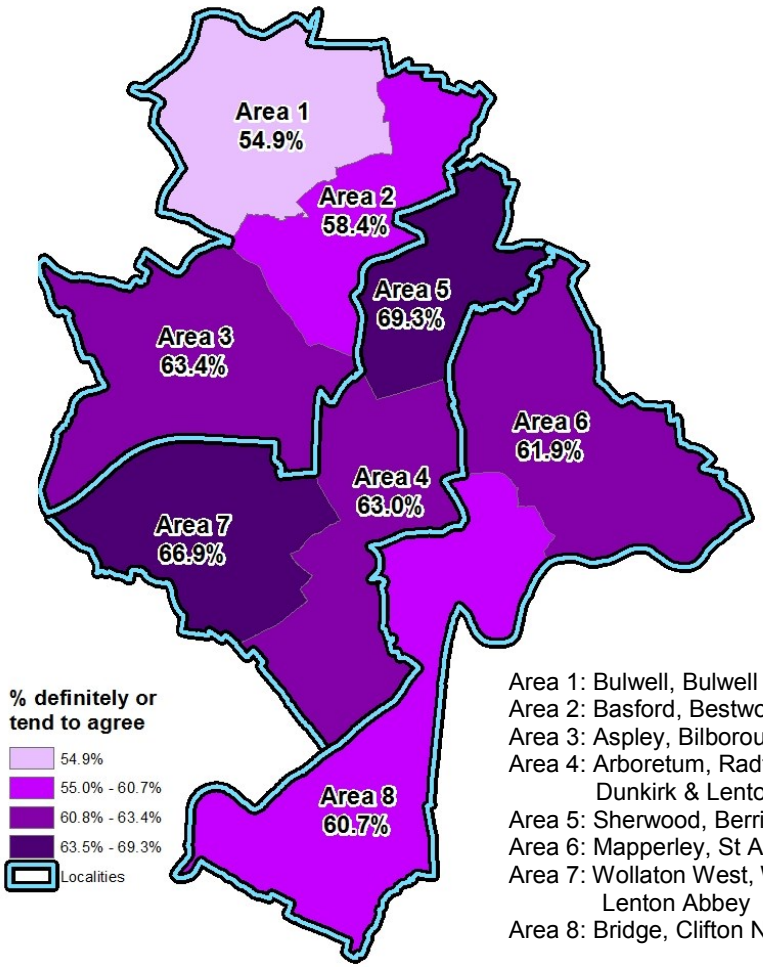
Opinion by disability or long term illness



18: Value for money

Headline: 62% think the Council provides value for money

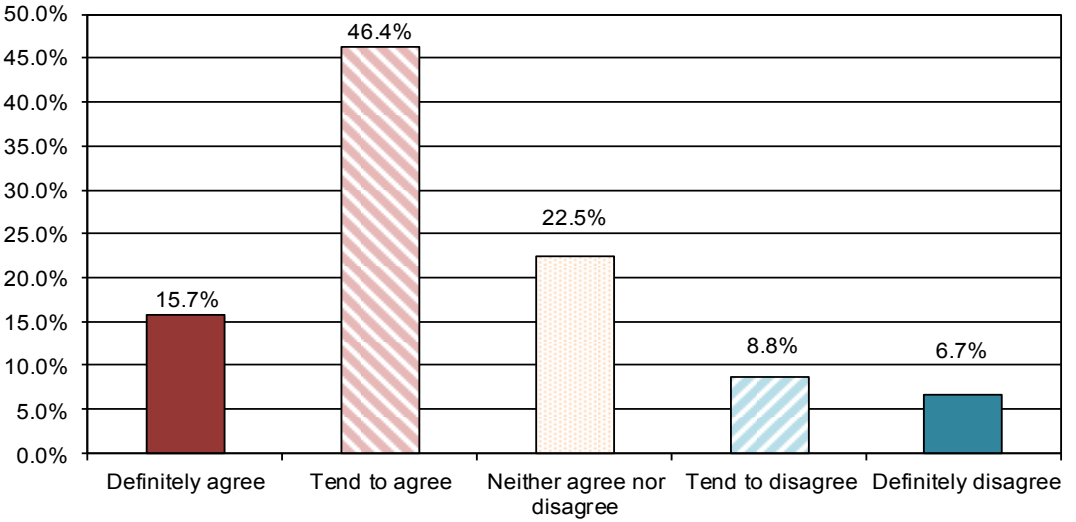
Percentage of respondents who definitely or tend to agree that the Council provides value for money.



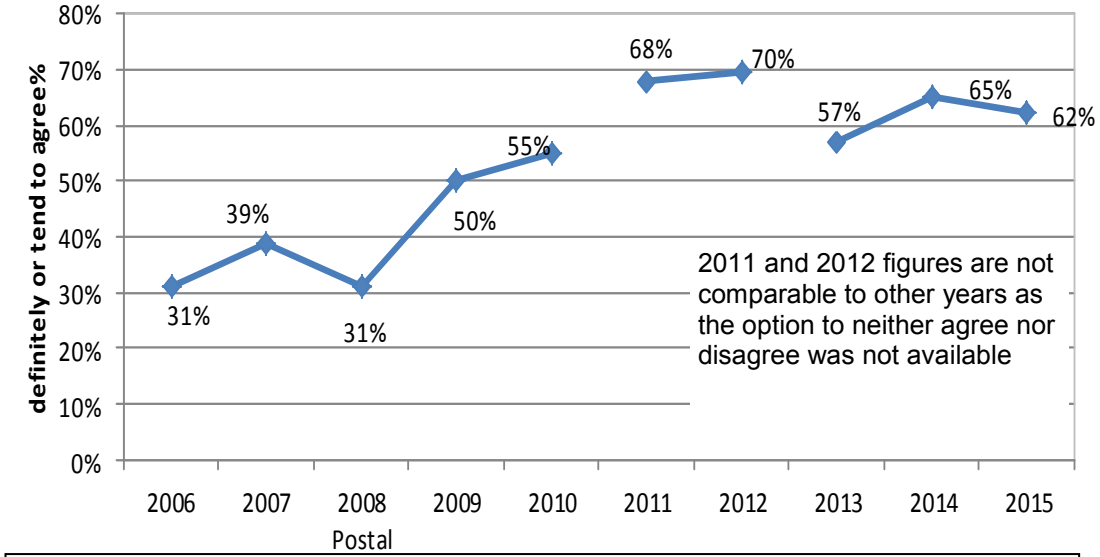
Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Based on 1,755 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details. NB in 2011 and 2012, the option 'Neither agree nor disagree' was not given to respondents.

Council provides value for money



Change over time (percentage who definitely or tend to agree)

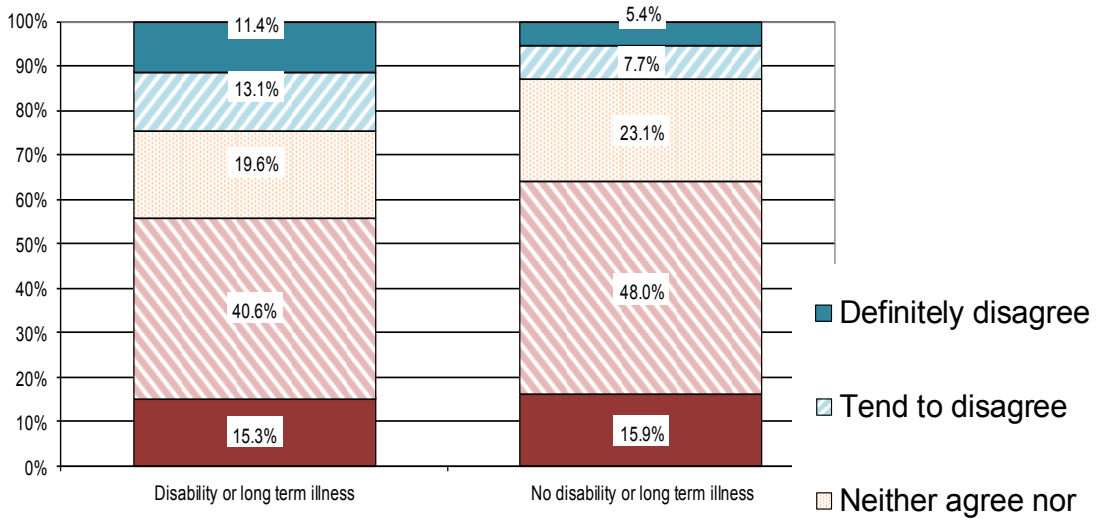


A July 2013 national survey by the Local Government Association found 52% of people agreed their local council provided value for money.

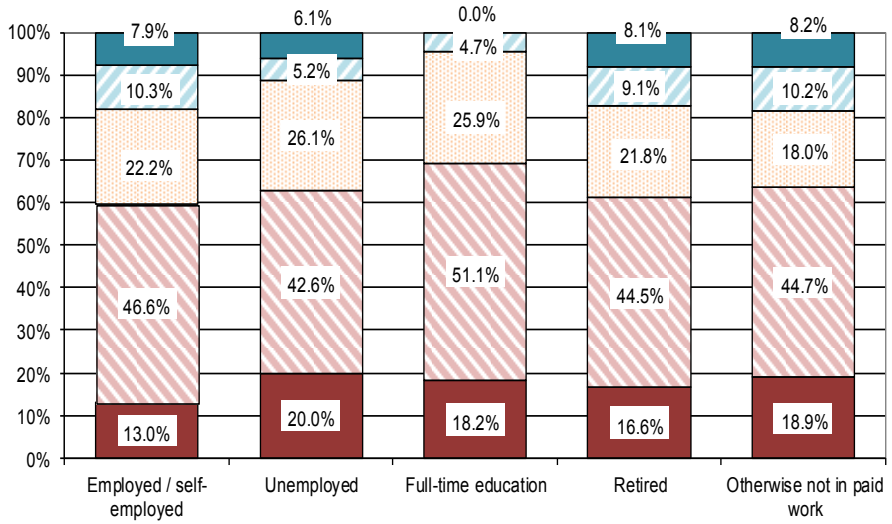
Key Points

- 62% of respondents said the Council provides value for money.
- People in full time education are most likely to agree the Council provides value for money.
- The lowest proportions are amongst home owners and the 45-64 age group.

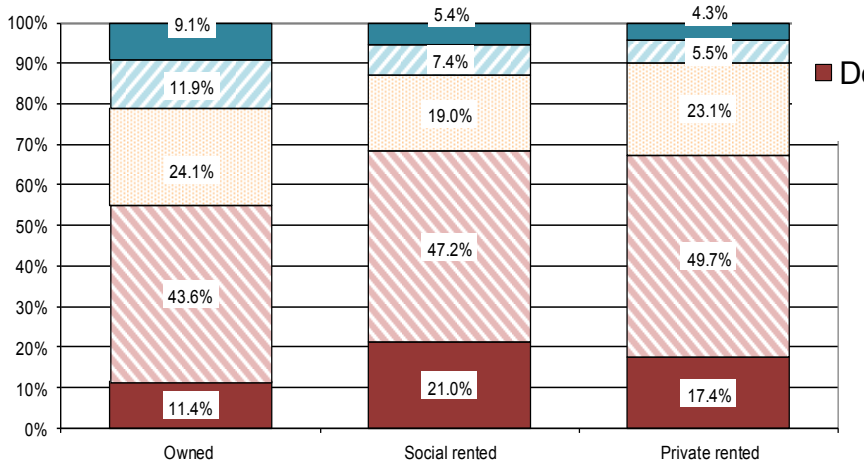
Opinion by disability or long term illness



Opinion by employment status



Opinion by housing tenure



Definitely disagree

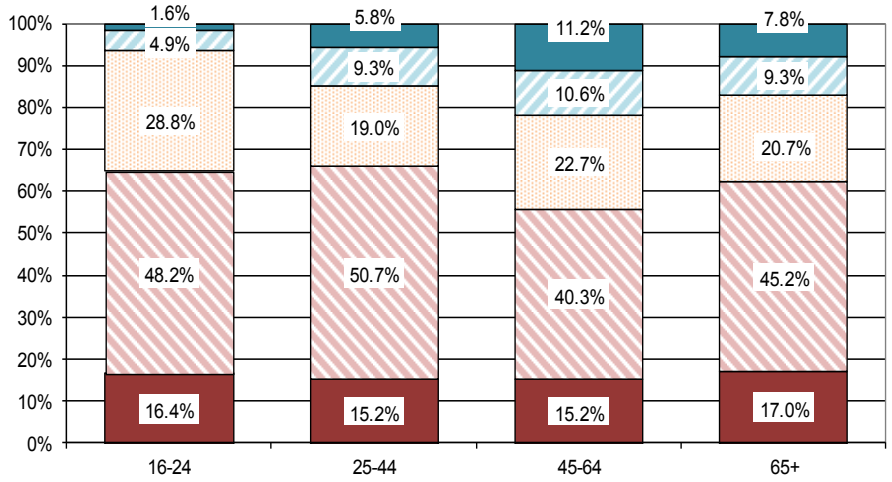
Tend to disagree

Neither agree nor disagree

Tend to agree

Definitely agree

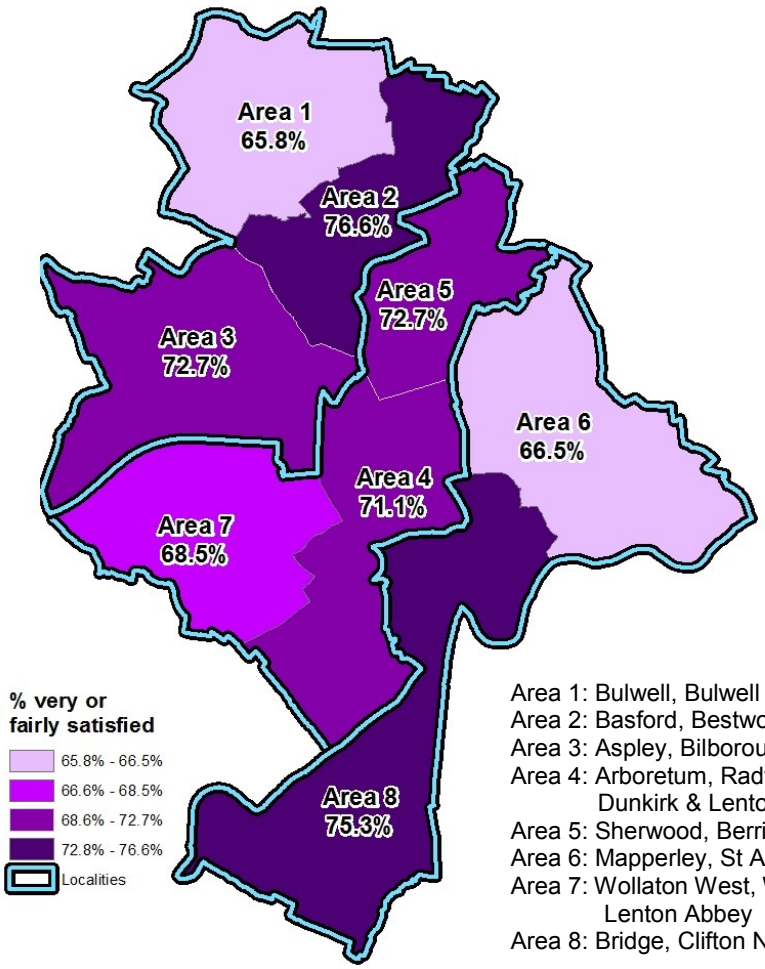
Opinion by age



19: Council Satisfaction

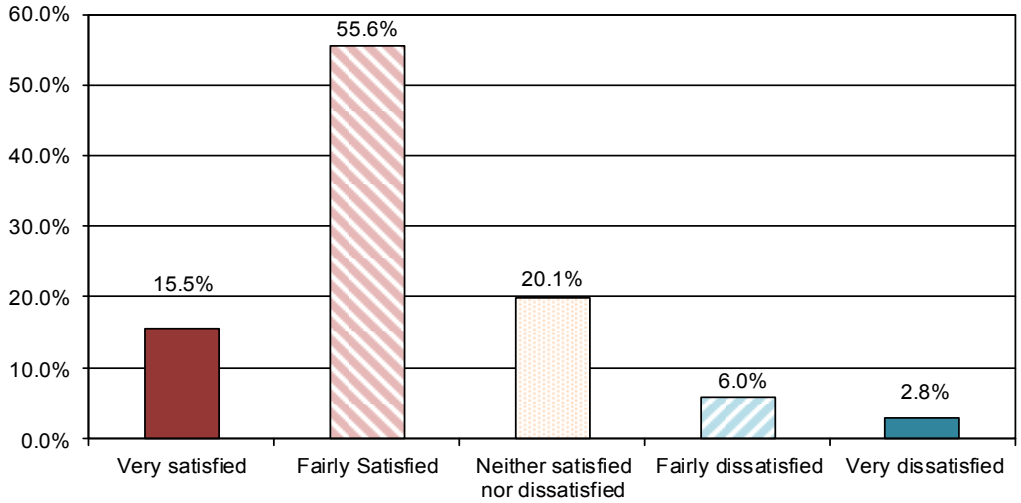
Headline: 71% are satisfied with the Council

Percentage of respondents who are very or fairly satisfied with how the Council runs things.

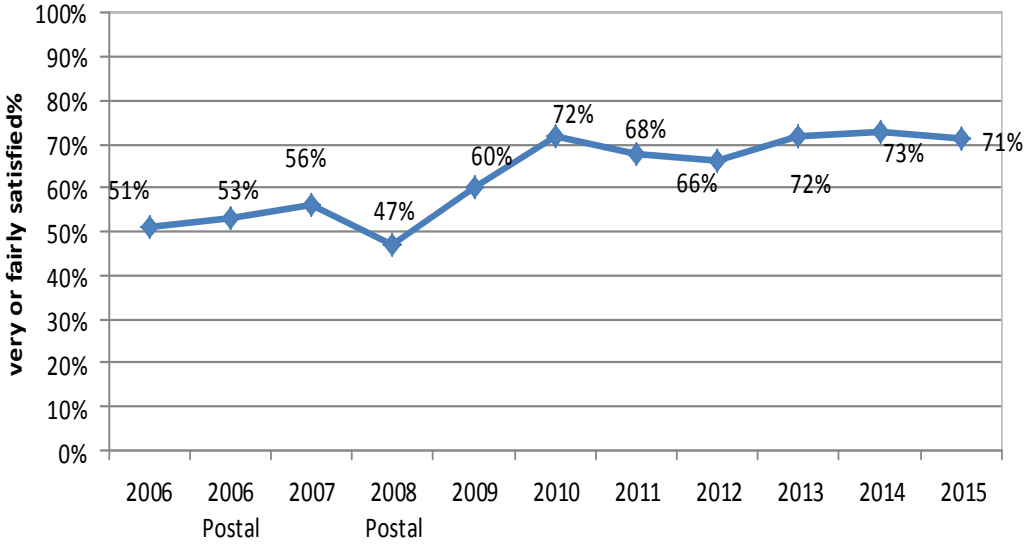


Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Satisfaction with the Council



Change over time (percentage very or fairly satisfied)

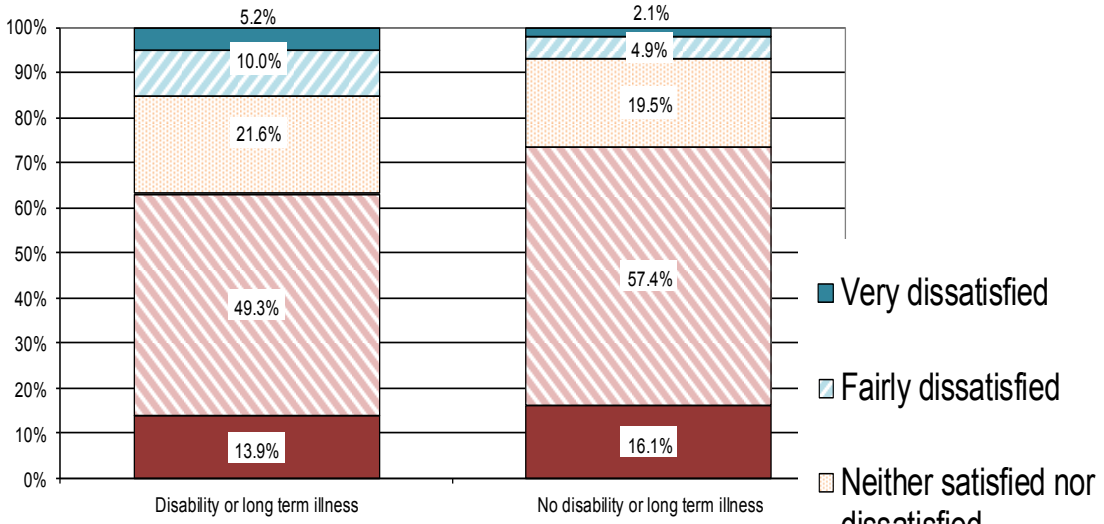


Based on 2,009 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

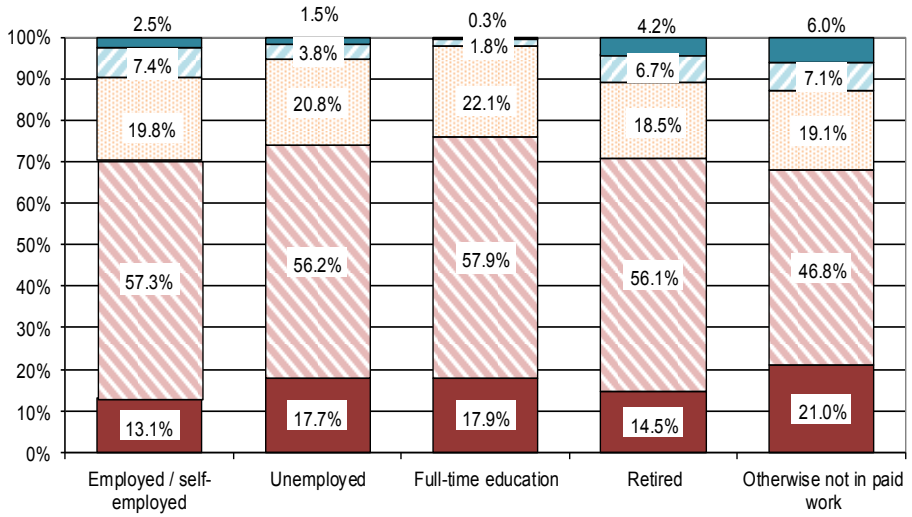
Key Points

- In Area 2 and Area 8, more than three quarters of people are satisfied with the Council.
- People in full time education are most likely to be satisfied with the Council.
- The 45-64 age group and people with a disability or long term illness are least likely to be satisfied with the Council.

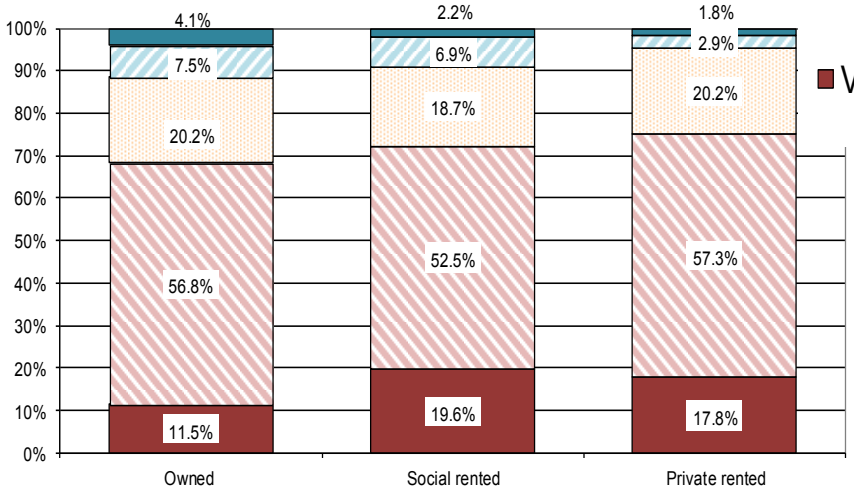
Satisfaction by disability or long term illness



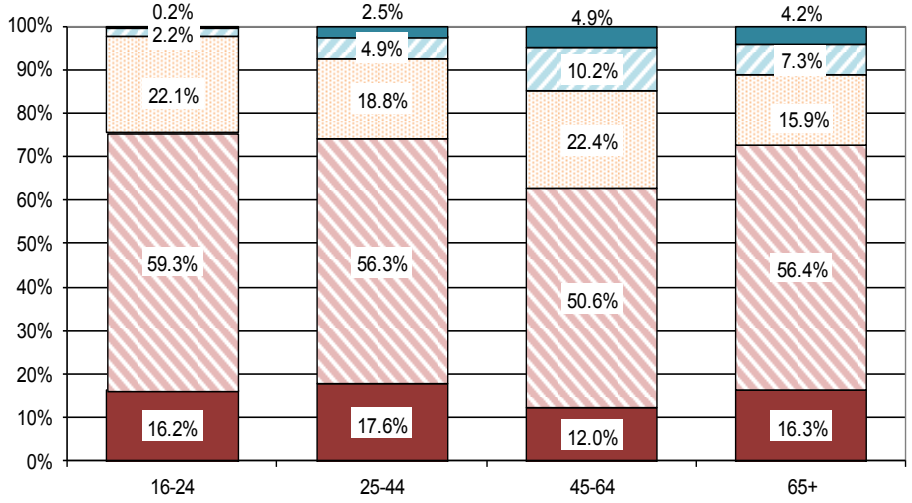
Satisfaction by employment status



Satisfaction by housing tenure



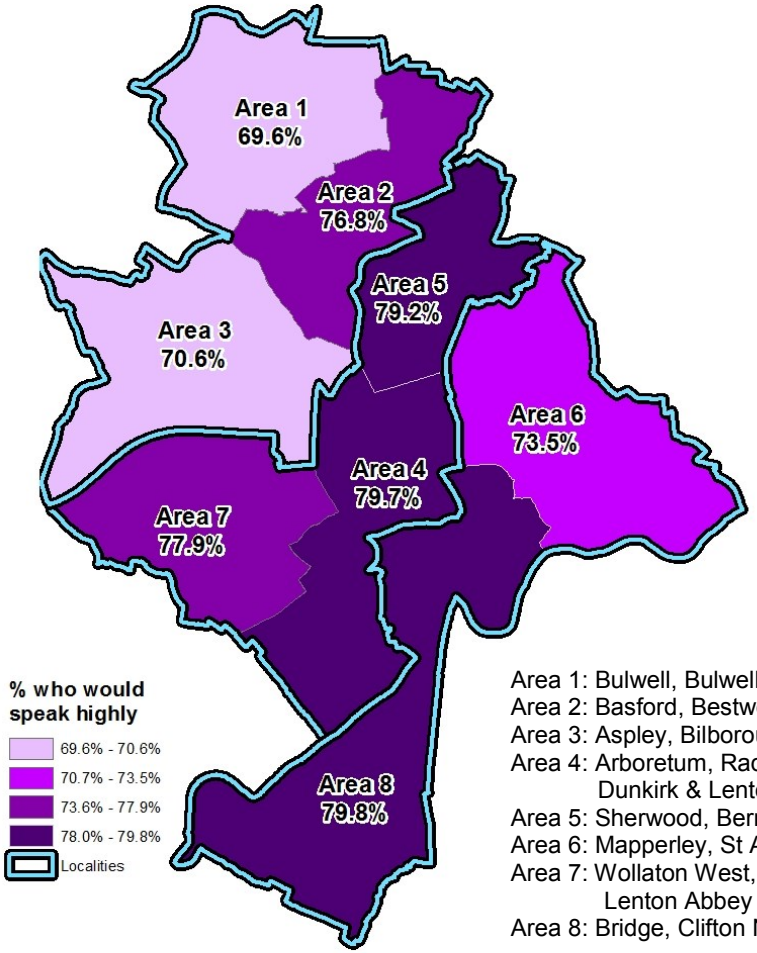
Satisfaction by age



20: Feelings about Nottingham

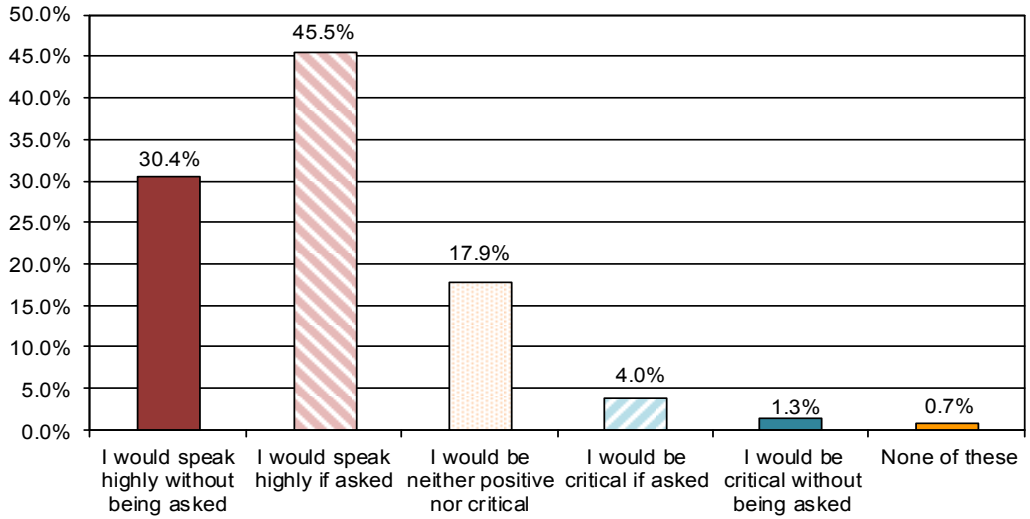
Headline: 76% would speak highly about Nottingham

Percentage of respondents who would speak highly about Nottingham.

