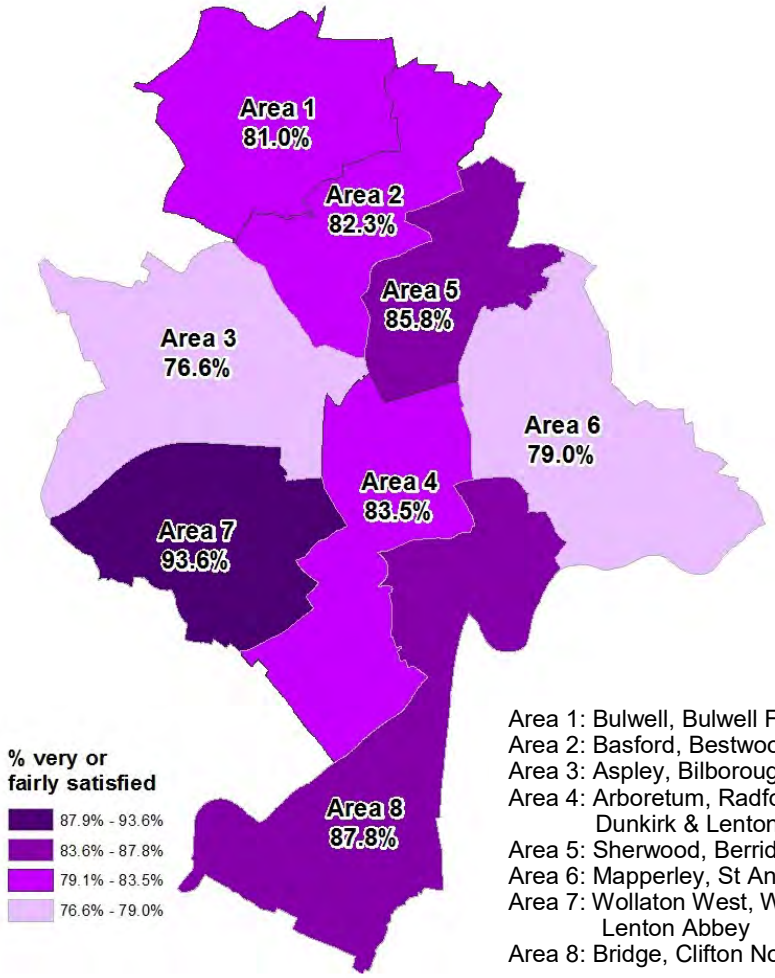
Citizens Survey 2018 Index of Dashboards

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2. Cleanliness of Local Area
3. Cleanliness of City Centre
4. Local Area Cohesion
5. Ability to Influence Decisions
6. Ability to Rely on Local People
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8. Range of Local Events
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12. Satisfaction with Handling of an Enquiry
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14. Delivering of Promises Relating to a Query
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16. Feeling Informed about Services and Benefits
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20. Feelings about Nottingham
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31. Changes made due to Economic Climate
32. Smoking
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36. Binge Drinking
37. Mental Wellbeing Categories (1 of 2)
38. Mental Wellbeing Categories (2 of 2)
39. Loneliness
40. Travel to Work

1: Local Area Satisfaction

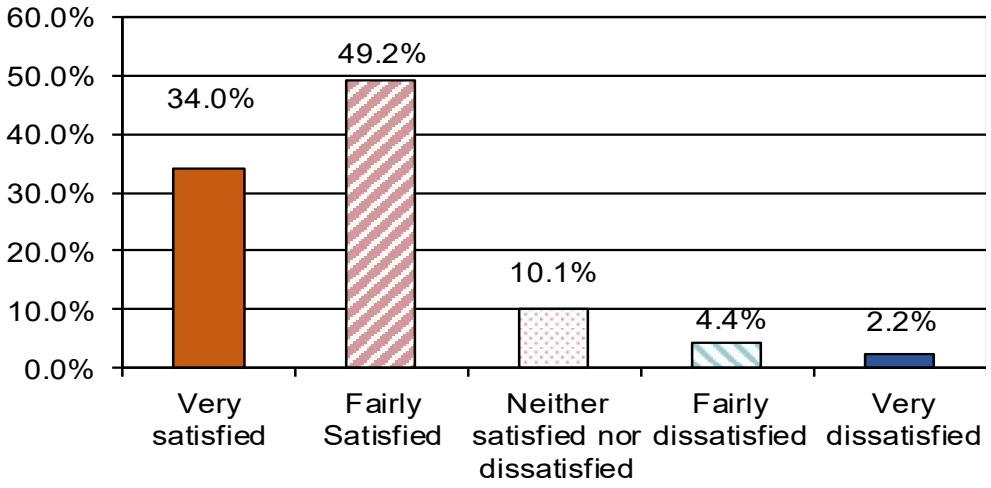
Headline: 83% satisfied with local area

Percentage of respondents who are very or fairly satisfied with their local area.

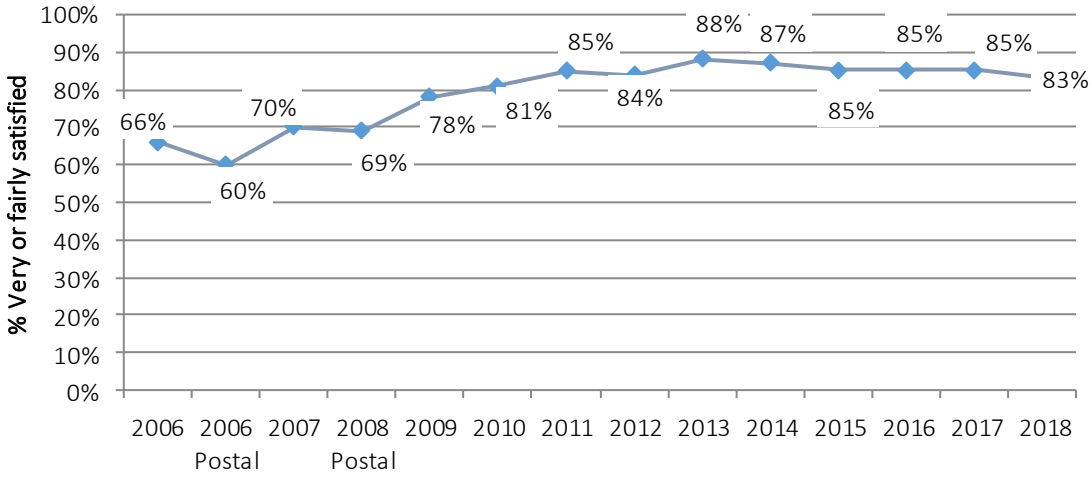


Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Local area satisfaction



City change over time (percentage very or fairly satisfied)

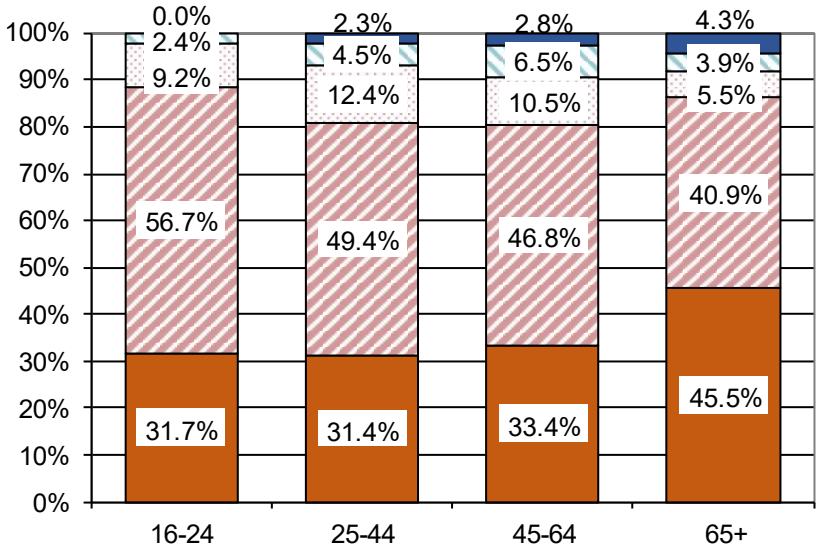


Based on 2,001 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

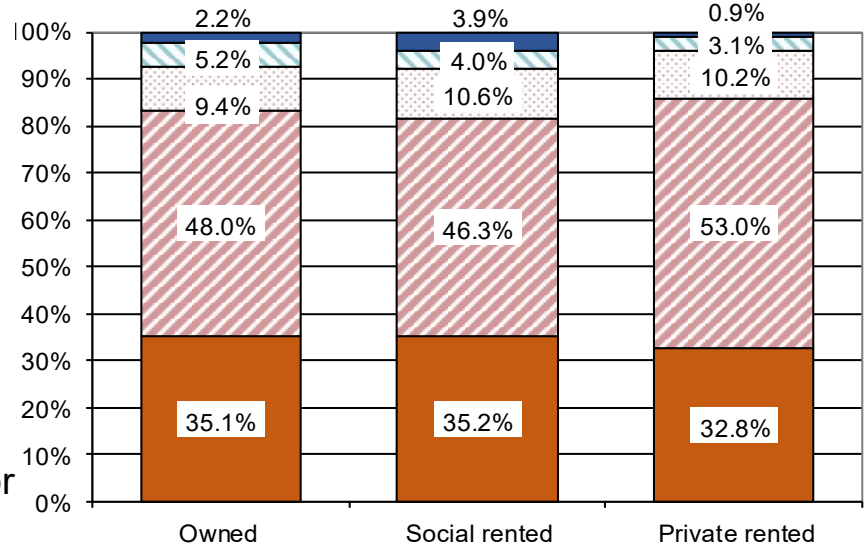
Key Points

- Area 7 has the highest levels of satisfaction at 93.6%.
- Satisfaction is highest amongst the 16-24 age group.
- The lowest levels of satisfaction are amongst people with a disability or long term illness.

Satisfaction by age



Satisfaction by tenure



Very dissatisfied

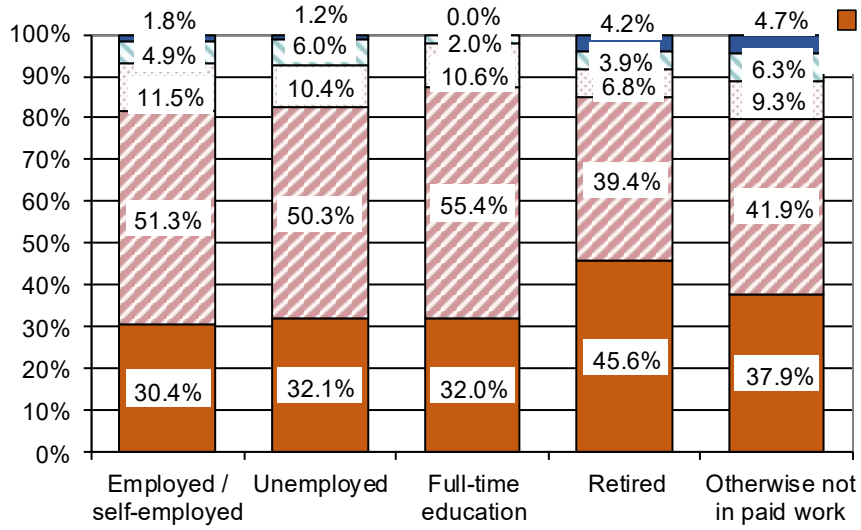
Fairly dissatisfied

Neither satisfied nor dissatisfied

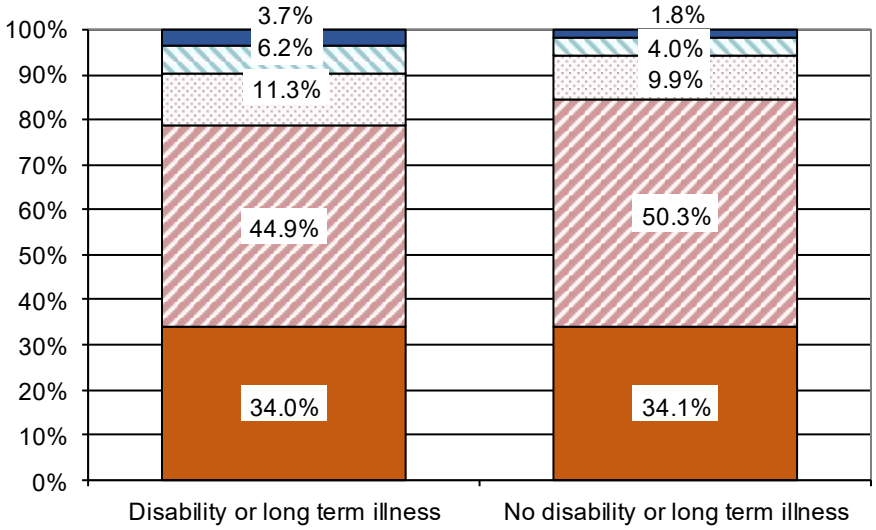
Fairly Satisfied

Very satisfied

Satisfaction by employment status



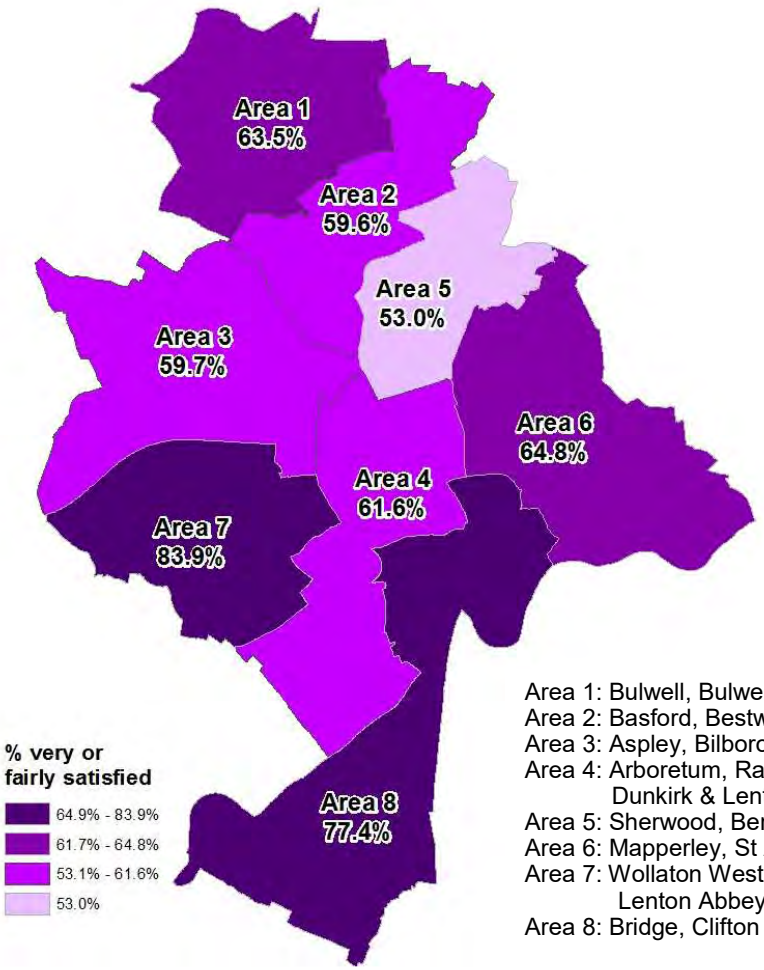
Satisfaction by disability or long term illness



2: Cleanliness of Local Area

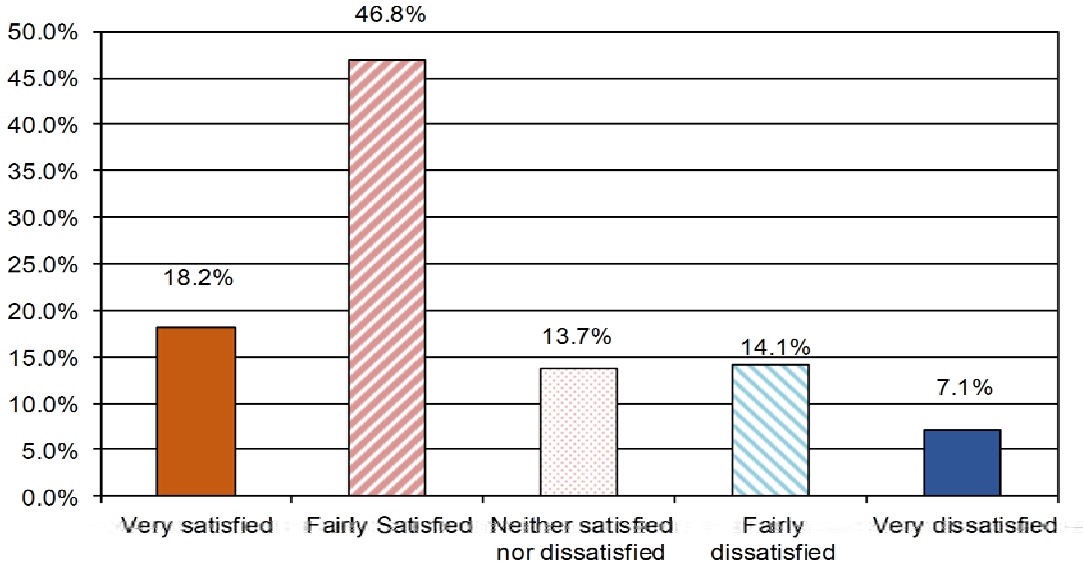
Headline: 65% satisfied with cleanliness of their local area

Percentage of respondents who are very or fairly satisfied with the cleanliness of their local area.

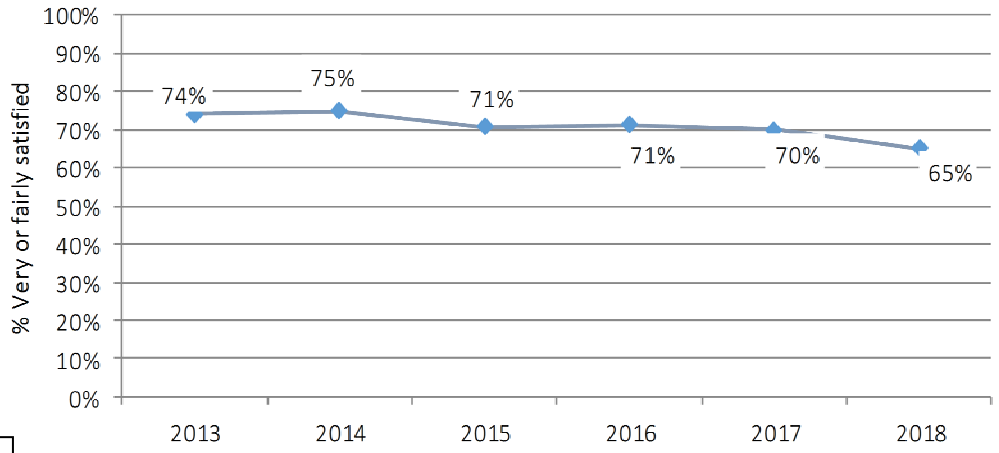


Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Satisfaction with cleanliness of local area



Change over time

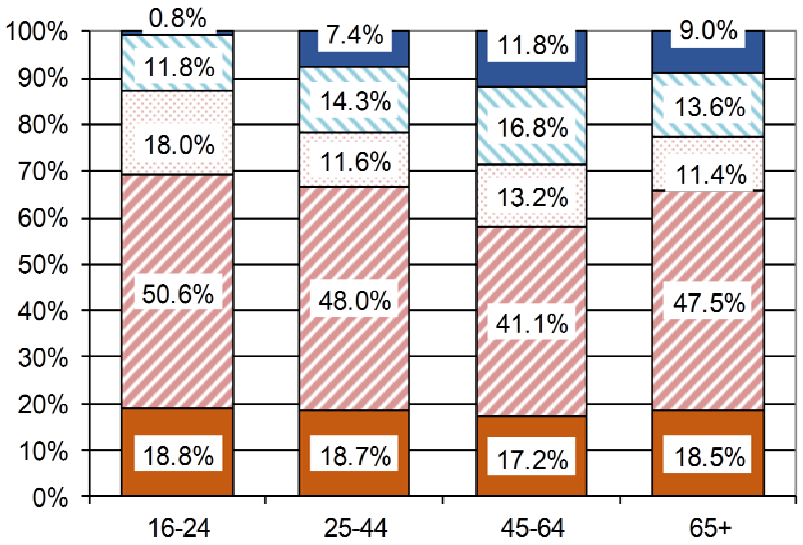


Based on 2,002 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

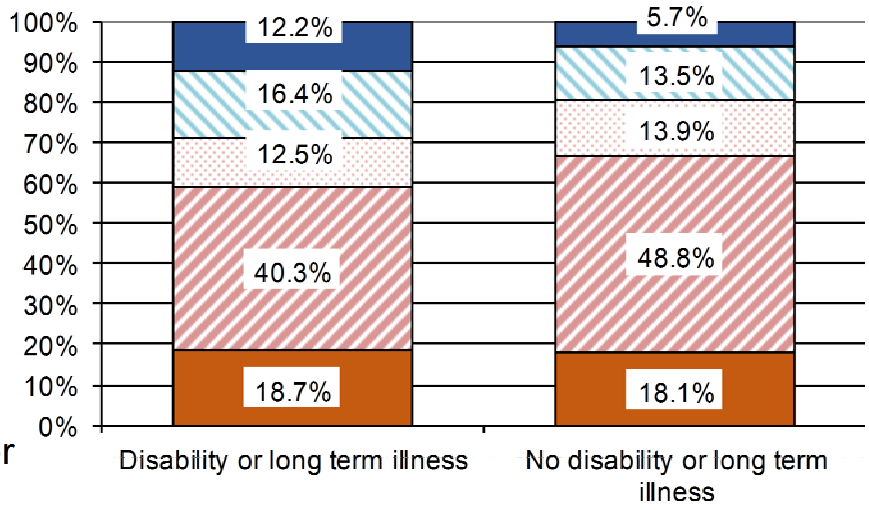
Key Points

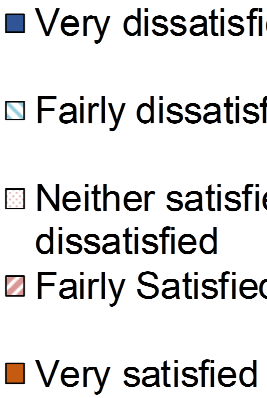
- Satisfaction is highest in Area 7 and lowest in Area 5.
- Satisfaction is highest people in full time education.
- The lowest levels of satisfaction are amongst people 'otherwise not in paid work'.