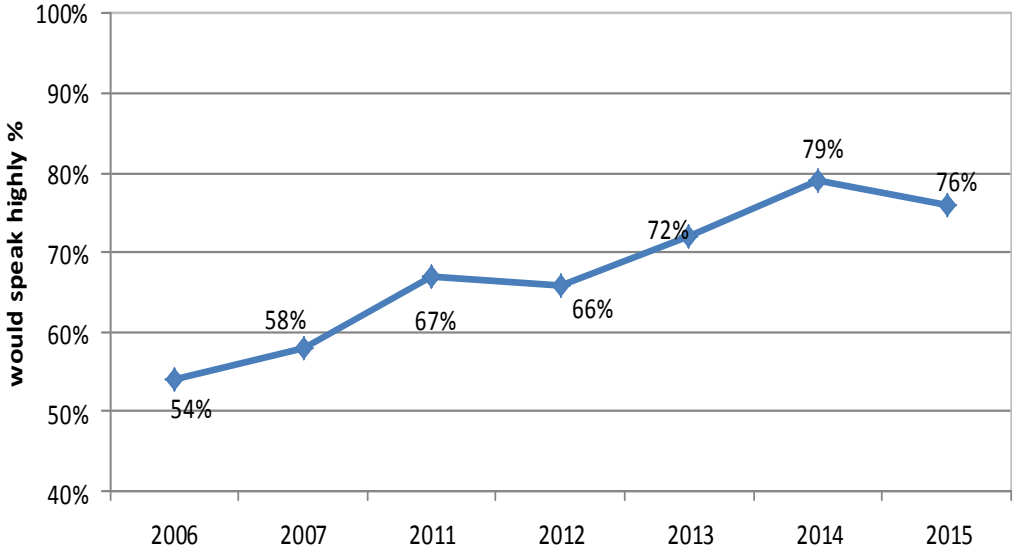


Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Feelings about Nottingham



Change over time (percentage who would speak highly about Nottingham)

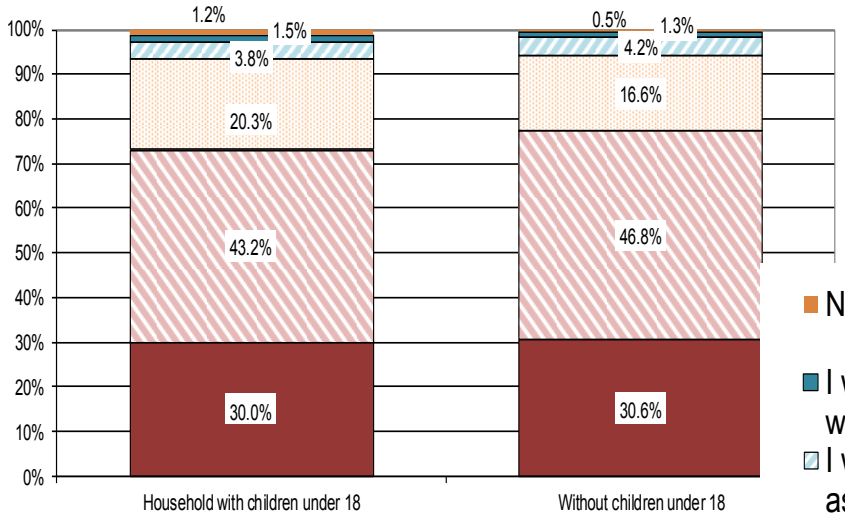


Based on 2,012 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

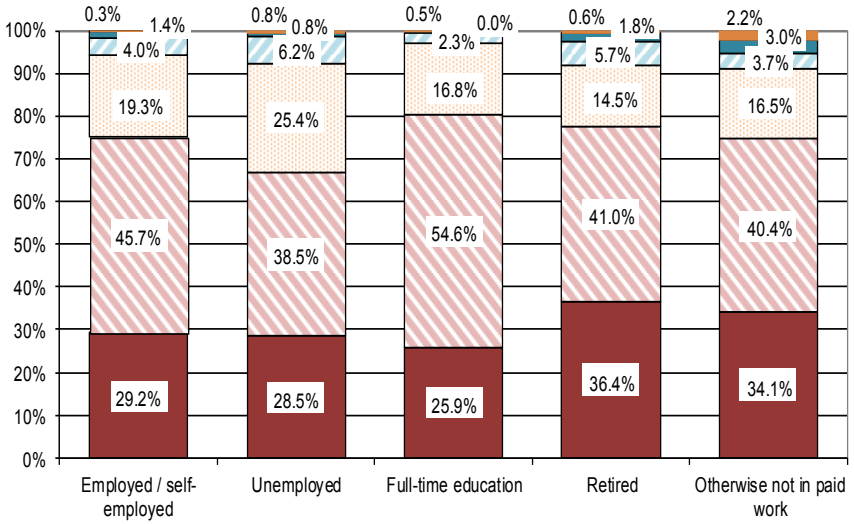
Key Points

- The highest proportions of people who would speak highly of Nottingham are in Areas 4,5 and 8.
- People in full time education and those aged over 65s are most likely to speak highly about the City.
- People who are unemployed are least likely to speak highly of Nottingham, in all other groups, more than 70% would speak highly.

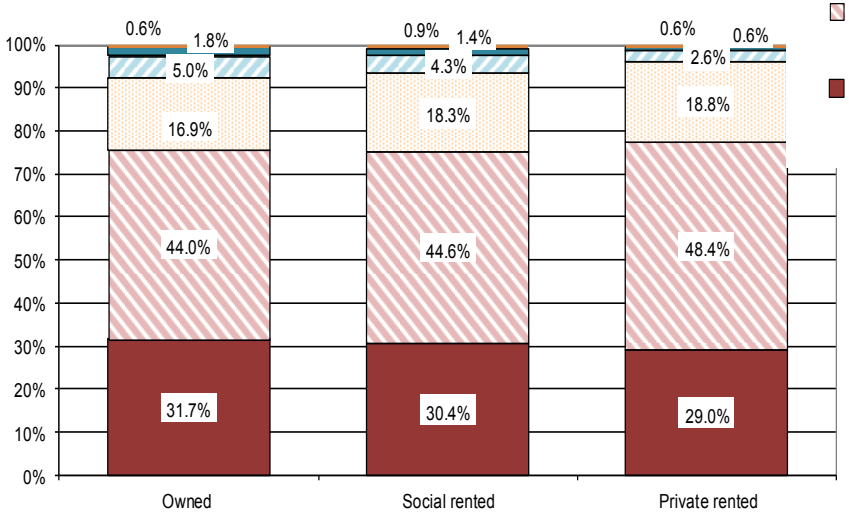
Opinion by children in household

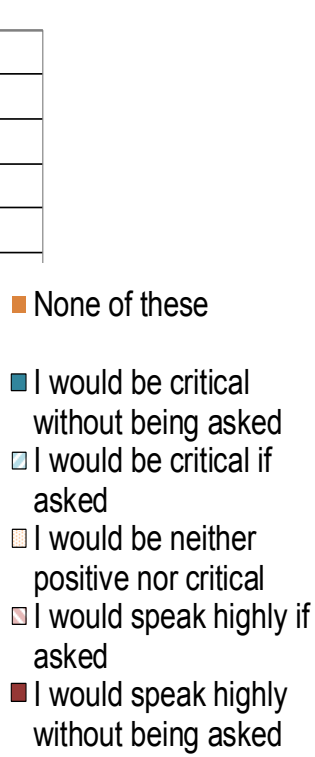


Opinion by employment status

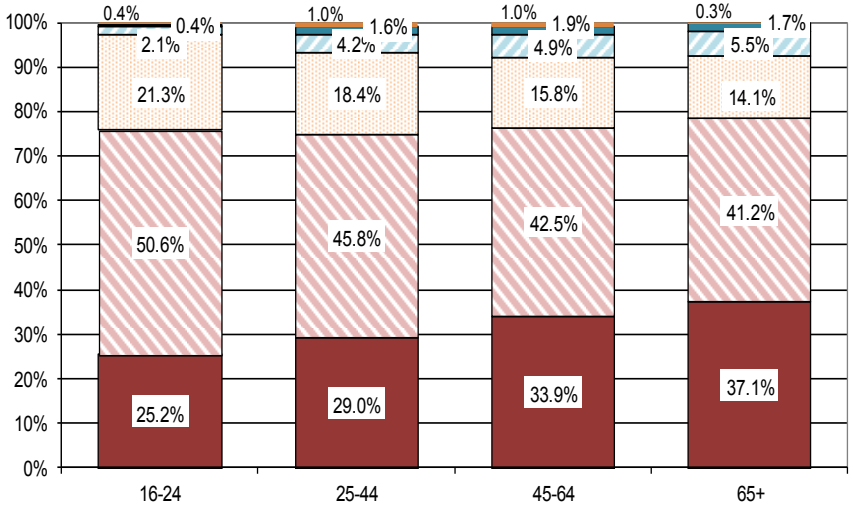


Opinion by housing tenure





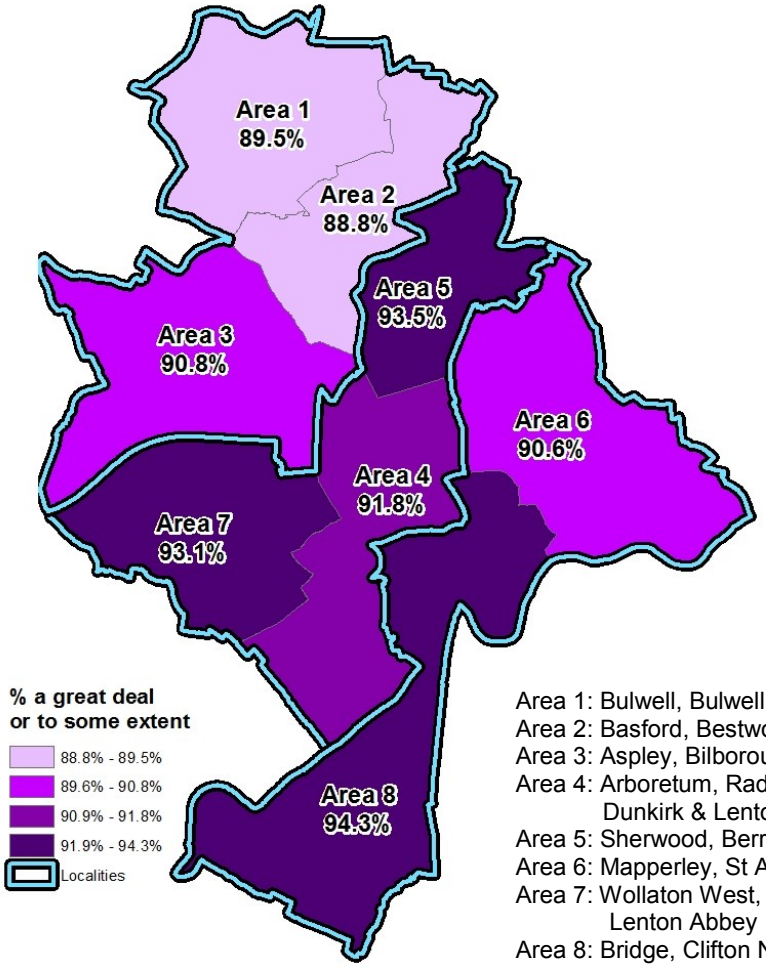
Opinion by age



21: Recommend Nottingham as a place to live

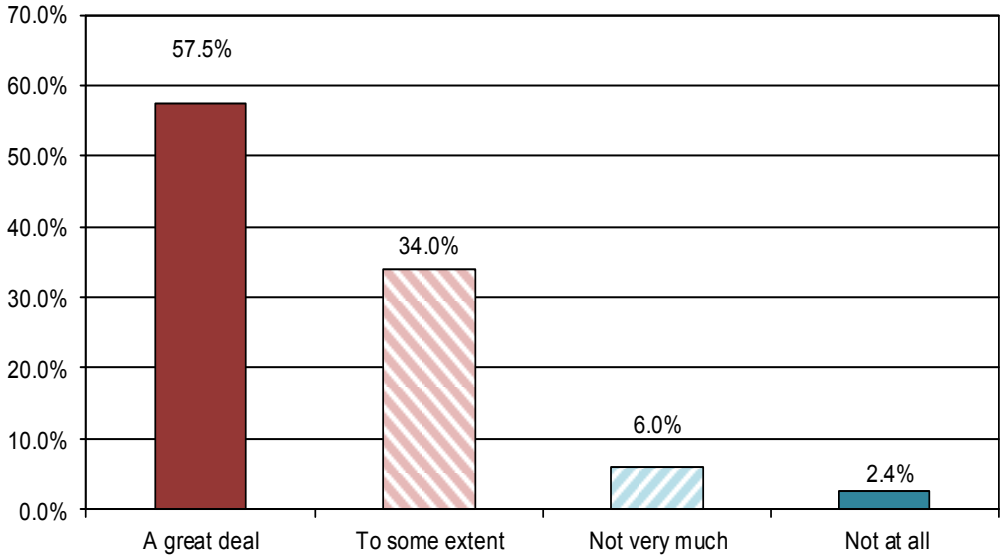
Headline: 92% would recommend Nottingham as a place to live

Percentage of respondents who would recommend Nottingham as a place to live.



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Would recommend Nottingham as a place to live

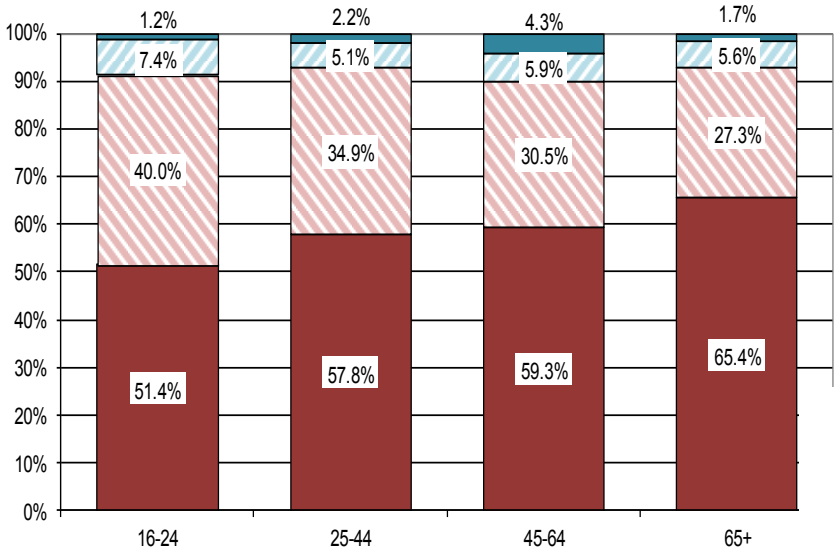


Based on 2,002 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

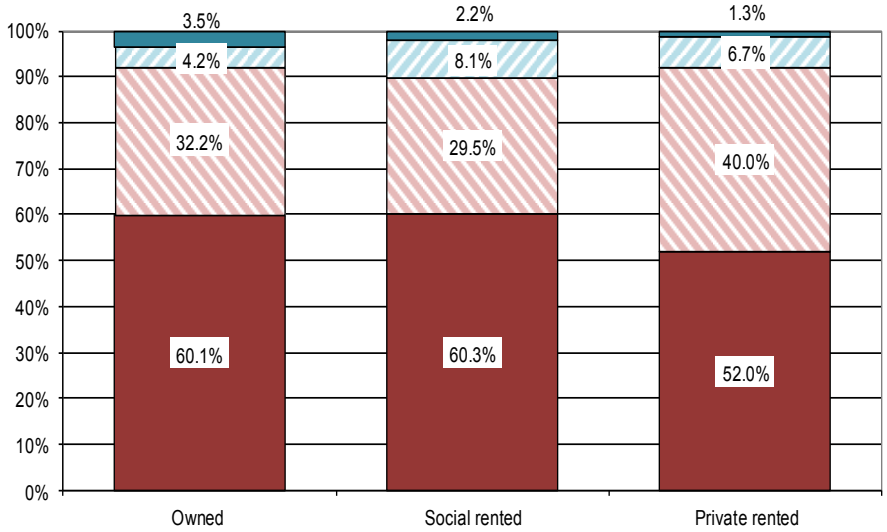
Key Points

- In 6 of the 8 Areas, more than 90% of respondents would recommend Nottingham as a place to live. Area 8 has the highest proportion (94.3%) and Area 2 the lowest (88.8%).
- People in full time educations are most likely to recommend Nottingham as a place to live along with the 25-44 age group.
- The proportion of people who would recommend Nottingham as a place to live is unchanged from 2014.

Opinion by age

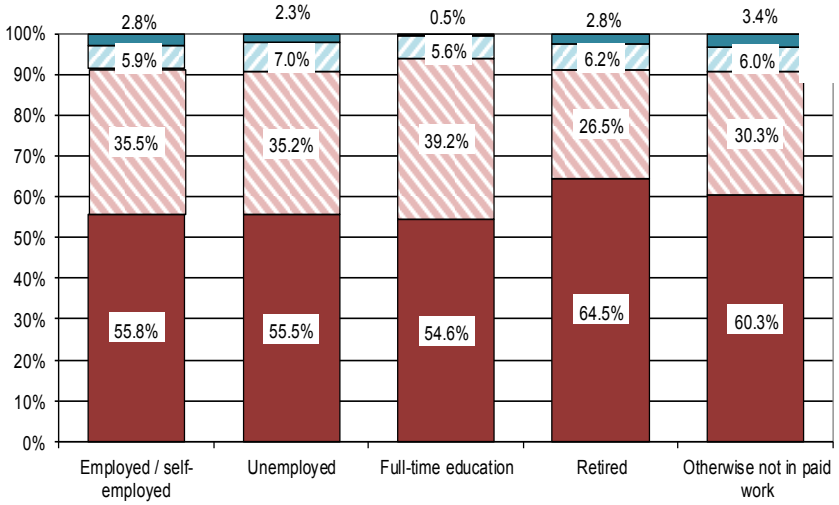


Opinion by housing tenure

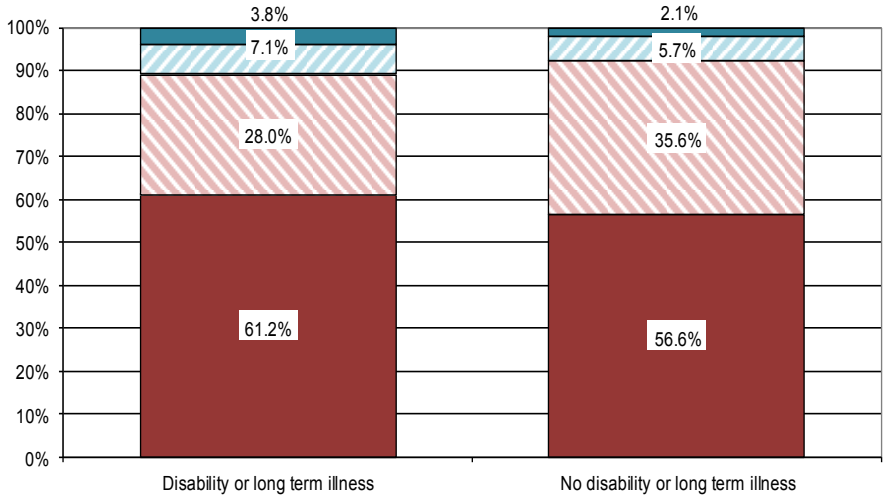




Opinion by employment status



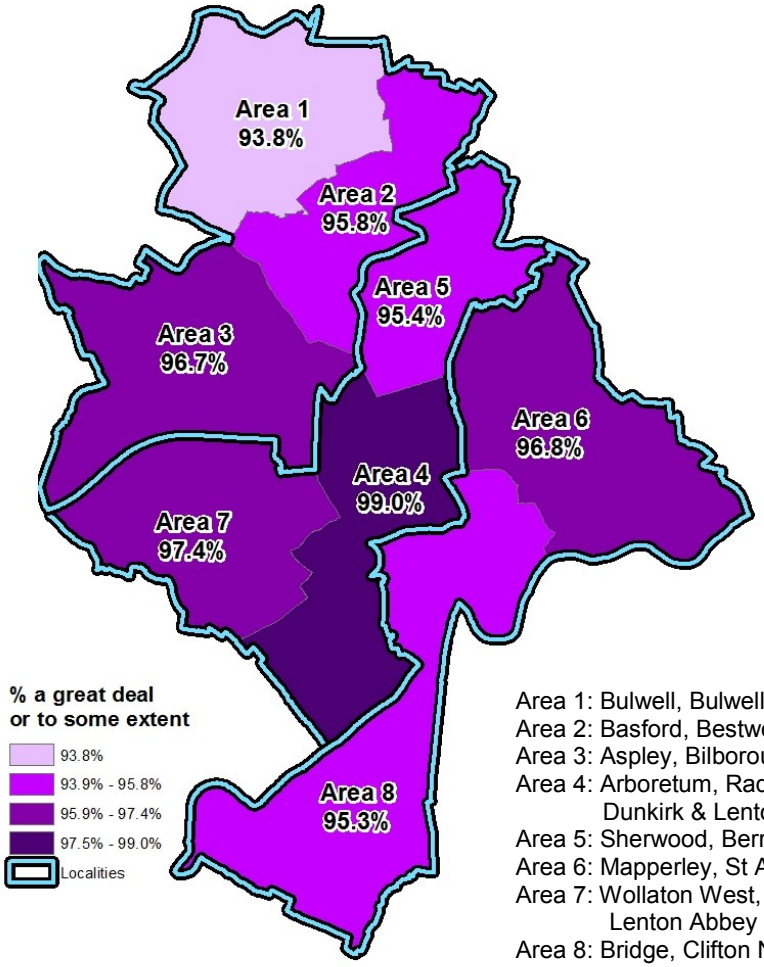
Opinion by disability or long term illness



22: Recommend Nottingham as a place to study

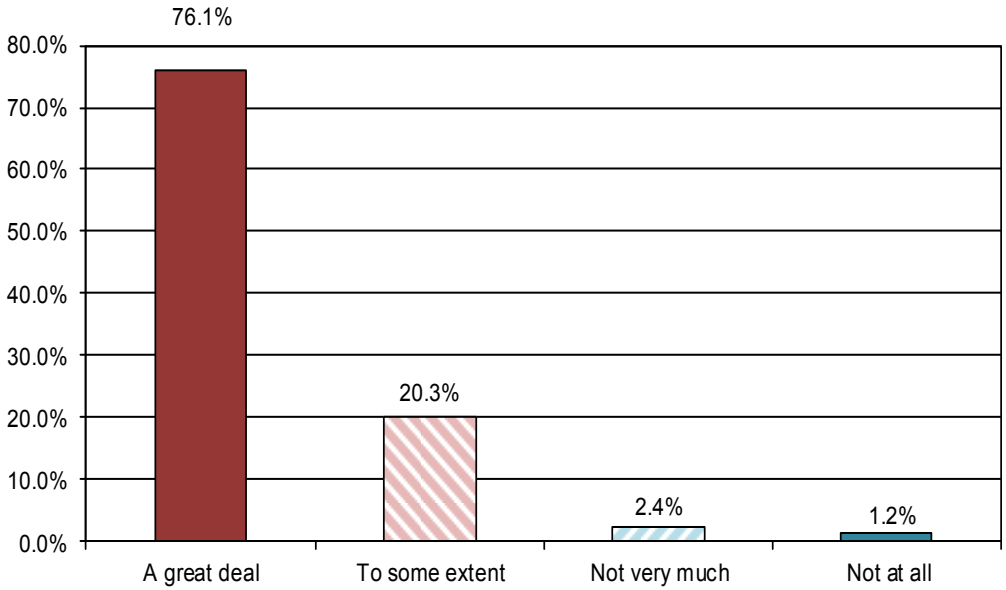
Headline: 96% would recommend Nottingham as a place to study

Percentage of respondents who would recommend Nottingham as a place to study.



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Would recommend Nottingham as a place to study

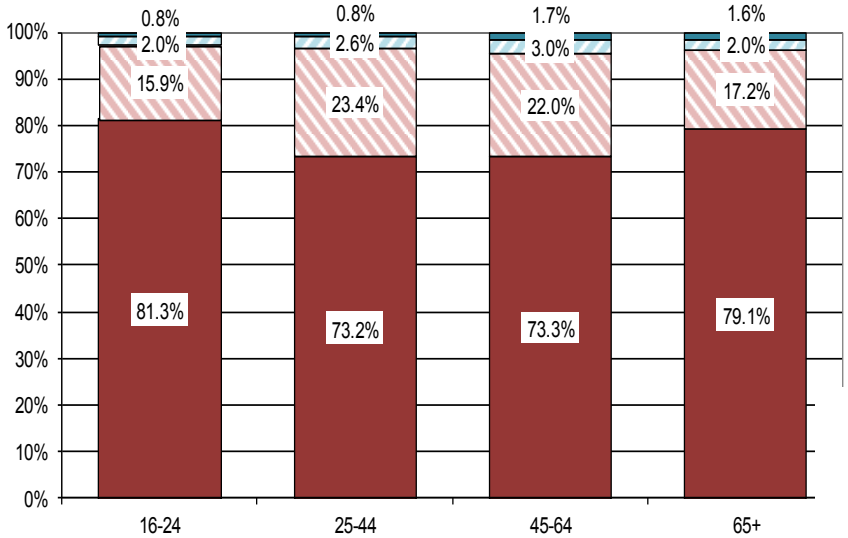


Based on 1,843 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

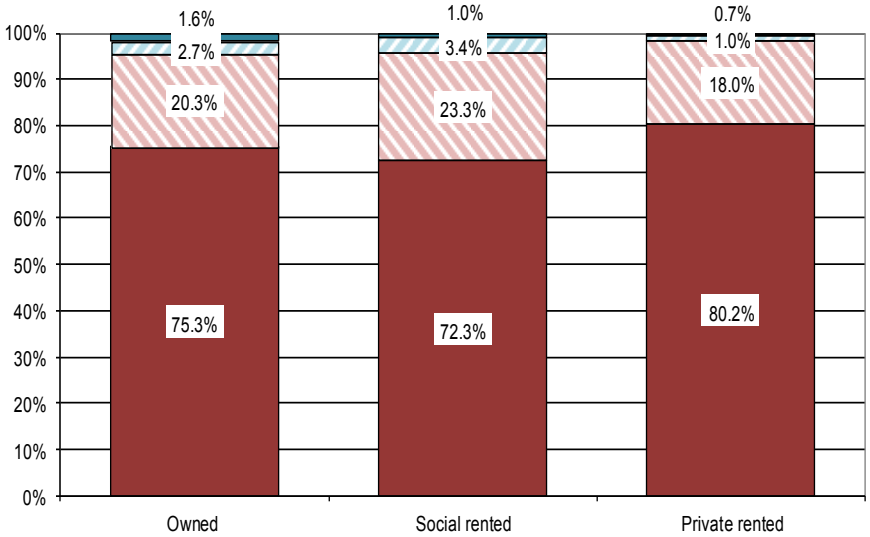
Key Points

- In all Areas and for all groups of people, more than 90% of respondents would recommend Nottingham as a place to study.
- In Area 4, and for people in full time education more than 99% would recommend Nottingham as a place to study.
- People in Area 1 and those 'otherwise not in paid employment' are least likely to recommend the City.

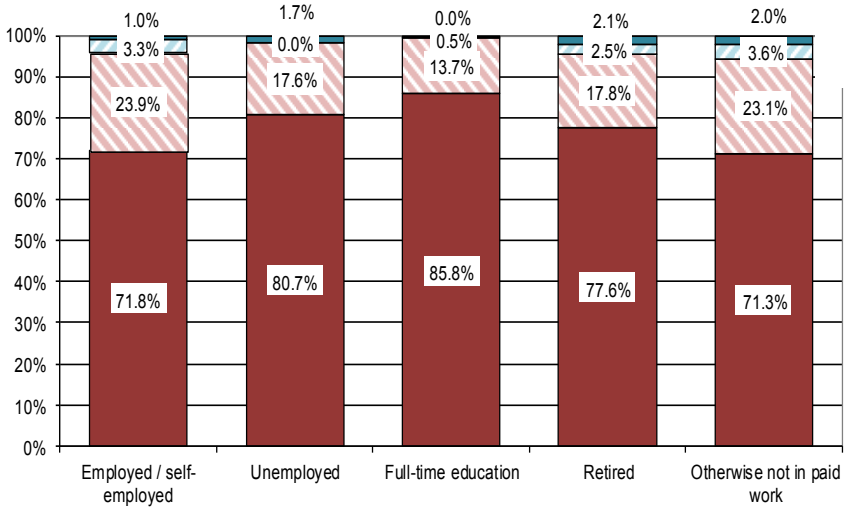
Opinion by age



Opinion by housing tenure

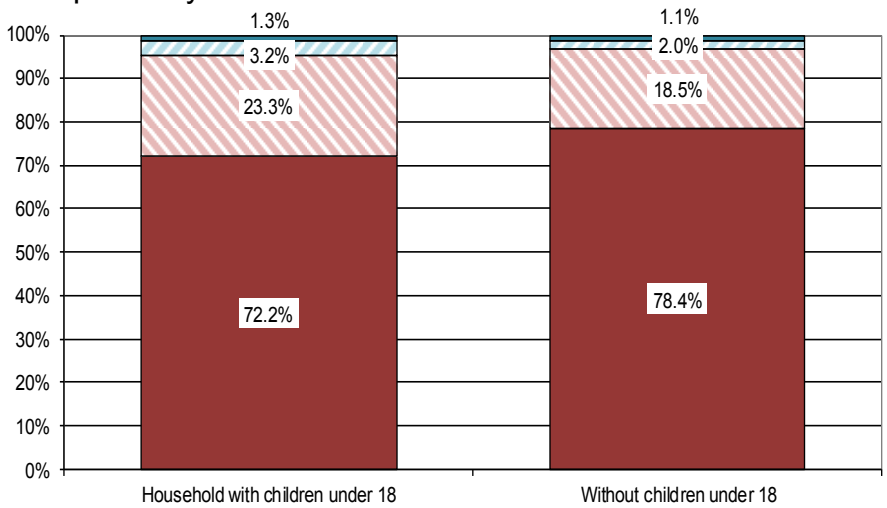


Opinion by employment status





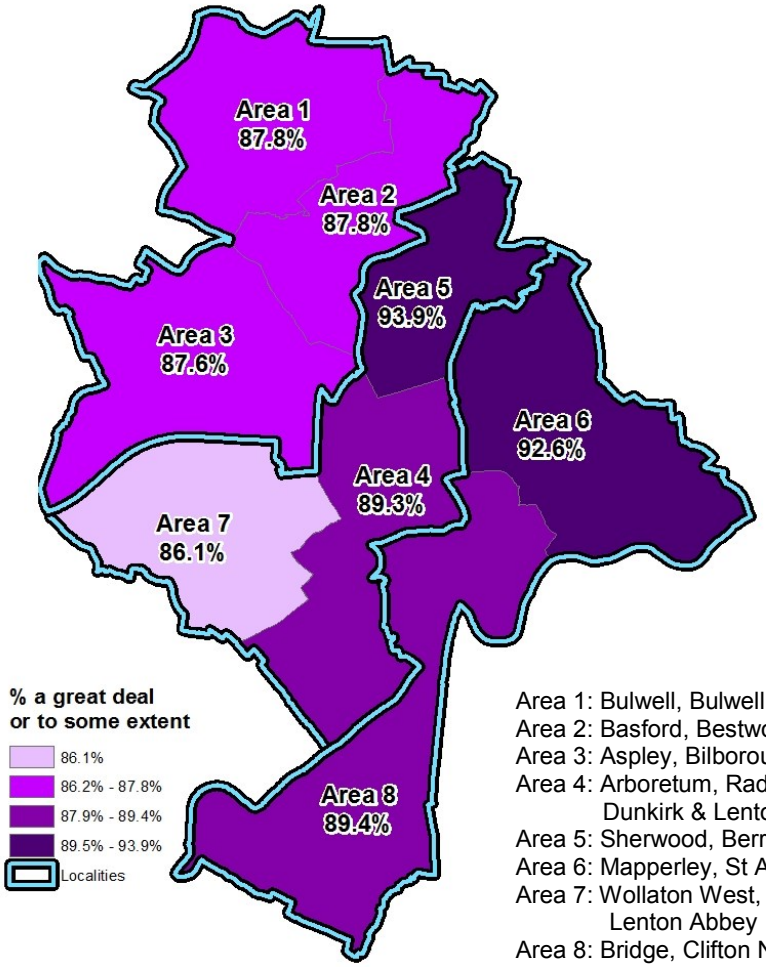
Opinion by children in household



23: Recommend Nottingham as a place to visit

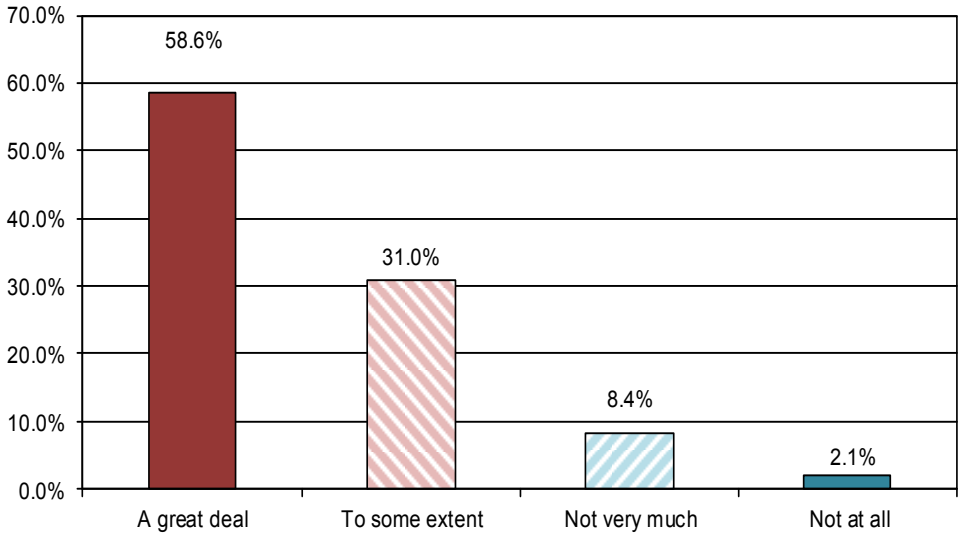
Headline: 90% would recommend Nottingham as a place to visit

Percentage of respondents who would recommend Nottingham as a place to visit.



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Would recommend Nottingham as a place to visit

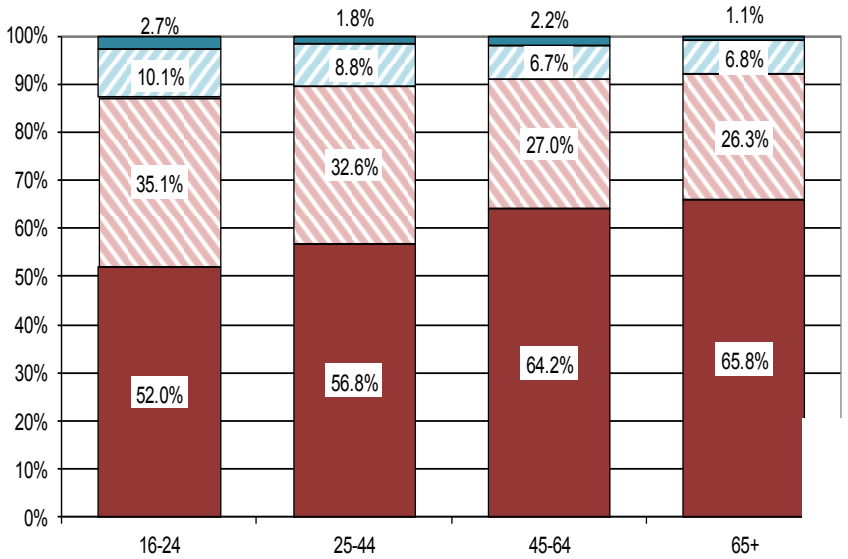


Based on 1,989 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

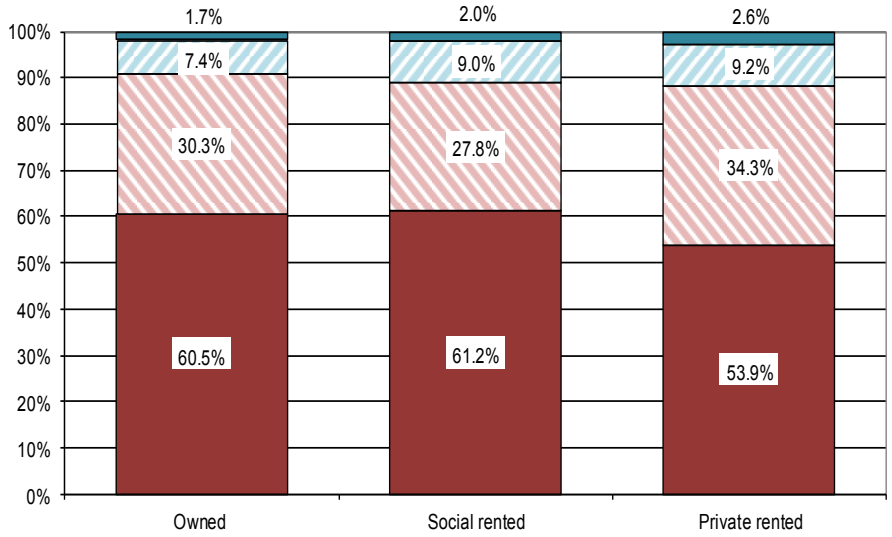
Key Points

- In Areas 1 and 6 more than 90% of respondents would recommend Nottingham as a place to visit.
- The proportion of people who would recommend visiting Nottingham increases with age, with the 16-24 age group having the lowest proportion and the over 65s the highest.
- White British groups are more likely to recommend the City as a place to visit than BME groups.

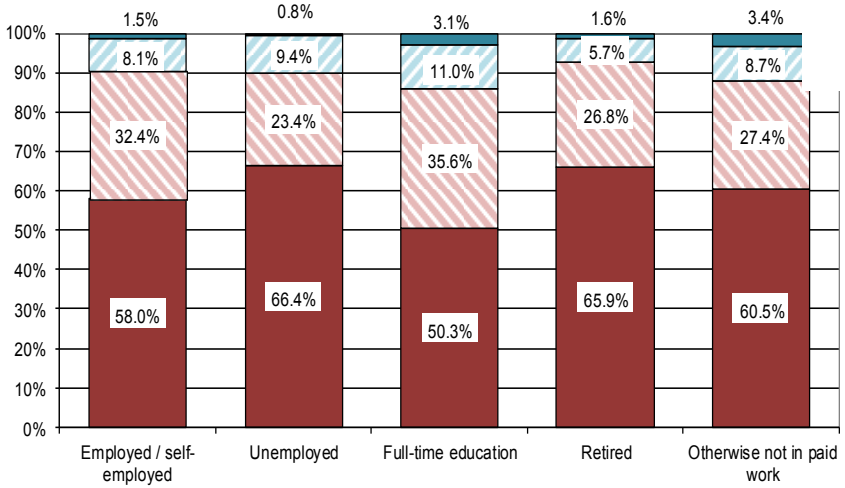
Opinion by age



Opinion by housing tenure

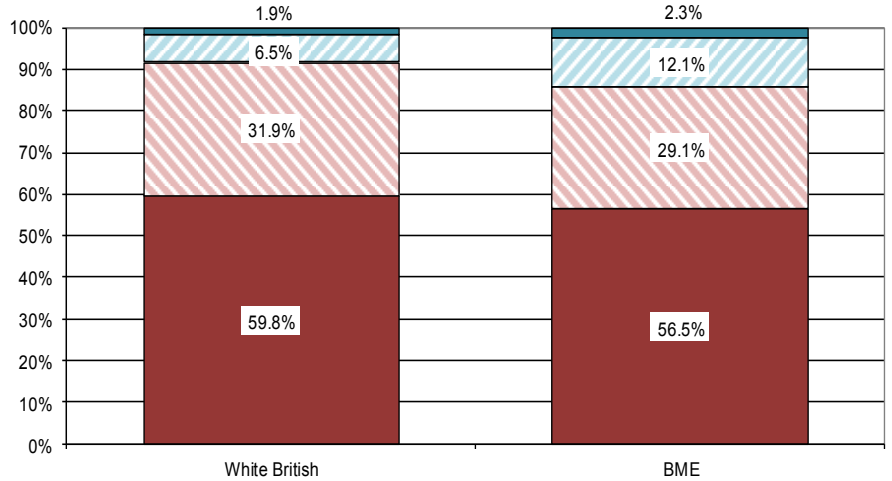


Opinion by employment status





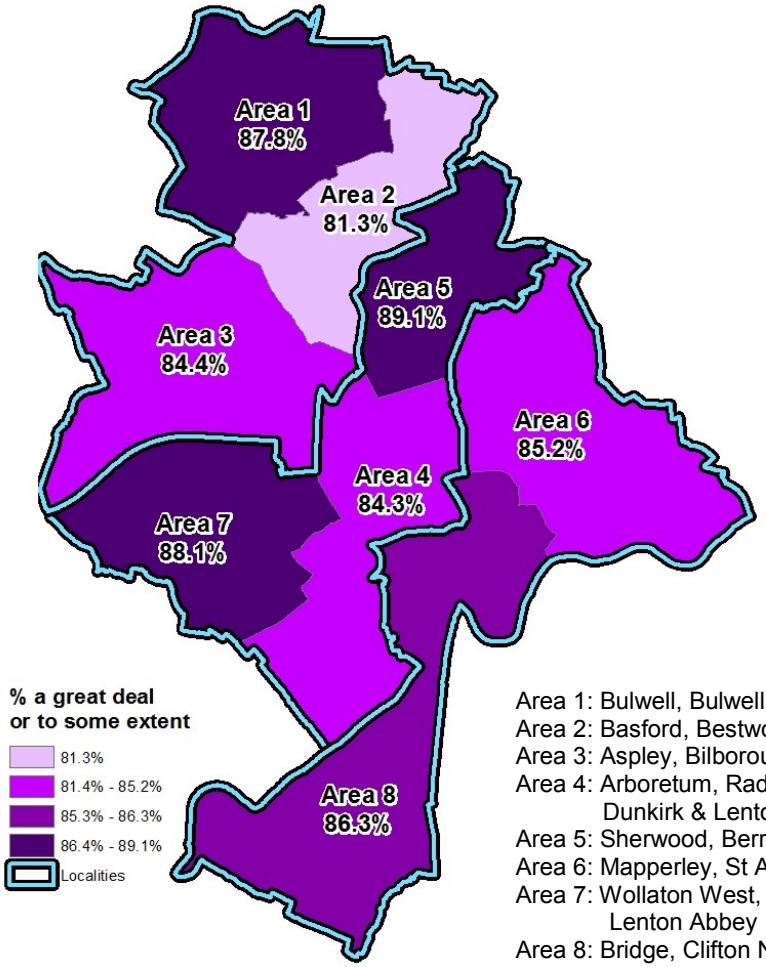
Opinion by ethnicity



24: Recommend Nottingham as a place to work

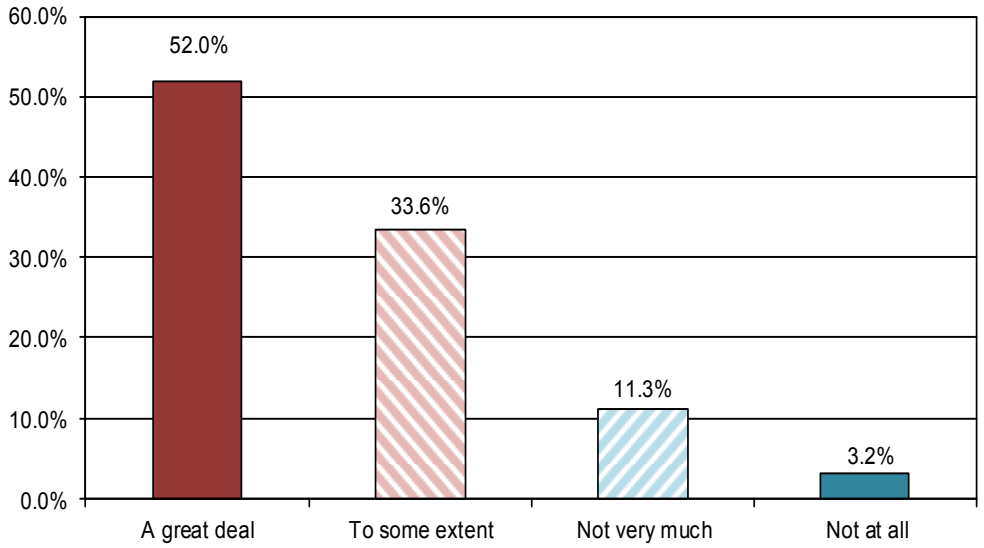
Headline: 86% would recommend Nottingham as a place to work

Percentage of respondents who would recommend Nottingham as a place to work.



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Would recommend Nottingham as a place to work

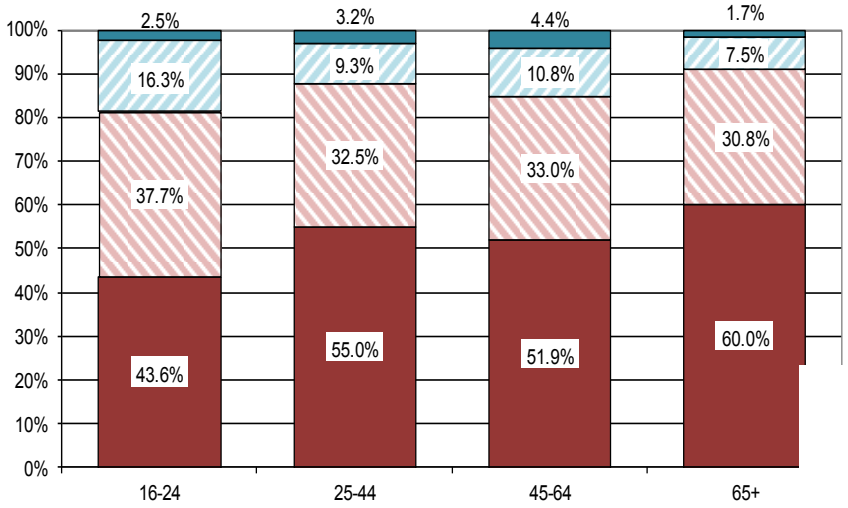


Based on 1,830 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

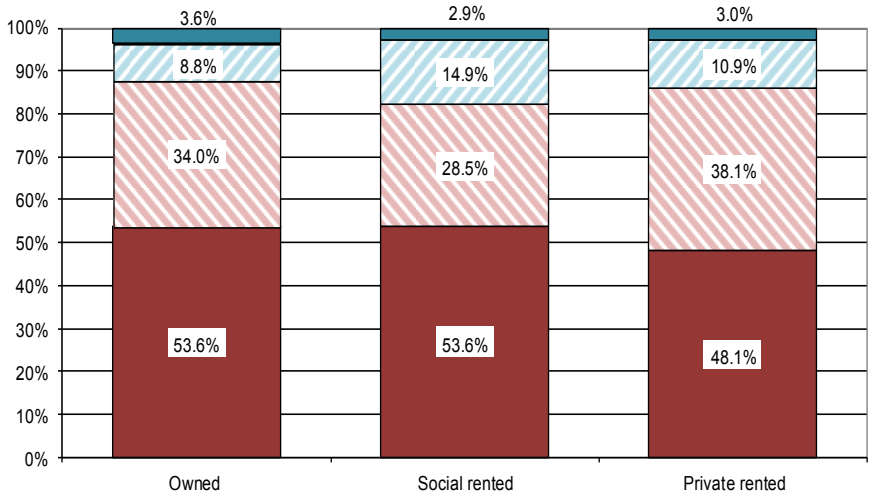
Key Points

- Area 5 has the highest proportion of people who would recommend Nottingham as a place to work.
- The over 65s and retired people are the most likely groups to recommend Nottingham as a place to work.
- Only 71.2% of unemployed people would recommend Nottingham as a place to work. For all other groups, more than 80% would recommend the city.

Opinion by age

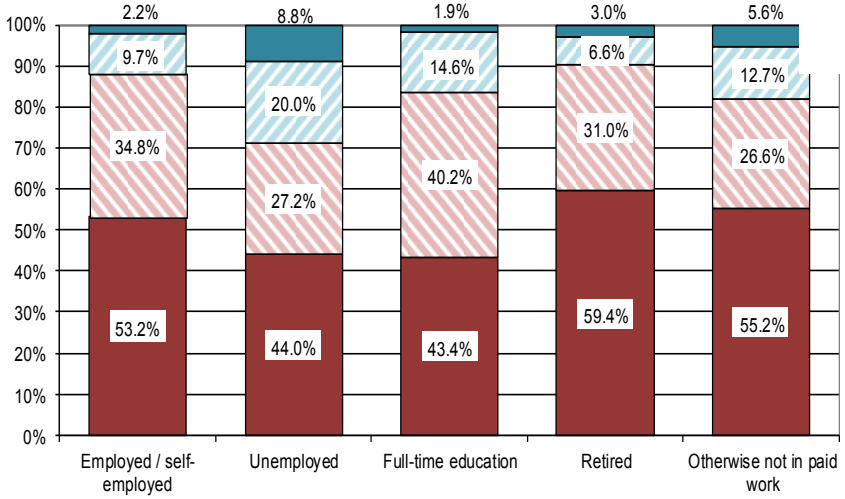


Opinion by housing tenure

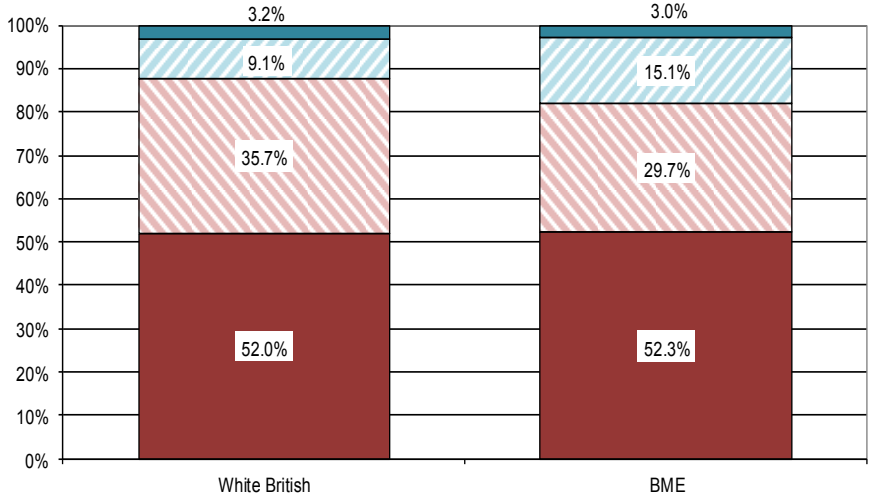


Not at all
Not very much
To some extent
A great deal

Opinion by employment status



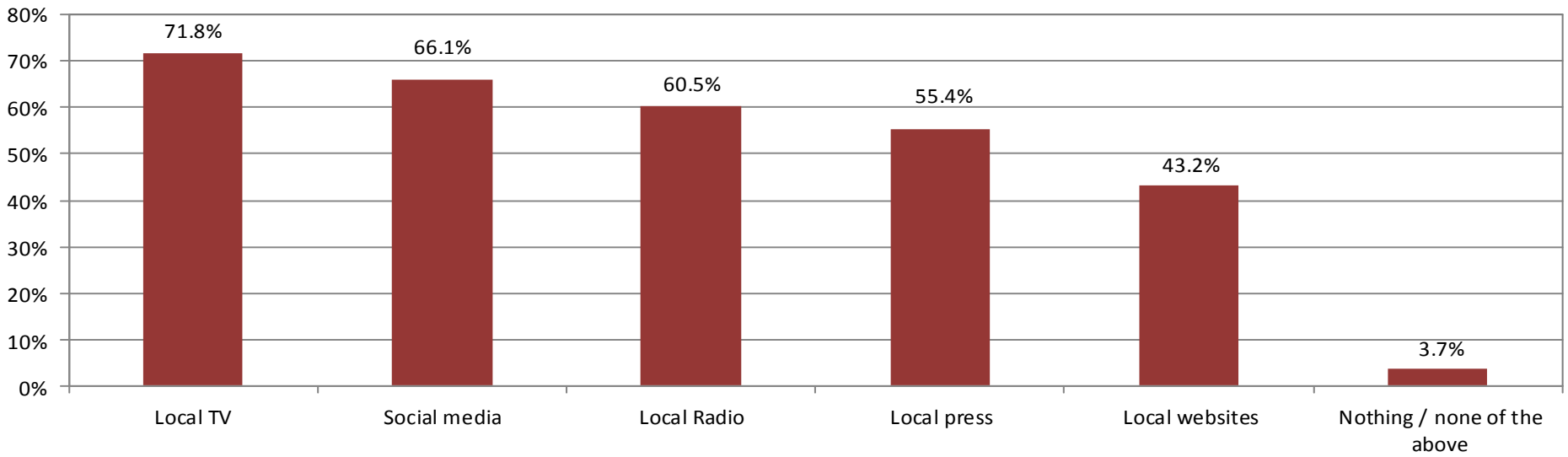
Opinion by ethnicity



25: Media that people regularly view or listen to

Headline: 72% watch local TV news regularly

Percentage of respondents who watch, read, listen to or visit the following media.



Percentage of respondents who watch, read, listen to or visit the following media by area

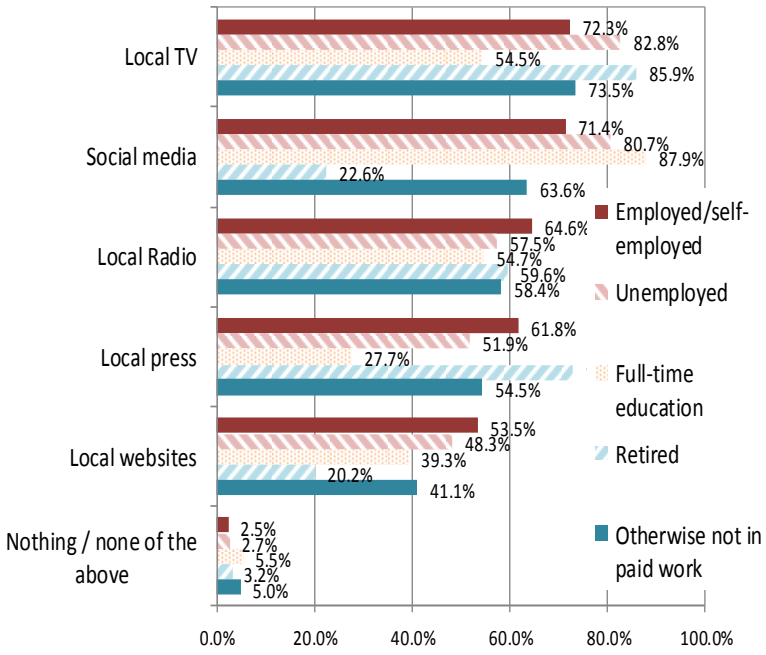
	Local TV	Social media	Local Radio	Local press	Local websites	Nothing / none of the above
Area 1	79.8%	60.9%	67.5%	67.1%	38.9%	3.1%
Area 2	79.2%	66.8%	64.2%	69.0%	49.3%	2.7%
Area 3	81.8%	66.9%	71.9%	53.1%	47.9%	2.0%
Area 4	55.4%	78.5%	54.8%	35.0%	37.4%	5.3%
Area 5	70.2%	58.1%	54.7%	61.3%	51.9%	4.5%
Area 6	73.7%	62.7%	58.3%	61.1%	44.5%	2.2%
Area 7	64.3%	73.2%	54.4%	43.4%	41.4%	3.6%
Area 8	71.8%	60.1%	57.7%	57.4%	35.2%	6.0%
TOTAL	71.8%	66.1%	60.5%	55.4%	43.2%	3.7%
Ranking	Highest ranked	Rank 2 to 5				

Based on 2,018 respondents to this question. Figures do not total 100% as respondents could choose more than one option. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

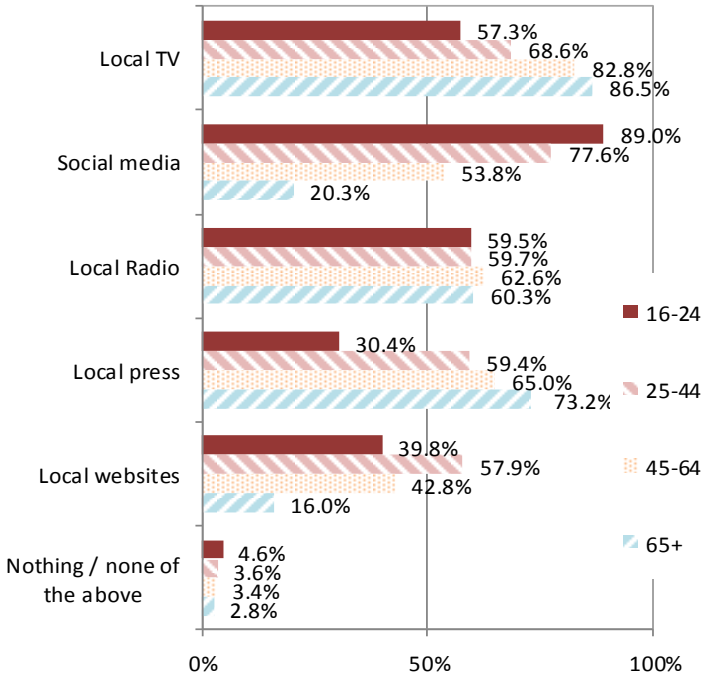
Key Points

- 71.8% of respondents watch at least one local television programme or station with BBC East Midlands news being the most popular (58.6%).
- Local TV is the most popular option in 6 of the 8 Areas.
- Social media is the most popular option for Areas 4 and 7, where more than 70% of people regularly view at least one social media site.
- Social media is the most popular option for the 16-24 (89.0%) and 25-44 (77.6%) age groups. Usage of social media is much lower for retired people and people with a disability or long term illness.
- Those aged 65+ are most likely to read the local press (73.2%), people aged 25-44 are most likely to visit local websites (57.9%). People who are employed or self employed are most likely to listen to local radio.