Satisfaction by age

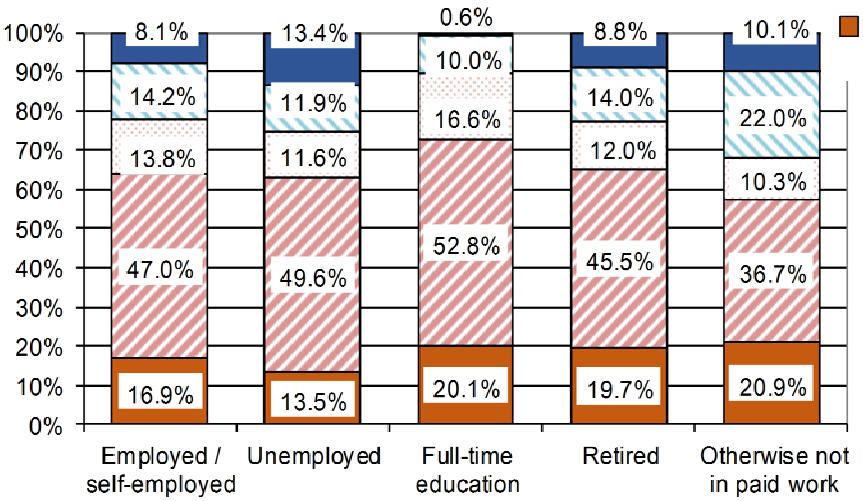


Satisfaction by disability or long term illness

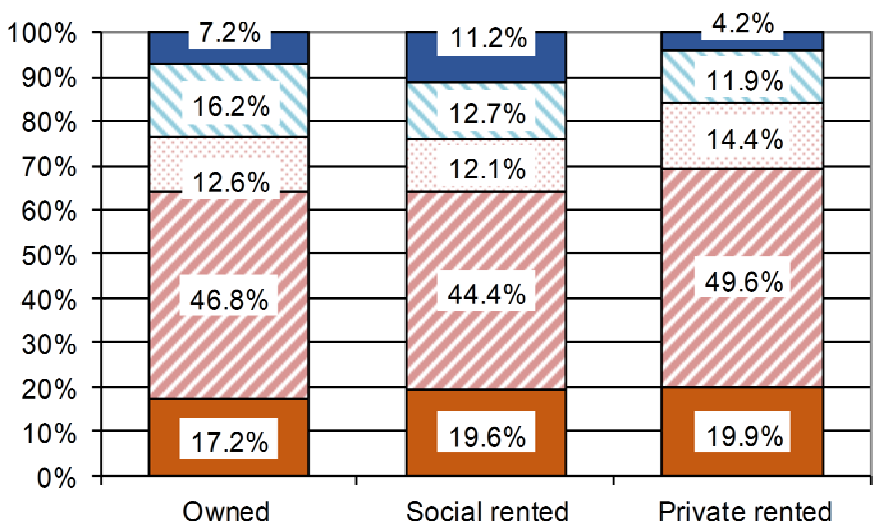




Satisfaction by employment status



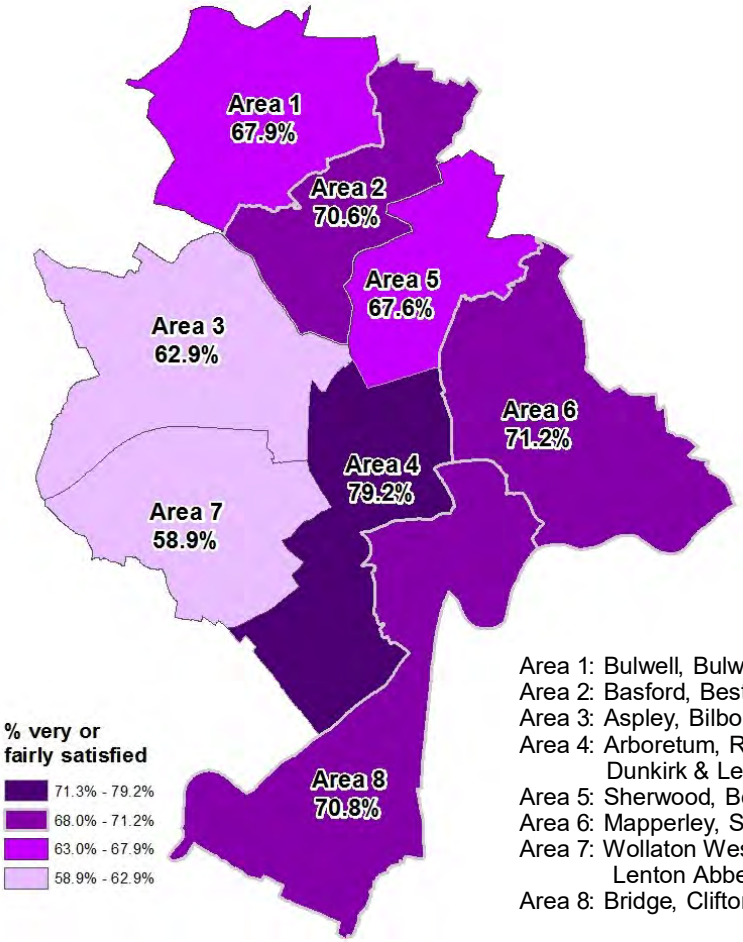
Satisfaction by housing tenure



3: Cleanliness of the City Centre

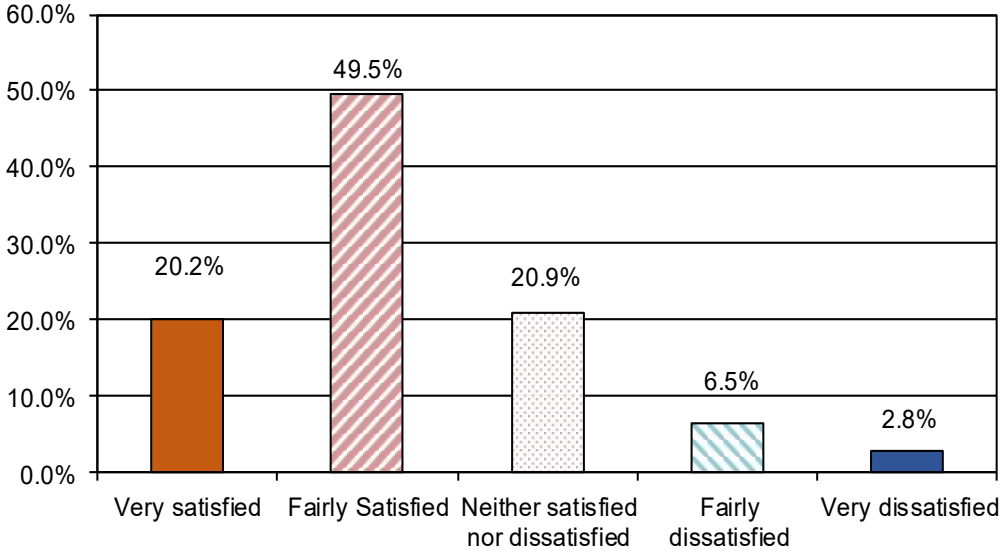
Headline: 70% satisfied with cleanliness of the City Centre

Percentage of respondents who are very or fairly satisfied with the cleanliness of the City Centre.

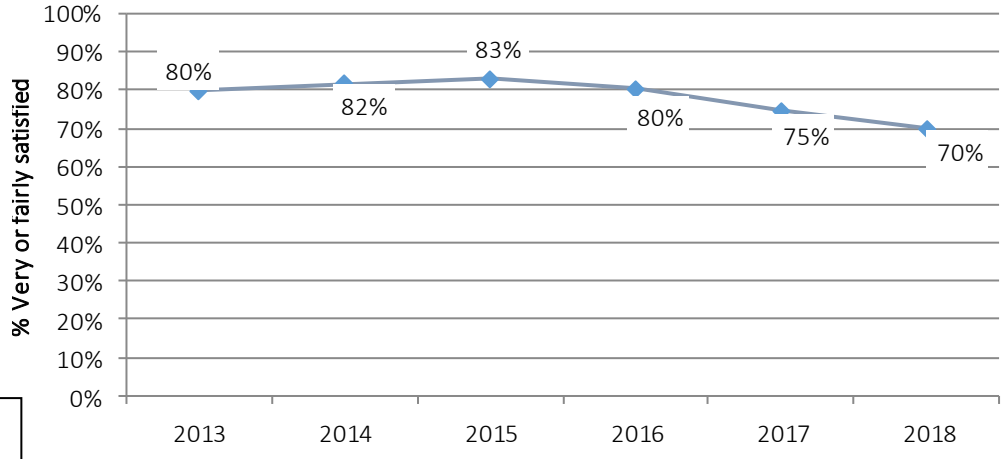


Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Satisfaction with cleanliness of the City Centre



Change over time

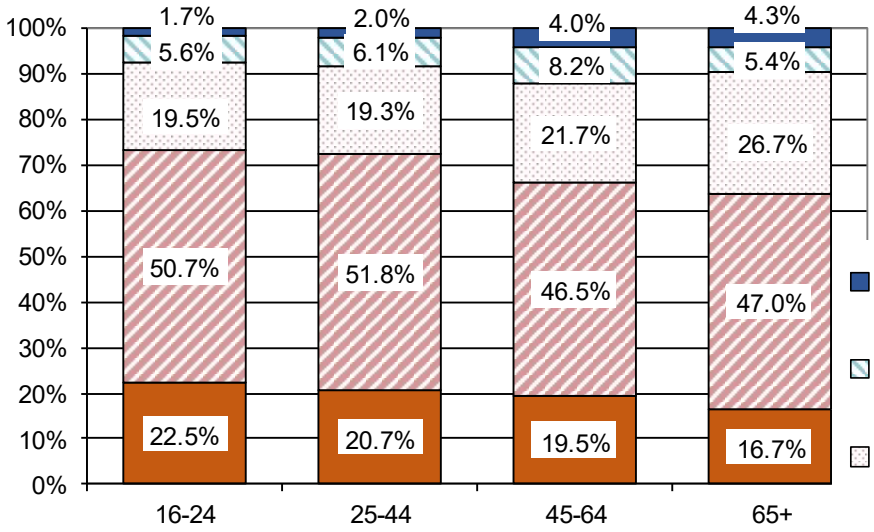


Based on 1,910 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

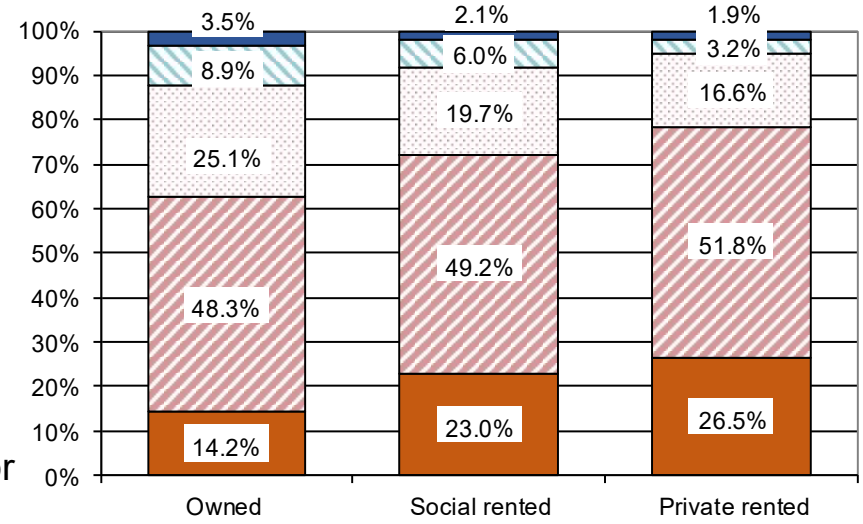
Key Points

- Satisfaction is highest in Area 4 and lowest in Areas 3 and 7.
- Satisfaction is highest amongst people who live in private rented accommodation.
- People aged 65 and over and those who own their housing have the lowest levels of satisfaction.

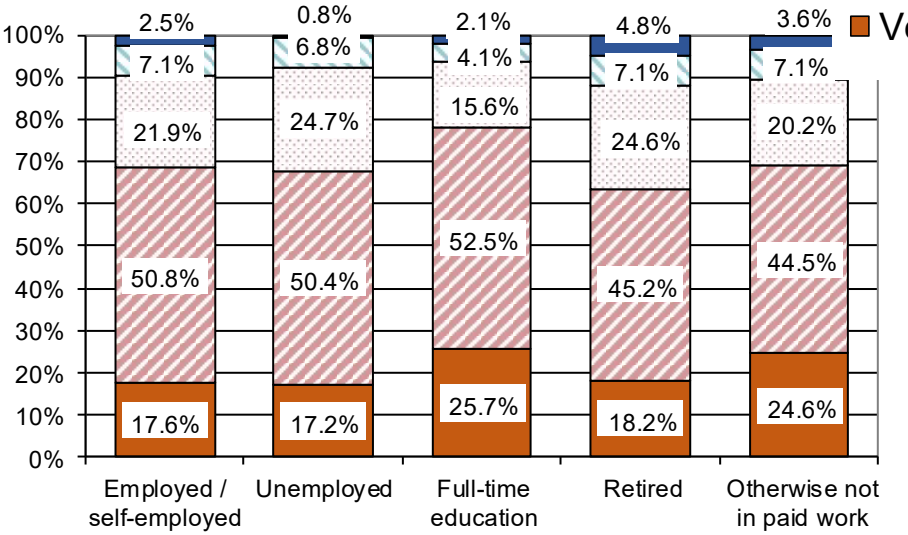
Satisfaction by age



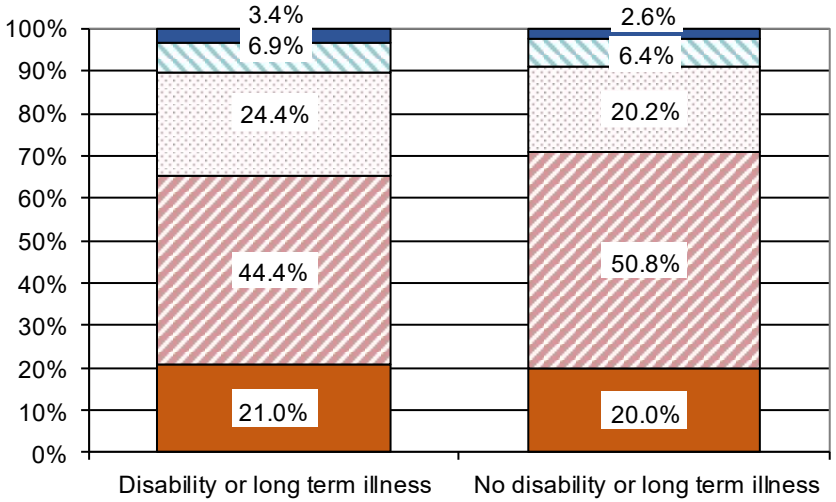
Satisfaction by tenure



Satisfaction by employment status



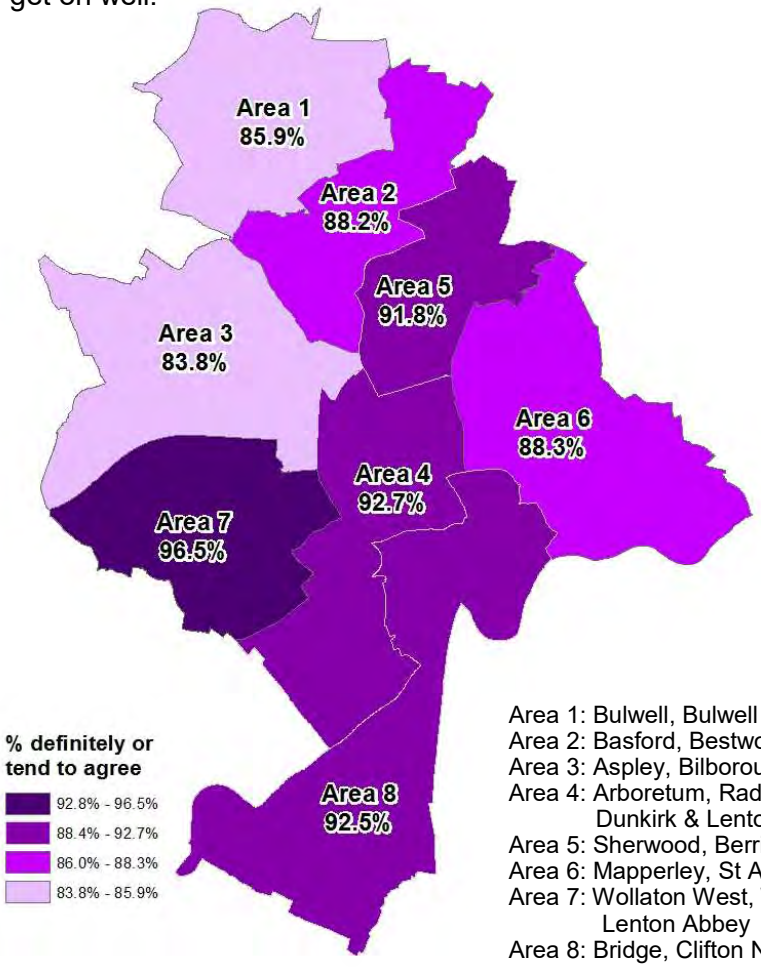
Satisfaction by disability or long term illness



4: Local Area Cohesion

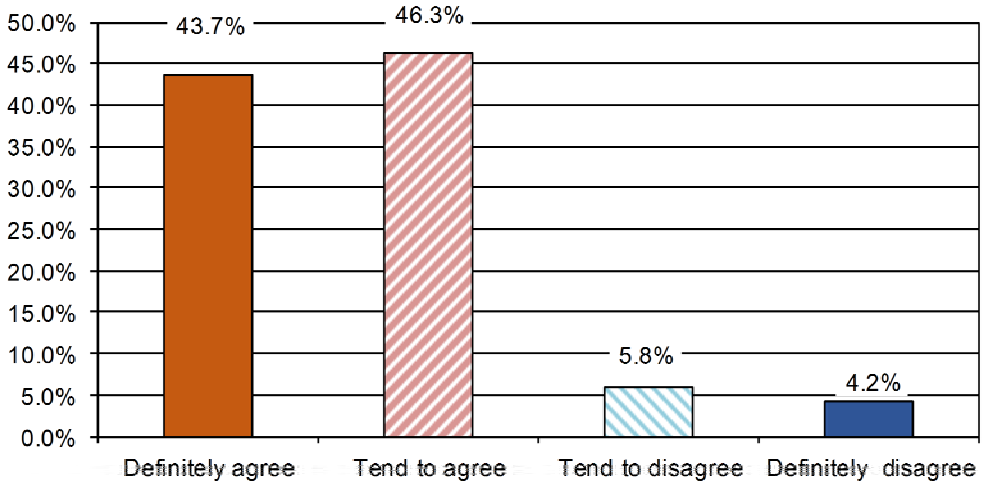
Headline: 90% agree that people from different backgrounds get on well

Percentage of respondents who definitely or tend to agree their local area is a place where people from different backgrounds get on well.

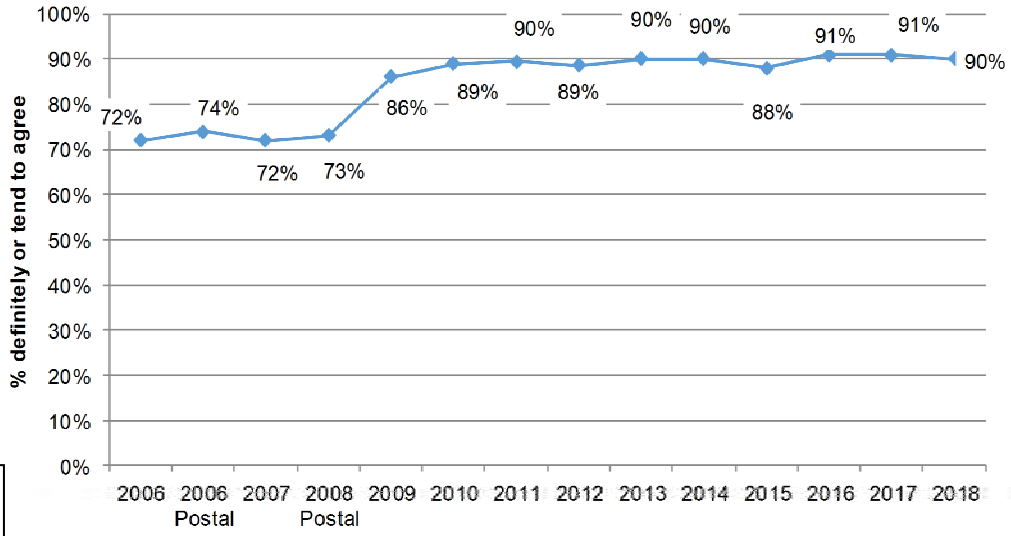


Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Local Area Cohesion



City change over time (percentage agree or tend to agree)

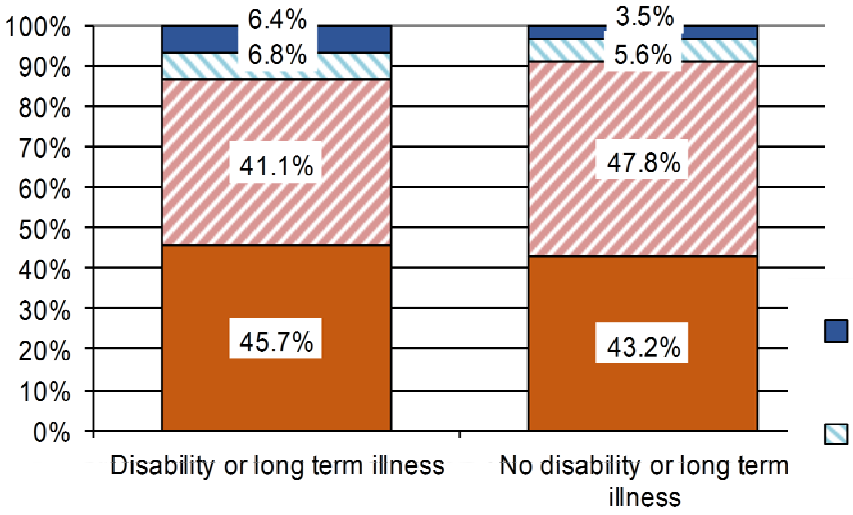


Based on 1,846 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

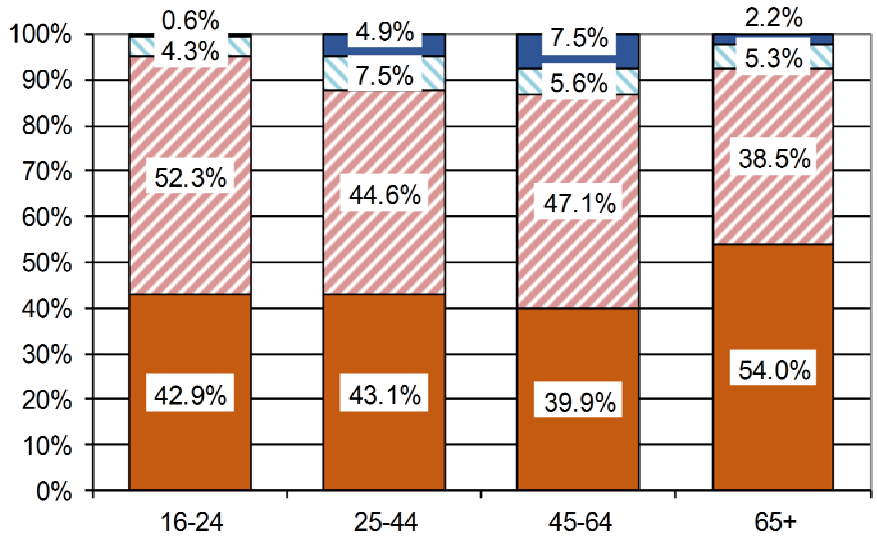
Key Points

- The proportion of respondents who agree that, in their local area, people from different backgrounds tend to get on well remains high at 90%.
- Area 7 has the highest level of agreement and Area 3 the lowest.
- There is no significant variation between White British and BME groups in the proportion of people agreeing with the statement.

Opinion by disability



Opinion by age



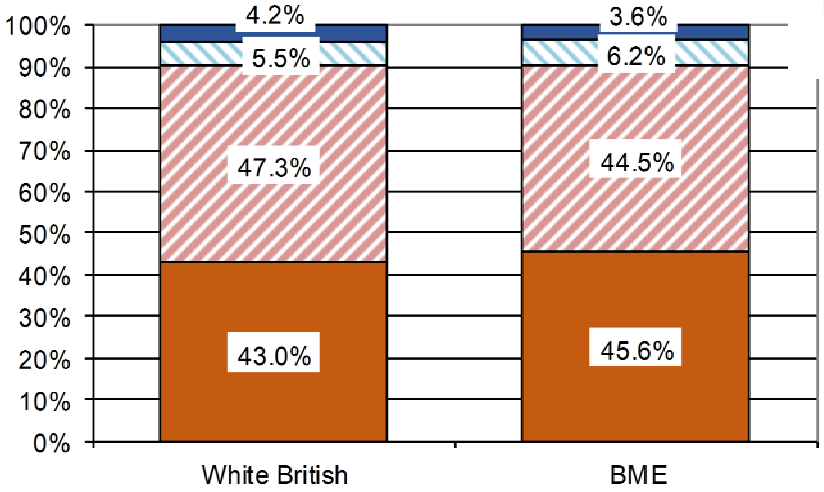
Definitely disagree

Tend to disagree

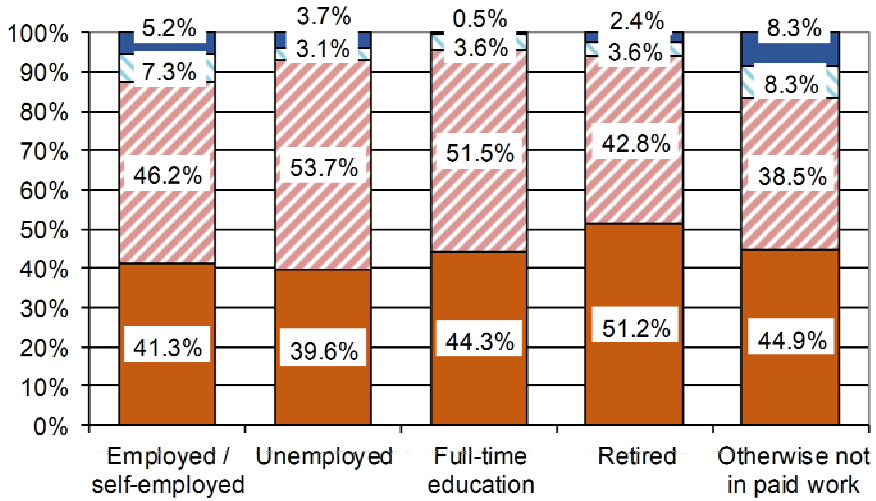
Tend to agree

Definitely agree

Opinion by ethnicity



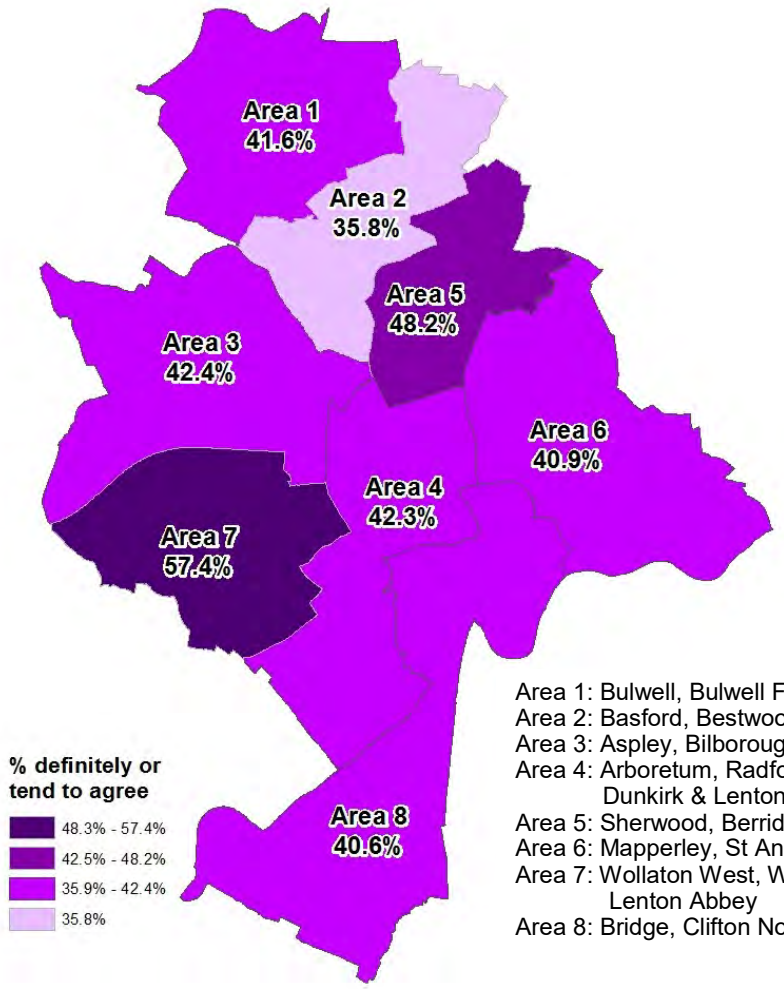
Opinion by employment status



5: Ability to influence local decisions

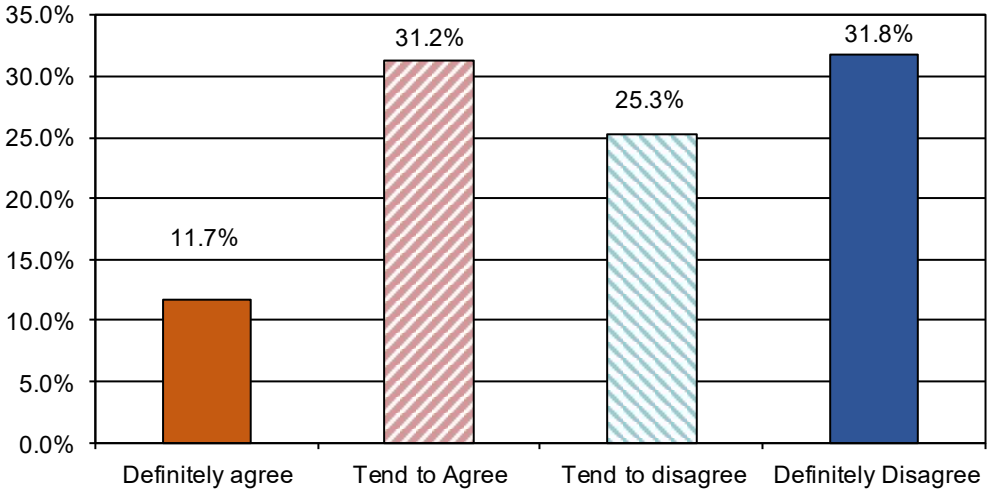
Headline: 43% feel they can influence decisions