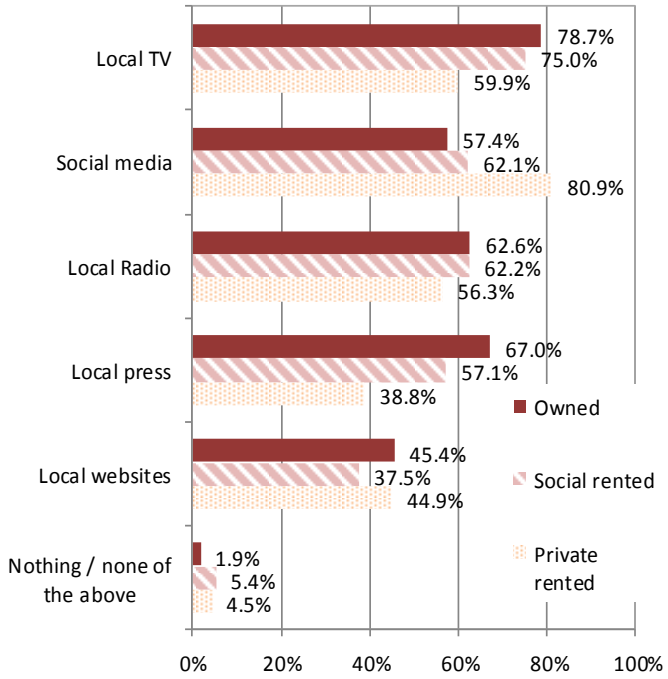
Awareness by employment status



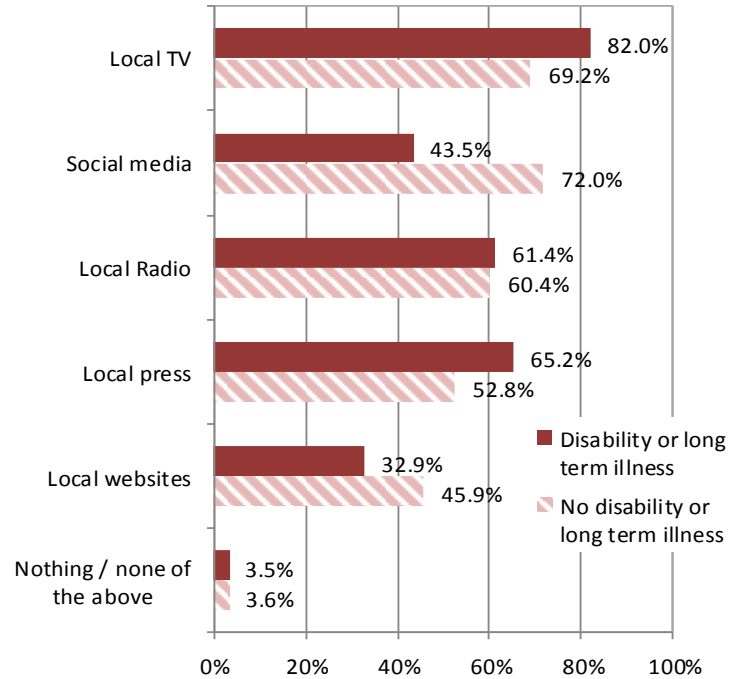
Awareness by age



Awareness by housing tenure



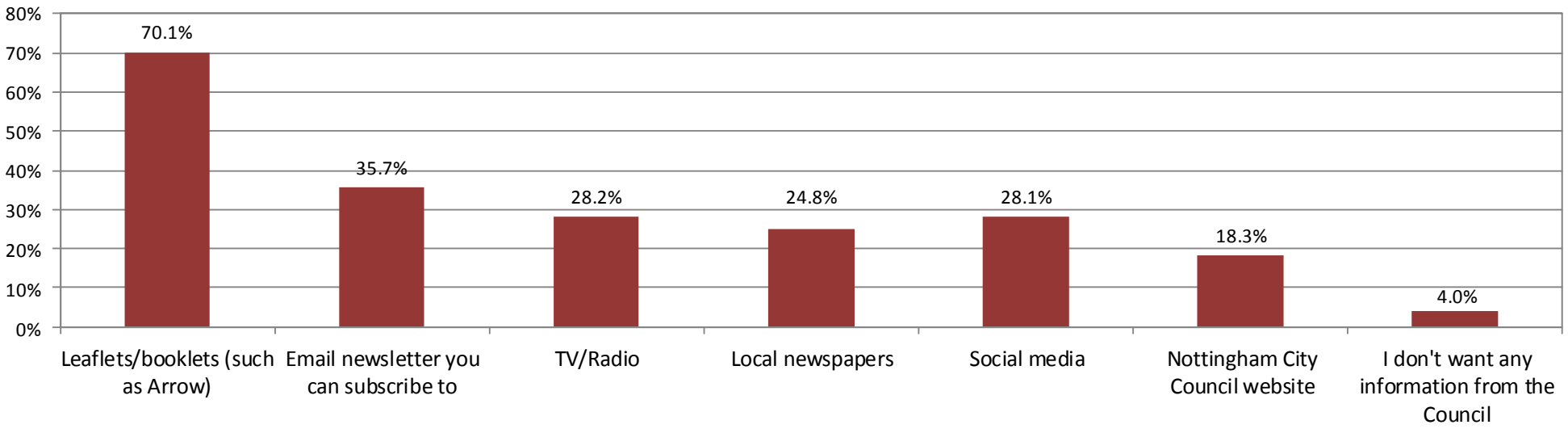
Awareness by disability or long term illness



26: Preferences for receiving information from the Council

Headline: 70% prefer to receive leaflets or booklets such as the Arrow

Method by which respondents prefer to receive Council information .



Method by which respondents prefer to receive Council information by area

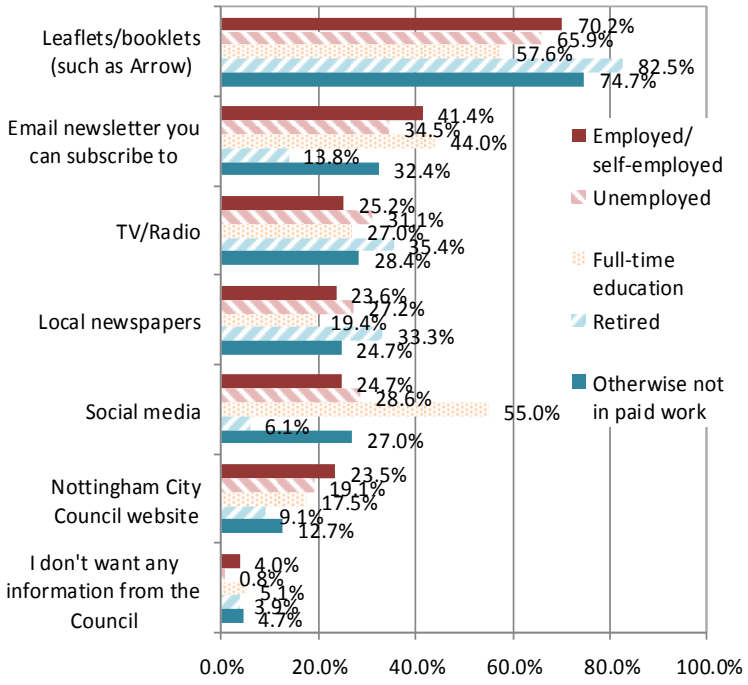
	Leaflets/booklets (such as Arrow)	Email newsletter you can subscribe to	TV/Radio	Local newspapers	Social media	Nottingham City Council website	I don't want any information from the Council
Area 1	69.3%	29.0%	30.4%	21.4%	21.4%	14.2%	4.1%
Area 2	72.0%	34.5%	27.7%	30.1%	22.5%	10.7%	3.4%
Area 3	74.8%	29.6%	31.5%	28.4%	20.5%	20.6%	1.5%
Area 4	67.6%	39.7%	27.6%	17.4%	45.5%	17.0%	3.0%
Area 5	70.8%	38.0%	31.3%	27.5%	25.0%	28.4%	2.5%
Area 6	72.3%	38.8%	26.8%	26.0%	28.2%	18.4%	4.6%
Area 7	61.8%	44.1%	23.9%	18.8%	34.0%	24.1%	5.3%
Area 8	68.7%	32.3%	25.9%	27.8%	24.3%	15.0%	8.5%
TOTAL	70.1%	35.7%	28.2%	24.8%	28.1%	18.3%	4.0%
Ranking	Highest ranked	Rank 2 to 5					

Based on 2,085 respondents to this question. Figures do not total 100% as respondents could choose more than one option. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

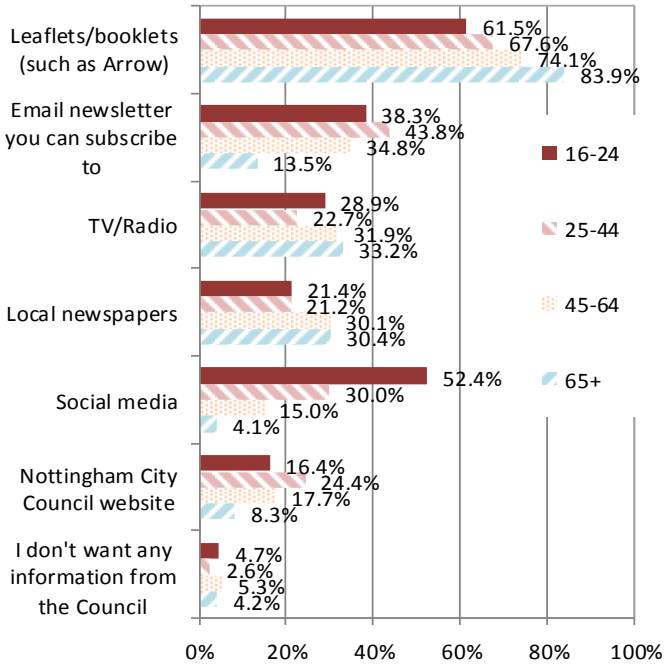
Key Points

- 70.1% of respondents prefer to receive leaflets or booklets to provide information from the Council. This was the preferred option for all areas and all groups.
- Preferences varied strongly between age groups. The over 65s strongly prefer leaflets, TV/radio and local newspapers whereas younger groups favour email and social media, although leaflets remain the most popular option.
- People with a long term illness or disability also prefer to get information from local TV, radio and press and, after retired people, are the least likely to use social media or email newsletters.
- People aged 25-44 are more likely to use the City Council website than other groups. The groups least likely to use the website are retired people and those with a disability or long term illness.
- 4% of residents do not want information from the Council, rising to 8.5% in Area 8.

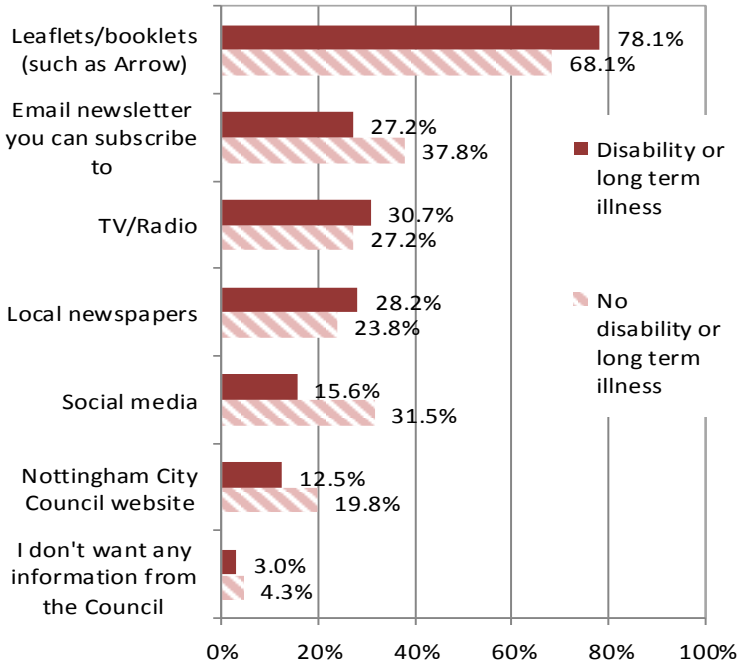
Awareness by employment status



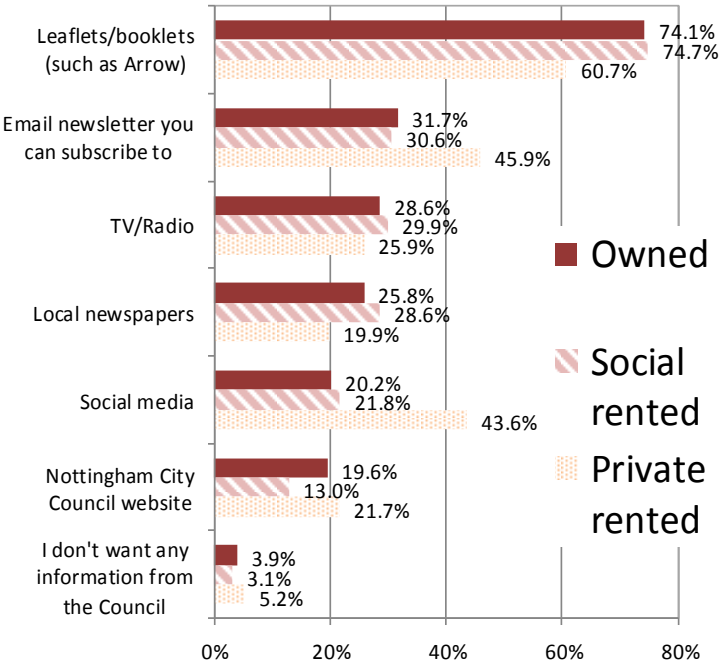
Awareness by age



Awareness by disability or long term illness



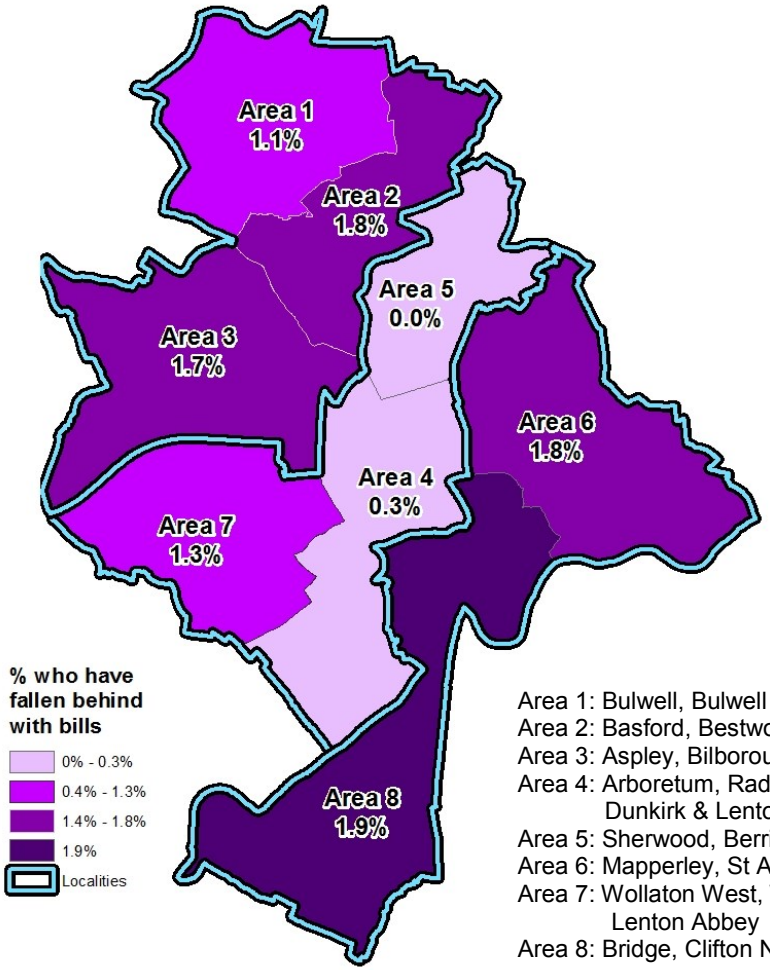
Awareness by housing tenure



27: Keeping up with bills

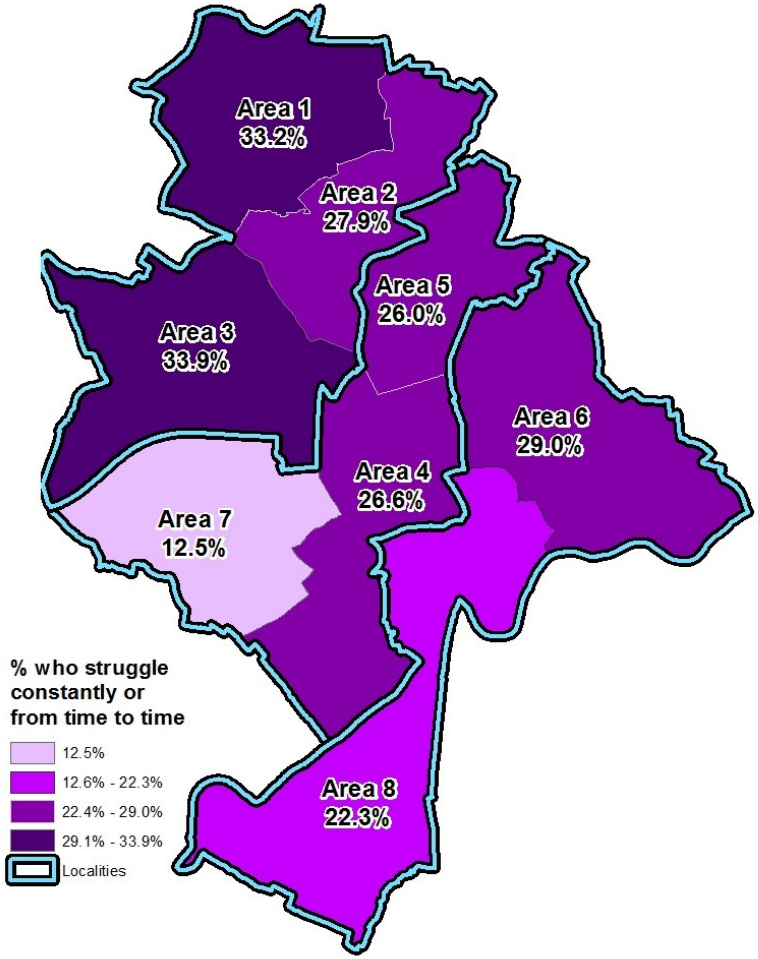
Headline: 28.3% struggling or not keeping up with bills

Percentage of respondents who have fallen behind with some or many bills.



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Percentage of respondents who struggle to keep up with bills constantly or from time to time.

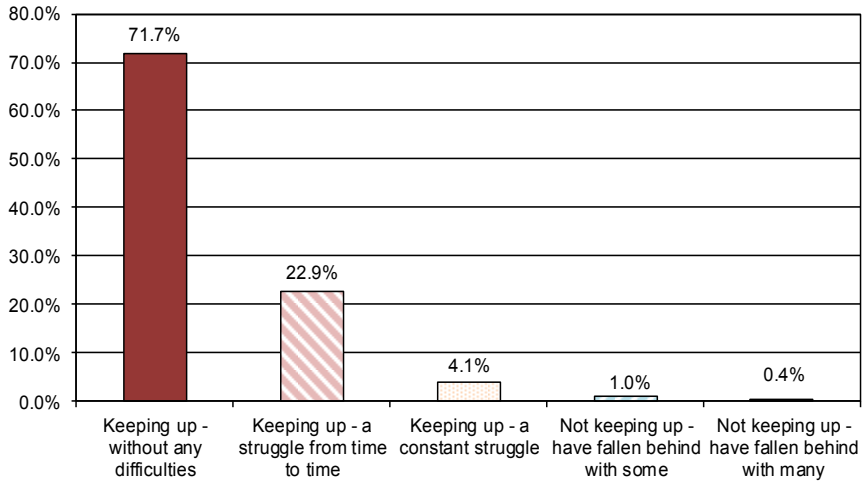


Based on 1,988 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

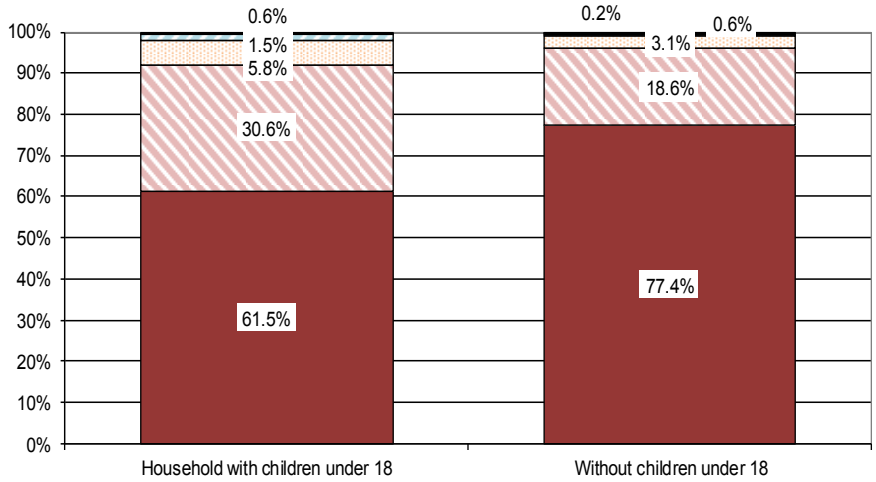
Key Points

- Area 8 has the highest proportion of people who have fallen behind with some or many bills. Areas 1 and 3 have the highest proportions who struggle with bills either constantly or from time to time.
- Over half of unemployed people and over 40% of people with a disability or long term illness sometimes struggle or are unable to keep up with bills.
- People 'otherwise not in paid work' are the most likely to have fallen behind with some or many bills (4.1%).
- 71.7% of respondents are keeping up with bills without any difficulty, compared to 68.7% in 2014.

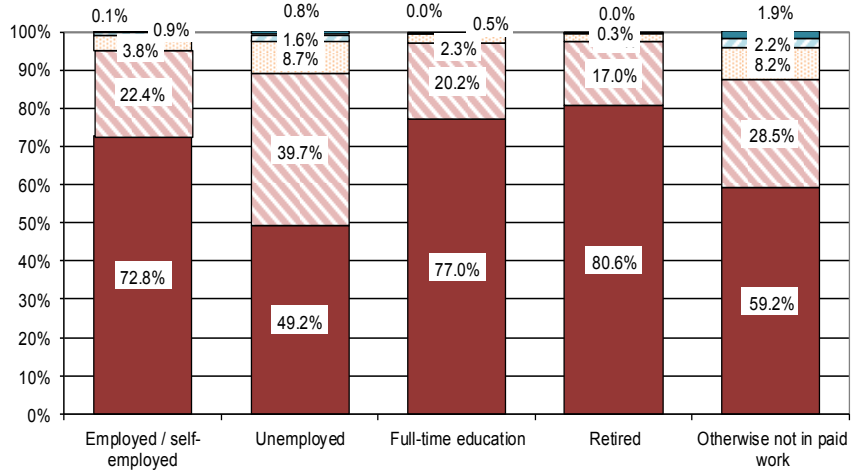
Keeping up with bills and credit commitments in the last year



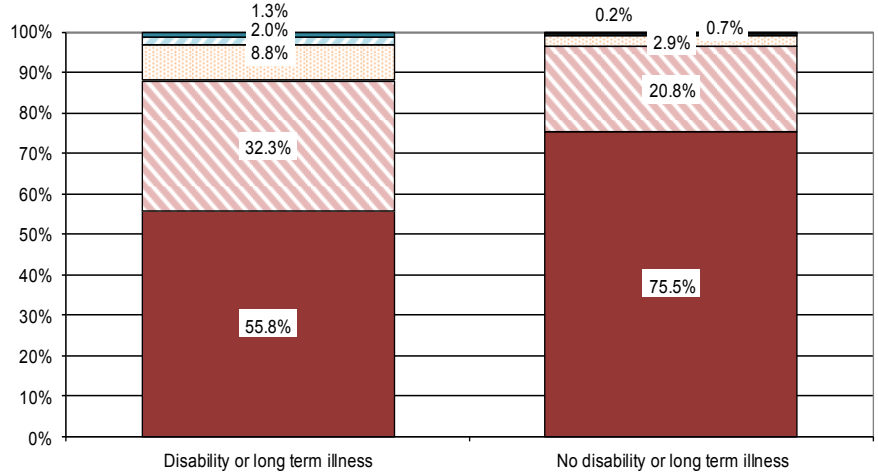
Keeping up with bills by children in household



Keeping up with bills by employment status



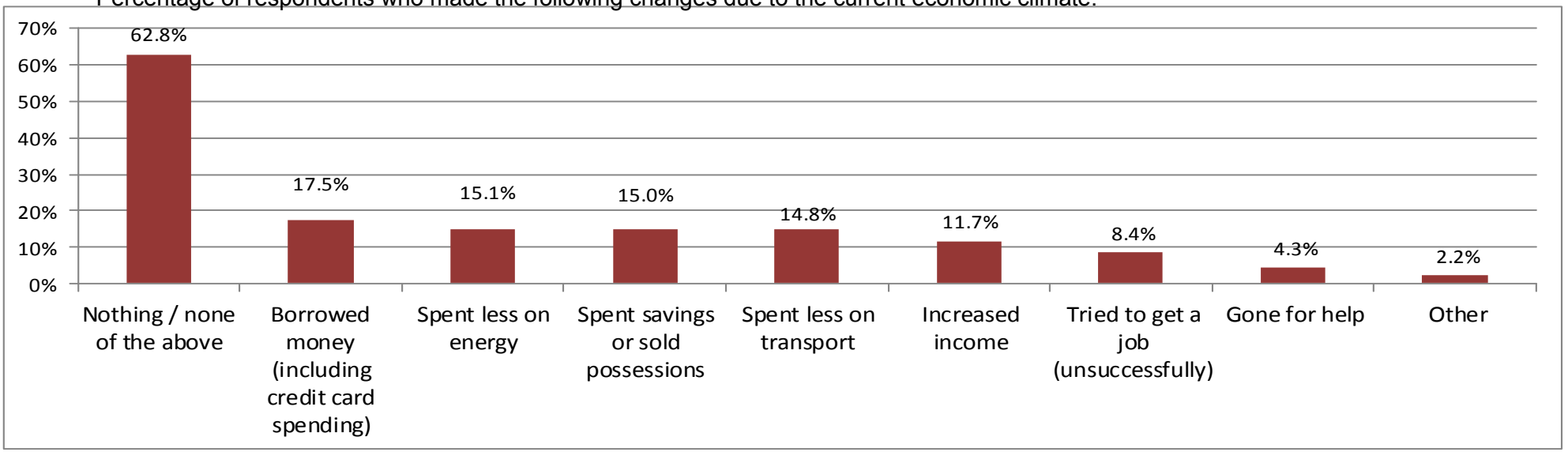
Keeping up with bills by disability or long term illness



28: Changes made due to economic climate

Headline: 37.2% have made changes due to the economic climate

Percentage of respondents who made the following changes due to the current economic climate.



Percentage of respondents who made the following changes due to the current economic climate by Area

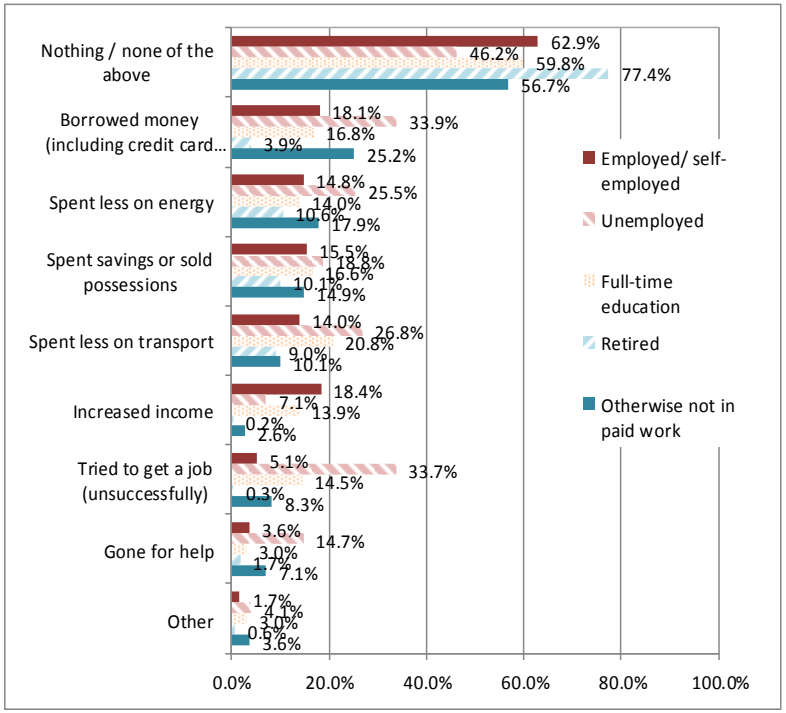
	Nothing / none of the above	Borrowed money (including credit card spending)	Spent less on energy	Spent savings or sold possessions	Spent less on transport	Increased income	Tried to get a job (unsuccessfully)	Gone for help	Other
Area 1	62.4%	11.4%	16.1%	12.9%	15.5%	11.7%	6.4%	5.0%	0.0%
Area 2	68.0%	17.2%	13.6%	12.6%	12.1%	6.8%	5.7%	4.4%	1.4%
Area 3	58.9%	19.6%	13.2%	12.9%	12.5%	8.9%	6.3%	3.3%	7.0%
Area 4	61.6%	16.5%	16.2%	13.5%	19.9%	14.2%	16.3%	2.7%	0.3%
Area 5	59.2%	18.1%	19.4%	15.7%	18.2%	16.9%	11.7%	5.3%	2.7%
Area 6	64.1%	20.9%	17.1%	16.6%	13.2%	10.8%	6.5%	5.5%	1.6%
Area 7	63.2%	13.0%	11.3%	15.3%	14.5%	15.1%	8.8%	3.7%	3.7%
Area 8	65.1%	18.9%	12.9%	19.4%	12.7%	10.6%	4.5%	4.7%	0.8%
City Total	62.8%	17.5%	15.1%	15.0%	14.8%	11.7%	8.4%	4.3%	2.2%
Ranking	Highest ranked	2 to 5							

Based on 1,998 respondents to this question. Figures do not total 100% as respondents could choose more than one option. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

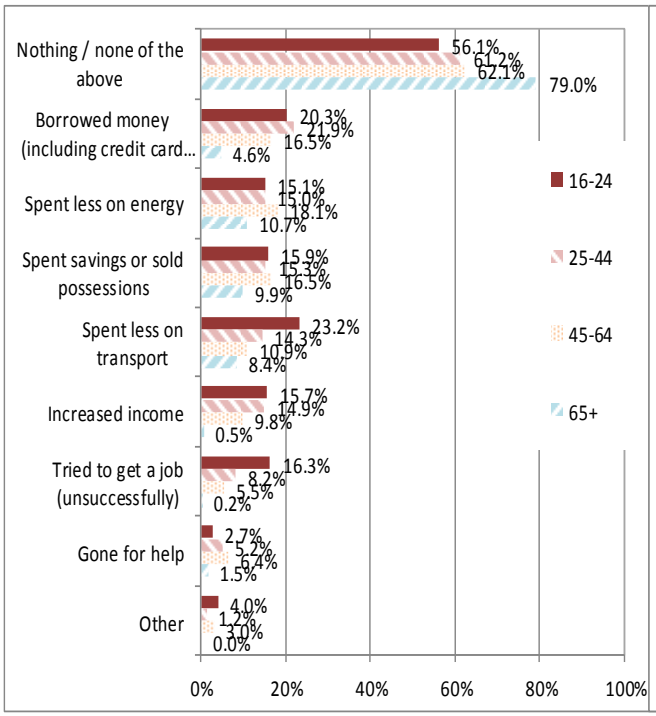
Key Points

- 37.2% of people have made at least one change as a result of the economic climate. This has fallen from 61.3% in 2014.
- People are most likely to have made a change in Area 3 and least likely in Area 2.
- People who have made at least one change, made two changes on average.
- Borrowing money (including credit cards) and spending less on energy are the most frequently made changes.
- The over 65s are least likely to have made a change.
- More than a third of unemployed people have unsuccessfully applied for a job and/ or borrowed money as a result of the economic climate.

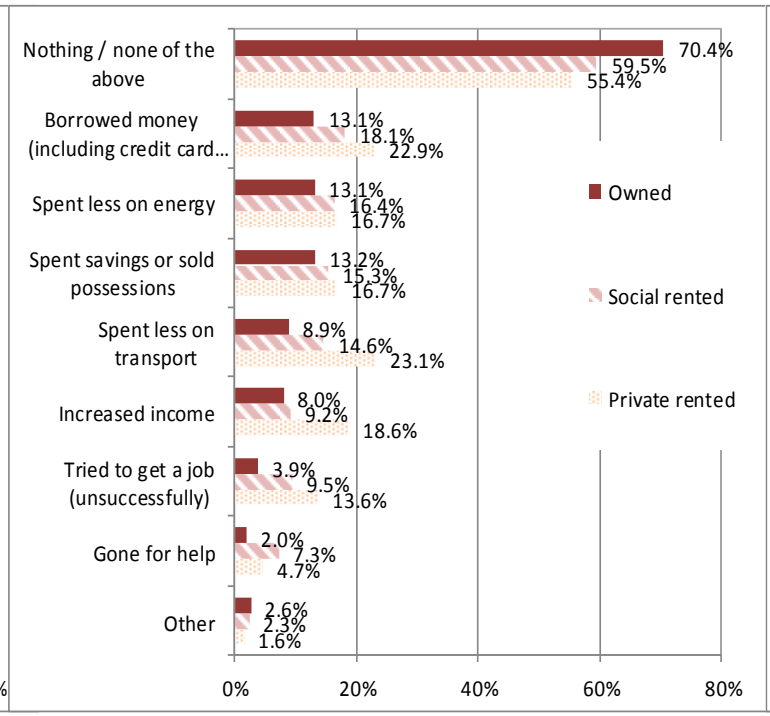
Changes by employment status



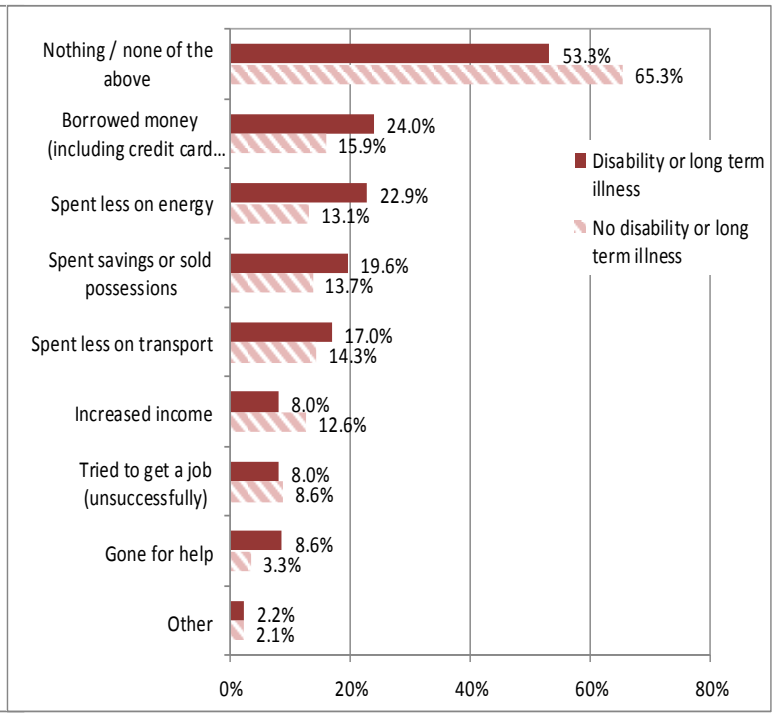
Changes by age



Changes by housing tenure



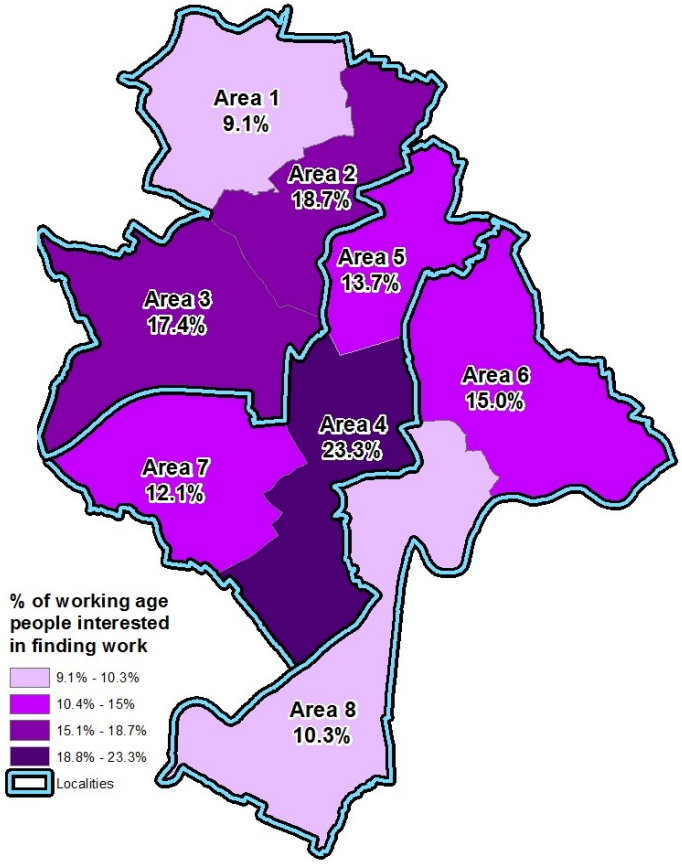
Changes by disability or long term illness

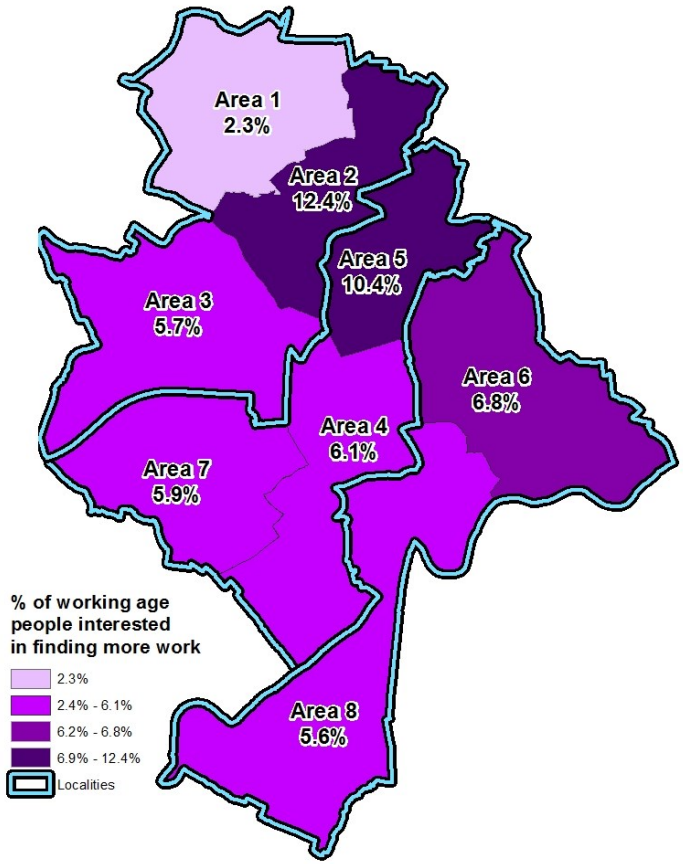


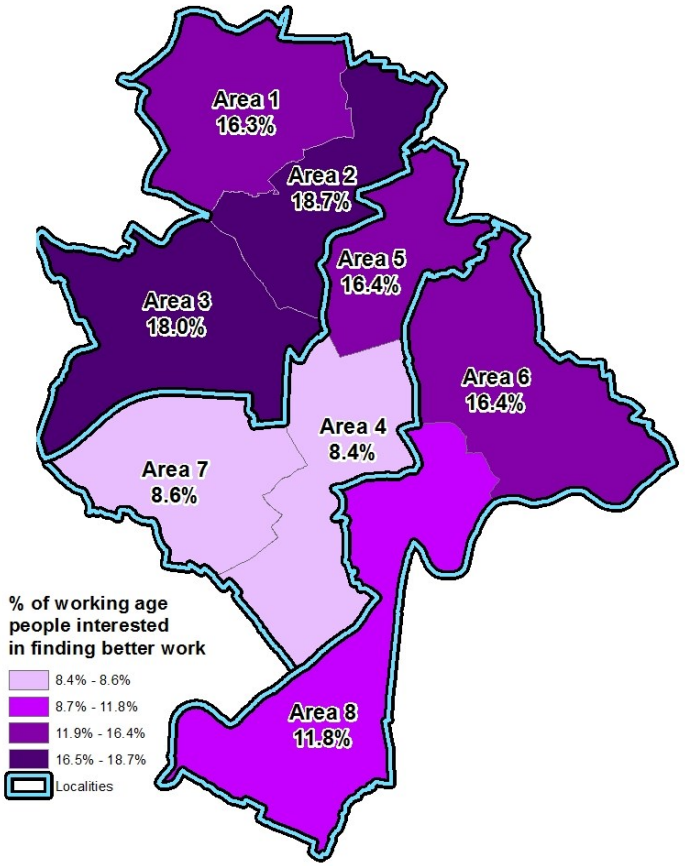
29: Finding work, or more or better work

Headline: 33% want a job, more work and/or better work

Percentage of working age respondents who are interested in finding work or finding more or better work.







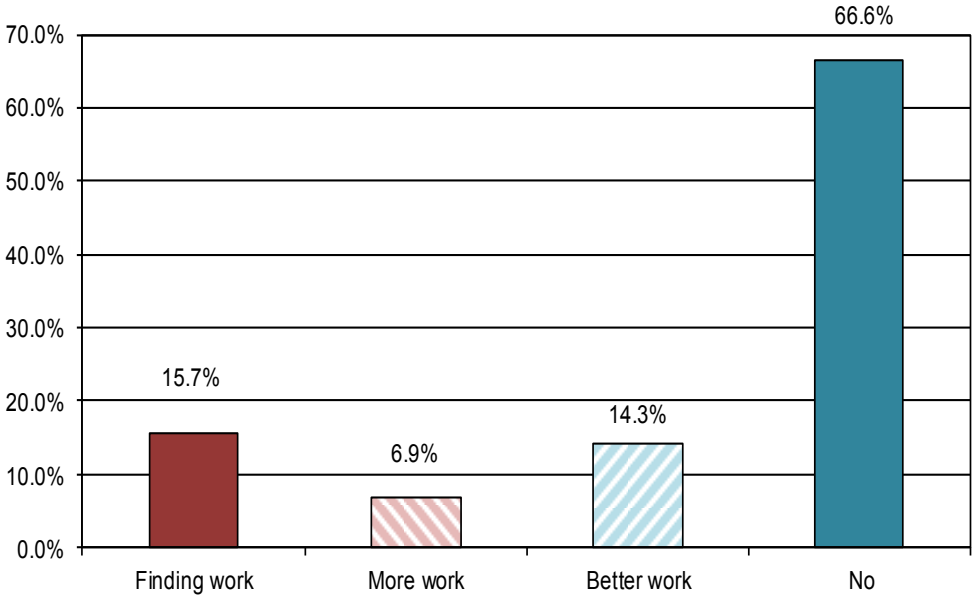
Based on 1,705 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details. Figures may not sum to 100% as respondents can give multiple answers.

Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

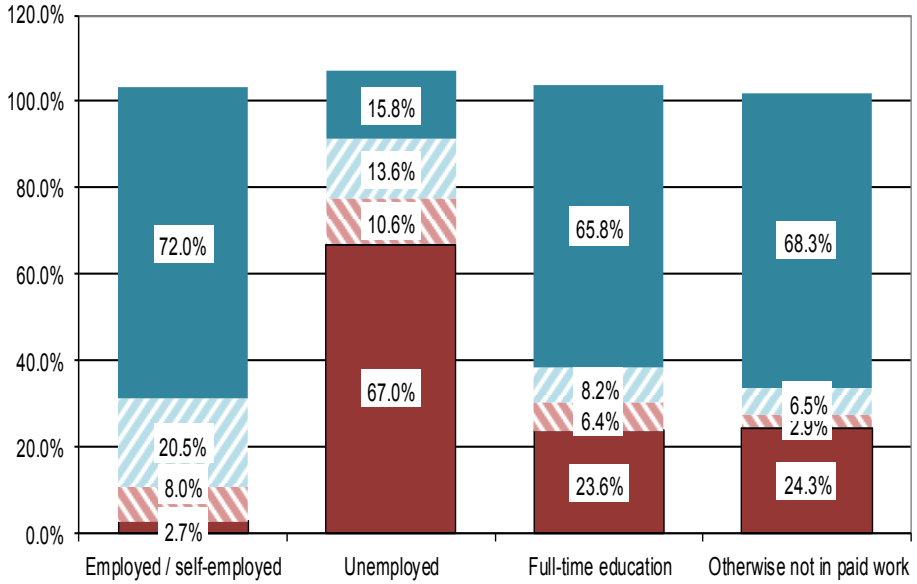
Key Points

- Area 4 has the highest proportion of respondents who were looking for work and the lowest proportion who were looking for better work.
- Areas 2 and 3 have the highest proportions of people looking for better work and Areas 2 and 5 have the highest proportions looking for more work.
- 84.2% of unemployed people want a job, 28.0% of people in employment want a new job, more work and/or better work.

Interested in finding work, more work or better work



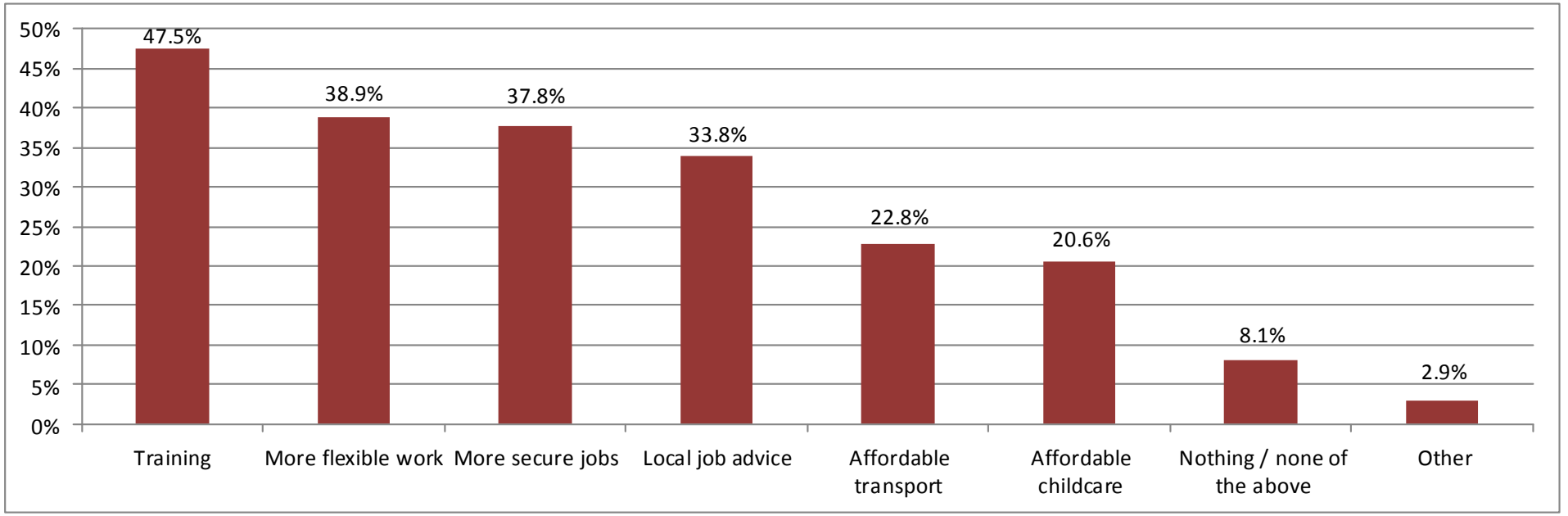
Interest by employment status



30: Help finding work

Headline: 47.5% need more training to find work

Percentage of respondents who said the following would help them find work or to find more or better work



Percentage of respondents who said the following would help them find work or to find more or better work by Locality

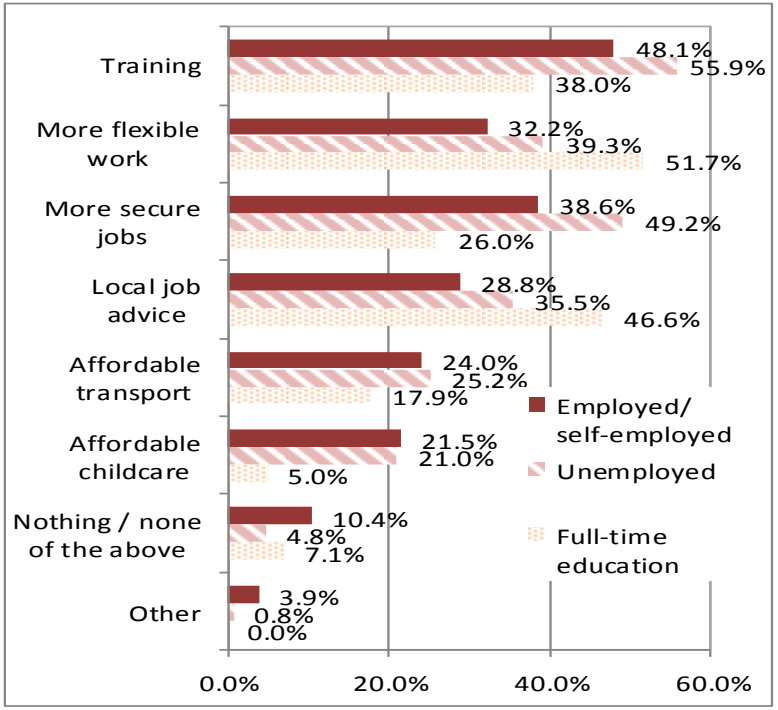
	Training	More flexible work	More secure jobs	Local job advice	Affordable transport	Affordable childcare	Nothing / none of the above	Other
North (Areas 1,2,3)	52.4%	41.4%	35.1%	29.2%	20.2%	27.4%	6.1%	3.5%
Central (Areas 4,5,6)	44.3%	44.5%	38.6%	38.8%	23.9%	13.5%	8.5%	1.4%
South (Areas 6,8)	44.9%	27.9%	40.5%	33.5%	24.9%	20.8%	10.2%	4.0%
City Total	47.5%	38.9%	37.8%	33.8%	22.8%	20.6%	8.1%	2.9%
Ranking	Highest ranked	2 to 5						

Based on 564 respondents to this question. Figures do not total 100% as respondents could choose more than one option. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

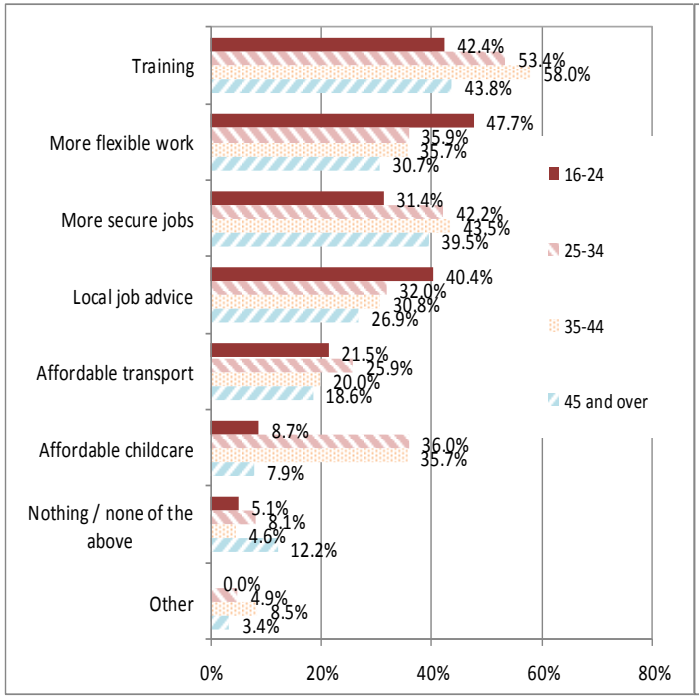
Key Points

- 47.5% of respondents identified training as the thing most likely to help them find new, more or better work.
- People in the Central Locality however identified more flexible work as the most helpful thing, as did the 16-24 age group and people in full time education.
- Men identified more secure jobs as the second most helpful change whereas women are more likely to identify more flexible work.
- 20.6% of people identified affordable childcare as helpful. Overall, this is the sixth ranked choice, there is significant variation between groups. For people with children and those aged between 25 and 44, more than 35% of people identified this as helpful.
- Unemployed people, people with children and those in social housing are most likely to identify multiple answers which indicates they have greater barriers to finding new, more or better work than other groups.

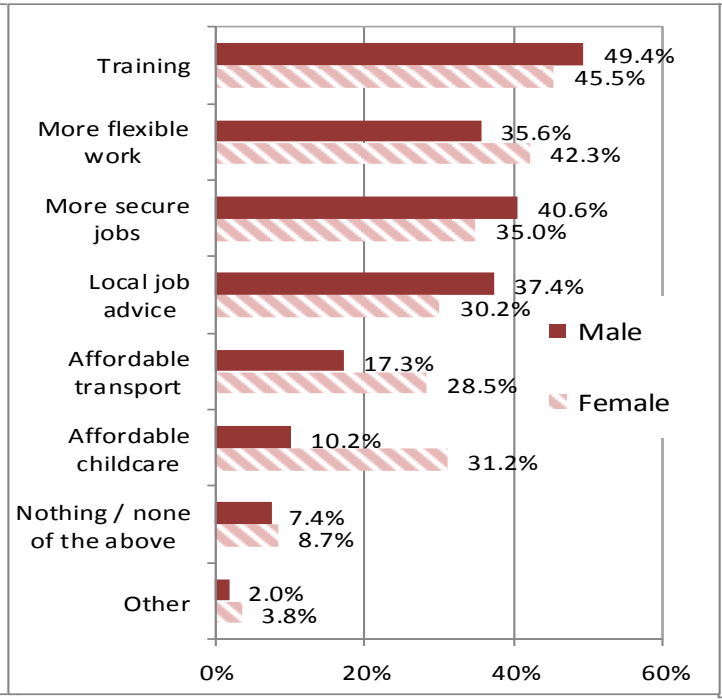
Changes by employment status



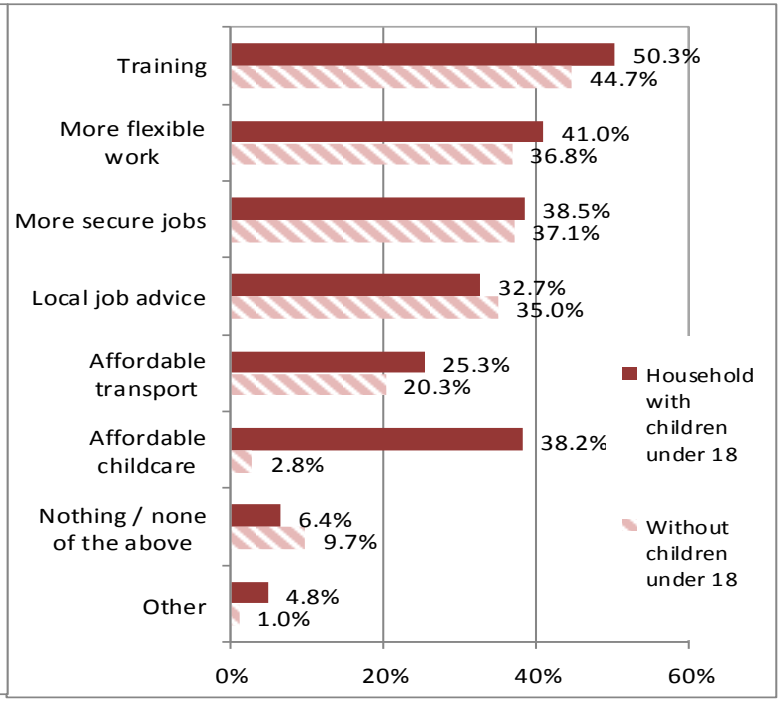
Changes by age



Changes by gender



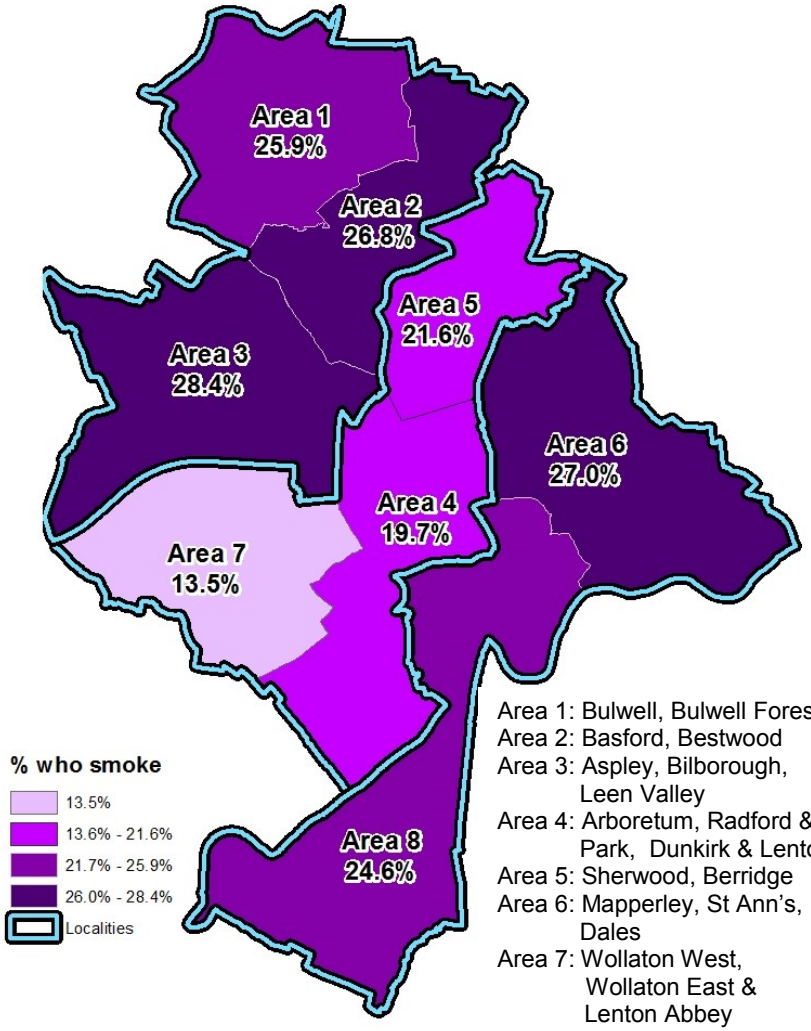
Changes by children in households



31: Smoking

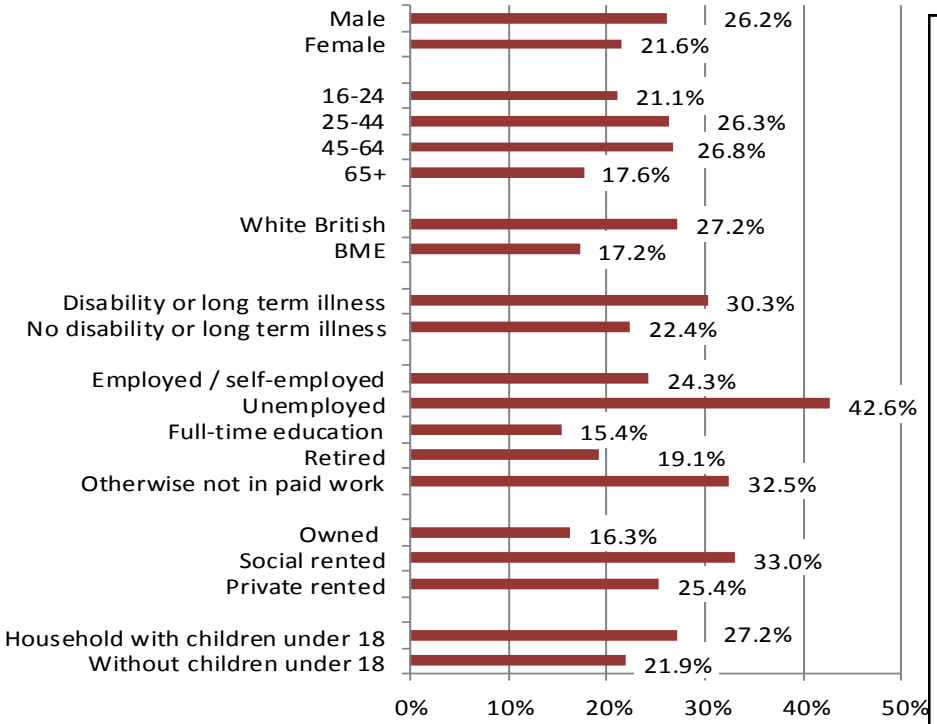
Headline: Smoking continues to fall

Percentage of respondents who smoke.