Percentage of respondents who definitely or tend to agree they can influence decisions which affect their local area

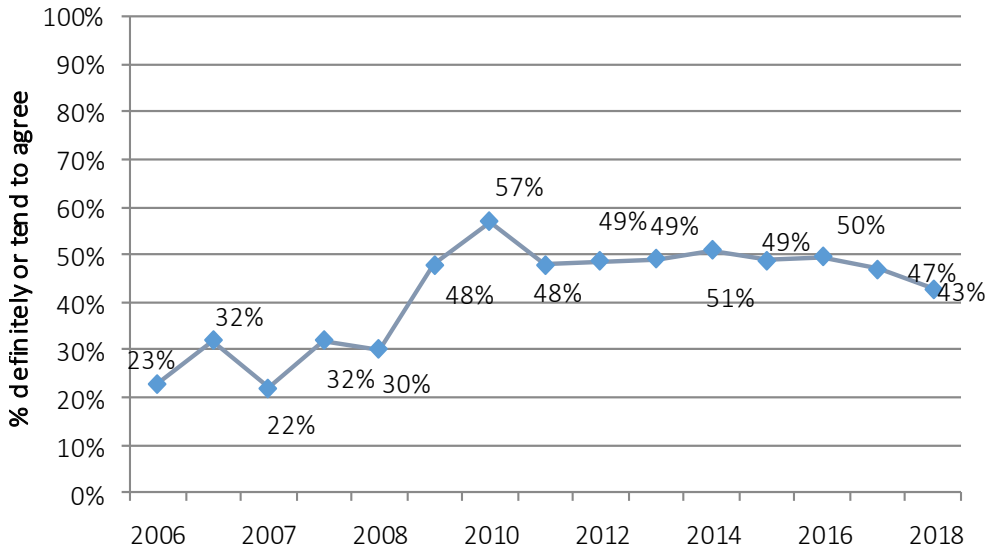


Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Ability to influence local decisions



City change over time (percentage definitely or tend to agree)

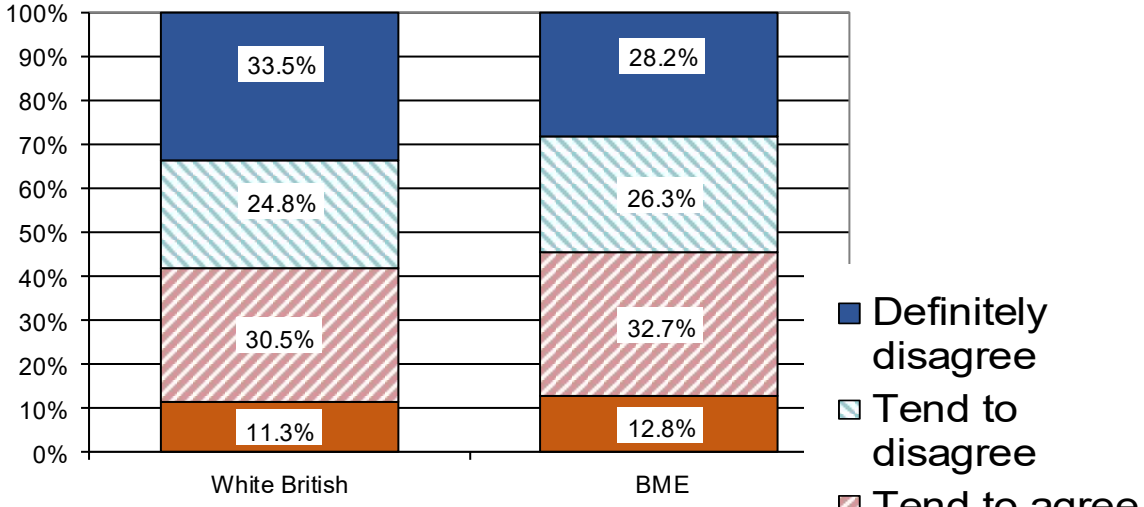


Based on 1,529 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

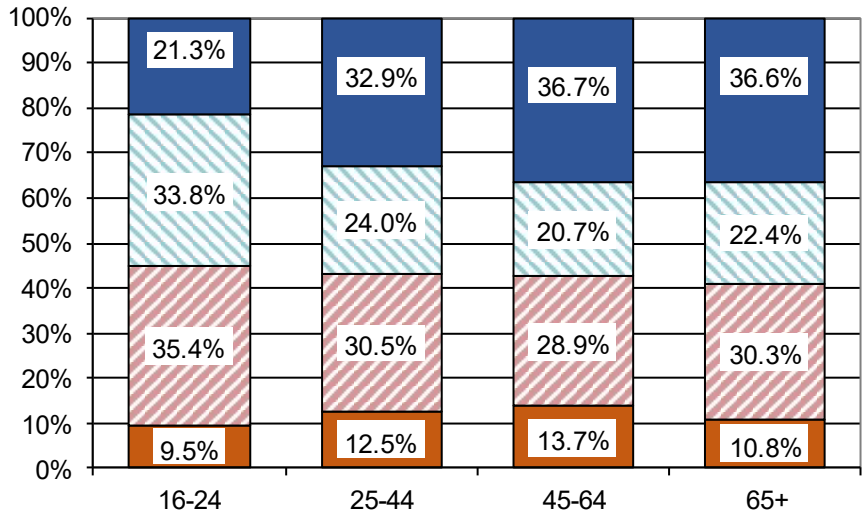
Key Points

- Areas 7 has the highest proportion of people who agree they can influence decisions that affect the local area, Area 2 has the lowest proportion.
- People from Black and Minority Ethnic groups and home owners are the most likely to agree they can influence decisions.
- People in private rented housing and the unemployed are least likely to agree.

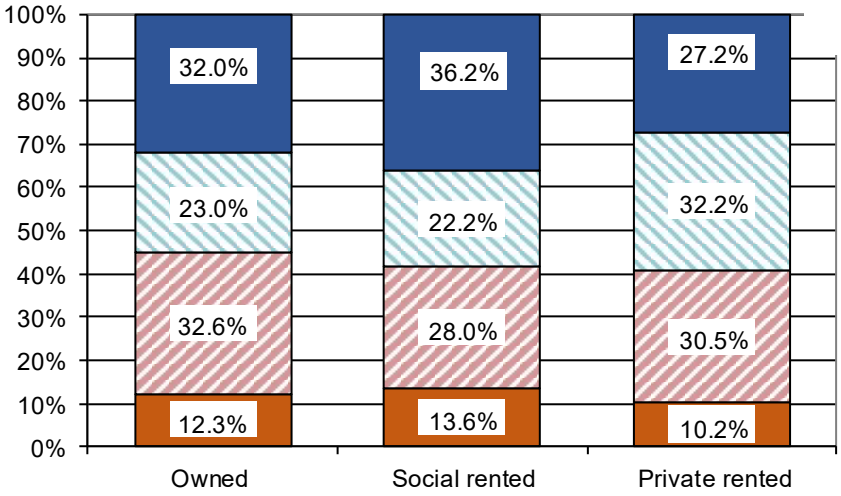
Opinion by ethnicity



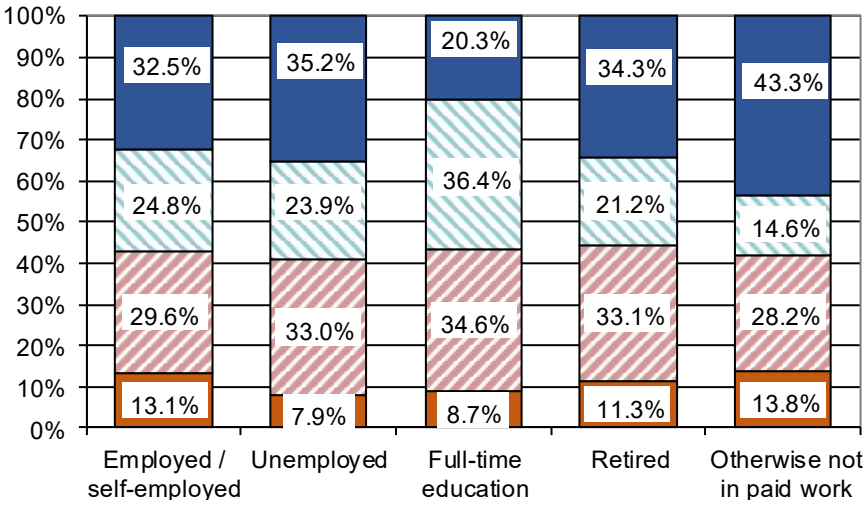
Opinion by age



Opinion by housing tenure



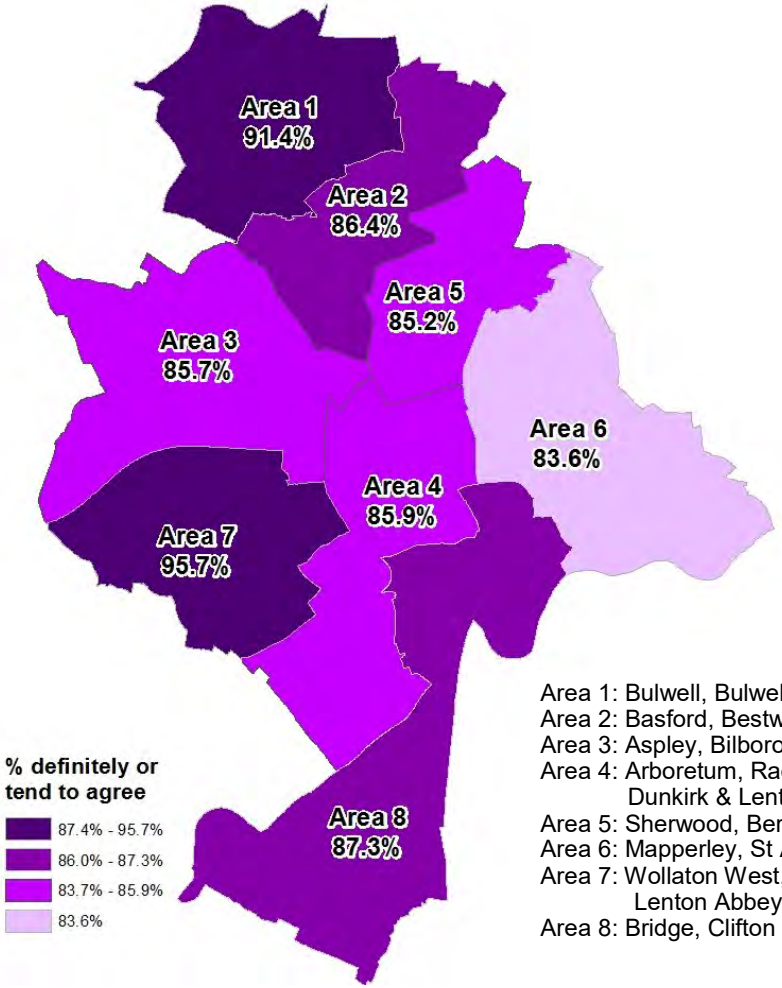
Opinion by employment status



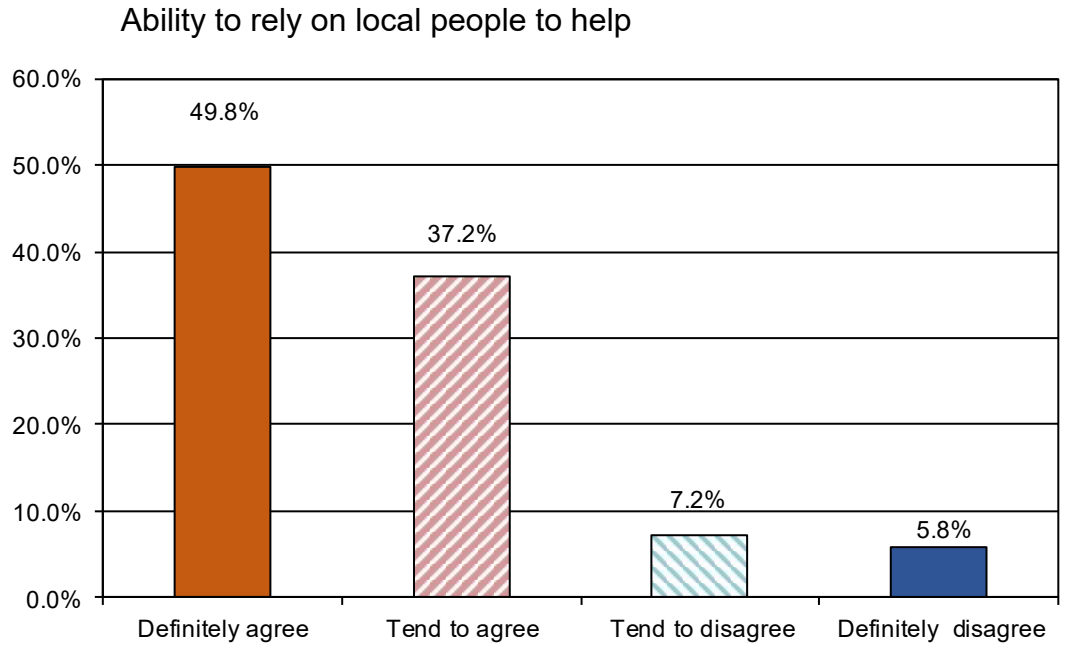
6: Ability to rely on local people

Headline: 87% of people agree they can rely on friends, family or neighbours

Percentage of respondents who definitely or tend to agree they can rely on local people (friends, family, neighbours) to provide help.



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

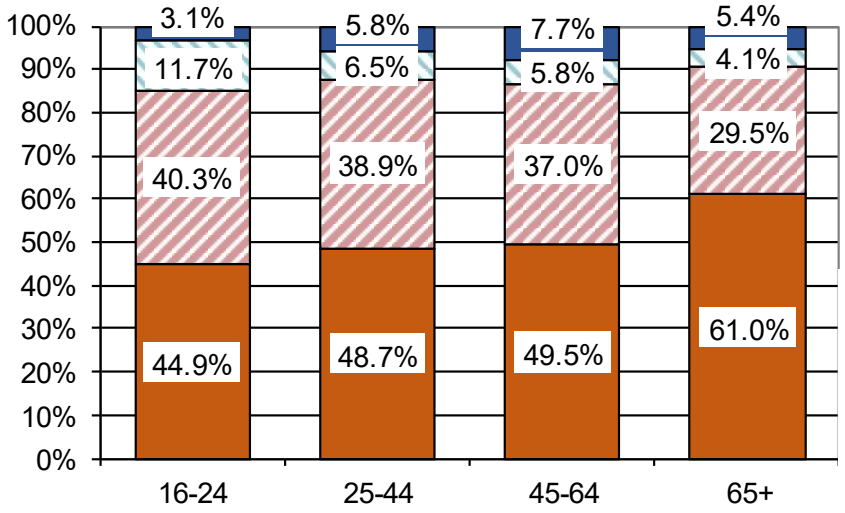


Based on 1,911 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

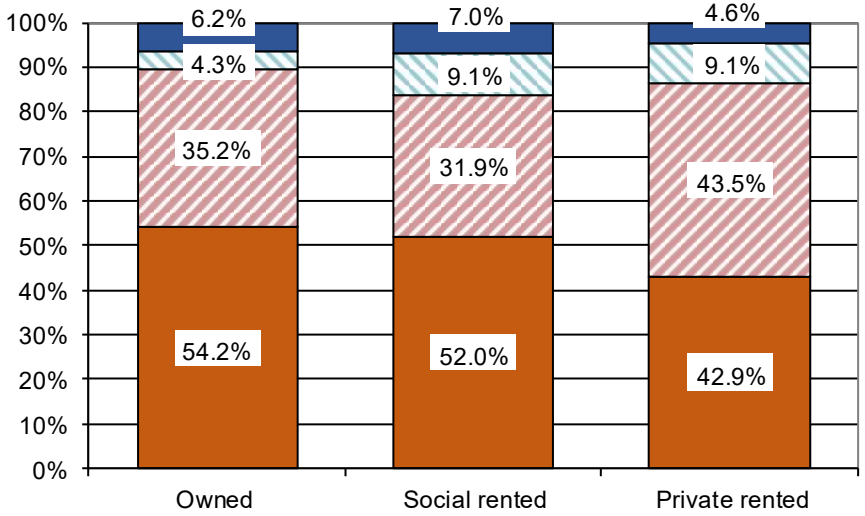
Key Points

- More than 90% of people in Areas 1 and 7 agree they can rely on local people.
- The over 65s are most likely to agree they can rely on local people.
- People who are unemployed are the least likely to agree.

Opinion by age



Opinion by housing tenure



Definitely disagree

Tend to disagree

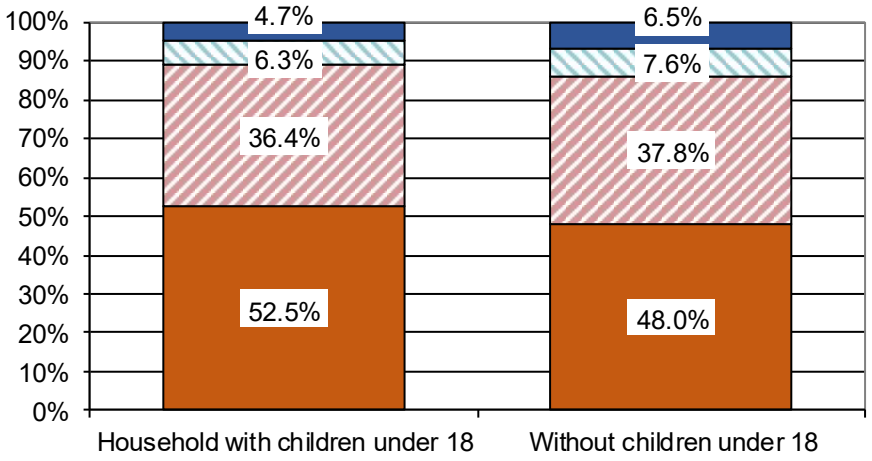
Tend to agree

Definitely agree

Opinion by employment status



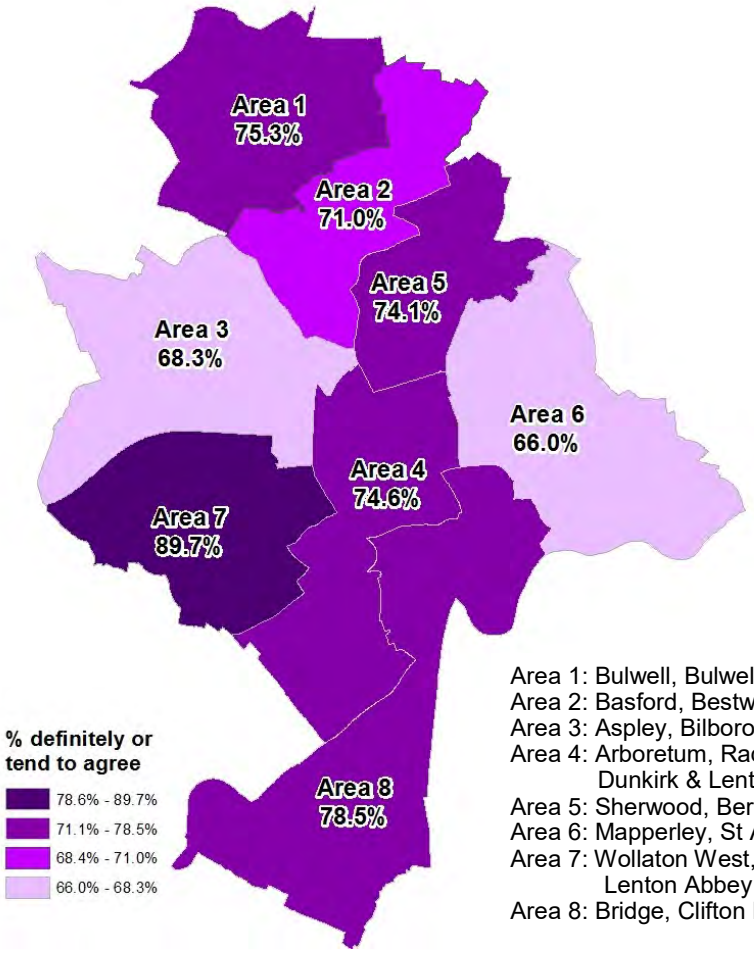
Opinion by children in household



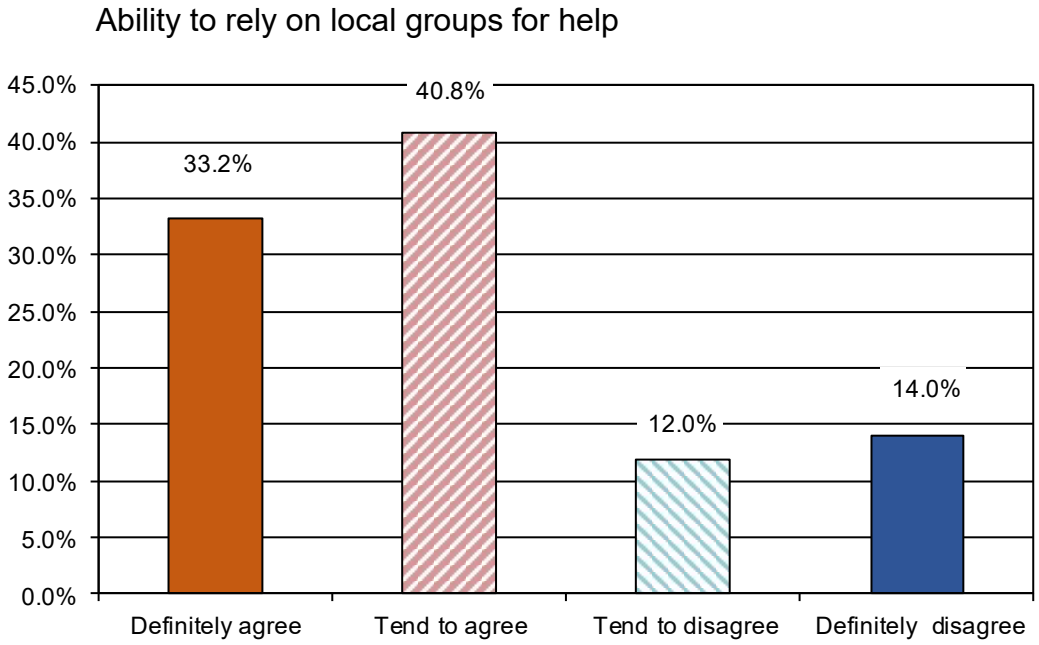
7: Ability to rely on local groups

Headline: 74% of people agree they can rely on local groups for help

Percentage of respondents who definitely or tend to agree they can rely on local people (voluntary, faith groups etc) to provide help.



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

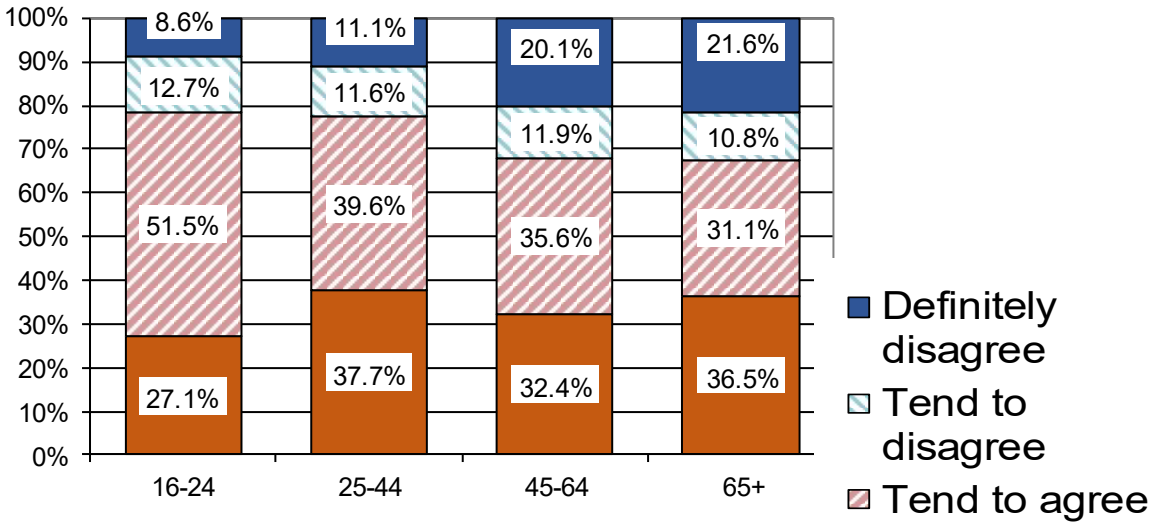


Based on 1,314 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

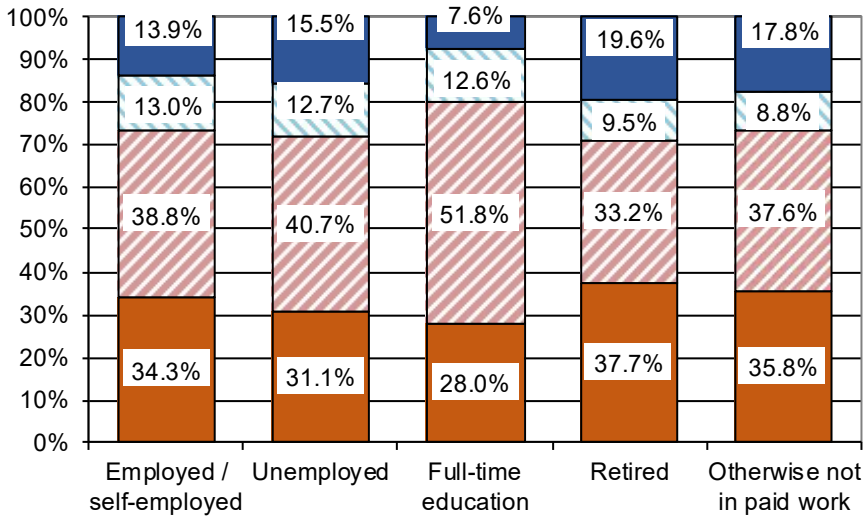
Key Points

- Area 7 has the highest proportion of respondents who agree they can rely on local groups for help.
- The highest proportions are amongst people in full time education.
- People aged 65 or over are least likely to agree.

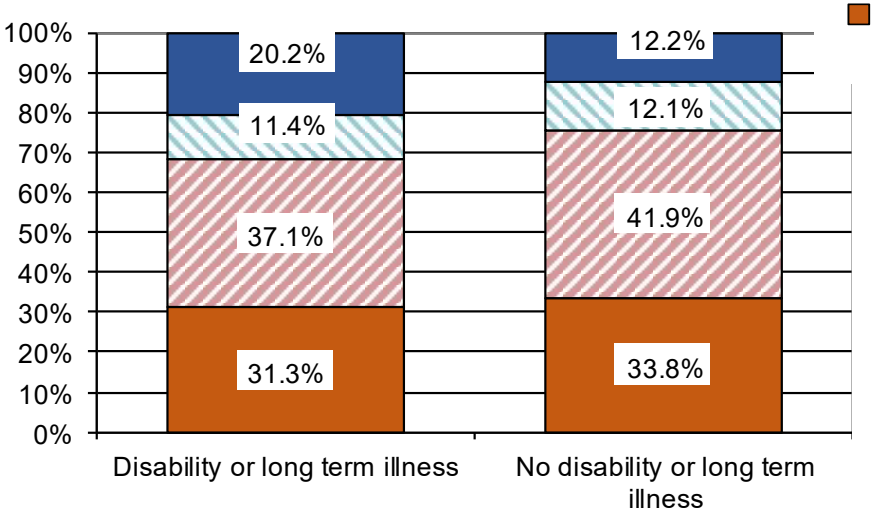
Opinion by age



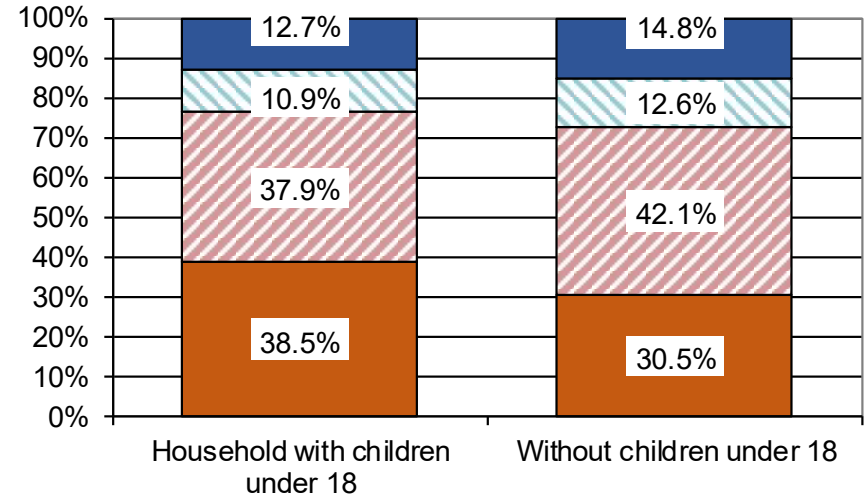
Opinion by employment status



Opinion by disability or long term illness



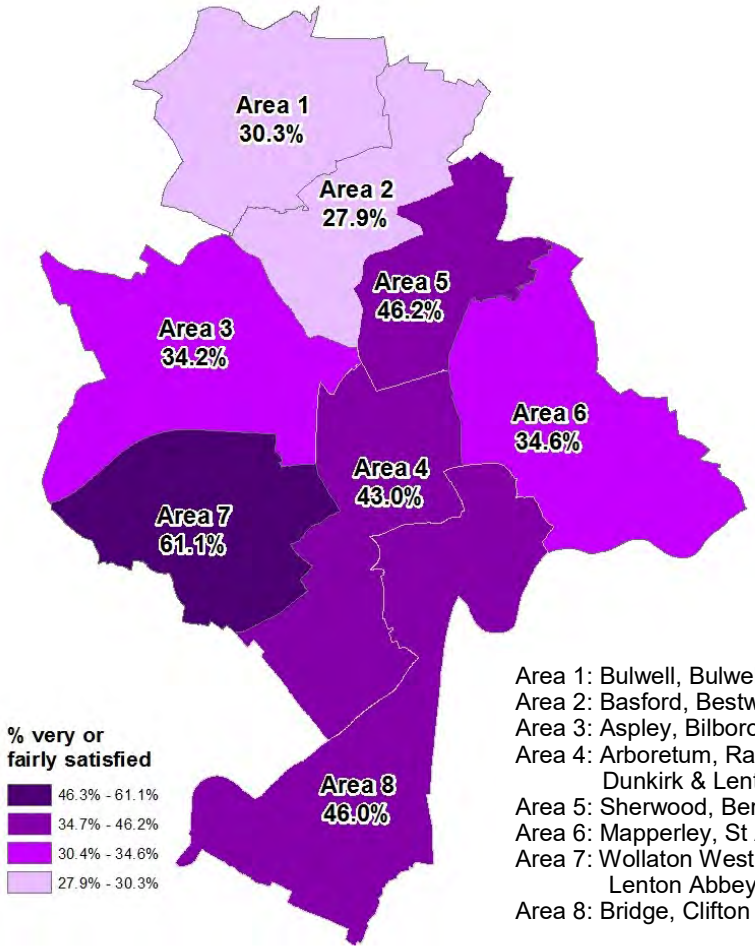
Opinion by children in household



8: Satisfaction with the range of events

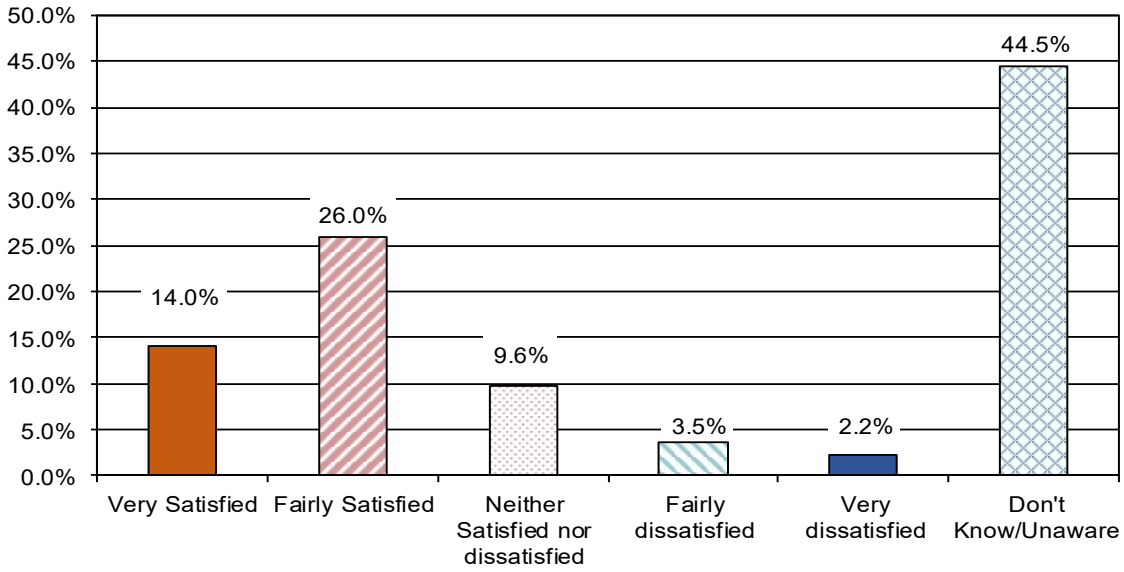
Headline: 40% of people are satisfied with the range of events in their local area

Percentage of respondents who are very or fairly satisfied with the range of events in their local area.



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Satisfaction with range of local events

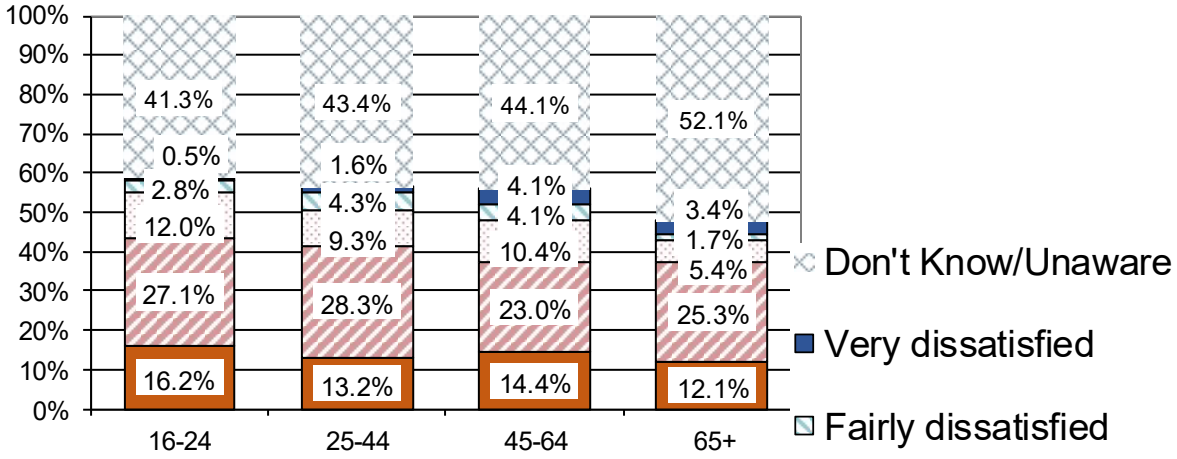


Based on 2,002 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

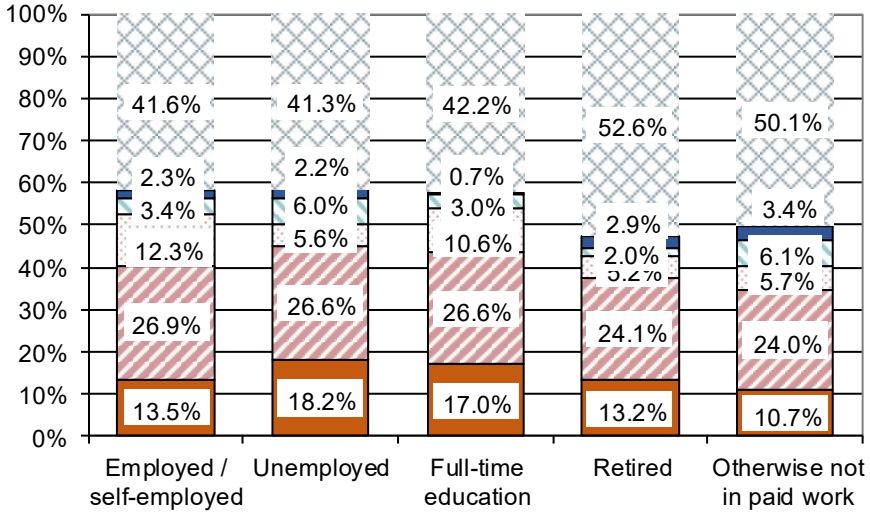
Key Points

- Respondents in Area 7 are most satisfied with the range of local events, people in Areas 1 and 2 are least satisfied. Overall, 45% of respondents have no opinion or were unaware of any local events.
- People who are unemployed or in full time education are the most satisfied with the range of events.
- People with a disability or long term illness are the least satisfied with the range or events and most likely to have no opinion or to be unaware of local events.

Opinion by age



Opinion by employment status



Don't Know/Unaware

Very dissatisfied

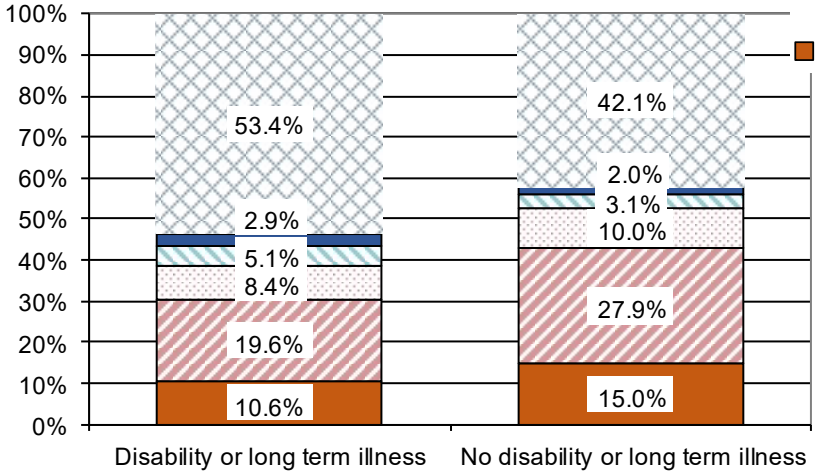
Fairly dissatisfied

Neither Satisfied nor dissatisfied

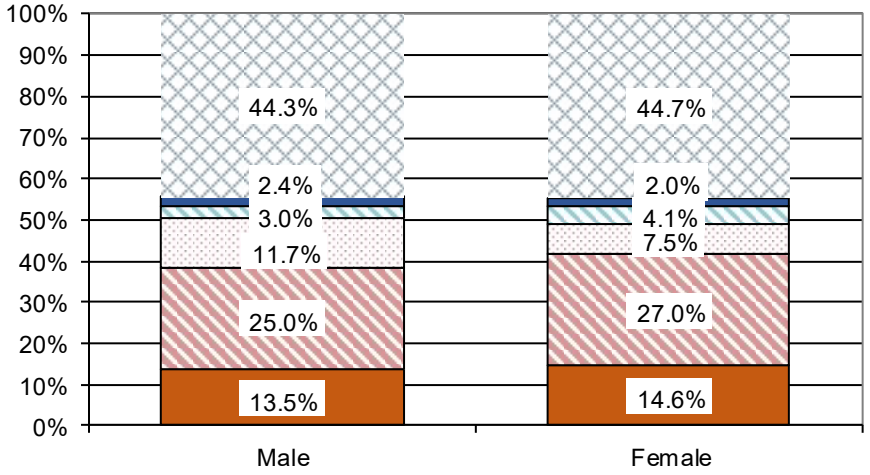
Fairly Satisfied

Very Satisfied

Opinion by disability or long term illness



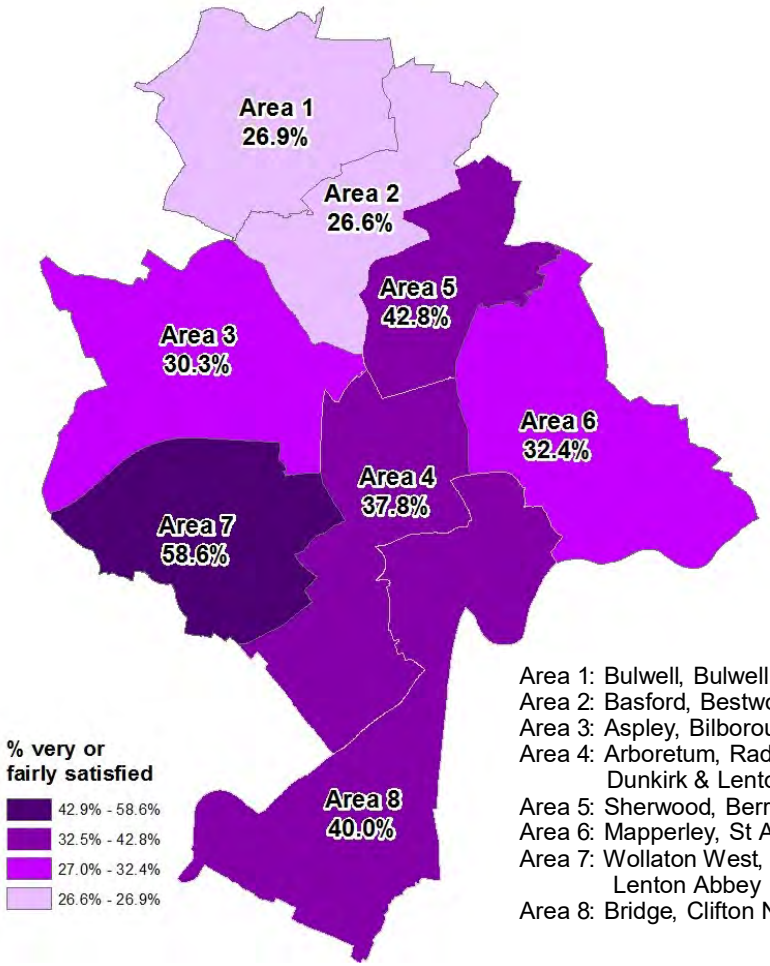
Opinion by gender



9: Satisfaction with the quality of events

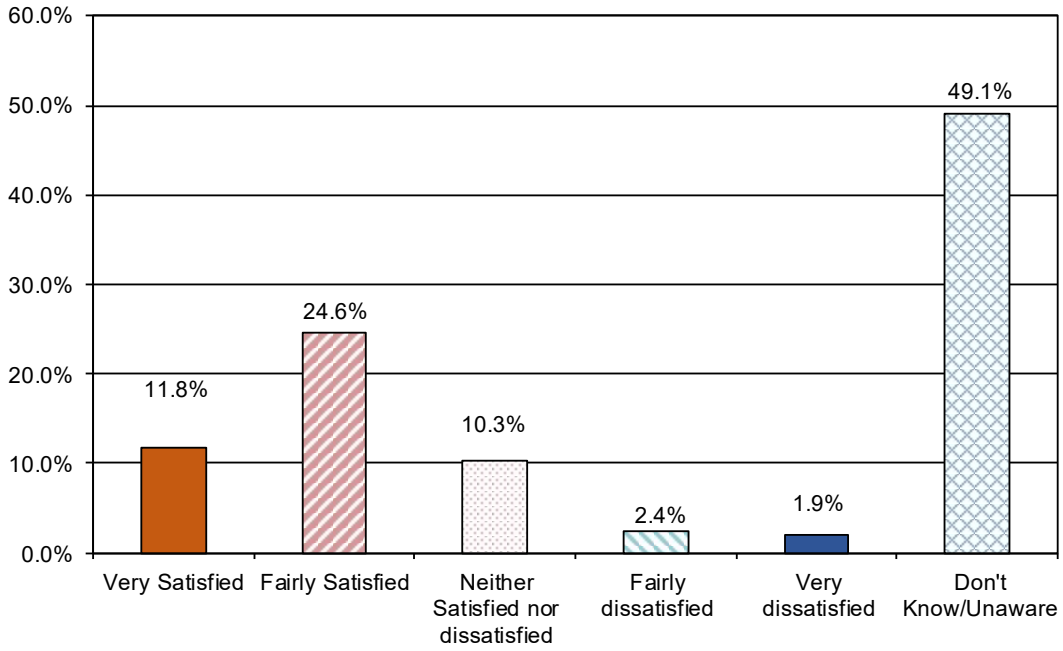
Headline: 36% of people are satisfied with the quality of events in their local area

Percentage of respondents who are very or fairly satisfied with the quality of events in their local area



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Satisfaction with quality of local events

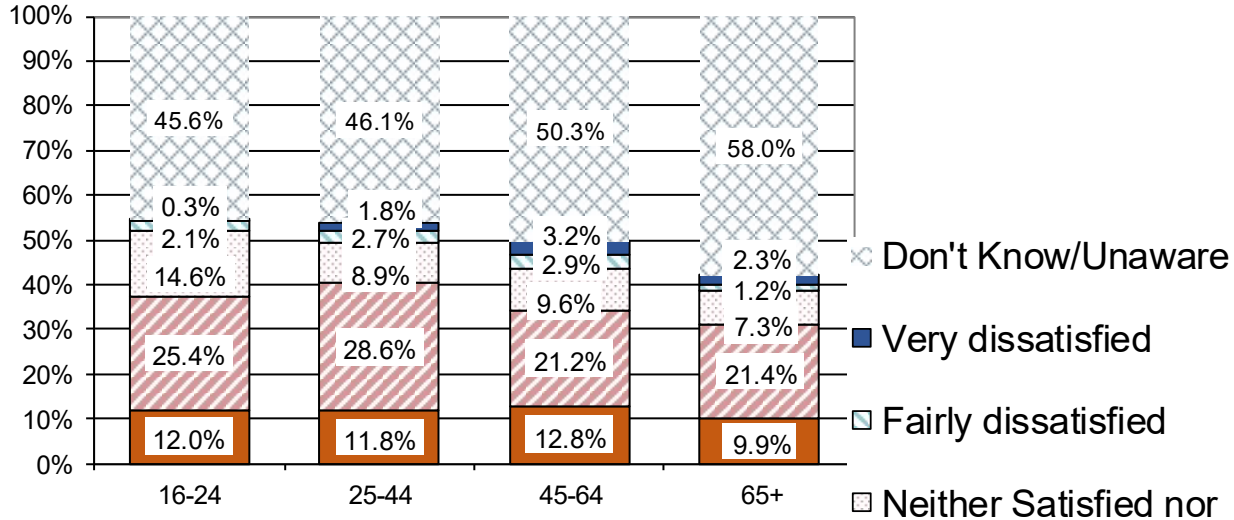


Based on 2,001 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

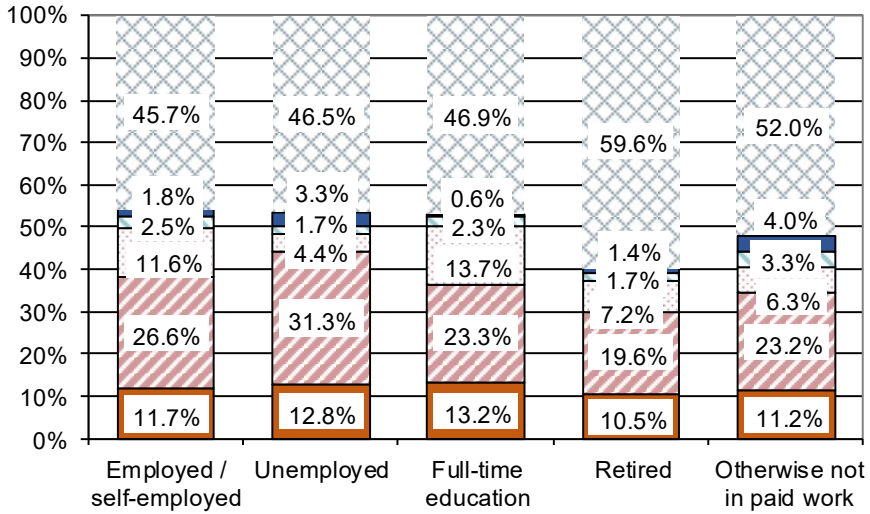
Key Points

- Respondents in Area 7 are the most satisfied with the quality of local events, people in Areas 1 and 2 are the least satisfied and most likely to be unaware of events or have no opinion about them.
- People who are unemployed are the most satisfied with the quality of events.
- People with a disability or long term illness are the least satisfied, while those who are retired are most likely to have no opinion or to be unaware of any local events.