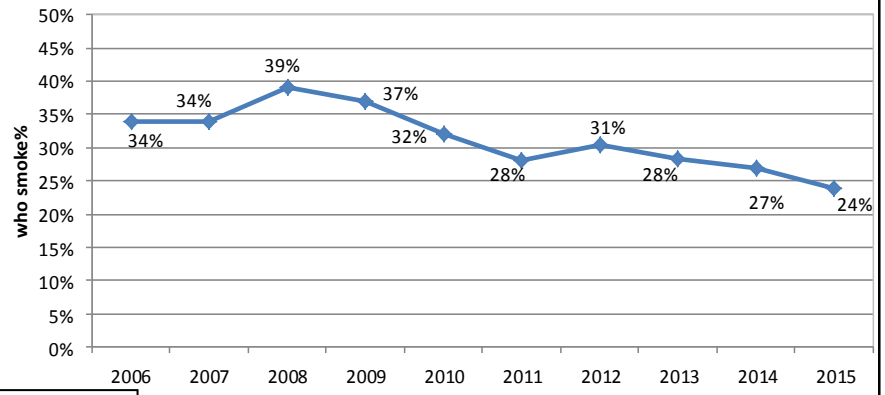


Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Smokers by demographic group



City Change over time (percentage who smoke)

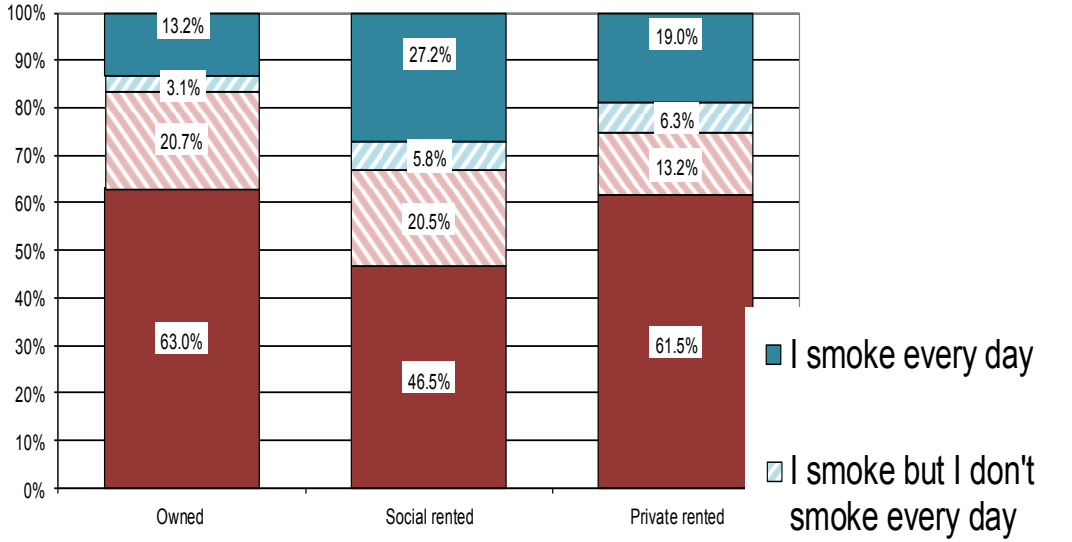


Key Points

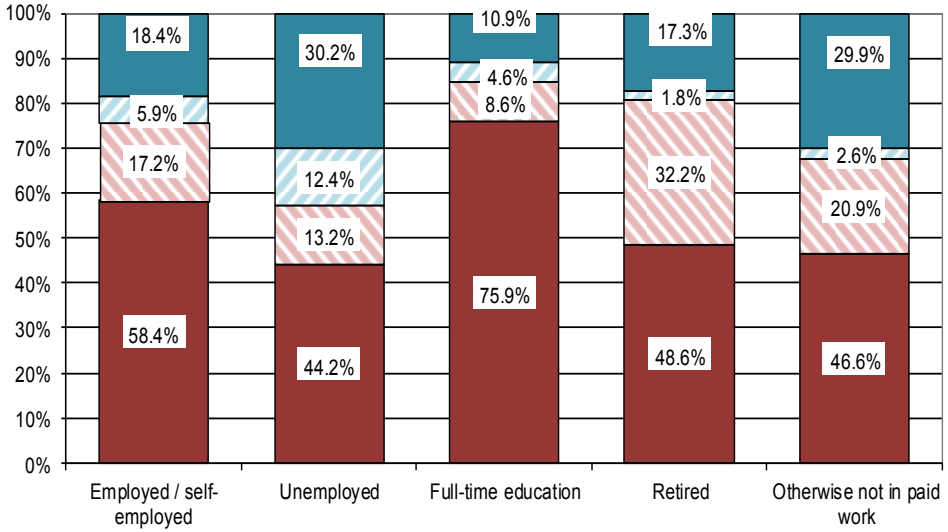
- 23.8% of respondents are smokers, down from 27.2% in 2014.
- Nationally, 18.0% of people smoke (2014 Integrated Household Survey).
- Areas 3 and 6 have the highest proportions of smokers although all areas fell below 30% this year.
- Unemployed people are most likely to smoke (42.6%).
- The highest smoking rates are amongst people who live in social rented housing and those with a disability or long term illness.
- Men are more likely to smoke than women.
- People in full time education, people who own their housing, BME groups and over 65s are least likely to smoke.

Based on 2,006 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

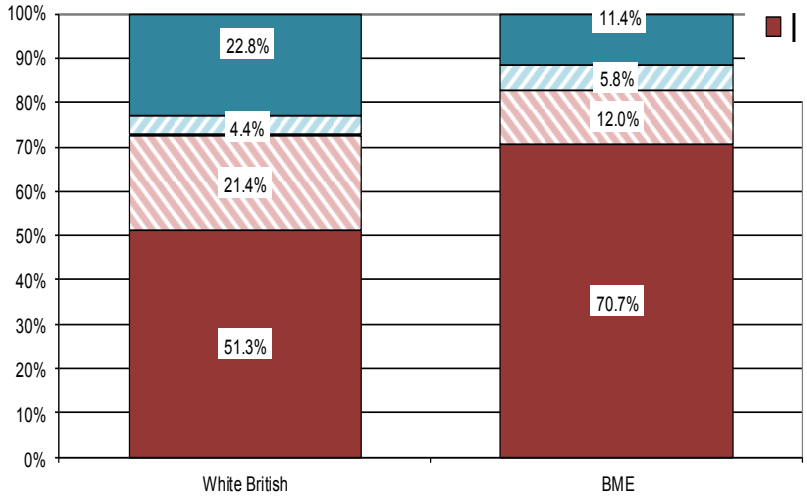
Smoking behaviour by housing tenure



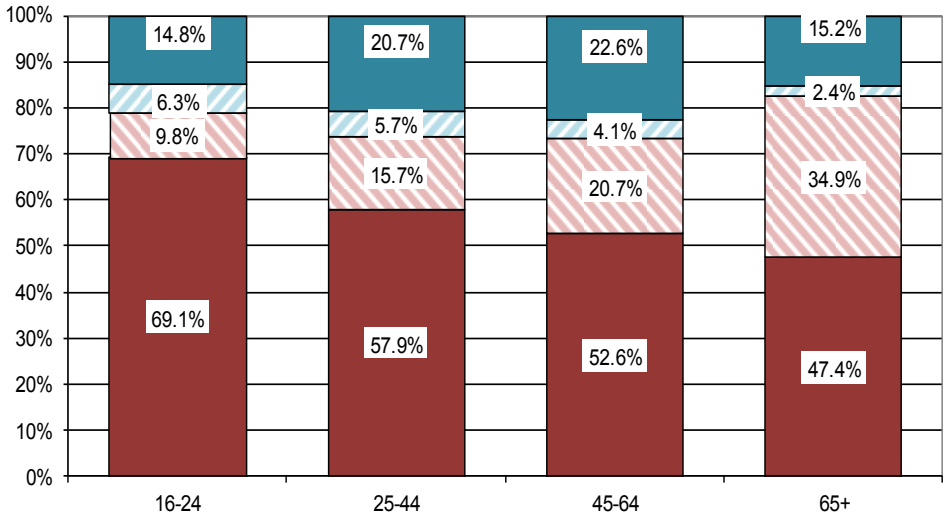
Smoking behaviour by employment status



Smoking behaviour by ethnicity



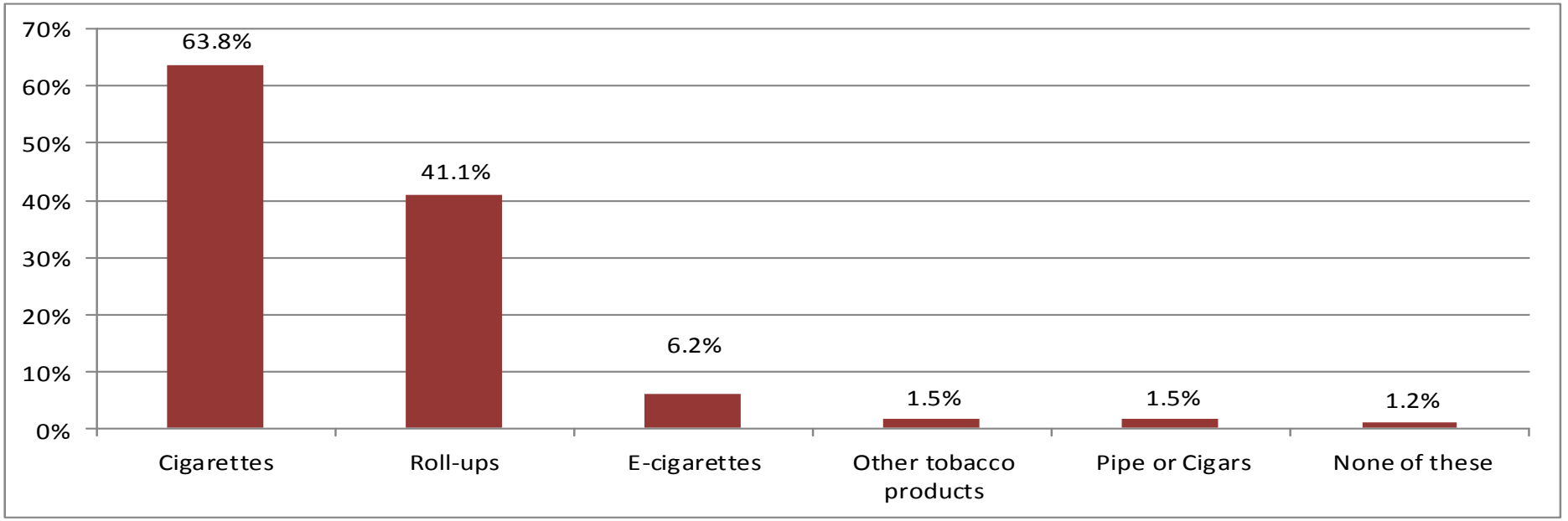
Smoking behaviour by age



32: What do people smoke

Headline: 63.8% of smokers, smoke cigarettes

Percentage of respondents who smoke different substances



Smoking substances by locality

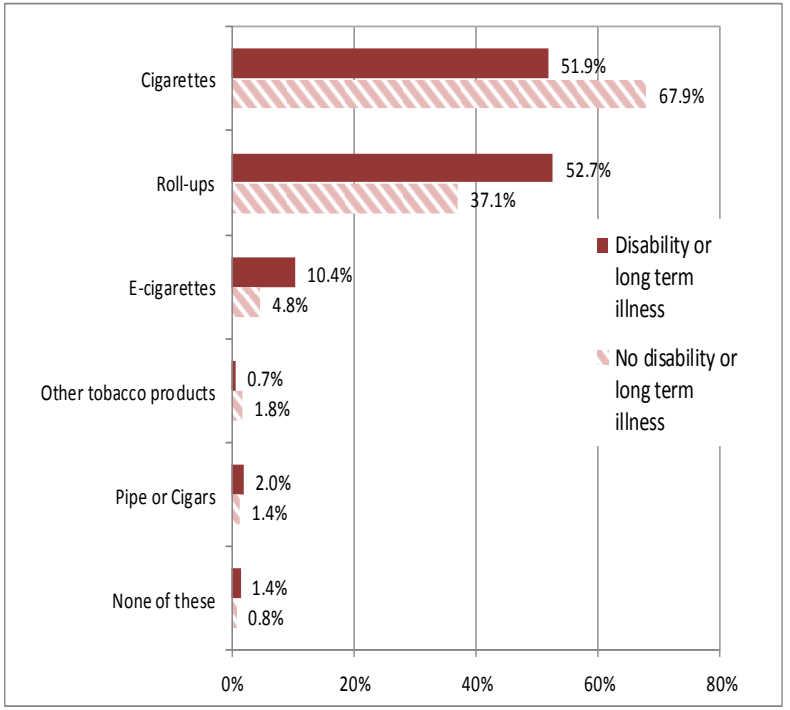
	Cigarettes	Roll-ups	E-cigarettes	Other tobacco products	Pipe or Cigars	None of these
North (Areas 1,2,3)	64.4%	41.6%	9.3%	1.1%	1.3%	0.5%
Central (Areas 4, 5, 7)	60.3%	42.1%	3.7%	3.0%	2.5%	2.9%
South (Areas 6,8)	66.0%	39.6%	4.4%	0.9%	1.0%	0.5%
City Total	63.8%	41.1%	6.2%	1.5%	1.5%	1.2%
Ranking	Highest ranked	Rank 2 to 5				

Based on 477 respondents to this question. Figures do not total 100% as respondents could choose more than one option. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

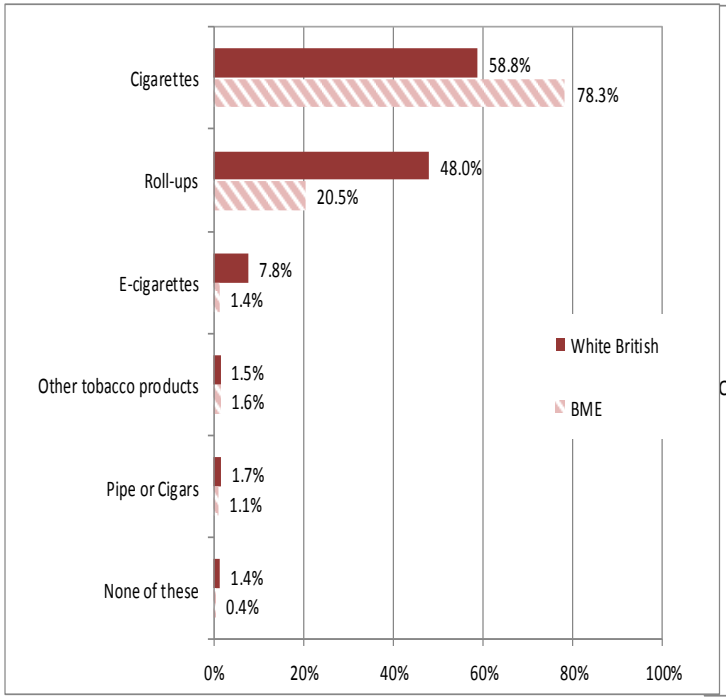
Key Points

- In all localities smokers are most likely to use cigarettes (63.8%) followed by roll-ups (41.1%) and E-cigarettes (6.2%).
- The proportion of smokers smoking cigarettes and e-cigarettes fell slightly since 2014 although there was an increase in people smoking roll-ups.
- White British smokers are more likely to smoke roll-ups and e-cigarettes than BME smokers.
- People with a disability or long term illness are the only group more likely to smoke roll-ups (52.7%) than cigarettes (51.9%). More than half of smokers aged 16-24 also smoke roll-ups.
- E-cigarette use is highest amongst smokers with a disability or long term illness and home owners.

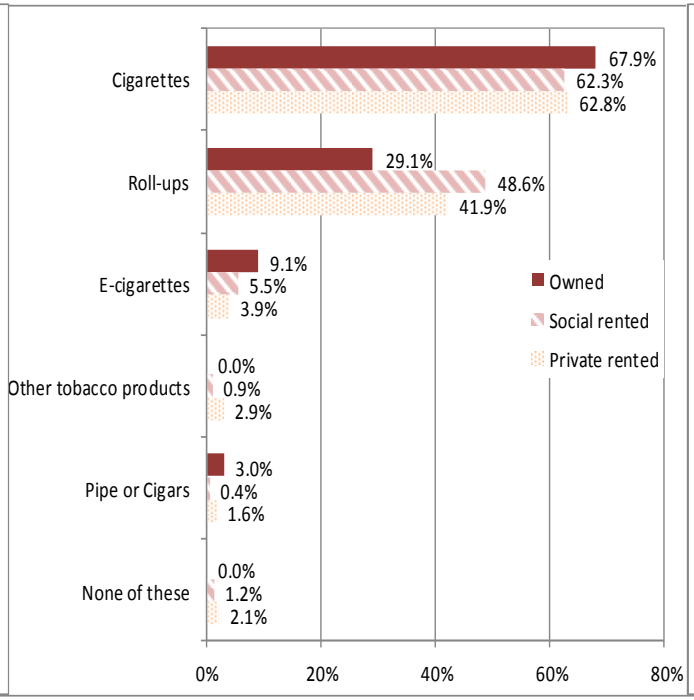
Substances by disability or long term illness



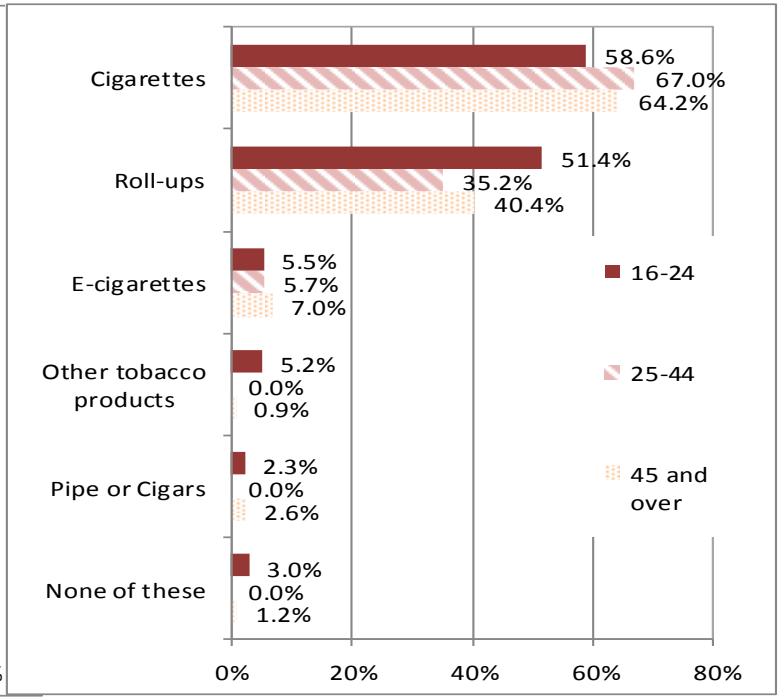
Substances by ethnicity



Substances by tenure



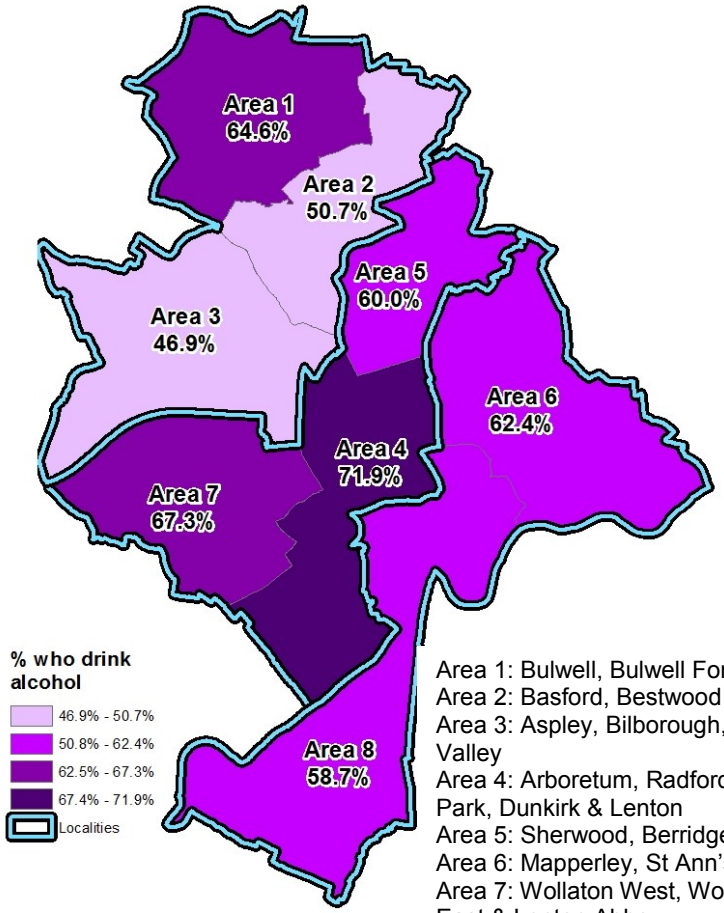
Substances by age



33: Alcohol Drinking

Headline: 60.2% drink alcoholic drinks

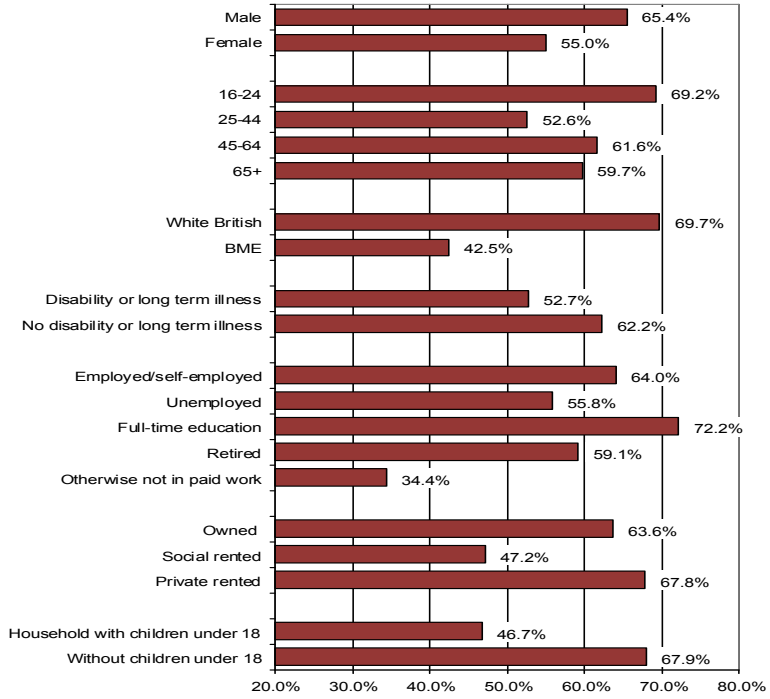
Percentage of respondents who drink alcoholic drinks.



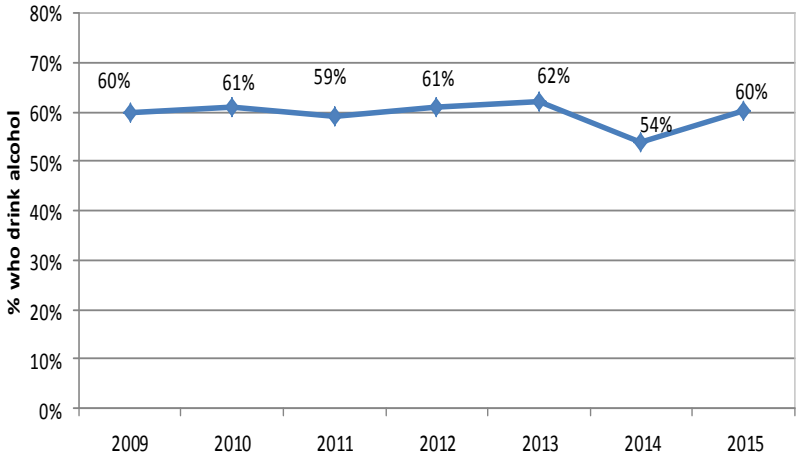
Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Based on 2,013 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

Alcohol drinking by demographic group



City Change over time (percentage who drink alcohol)



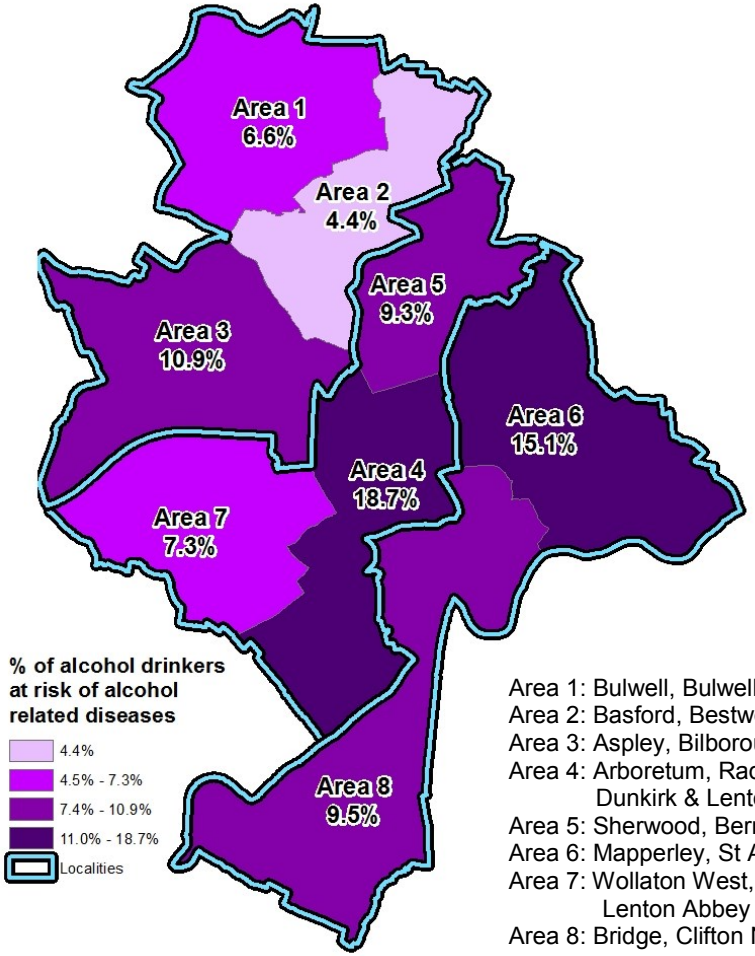
Key Points

- 60.2% of respondents drink alcoholic drinks. This is an increase from 54.2% in 2014.
- Alcohol drinking is highest in Area 4 where more than 70% of respondents drink alcohol.
- Fewer than half of respondents in Area 3 drink alcohol.
- The proportion of respondents who drink alcohol has increased by more than 10 percentage points in Areas 1,4 and 5.
- Alcohol drinking is highest amongst people who are in full time education and the White British ethnic group.
- People who are 'Otherwise not in paid employment' are least likely to drink alcohol.
- 65% of men drink alcohol compared to 55% of women.
- People who have a disability or long term illness are less likely to drink alcohol than people who do not.

34: Alcohol Risk Categories

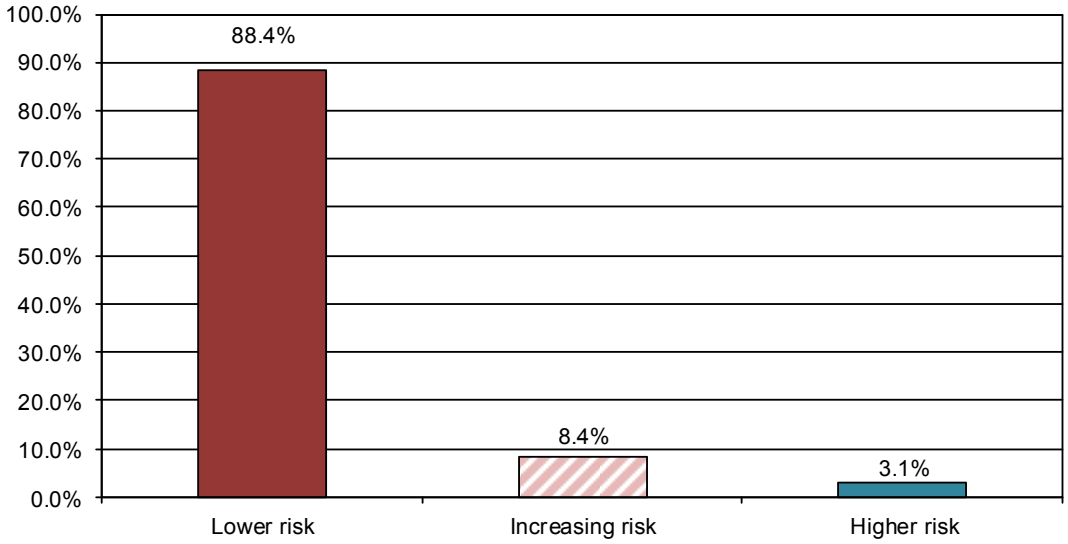
Headline: 12% of people who drink alcoholic drinks are at higher or increasing risk of developing alcohol related health problems

Percentage of alcohol drinking respondents who are at higher or increasing risk of developing alcohol related health problems.