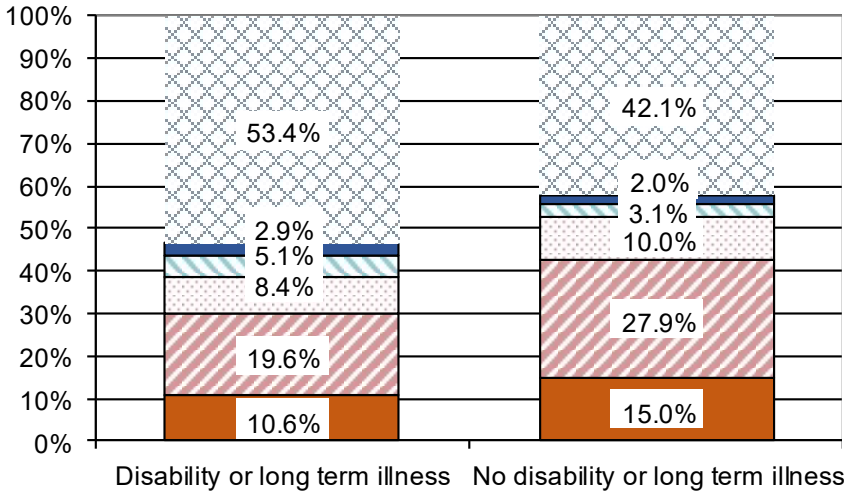
Opinion by age



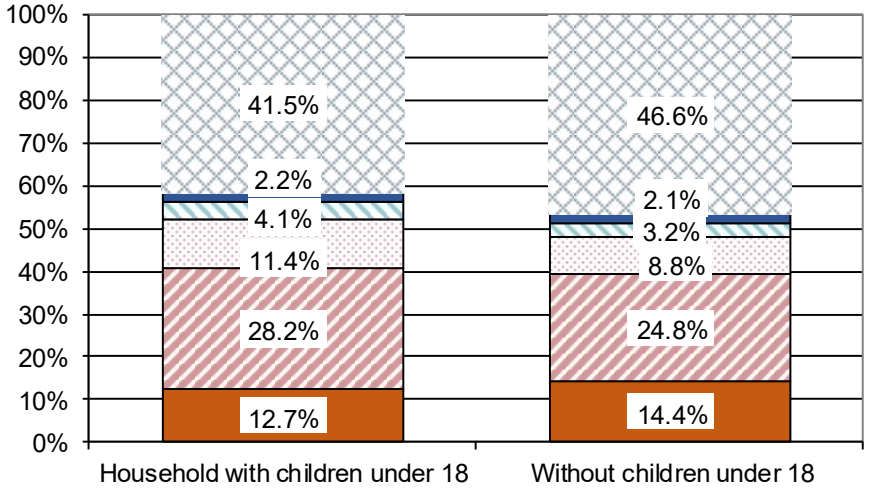
Opinion by employment status



Opinion by disability or long term illness



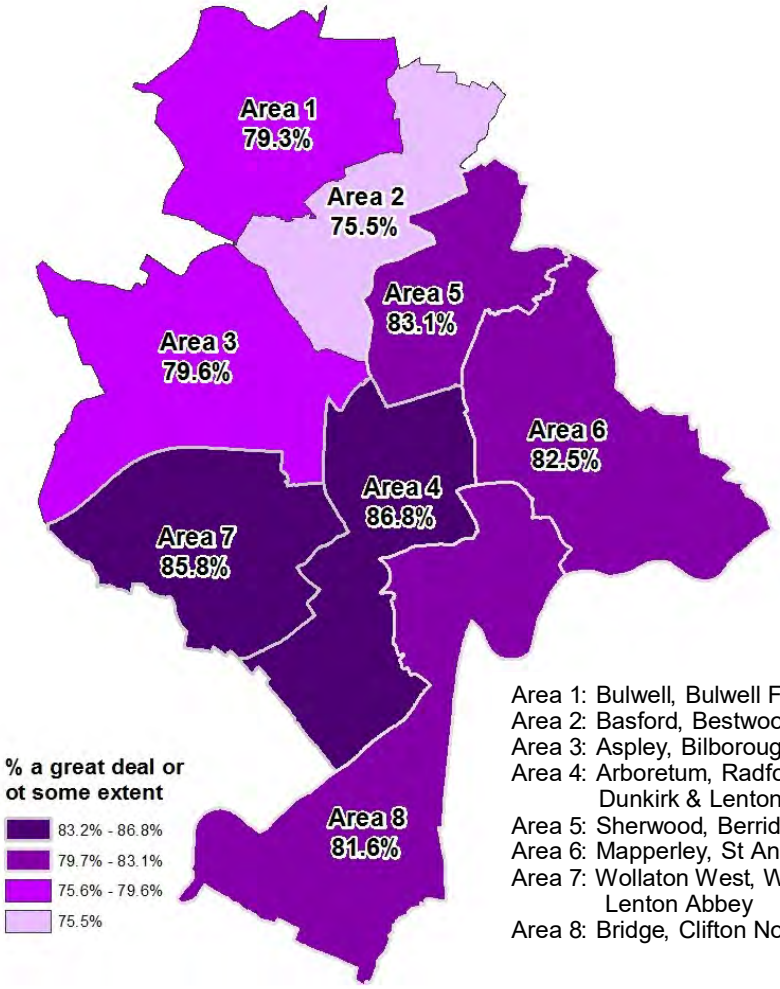
Opinion by children in household



10: Fair treatment

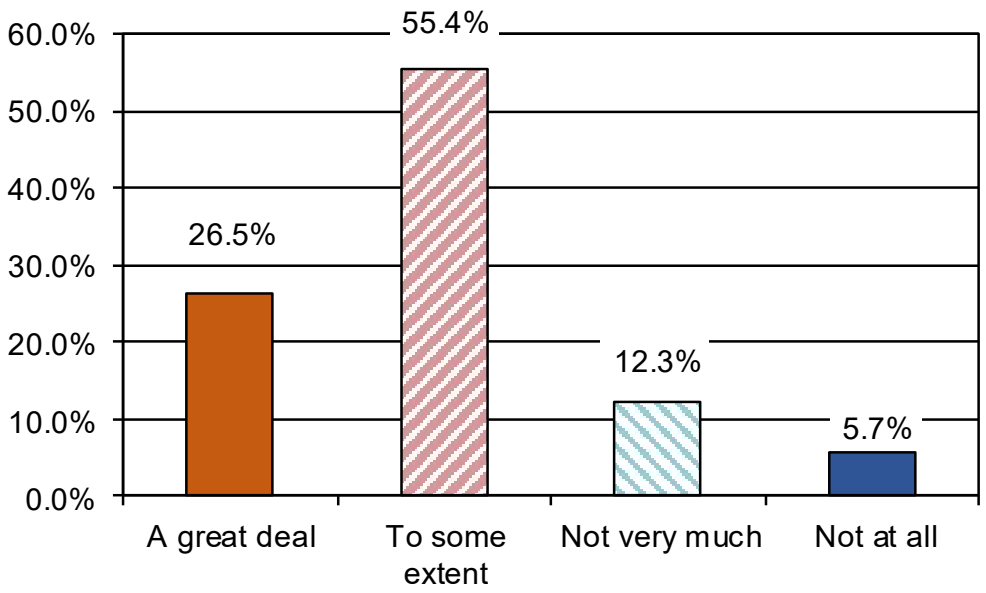
Headline: 82% think that the Council treats them fairly

Percentage of respondents who think that the Council treats them fairly a great deal or to some extent.



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

The Council treats you fairly

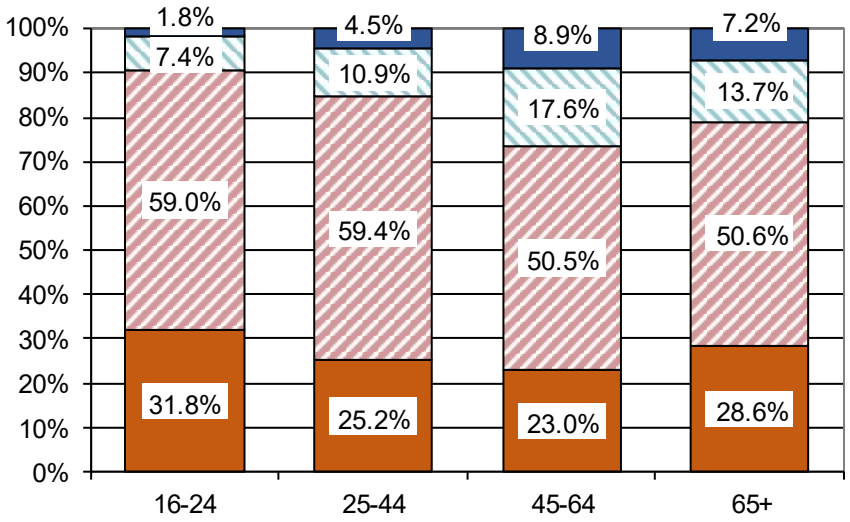


Based on 1,653 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

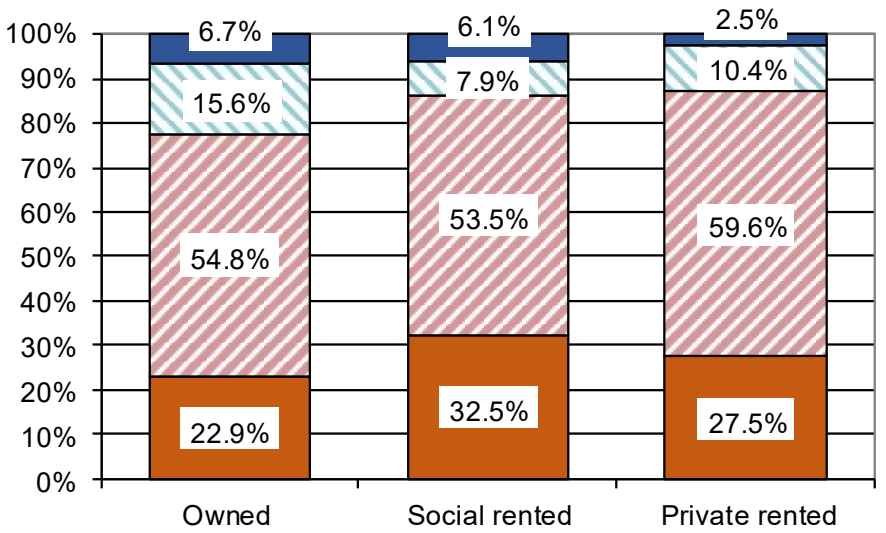
Key Points

- Areas 4 and 8 have the highest percentage of respondents who think they are treated fairly by the Council.
- People in full time education are most likely to agree.
- People aged 45-64 and people who have a disability or long term illness are least likely to agree.

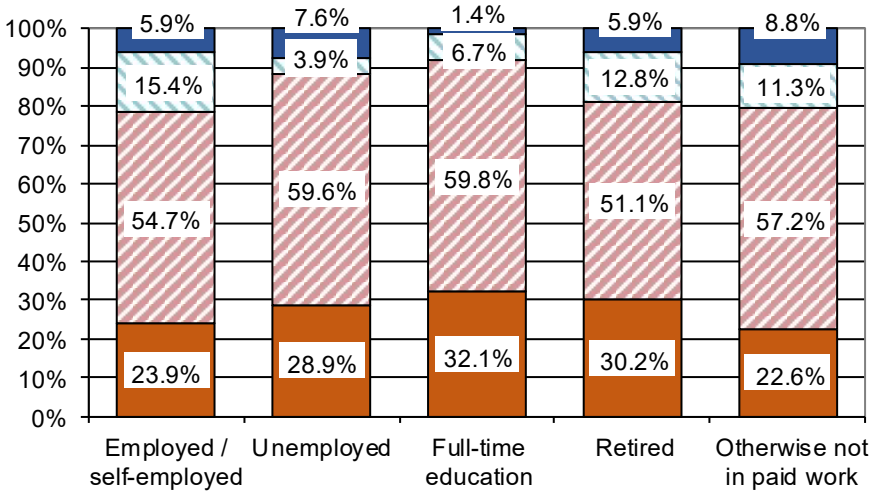
Opinion by age



Opinion by housing tenure



Opinion by employment status



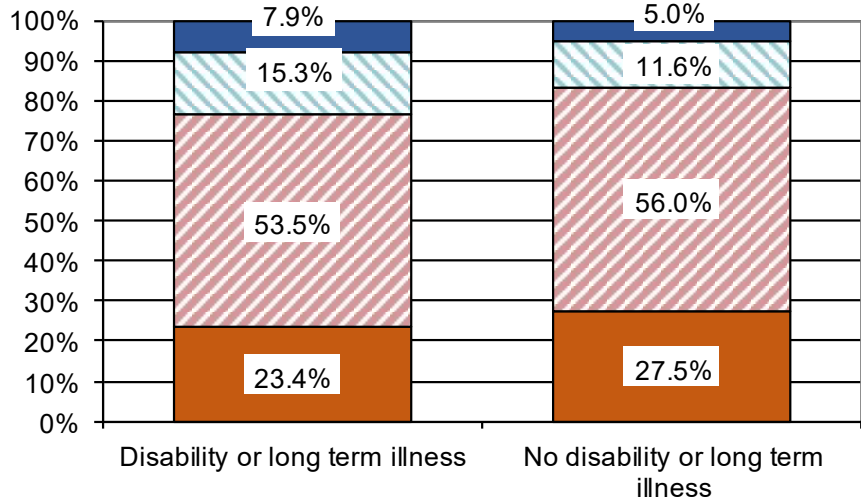
Not at all

Not very much

To some extent

A great deal

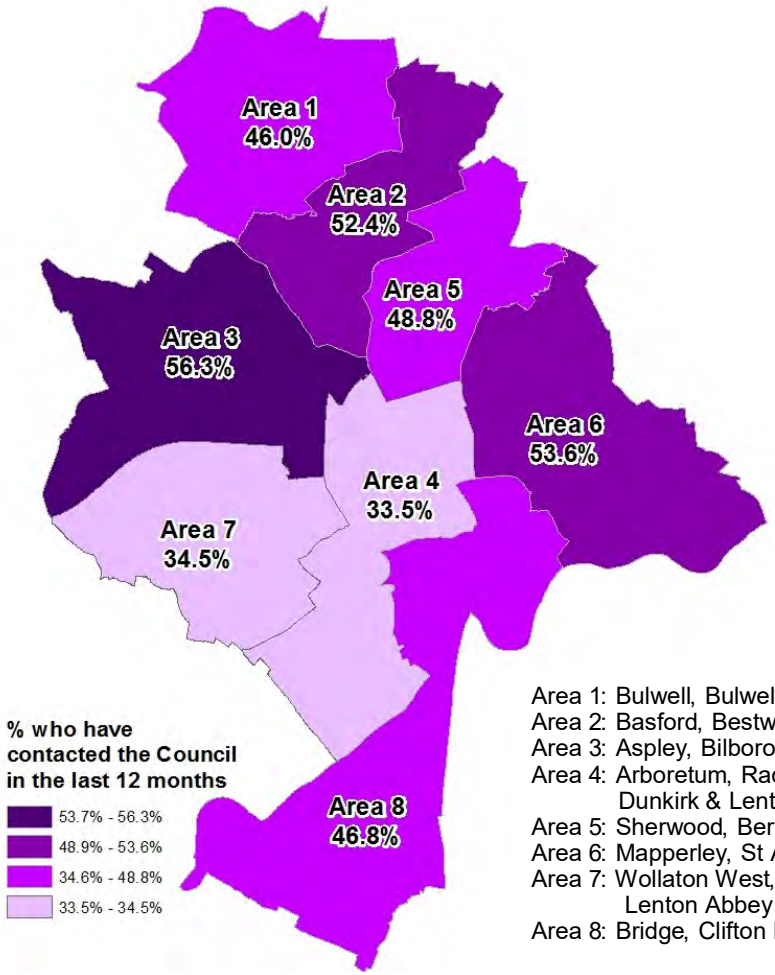
Opinion by disability or long term illness



11: Contacting the Council

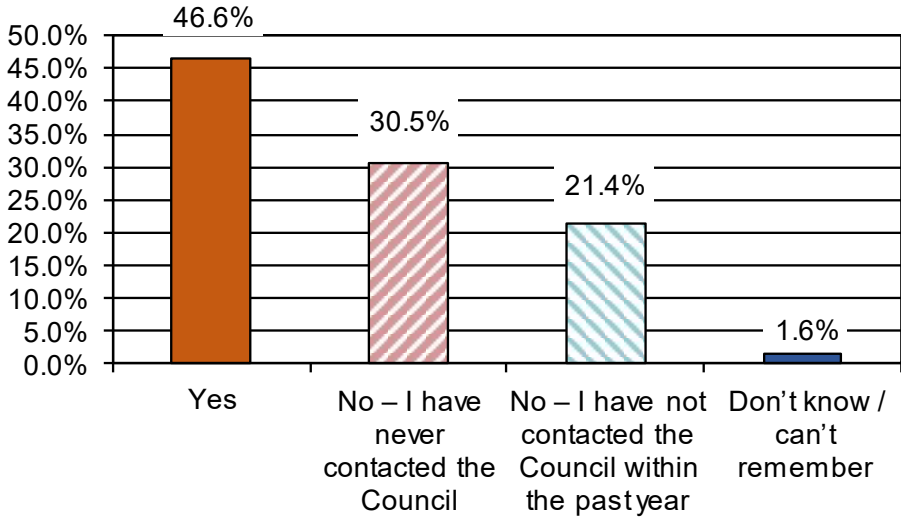
Headline: 47% have contacted the Council

Percentage of respondents who have contacted the Council in the last year

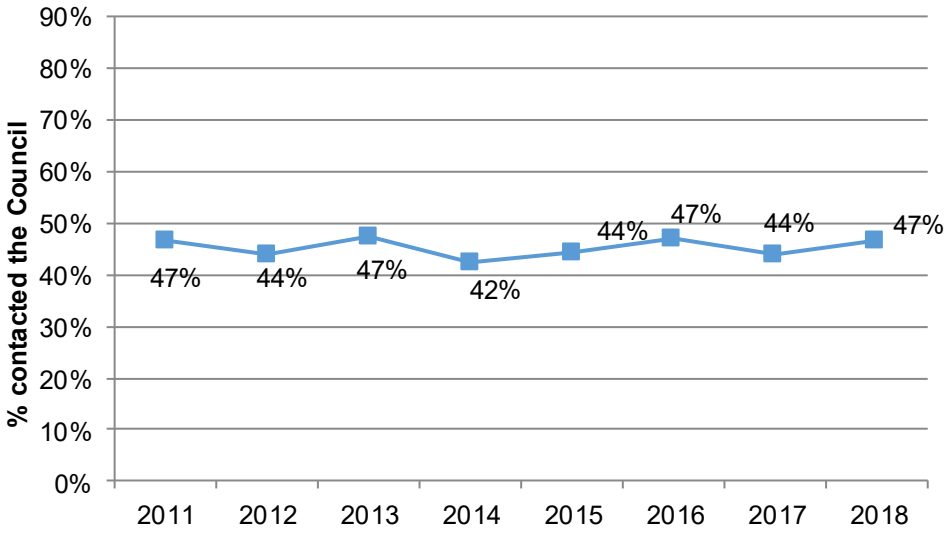


Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Have people contacted the Council in the last year.



City Change over time.

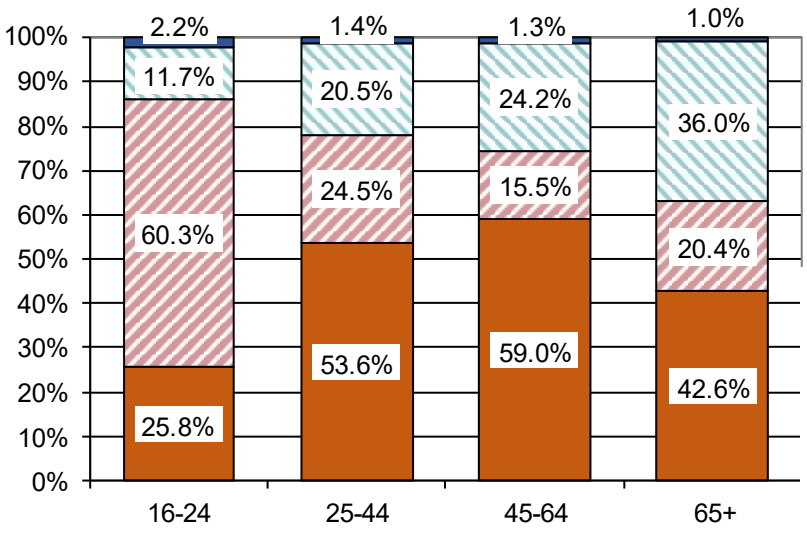


Based on 2,003 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

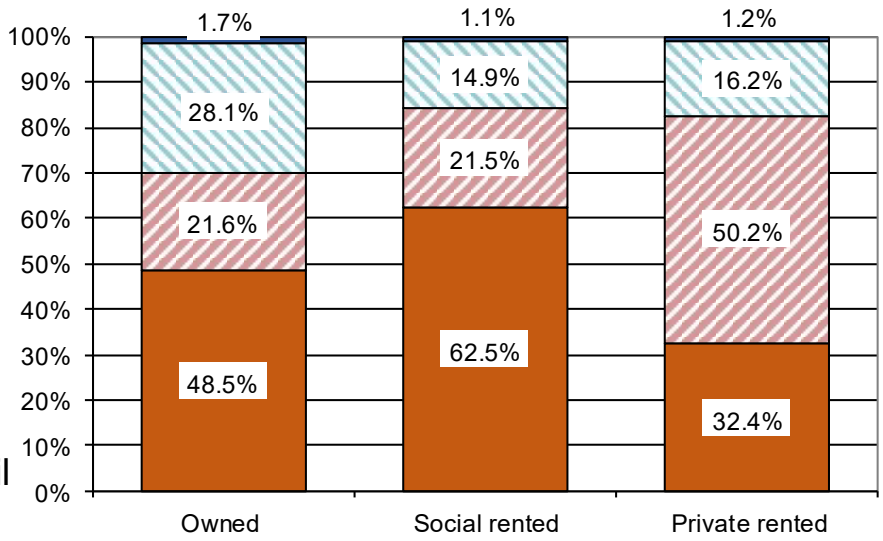
Key Points

- Area 3 has the largest proportion of respondents who contacted the Council, Areas 4 and 7 have the smallest proportion.
- People in Social rented housing and those 'otherwise not in paid work' are most likely to contact the Council.
- People aged 16 to 24 are least likely to contact the Council.

Contact by age



Contact by housing tenure



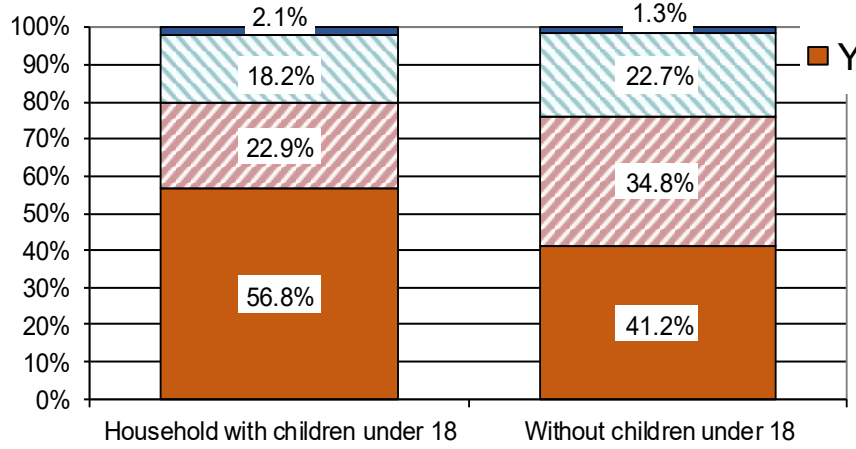
Don't know / can't remember

No – I have not contacted the Council within the past year

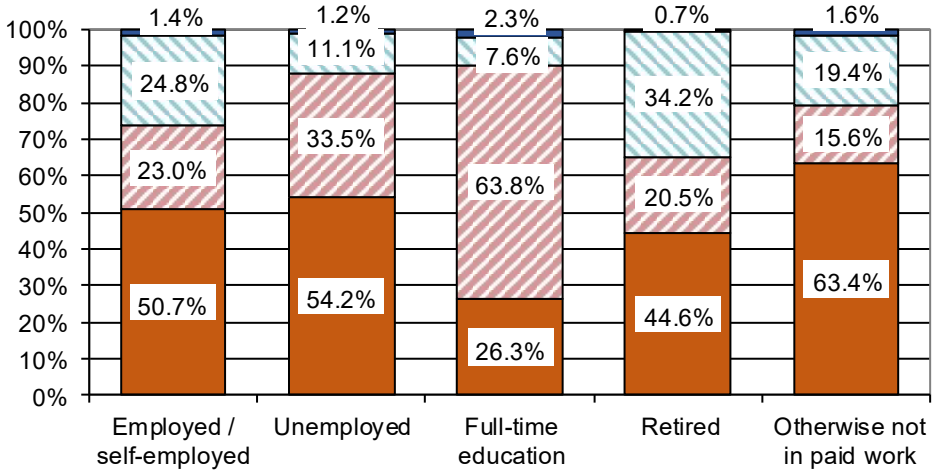
No – I have never contacted the Council

Yes

Contact by children in household



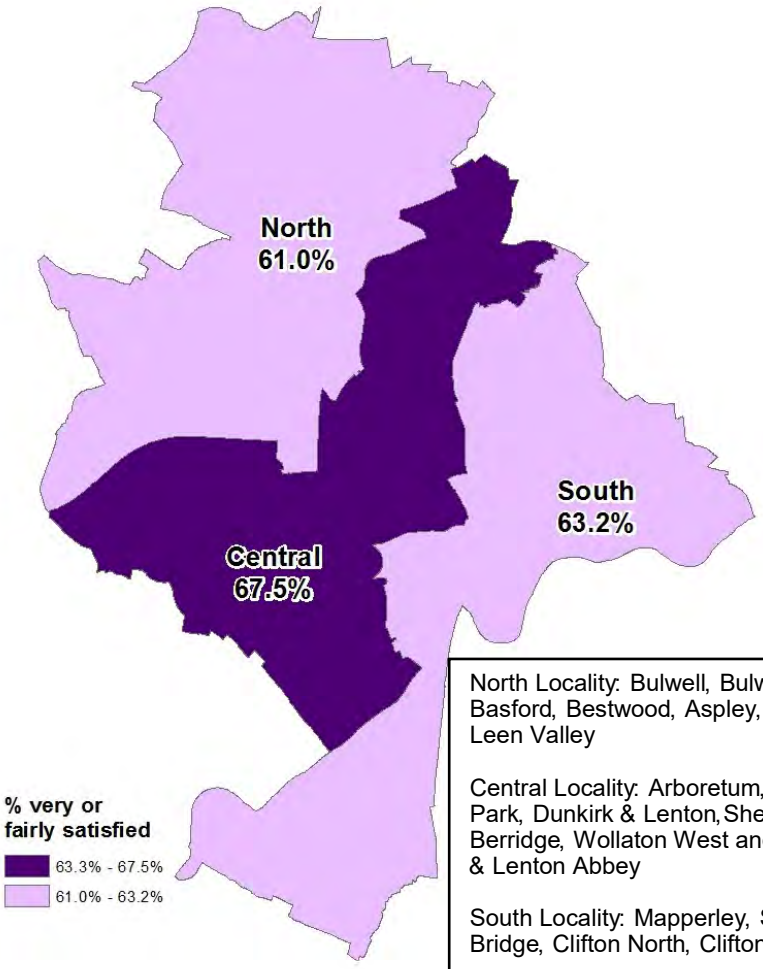
Contact by employment status



12: Satisfaction with handling of a query

Headline: 64% satisfied with the handling of their query

Percentage of respondents who are very or fairly satisfied with how the Council handled their last enquiry

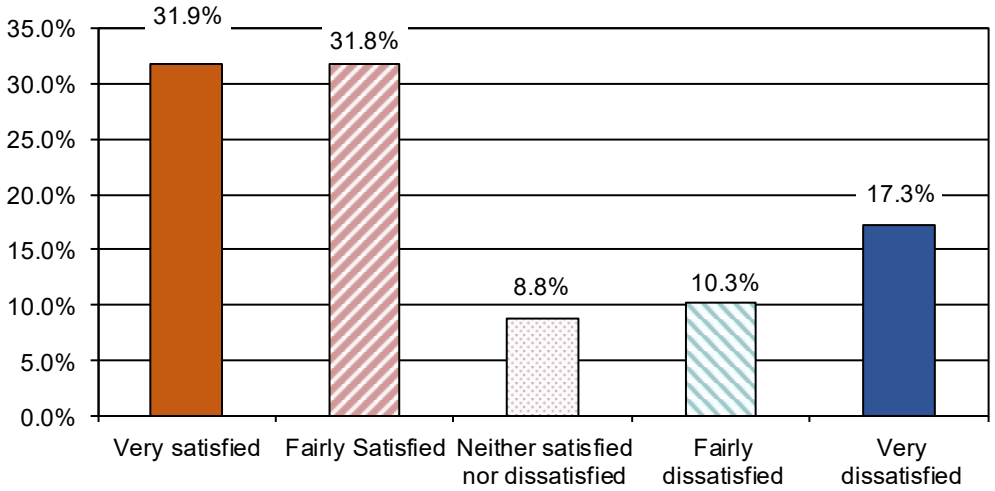


North Locality: Bulwell, Bulwell Forest, Basford, Bestwood, Aspley, Bilborough and Leen Valley

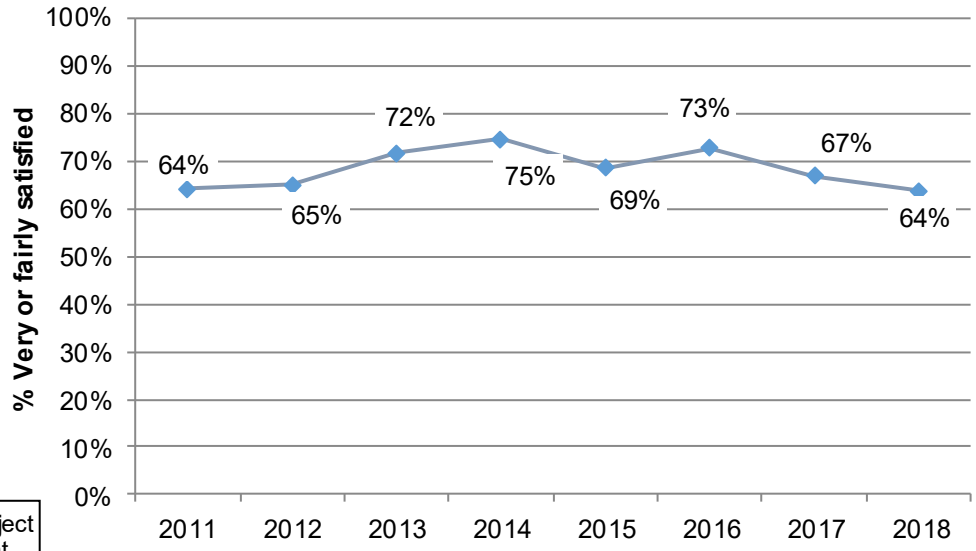
Central Locality: Arboretum, Radford & Park, Dunkirk & Lenton, Sherwood, Berridge, Wollaton West and Wollaton East & Lenton Abbey

South Locality: Mapperley, St Ann's, Dales, Bridge, Clifton North, Clifton South

Satisfaction with Council's handling of a query



City Change over time

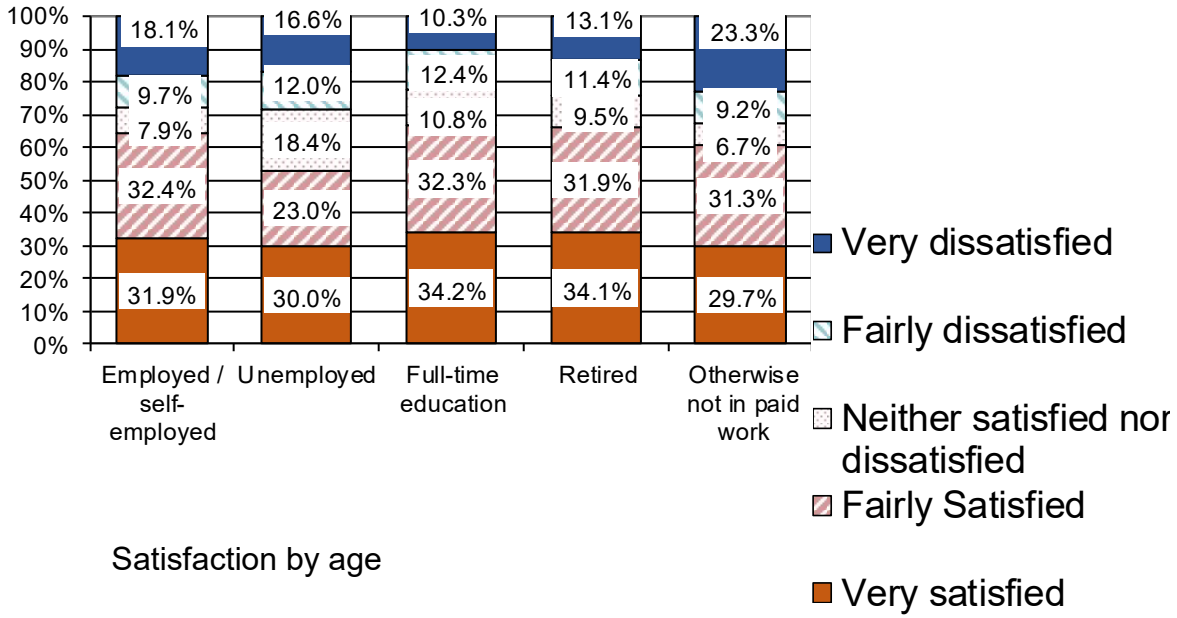


Based on 926 respondents who had contacted the Council in the last year. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

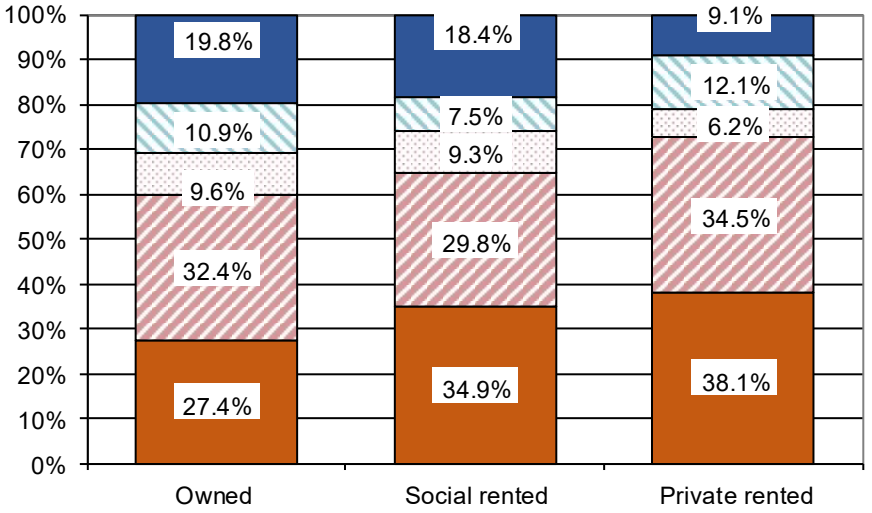
Key Points

- Satisfaction is highest in the Central Locality.
- People in private rented accommodation are most likely to be satisfied with how their query was handled.
- People who are unemployed are least likely to be satisfied.

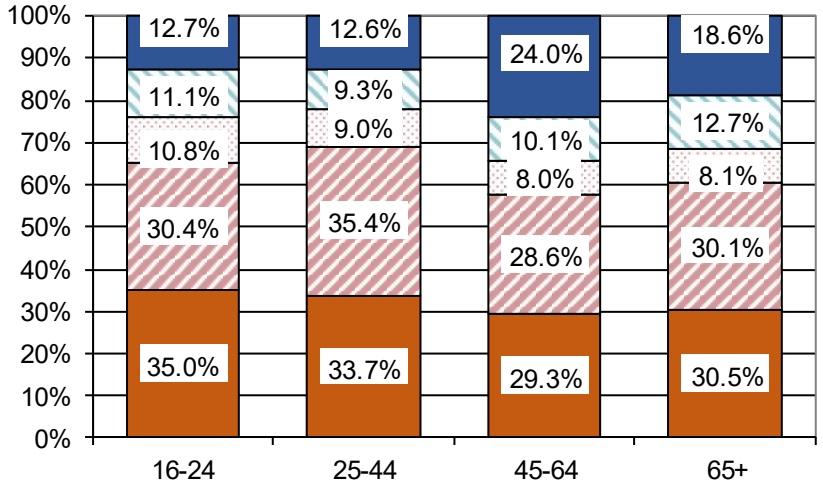
Satisfaction by economic activity



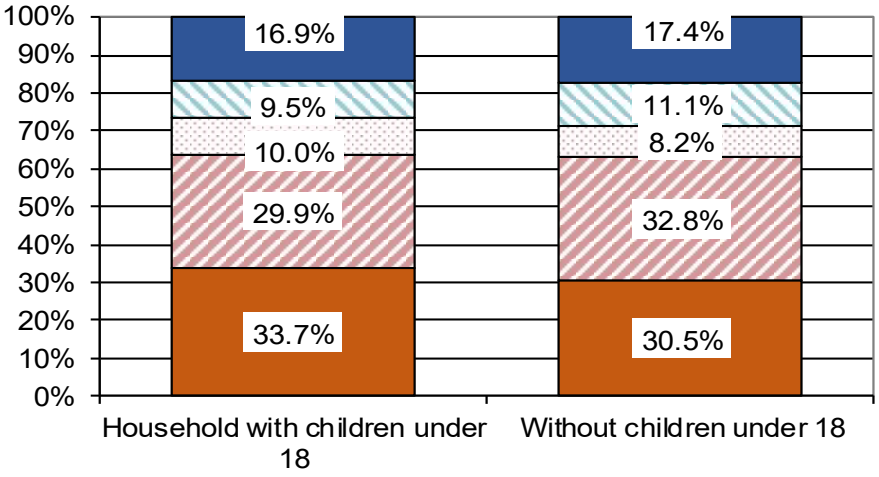
Satisfaction by housing tenure



Satisfaction by age



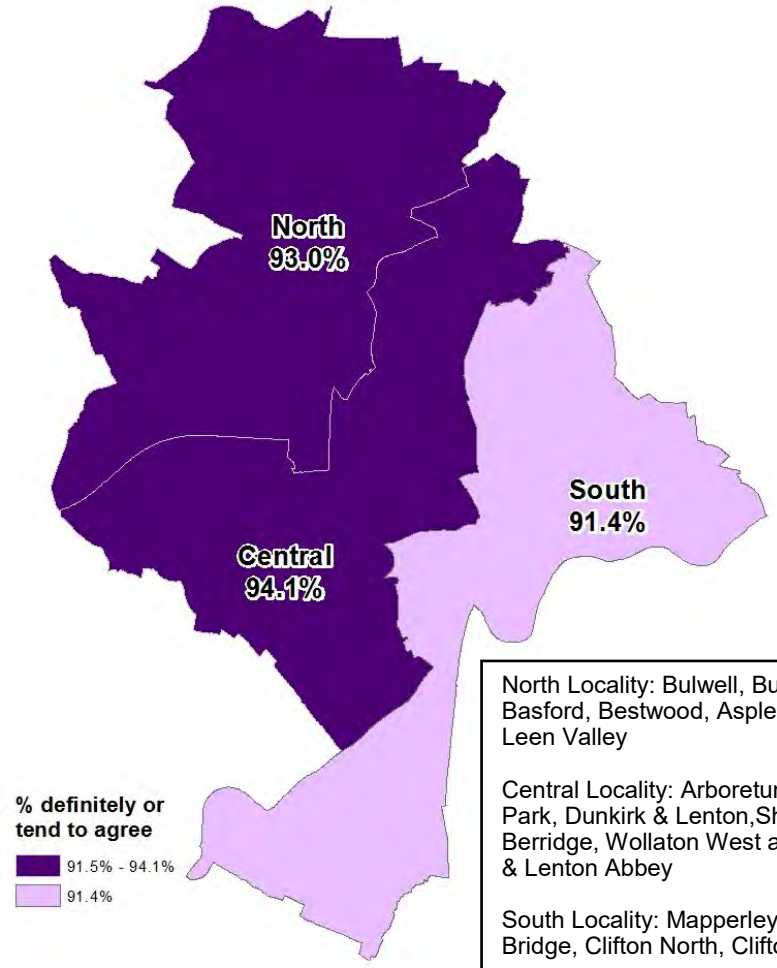
Satisfaction by disability or long term illness



13: Politeness of person handling a query

Headline: 93% agree the person handling their query was polite

Percentage of respondents who definitely or tend to agree that the person who handled their last query to the Council was polite.

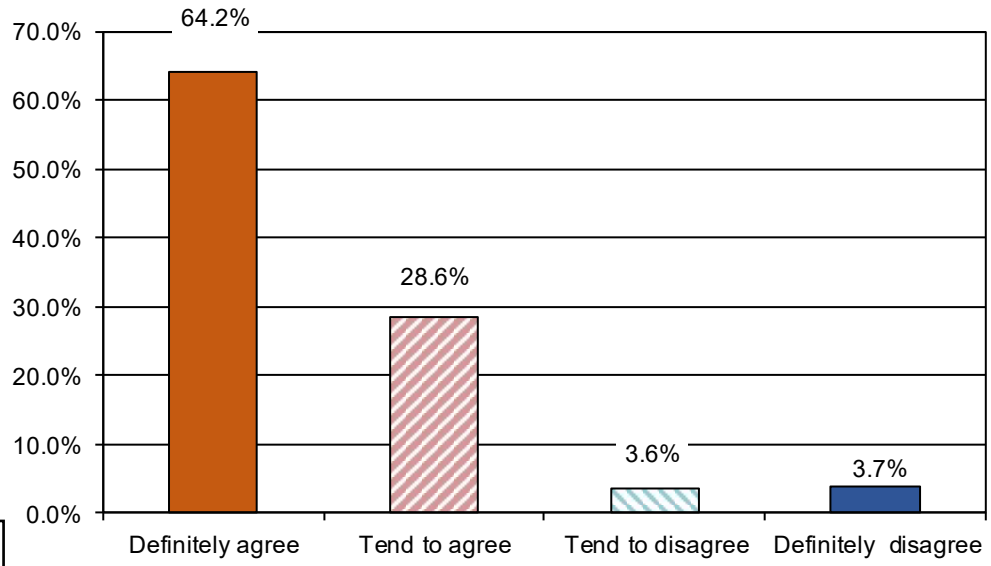


North Locality: Bulwell, Bulwell Forest, Basford, Bestwood, Aspley, Bilborough and Leen Valley

Central Locality: Arboretum, Radford & Park, Dunkirk & Lenton,Sherwood, Berridge, Wollaton West and Wollaton East & Lenton Abbey

South Locality: Mapperley, St Ann's, Dales, Bridge, Clifton North, Clifton South

The person handling the query was polite

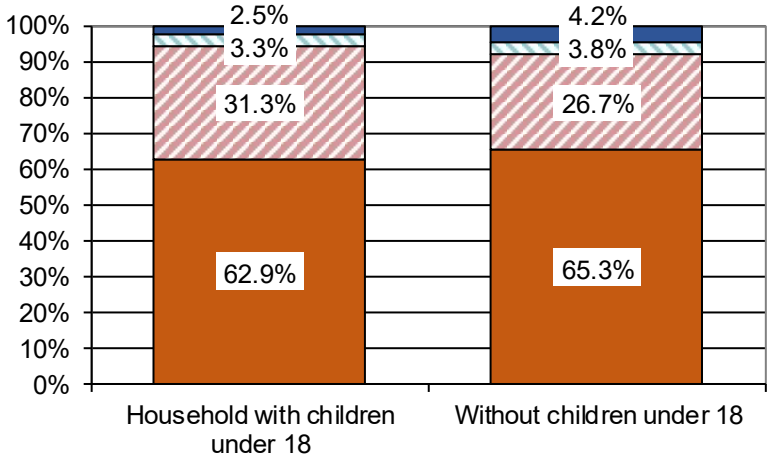


Based on 822 respondents who had contacted the Council in the last year. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

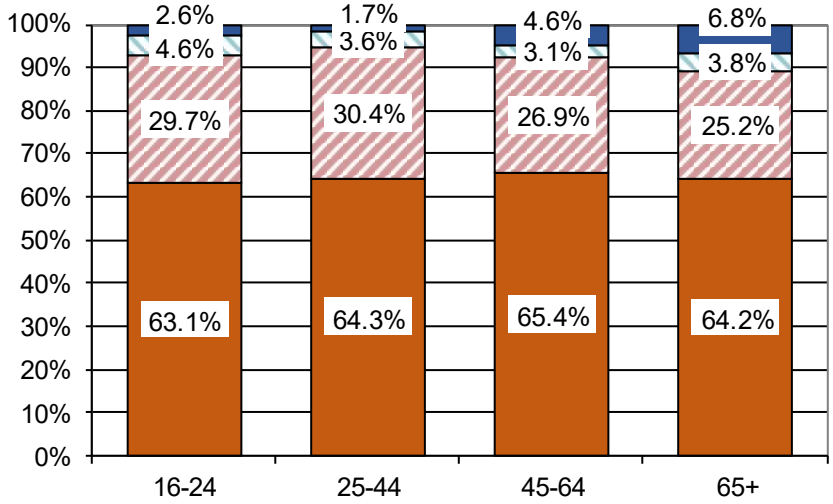
Key Points

- There is very little variation between different parts of the City, in every locality, more than 91% agree that the person who handled their query was polite.
- The highest levels of agreement are from people in full time education. The only groups where agreement was below 90% were the unemployed, the over 65s and people with a disability or long term illness.

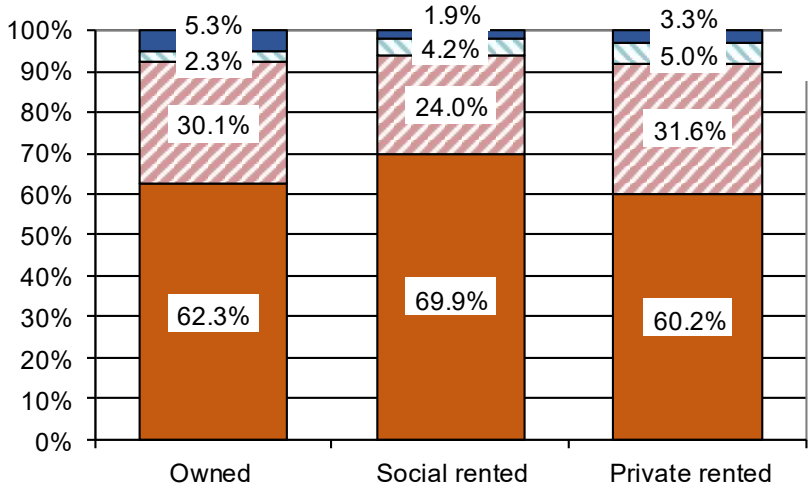
Opinion by children in household

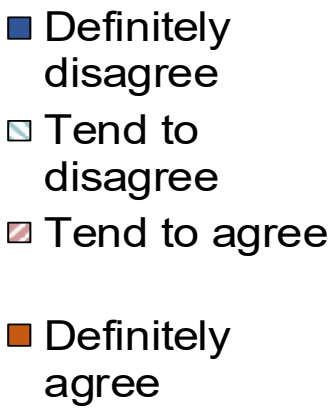


Opinion by age

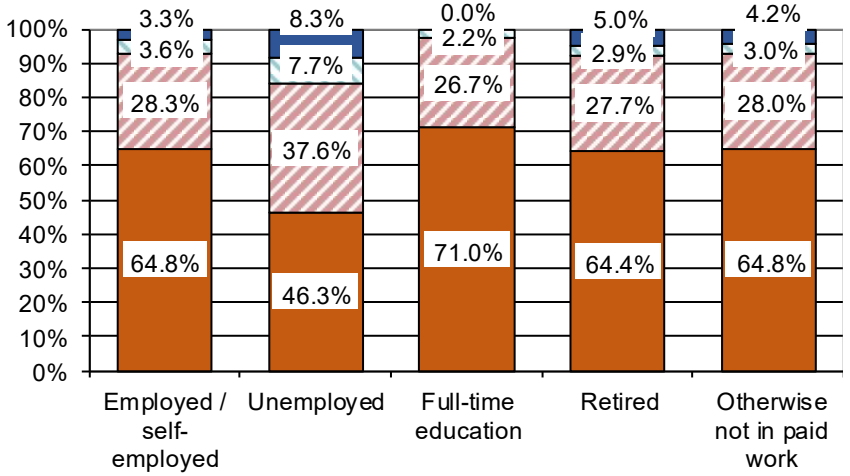


Opinion by tenure





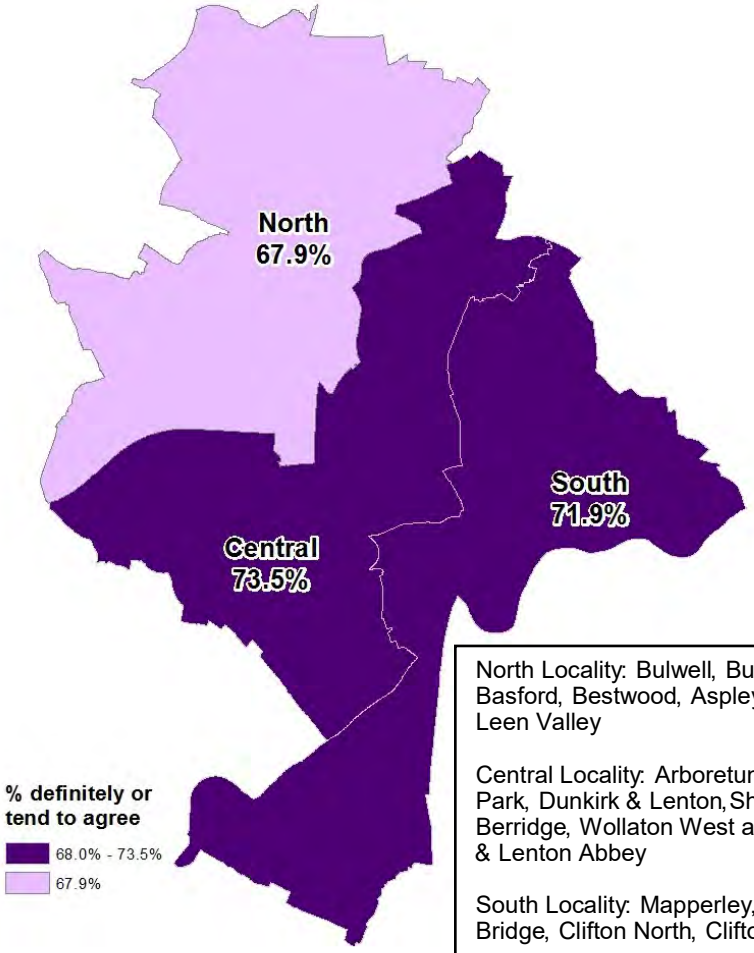
Opinion by employment status



14: Delivery of promises relating to a query

Headline: 71% agree the person handling their query delivered what they promised

Percentage of respondents who definitely or tend to agree that the person who handled their last query to the Council delivered what they promised.