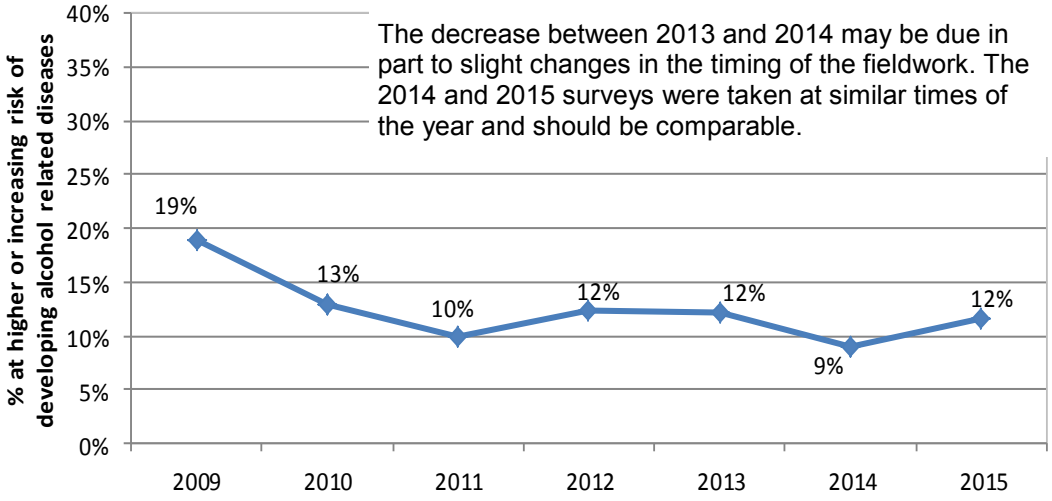


Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Risk of developing alcohol related health problems



City Change over time (percentage at higher or increasing risk)



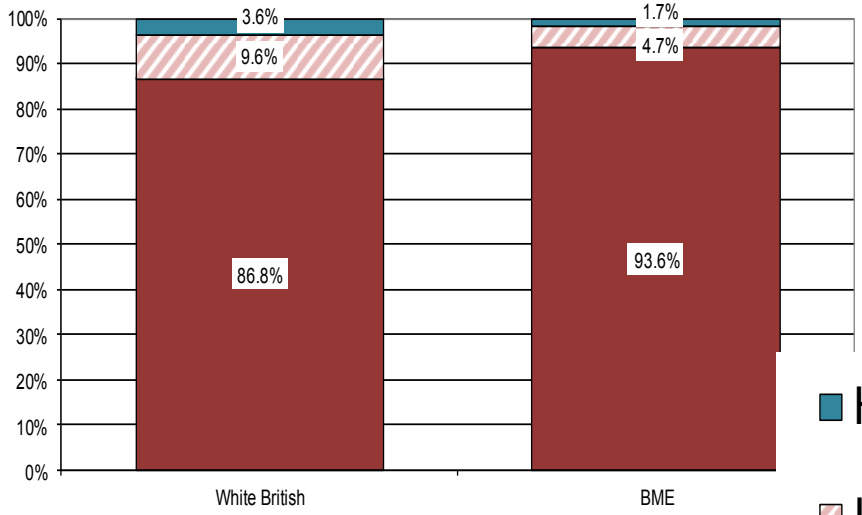
The decrease between 2013 and 2014 may be due in part to slight changes in the timing of the fieldwork. The 2014 and 2015 surveys were taken at similar times of the year and should be comparable.

Based on 1,211 respondents who drink alcohol . Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

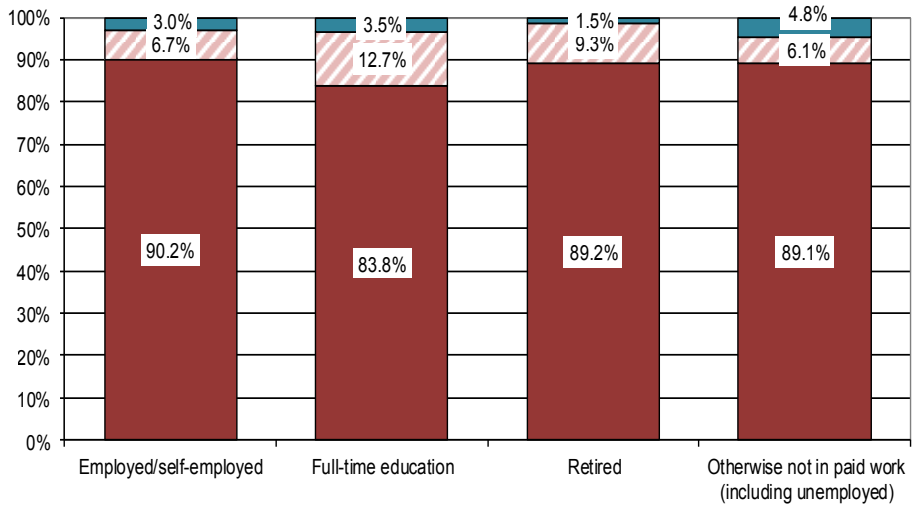
Key Points

- Areas 4 and 6 have the highest proportions of alcohol drinkers at risk of developing related health problems and Area 2 the lowest.
- The most at risk groups are people in full time education, those aged 16-24, the White British ethnic group and those aged 45-64.
- Alcohol drinkers from the White British ethnic group are more than twice as likely to be at increasing or higher risk of developing alcohol related health problems than alcohol drinkers in BME groups.

Alcohol risk categories by ethnicity



Alcohol risk categories by employment status

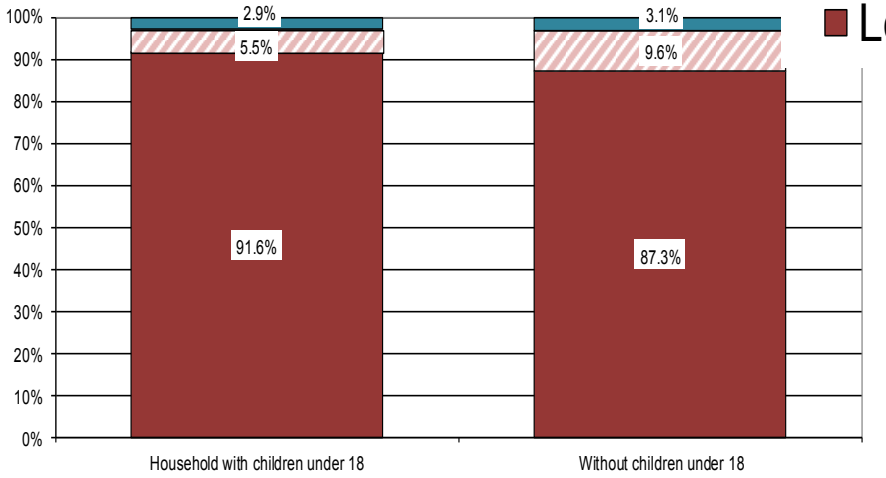


Higher risk

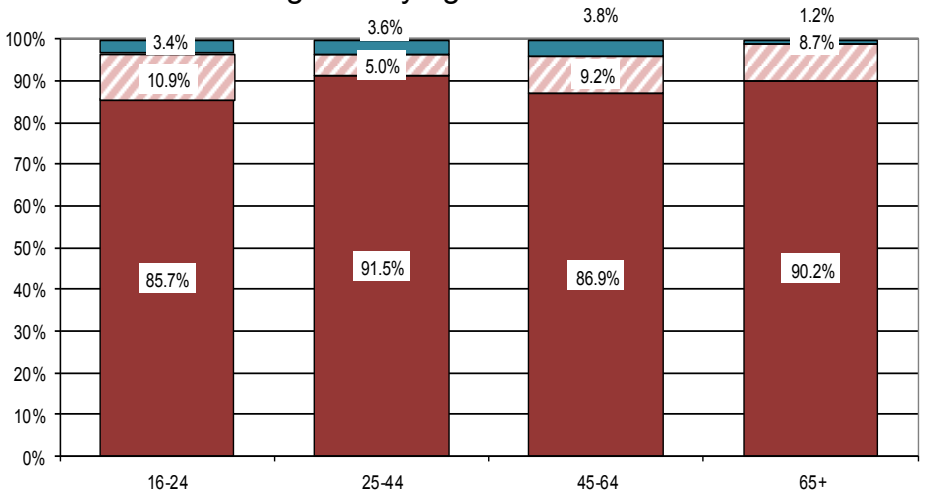
Increasing risk

Lower risk

Alcohol risk categories by children in household



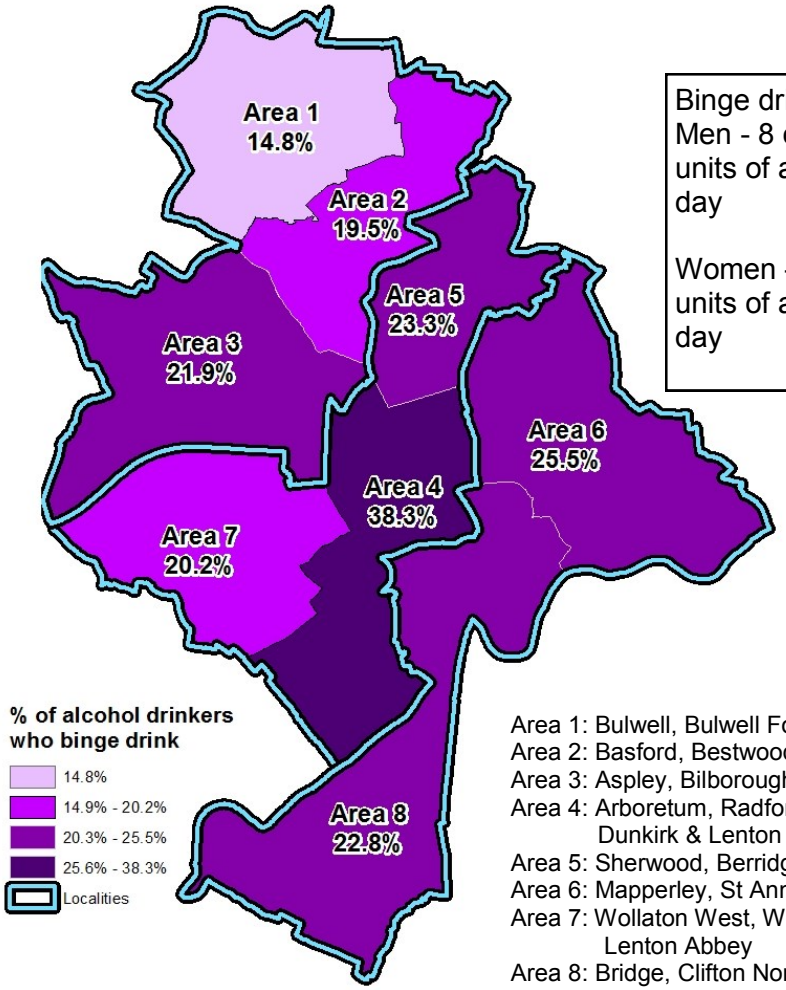
Alcohol risk categories by age



35: Binge drinking

Headline: 25% of alcohol drinkers binge drink

Percentage of alcohol drinking respondents who binge drink.

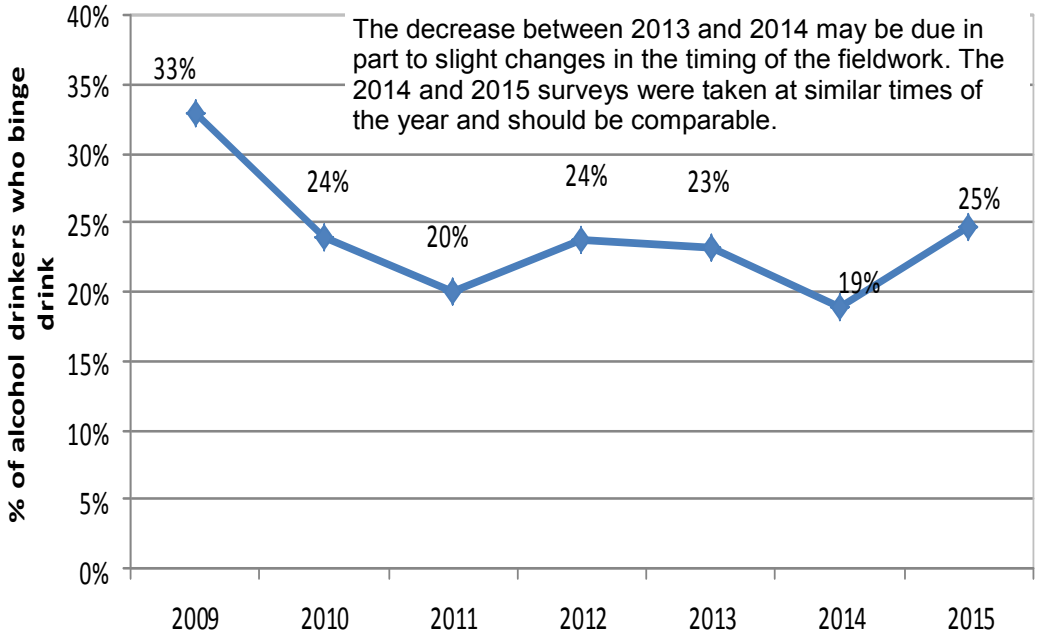


Binge drinking is:
Men - 8 or more units of alcohol per day

Women - 6 or more units of alcohol per day

Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

City Change over time (percentage who binge drink)

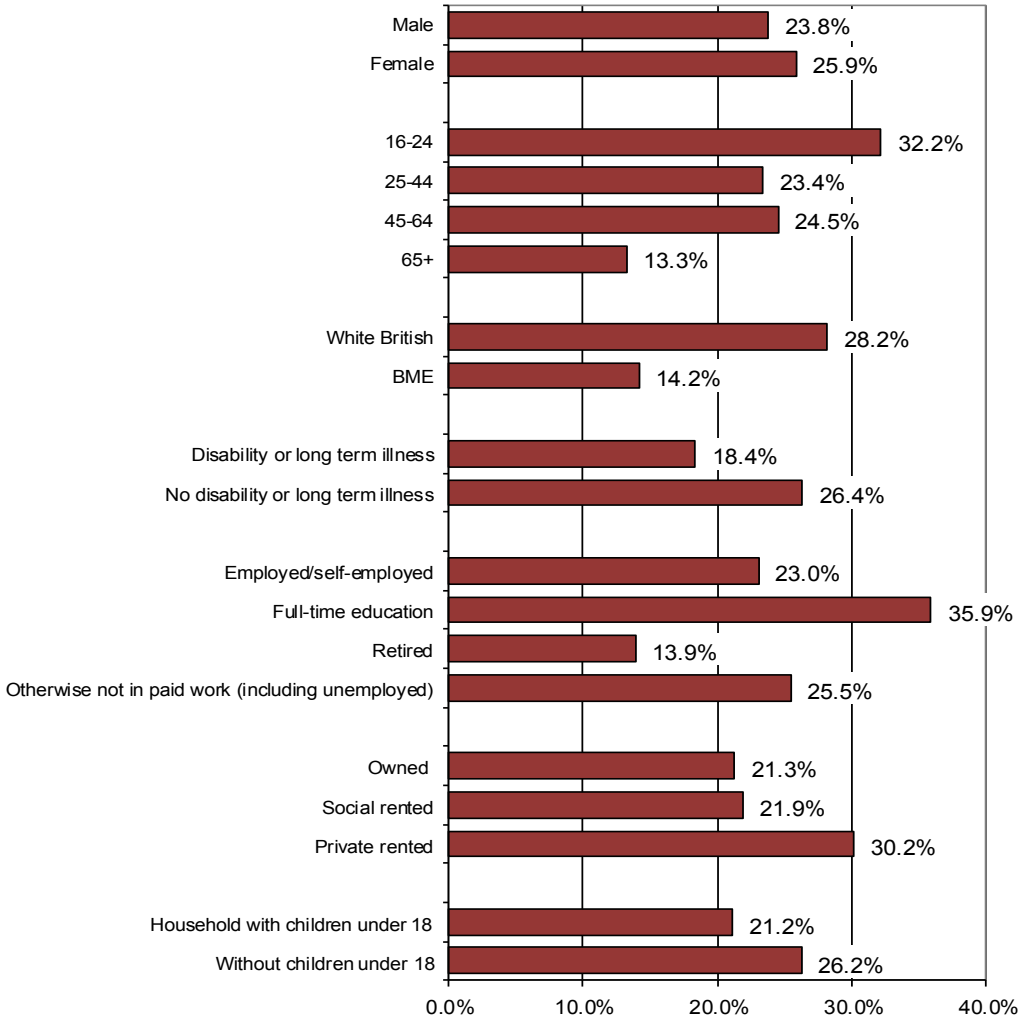


Based on 1,211 respondents who drink alcohol. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

Key Points

- Area 4 has the highest proportion of alcohol drinkers who binge drink.
- People in full time education, those aged 16-24 and people in private rented accommodation are most likely to binge drink.
- The over 65s are least likely to binge drink.

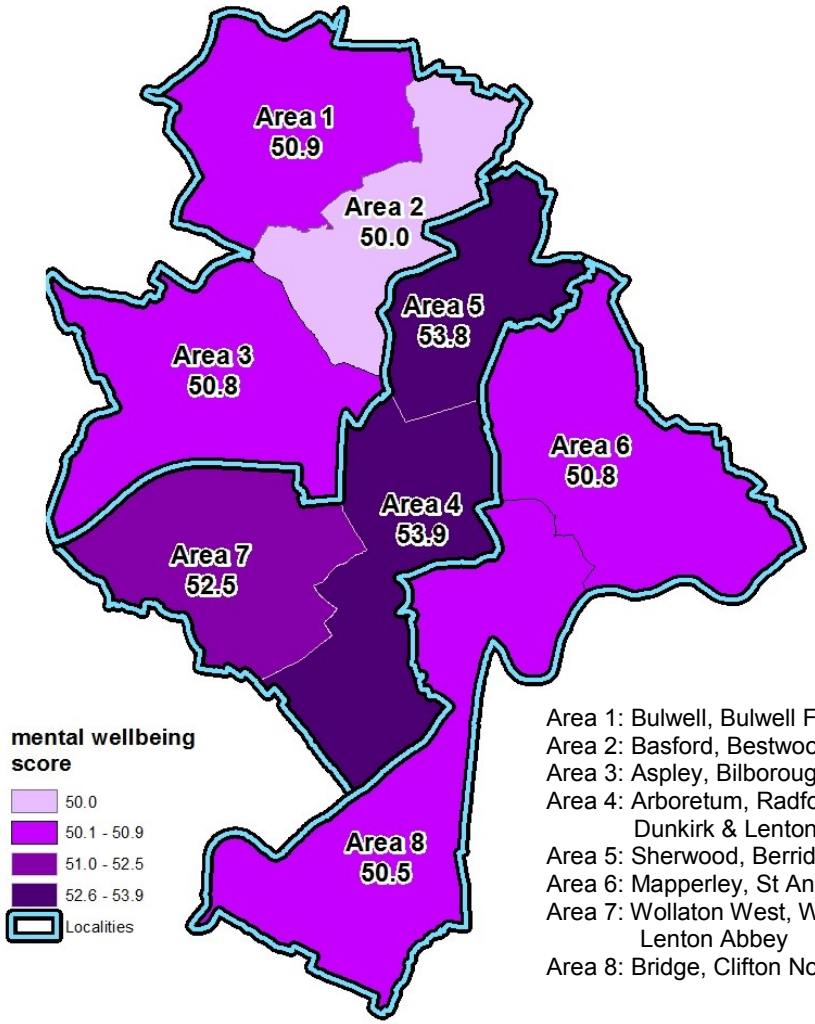
Binge drinking by demographic group



36: Mental wellbeing categories (1 of 2)

Headline: Average mental wellbeing score has fallen

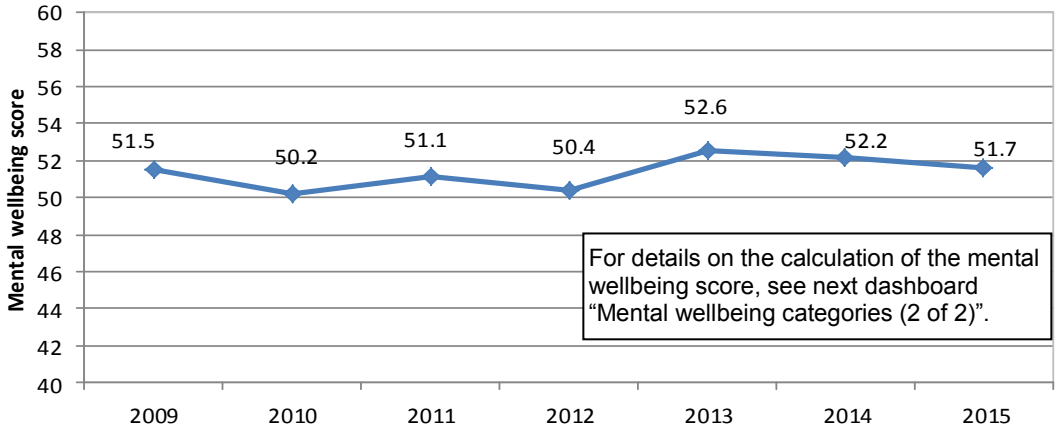
Mental wellbeing indicator average score (out of 70)



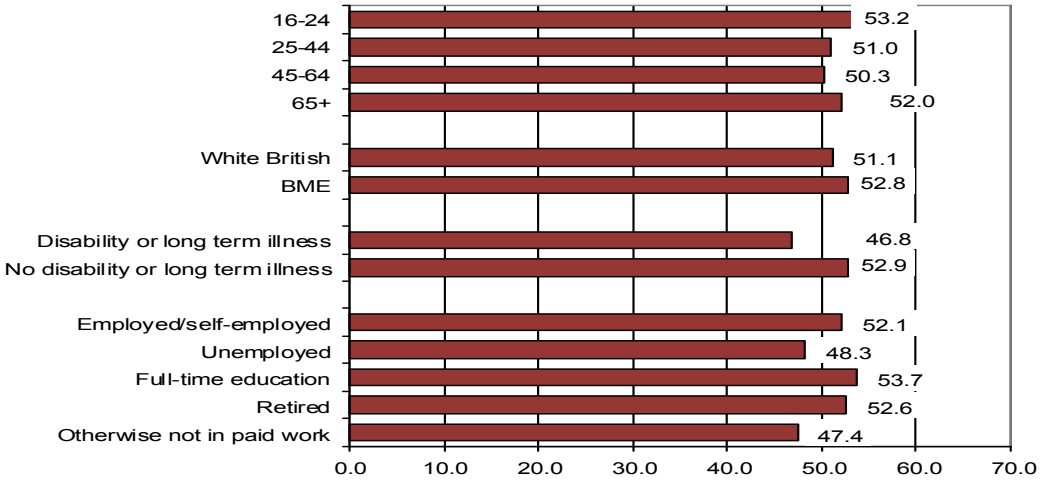
Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Based on 1,905 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

City Change over time (average mental wellbeing score out of 70)



Mental Wellbeing by demographic group



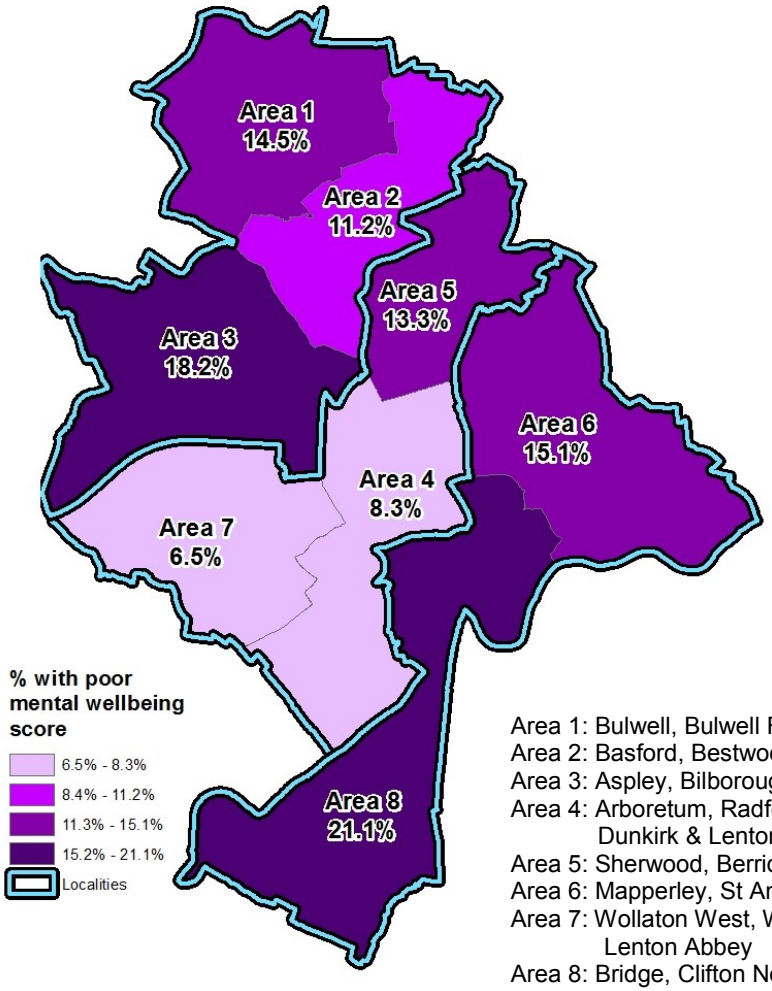
Key Points

- The average score for Nottingham (51.7) is slightly higher than the England average (50.8; 2014 Health Survey for England).
- Areas 4 and 5 have the highest average levels of mental wellbeing. Area 2 has the lowest.
- Mental wellbeing is lowest amongst people with a disability or long term illness, those 'otherwise not in paid work' and people who are unemployed.

36: Mental wellbeing categories (2 of 2)

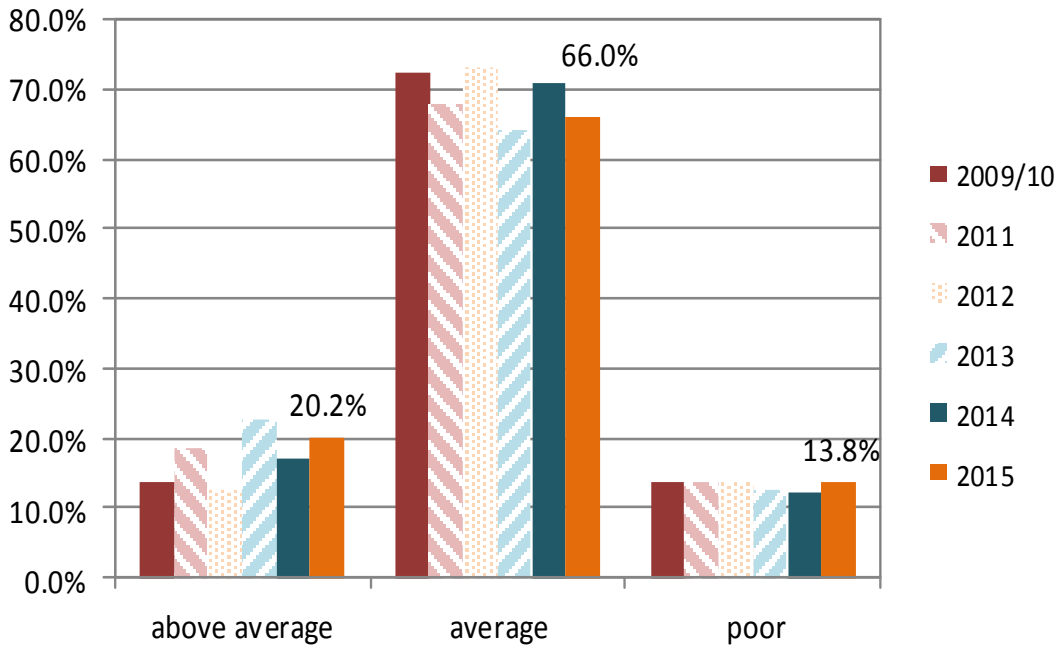
Headline: There is variation in mental wellbeing across different groups and areas

Percentage of respondents with a poor mental wellbeing score.



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Mental wellbeing categories—Nottingham City



The Mental wellbeing indicator (the Warwick Edinburgh Mental Wellbeing Scale) is based on a series of 14 questions with a total score between 14 and 70.

Above average mental wellbeing is indicated by a score of more than 60. A score between 42 and 60 indicates average mental well-being and a score below 42 indicates poor mental wellbeing. Most people's score will be in the average range.

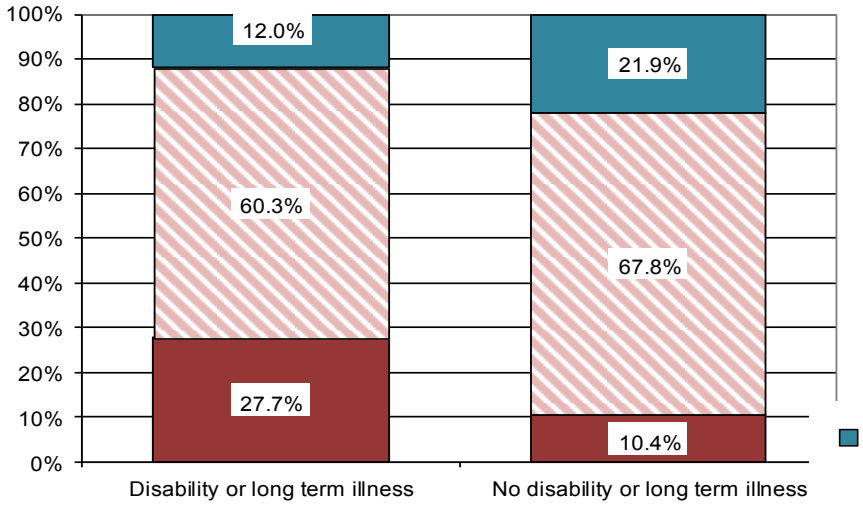
A combined figure for 2009/10 is presented for comparison as this was the baseline used in the Nottingham Plan.