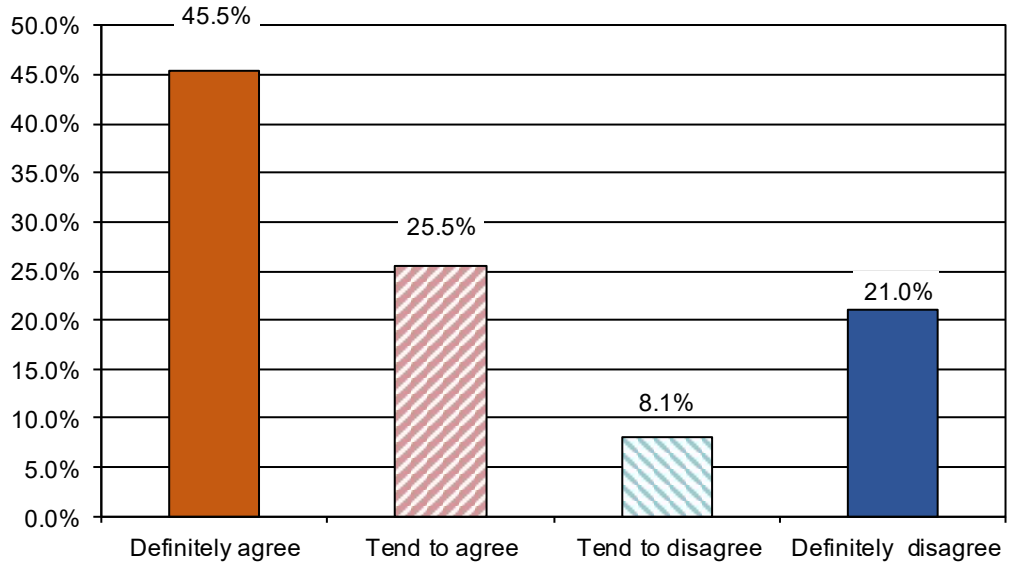


North Locality: Bulwell, Bulwell Forest, Basford, Bestwood, Aspley, Bilborough and Leen Valley

Central Locality: Arboretum, Radford & Park, Dunkirk & Lenton, Sherwood, Berridge, Wollaton West and Wollaton East & Lenton Abbey

South Locality: Mapperley, St Ann's, Dales, Bridge, Clifton North, Clifton South

The person handling a query delivered what they promised

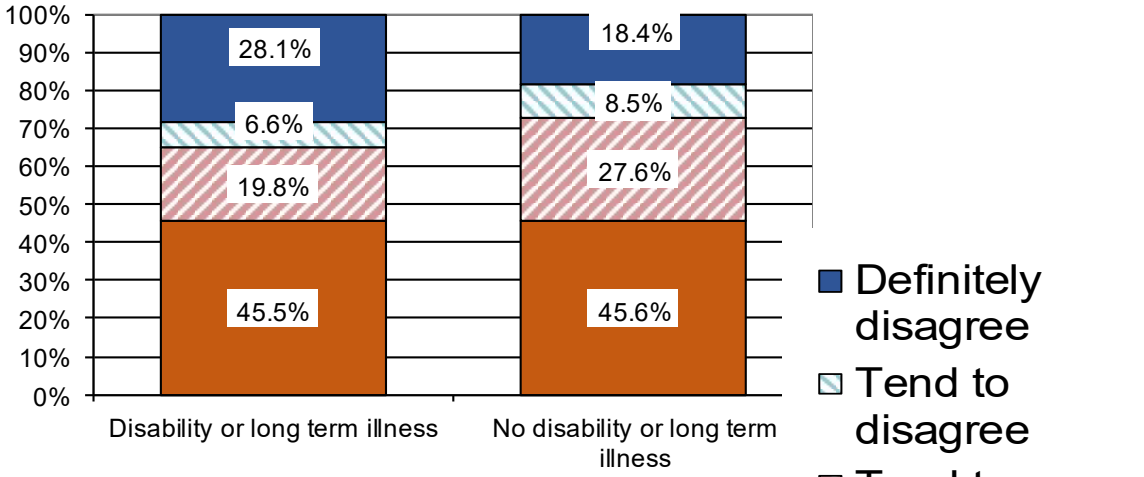


Based on 854 respondents who had contacted the Council in the last year. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

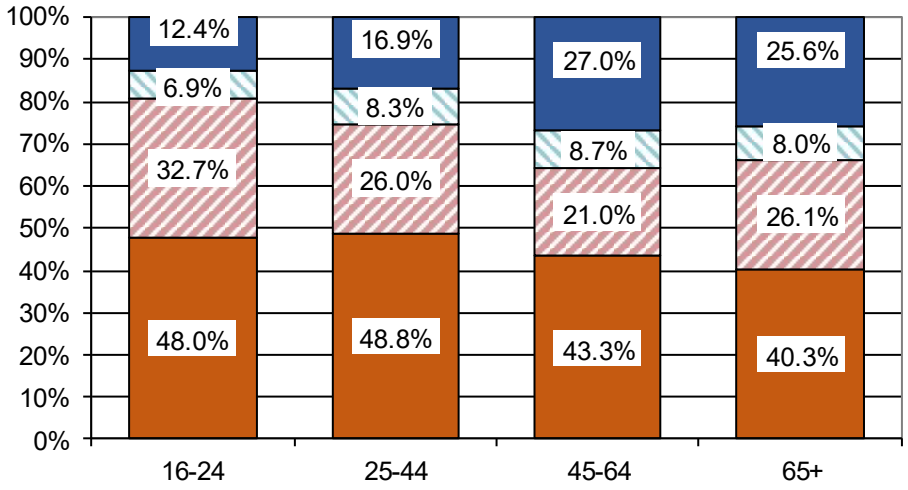
Key Points

- People in the Central Locality are most likely to agree that the person handling their query delivered on their promises.
- People living in full time education and those aged 16-24 are most likely to agree and people aged 45-64 are least likely.
- 21.0% of people definitely disagreed.

Opinion by disability or long term illness



Opinion by age



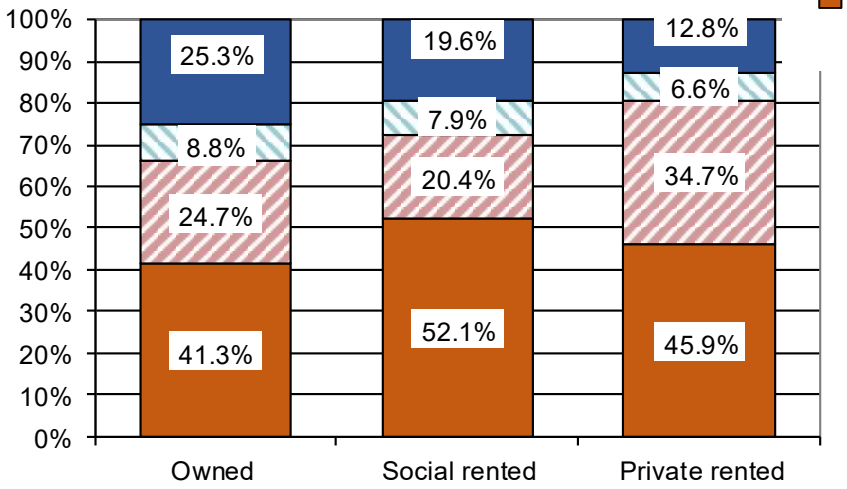
Definitely disagree

Tend to disagree

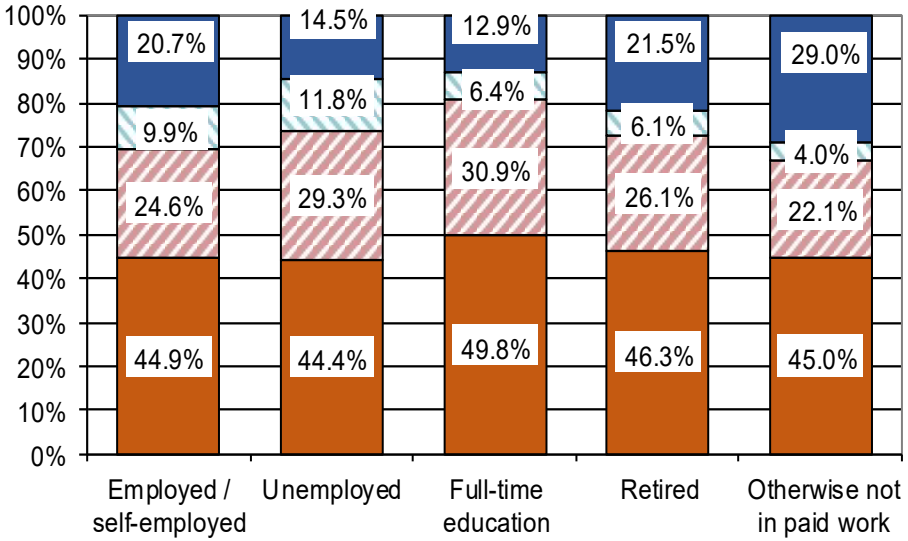
Tend to agree

Definitely agree

Opinion by housing tenure



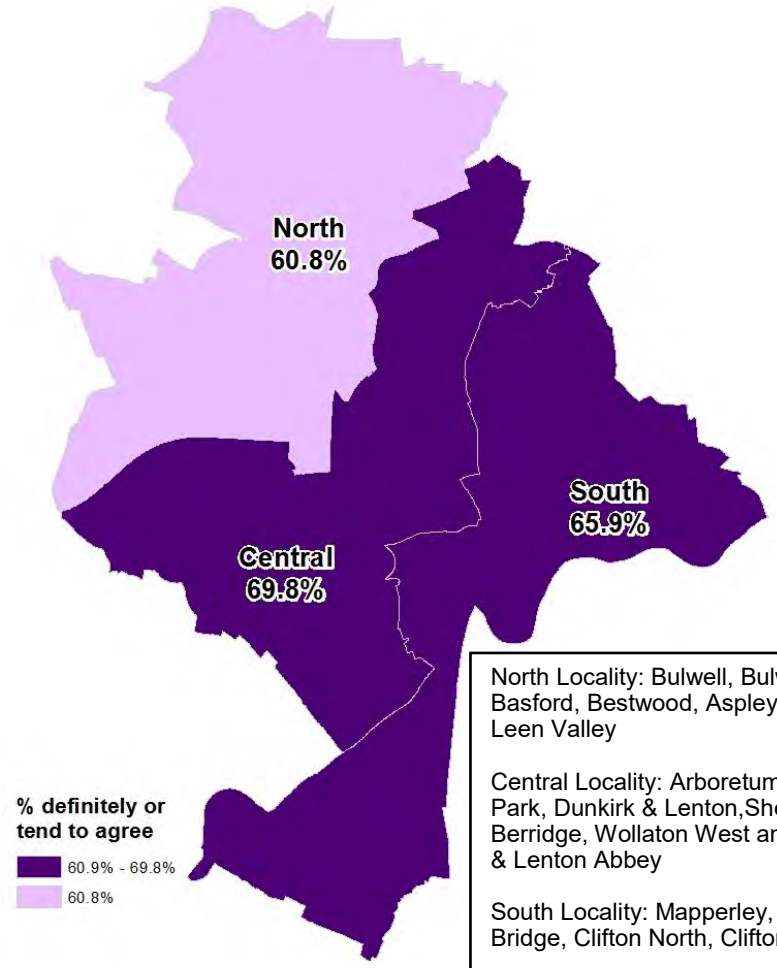
Opinion by economic status



15: Query handled in reasonable time

Headline: 65% agree that their query was handled in a reasonable length of time

Percentage of respondents who definitely or tend to agree that their last query to the Council was handled in a reasonable length of time.

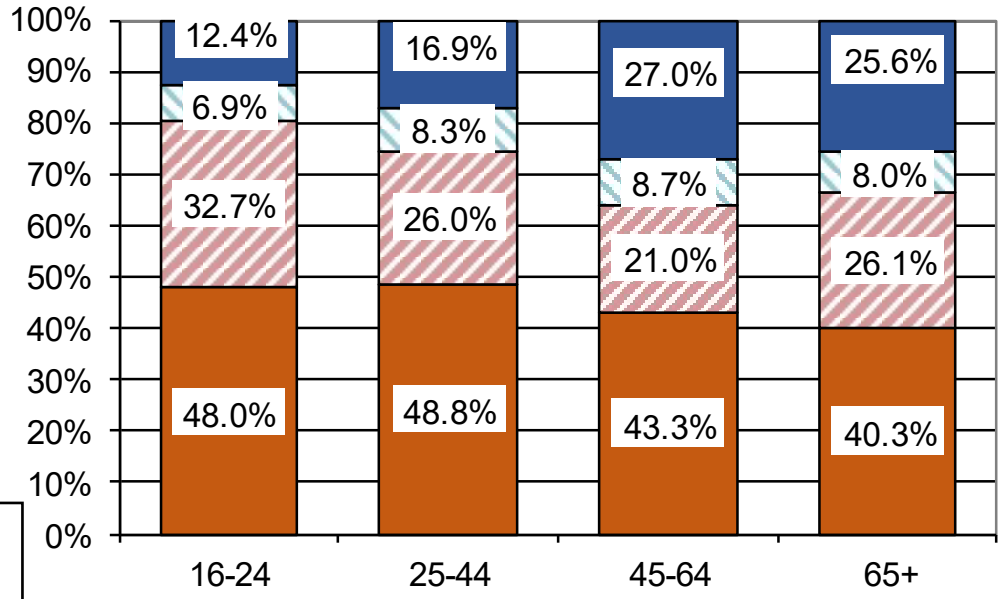


North Locality: Bulwell, Bulwell Forest, Basford, Bestwood, Aspley, Bilborough and Leen Valley

Central Locality: Arboretum, Radford & Park, Dunkirk & Lenton,Sherwood, Berridge, Wollaton West and Wollaton East & Lenton Abbey

South Locality: Mapperley, St Ann's, Dales, Bridge, Clifton North, Clifton South

Query handled in a reasonable length of time

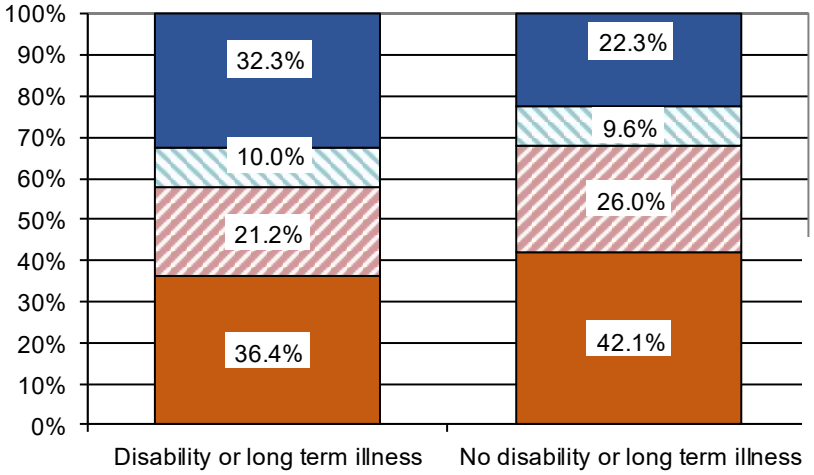


Based on 880 respondents who had contacted the Council in the last year. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

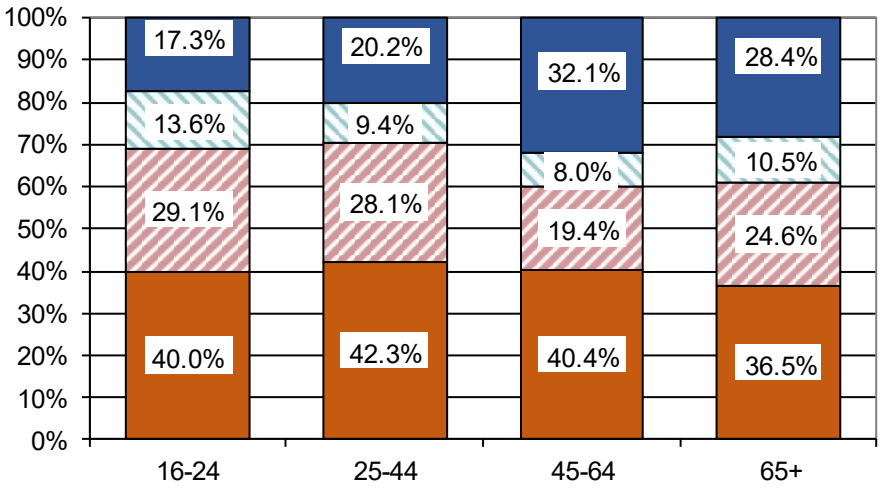
Key Points

- Between 60 and 70% of people in all three Localities agreed that their query was handled in a reasonable time.
- People living in private rented accommodation are most likely to agree.
- People with a disability or long term illness are least likely to agree.

Opinion by disability or long term illness



Opinion by age



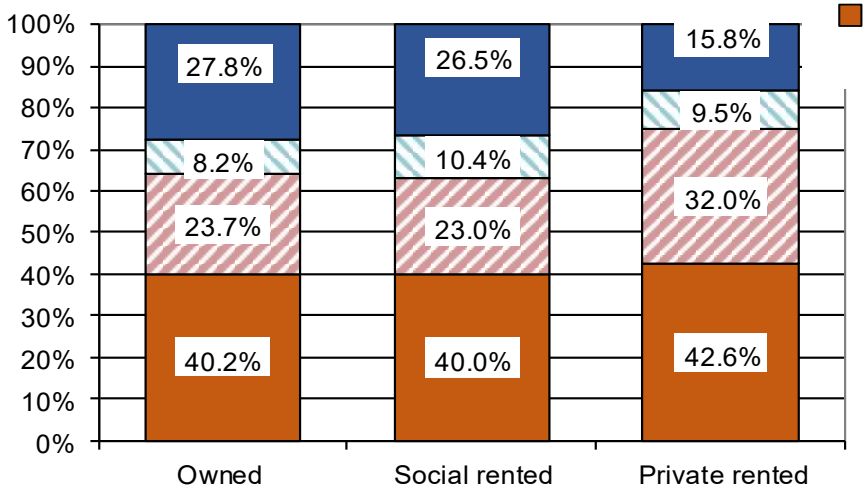
Definitely disagree

Tend to disagree

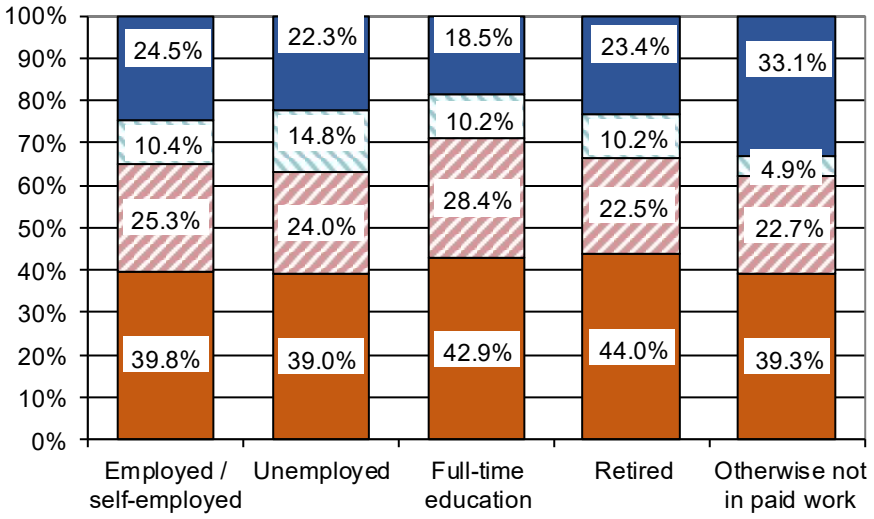
Tend to agree

Definitely agree

Opinion by housing tenure



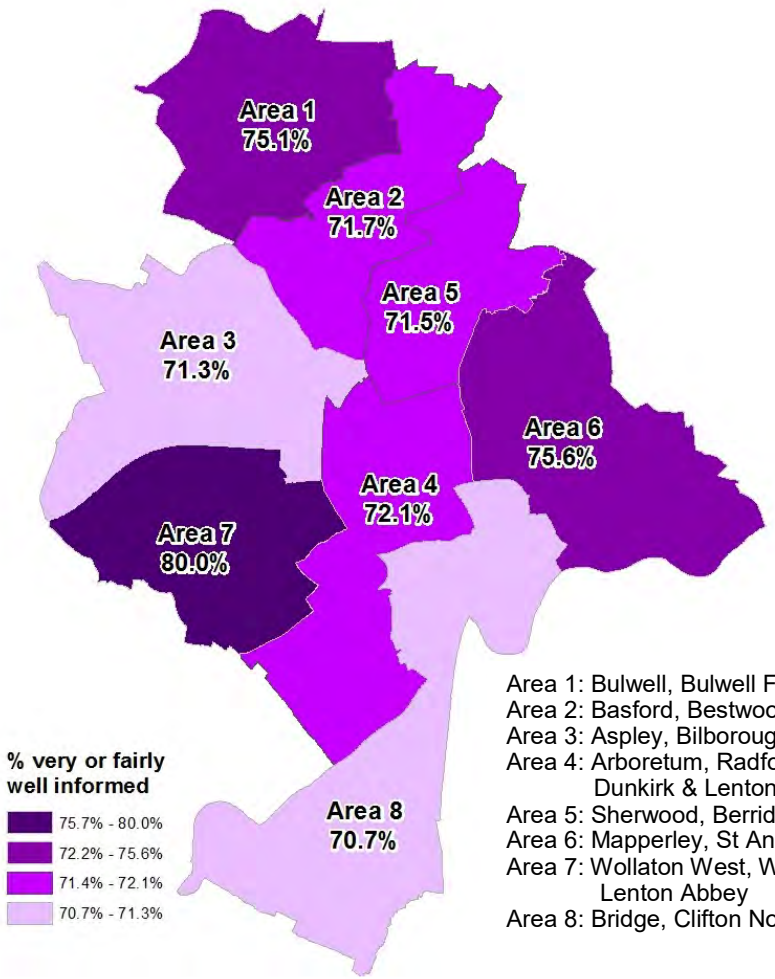
Opinion by economic status



16: Feeling Informed

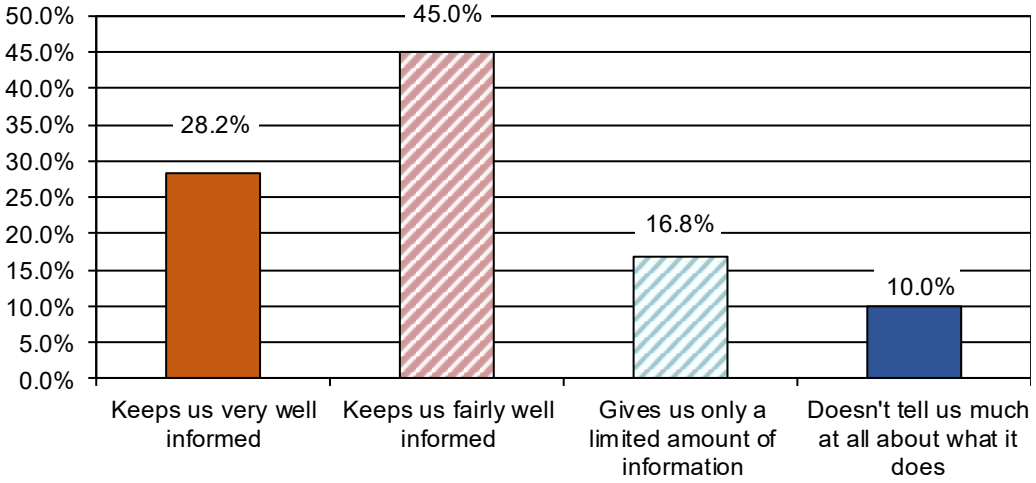
Headline: 73% feel well informed about Council services and benefits

Percentage of respondents who think the Council keeps them very or fairly well informed about the services and benefits it provides.