Based on 1,905 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

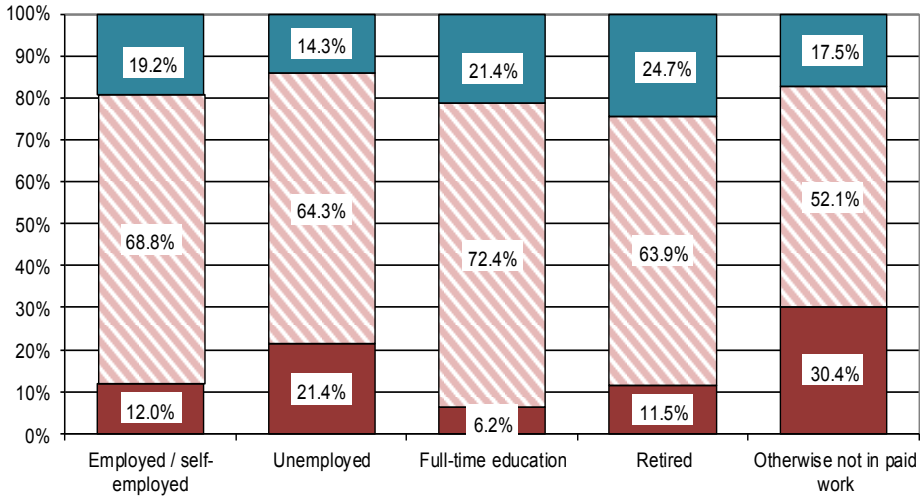
Key Points

- In Area 8, 21.1% respondents have a poor mental wellbeing score, this has increased from 11.9% in 2014 . In Areas 1, 3, 5 and 6 more than 1 in 8 respondents now have a poor mental wellbeing score and all saw increases in the last year.
- There have been small increases in both the proportion of respondents with a good mental wellbeing score and with a poor score. Nearly two thirds of respondents have an average mental wellbeing score.
- The highest proportions of people with poor mental wellbeing scores are those who are 'Otherwise not in paid work' and people who have a disability or long term illness.

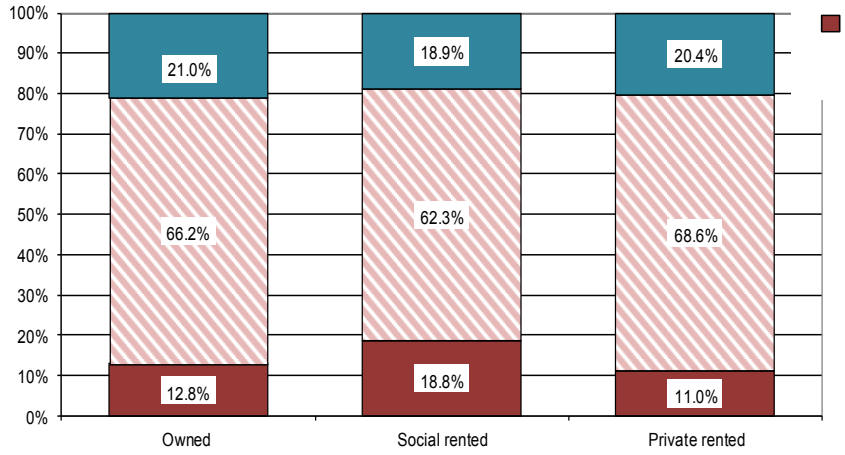
Mental wellbeing categories by disability or long term illness



Mental wellbeing categories by employment status



Mental wellbeing categories by housing tenure

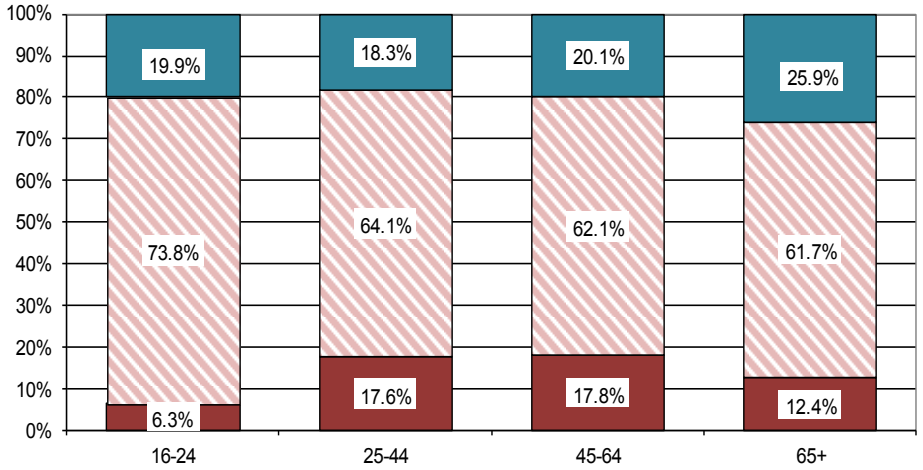


Good mental wellbeing

Average mental wellbeing

Poor mental wellbeing

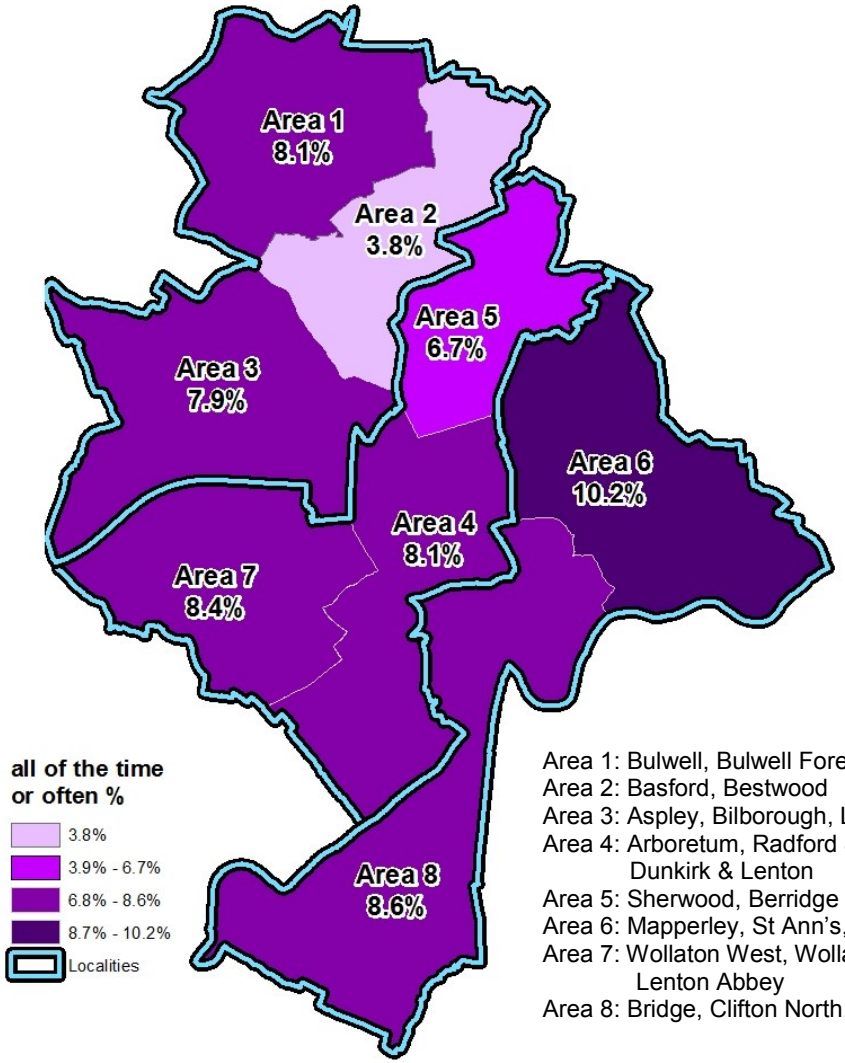
Mental wellbeing categories by age



37: Loneliness

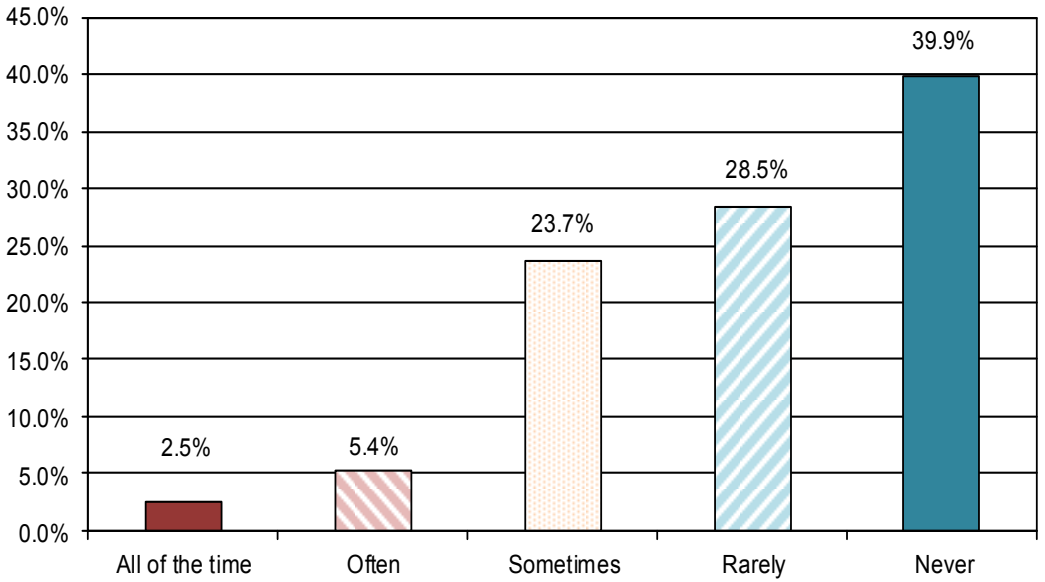
Headline: 8% of respondents feel lonely

Percentage of respondents who feel lonely all the time or often.



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Respondents who feel lonely

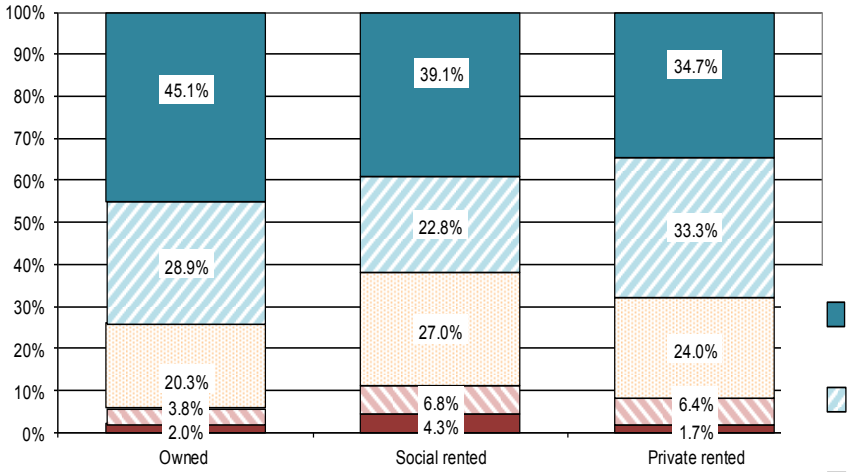


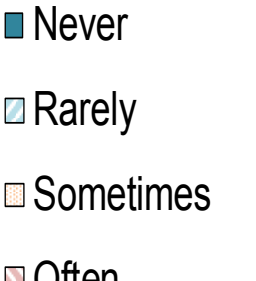
Based on 1,899 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

Key Points

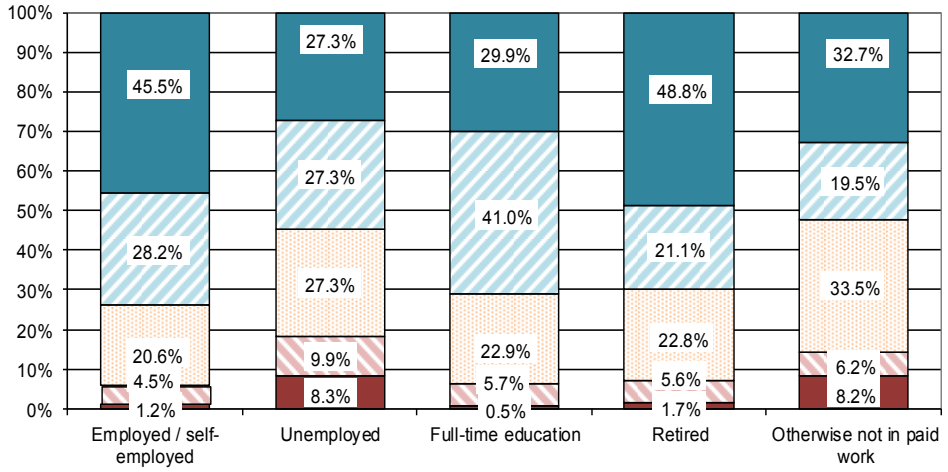
- More than 10% of respondents in Area 6 feel lonely often or all of the time.
- The highest rates are for people with a disability or long term illness, or people who are unemployed.
- People with no disability or long term illness and people in employment are least likely to feel lonely.

Loneliness by housing tenure

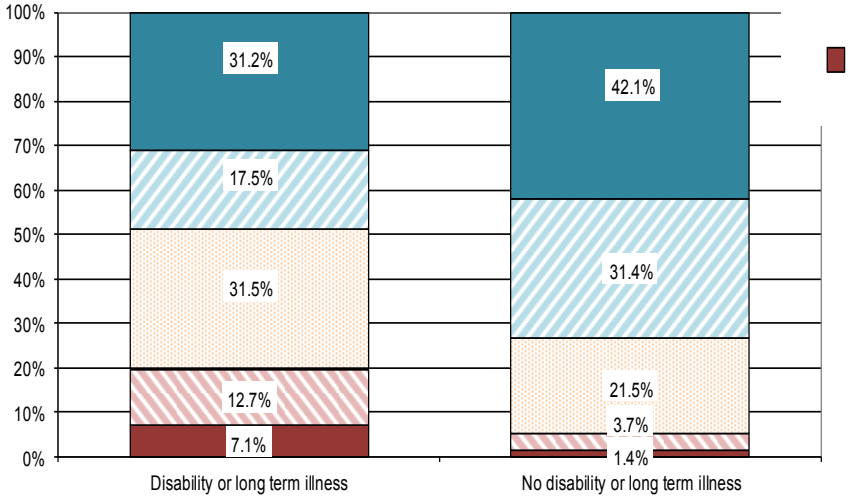




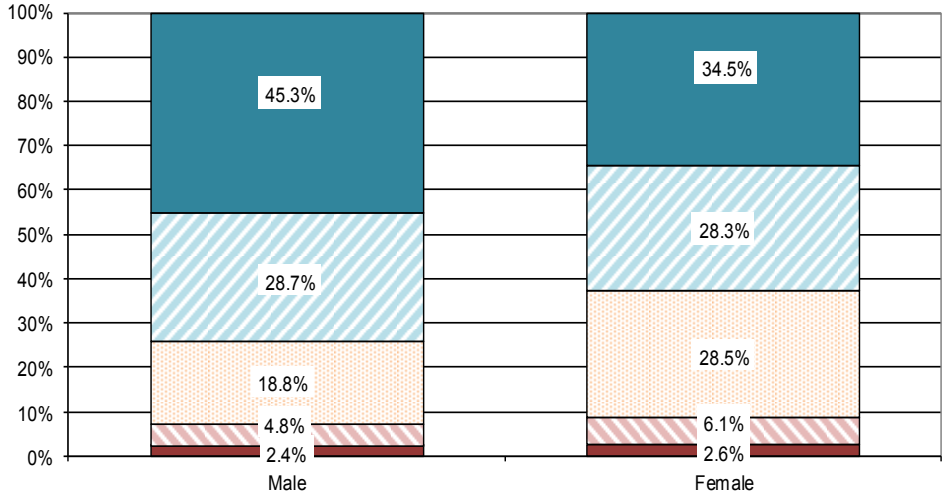
Loneliness by employment status



Loneliness by disability or long term illness



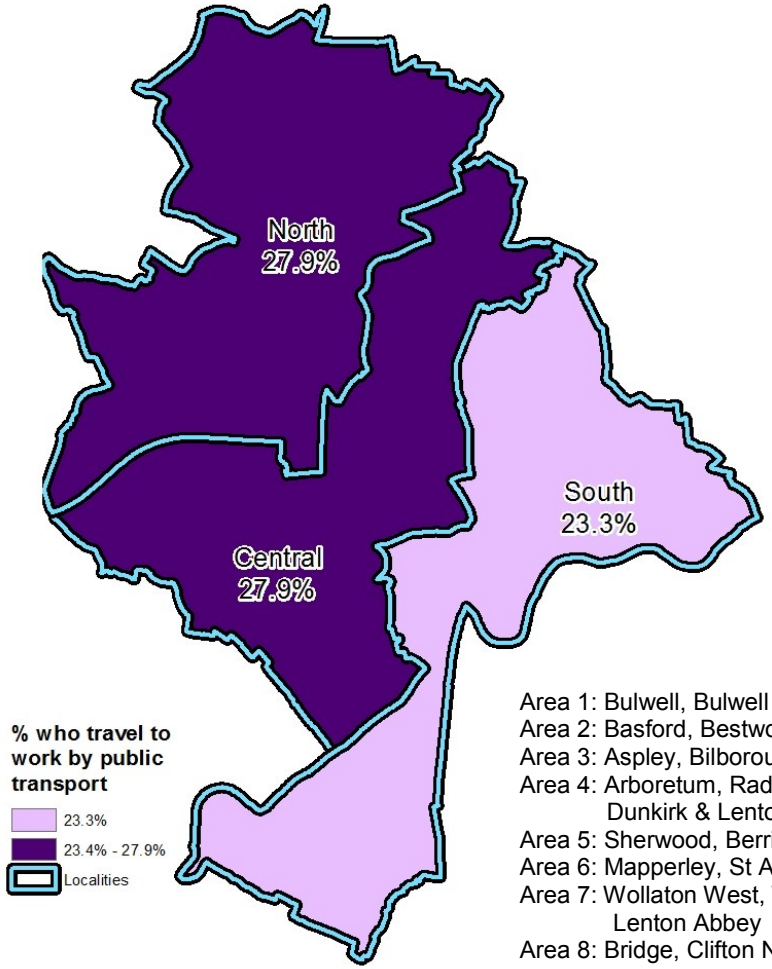
Loneliness by gender



38: Method of travel to work

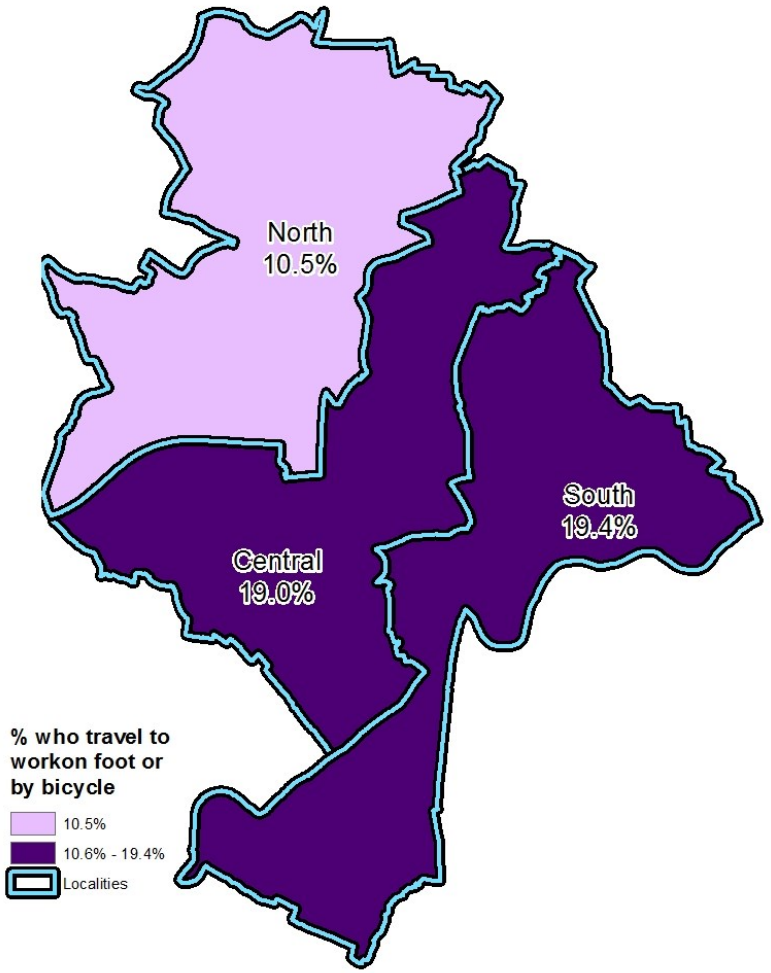
Headline: 26.4% use public transport, 15.9% walk or cycle

Percentage of respondents who travel to work by public transport.



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Percentage of respondents who travel to work by bike or on foot.

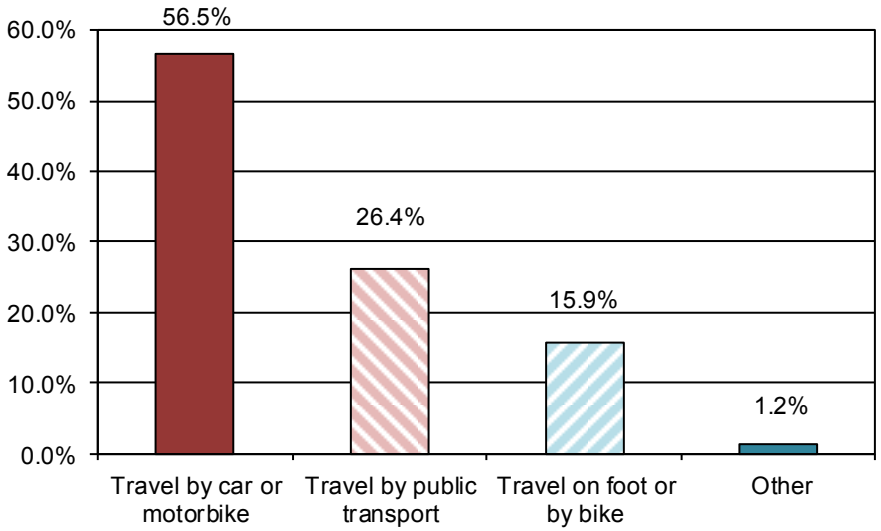


Based on 812 respondents in total who travel to work, respondents who work from home are not included. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

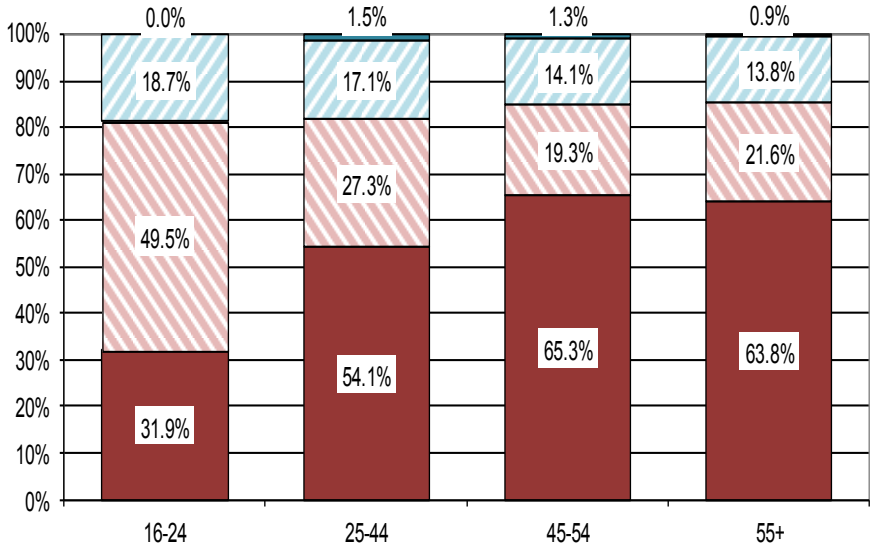
Key Points

- 27.9% of respondents in the North and Central Localities travel to work by public transport. The Central and South Localities have the highest proportions who walk or cycle to work.
- Travelling by car or motorbike either as a driver or passenger is the most frequent option for every locality and every group except the 16-24 age group.
- Women are more likely than men to use public transport or to walk or cycle to work .

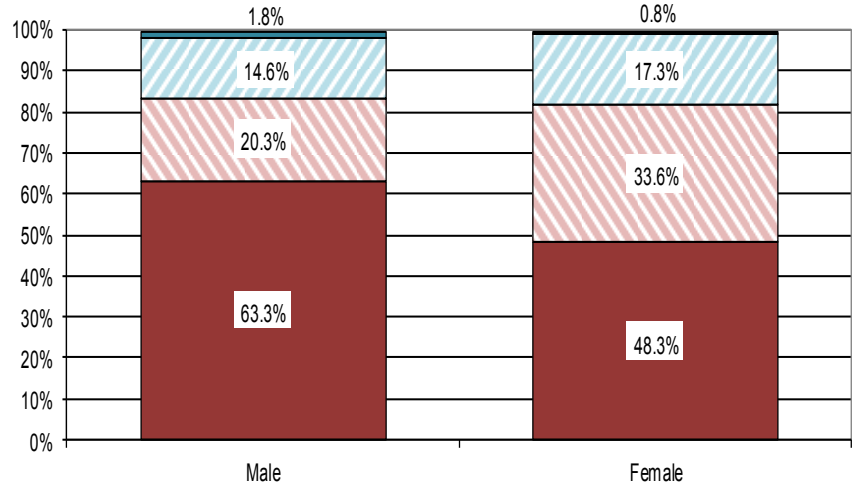
Method of travel to work



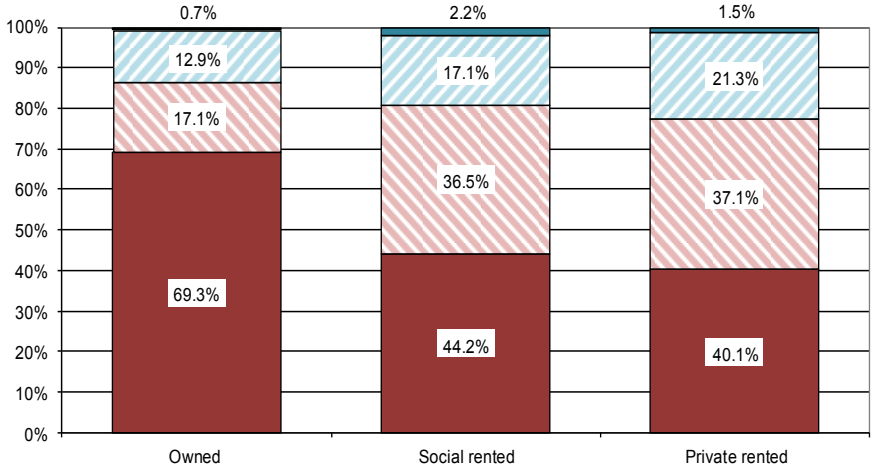
Method by age



Method by gender

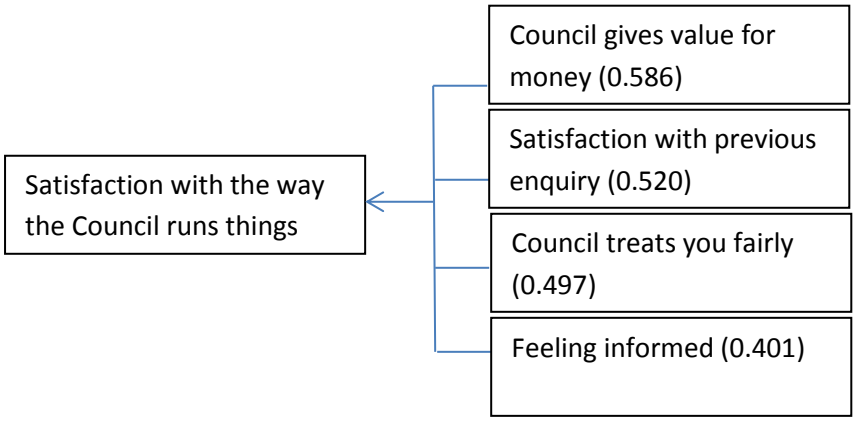


Bills by housing tenure

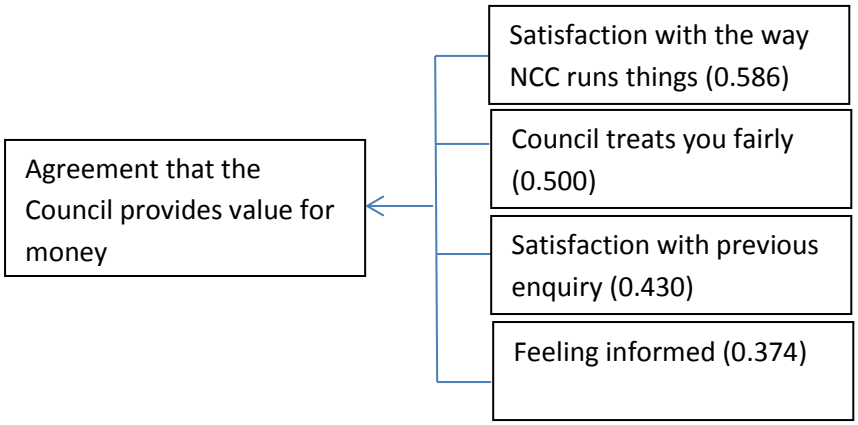


Nottingham Citizens' Survey 2015: Correlations between questions

1. What factors might influence satisfaction with the Council?



2. What factors might influence views of the Council's value for money?



People who agree that the Council provides value for money are also more likely to:

- Speak positively of the Council
- Agree that Council information is easy to understand

3. What factors might influence satisfaction with local areas?



People who are satisfied with their local area are also more likely to:

- Agree that people living in their area get on well together
- Recommend Nottingham as a place to live

The numbers shown in brackets are the Spearman's Rank Correlation co-efficients. The closer the number is to 1, the stronger the link between the factors listed.