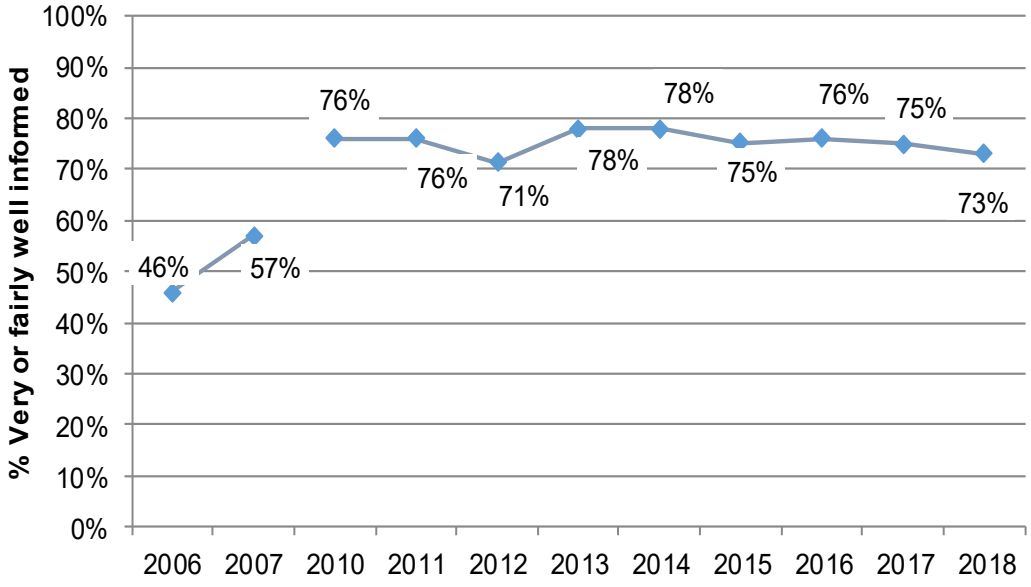


Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Council keeps people informed about services and benefits



Change over time (percentage very or fairly well informed)

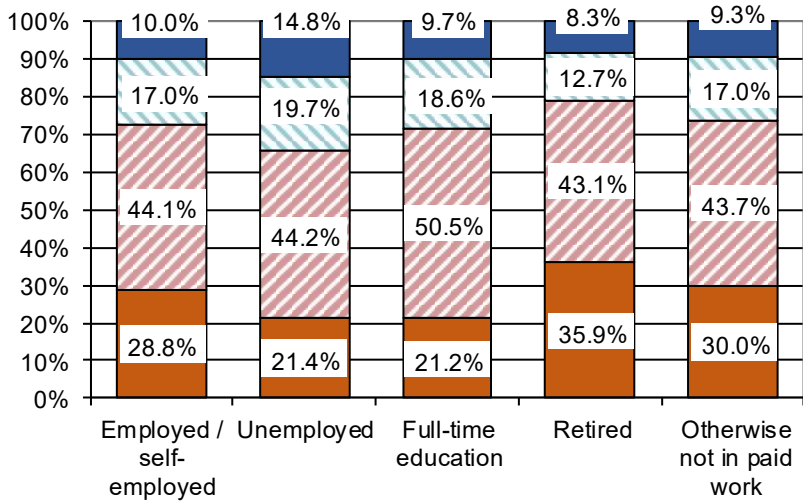


Based on 1,857 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

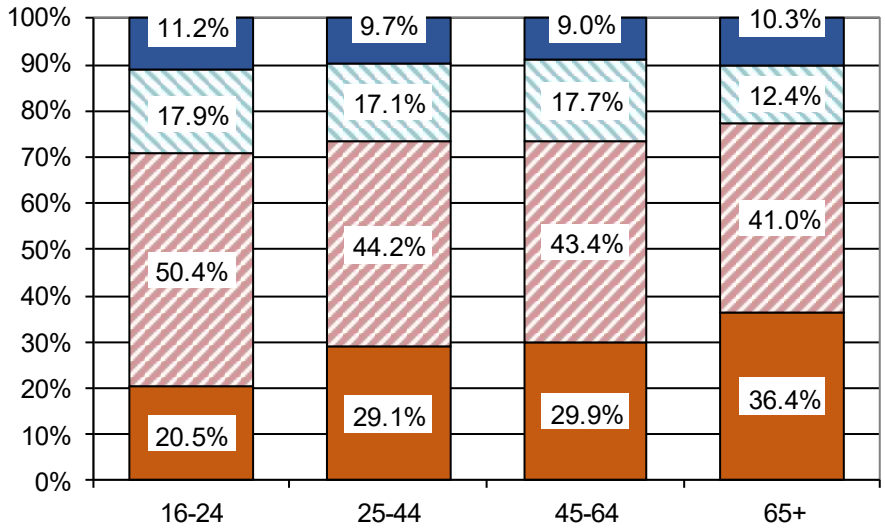
Key Points

- People in Area 7 are most likely to feel informed about Council services and benefits.
- People who are retired are most likely to feel informed.
- People who are unemployed are least likely to feel informed about services and benefits.

Opinion by employment status



Opinion by age



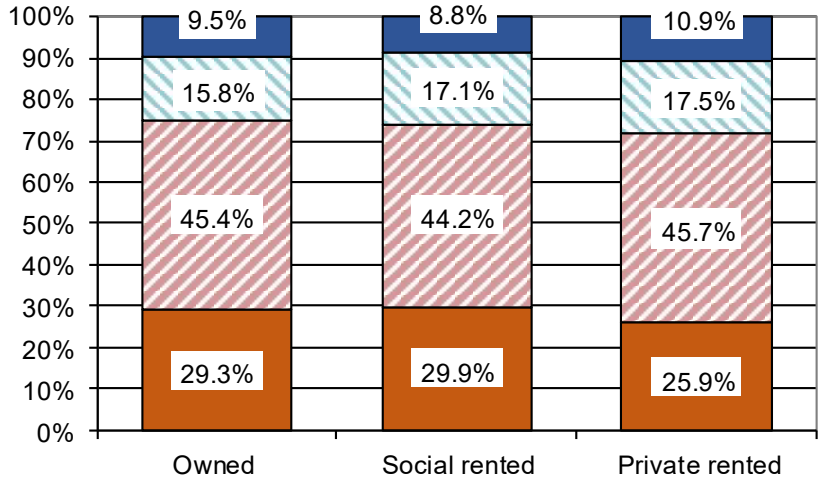
Doesn't tell us much at all about what it does

Gives us only a limited amount of information

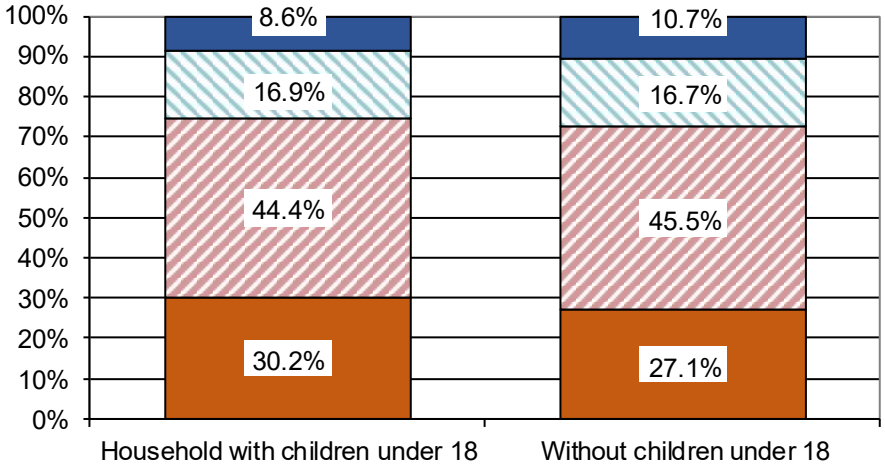
Keeps us fairly well informed

Keeps us very well informed

Opinion by tenure



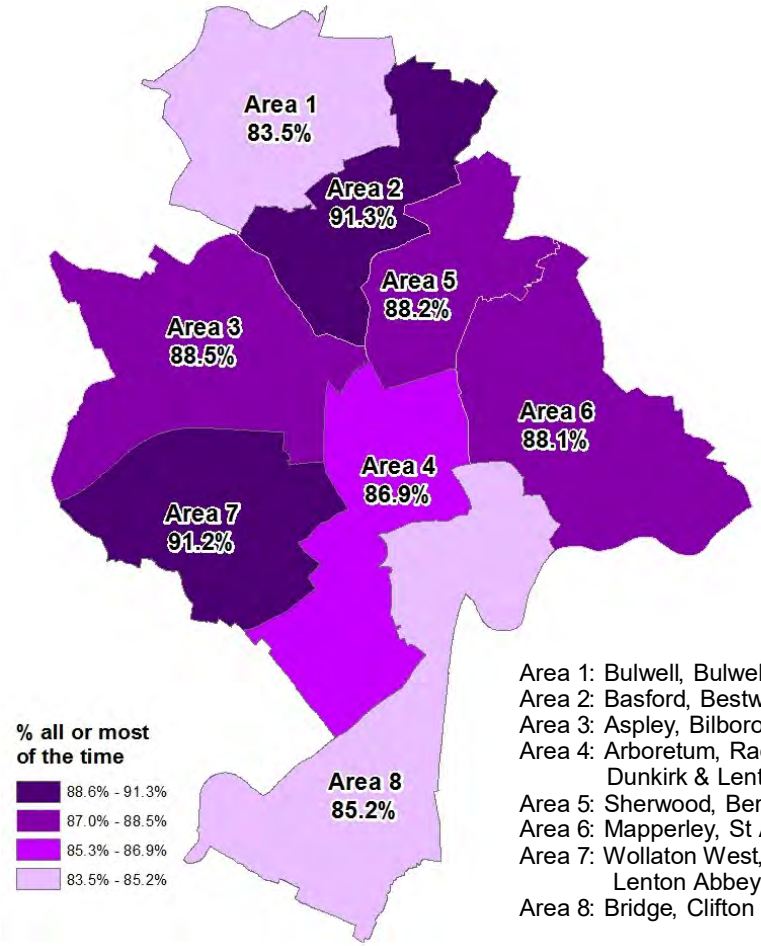
Opinion by children in household



17: Easy to understand information

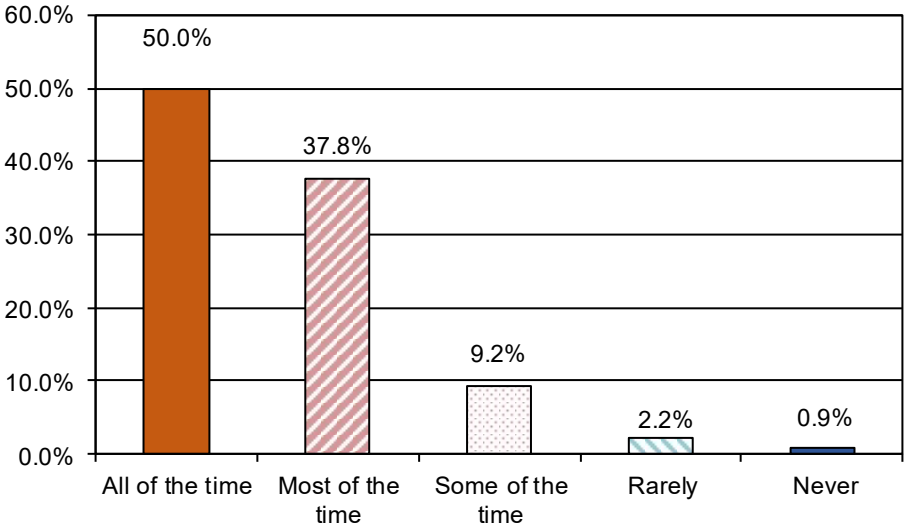
Headline: 88% think the information the Council provides is easy to understand all or most of the time

Percentage of respondents who think that information provided by the Council is easy to understand all or most of the time.

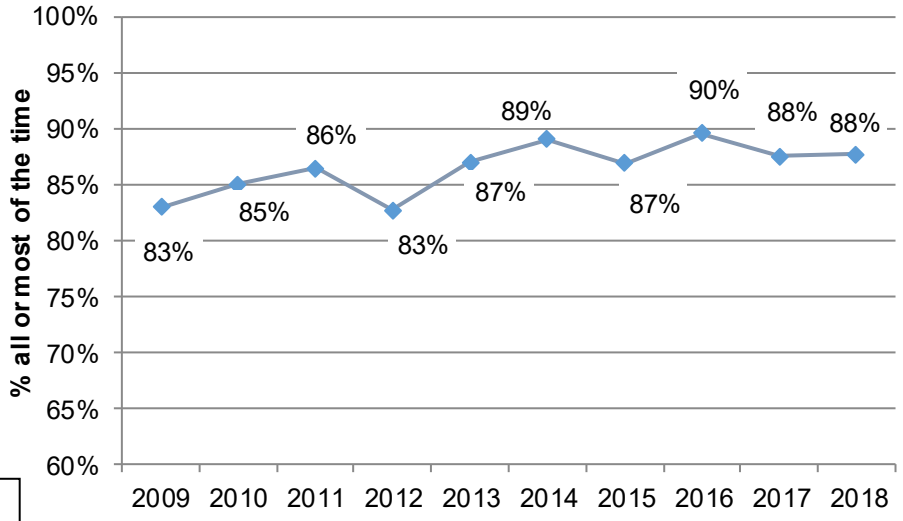


Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Council information is easy to understand



Change over time

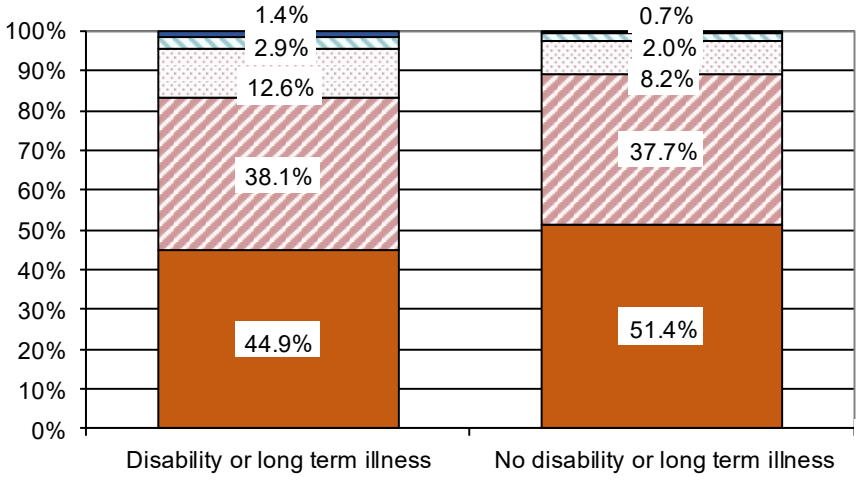


Based on 1,822 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

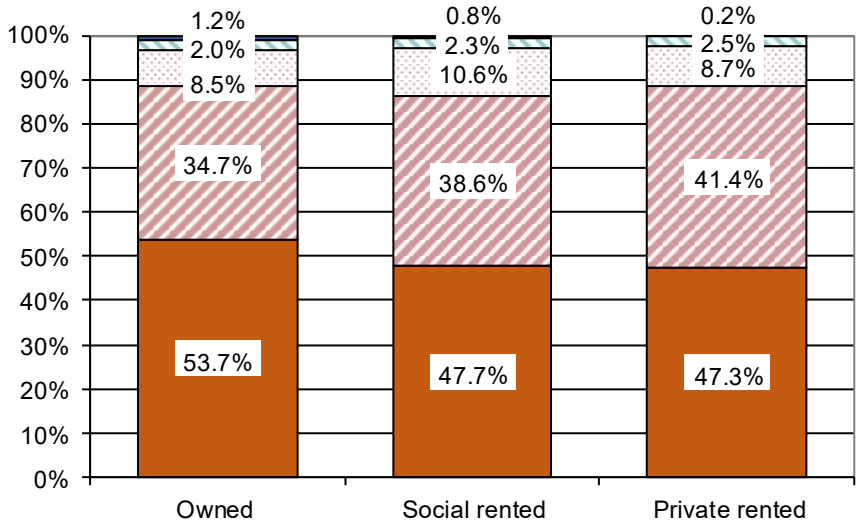
Key Points

- More than 90% of respondents in Areas 7 and 2 find the Council's information easy to understand.
- The 16-24 age group are most likely to find the information easy to understand, people otherwise in paid work are least likely.
- The proportion of people who find information easy to understand declines with age. The opposite was the case in 2017.

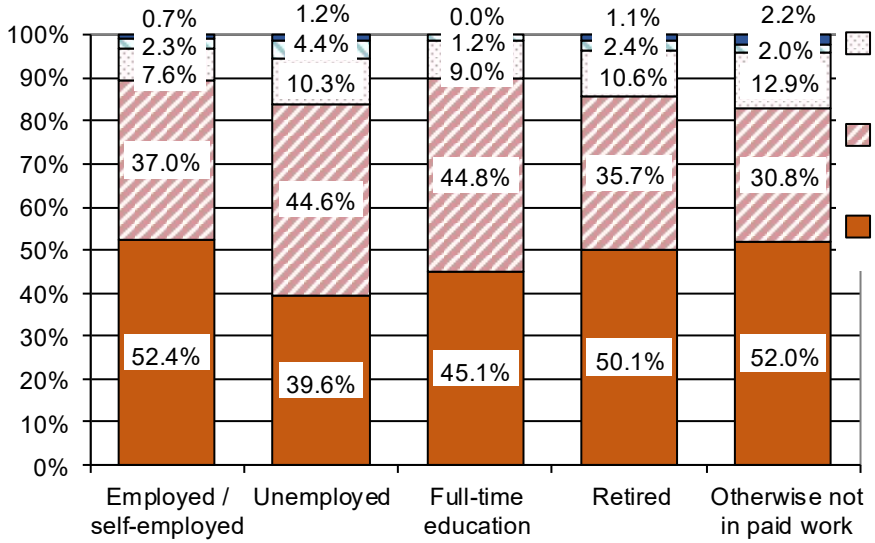
Opinion by disability or long term illness

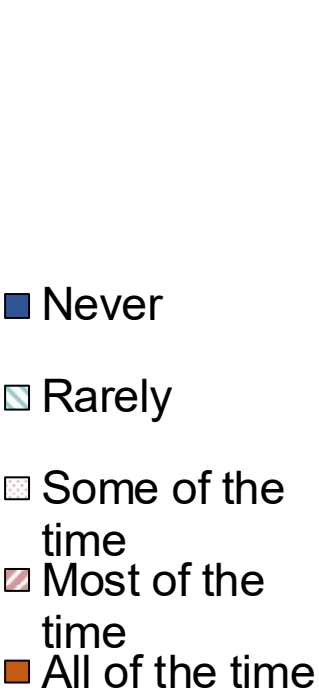


Opinion by tenure

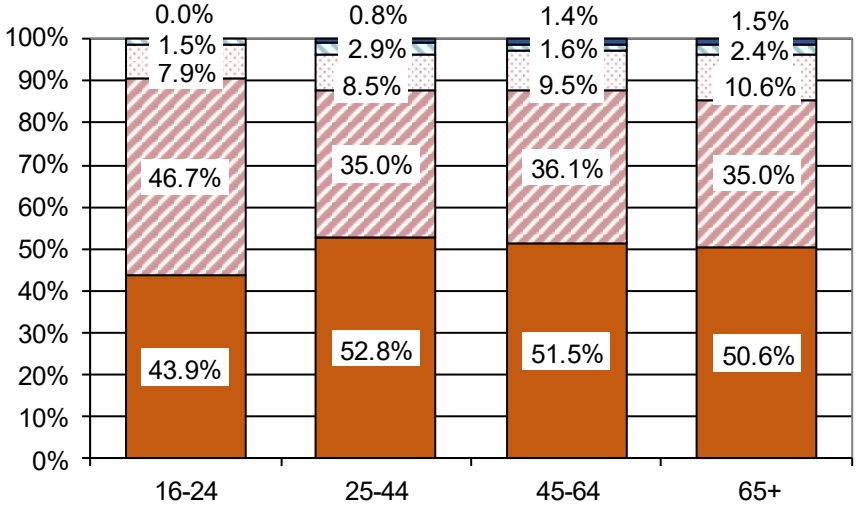


Opinion by employment status





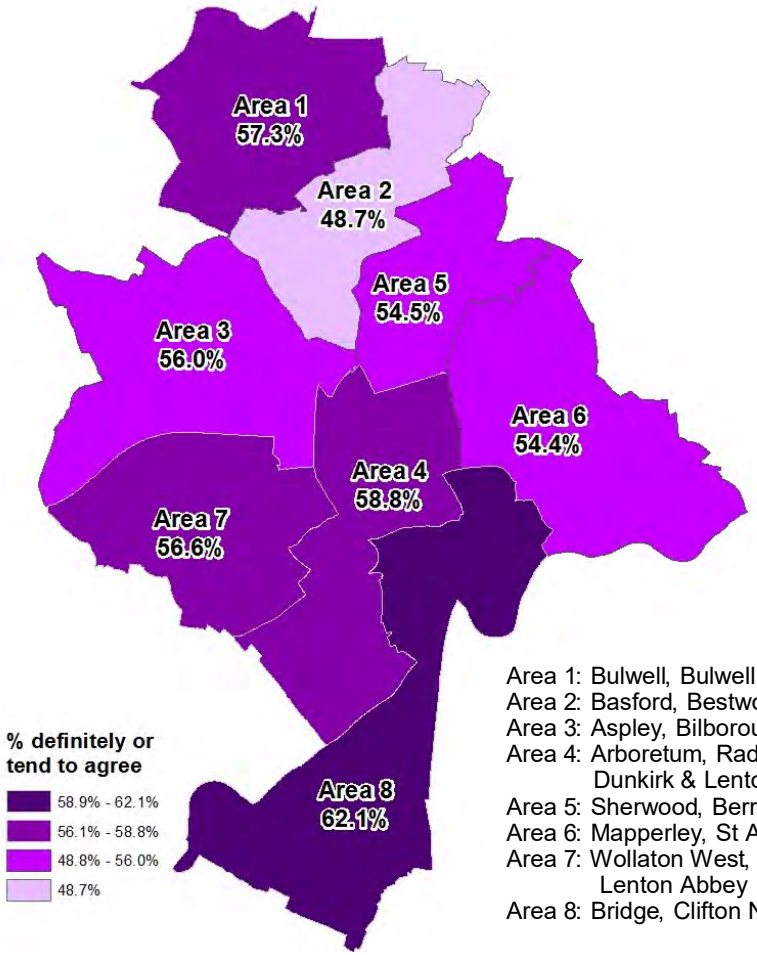
Opinion by age



18: Value for money

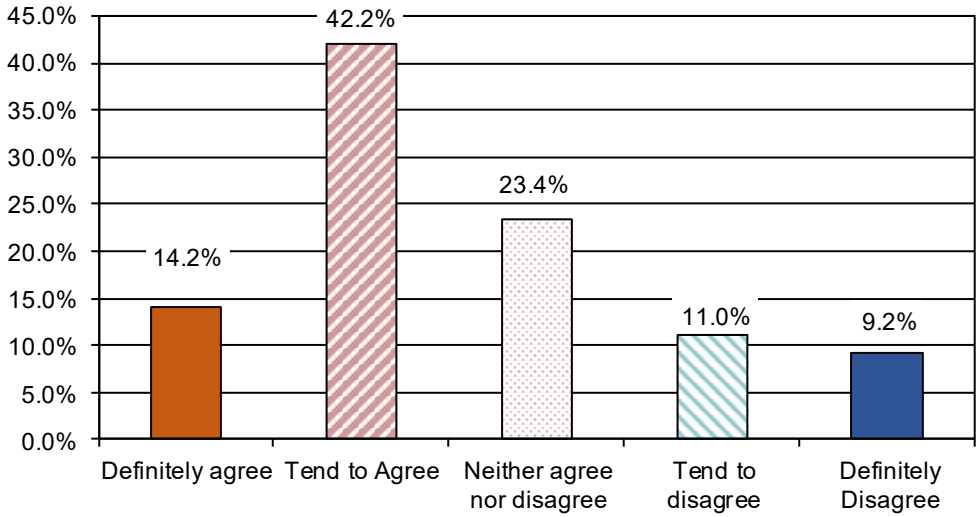
Headline: 56% think the Council provides value for money

Percentage of respondents who definitely or tend to agree that the Council provides value for money.

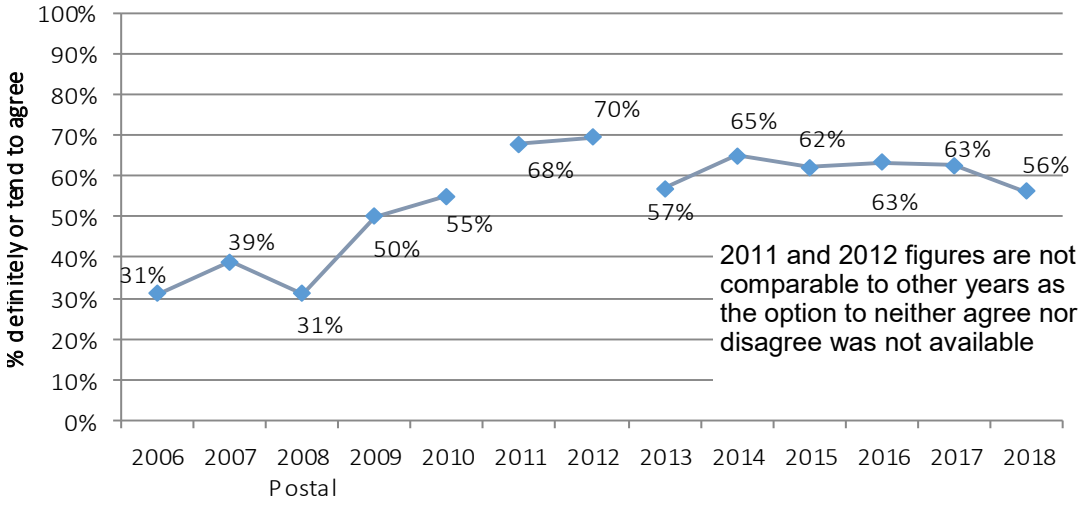


Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Council provides value for money



Change over time (percentage who definitely or tend to agree)



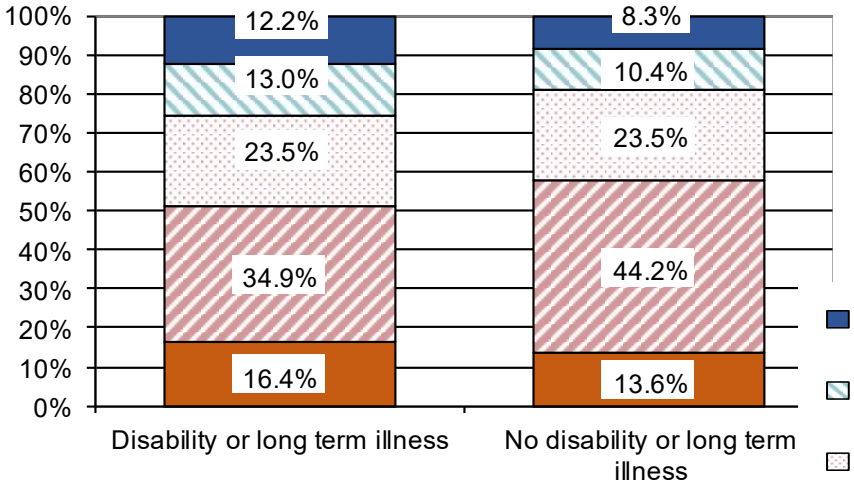
Based on 1,727 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details. NB in 2011 and 2012, the option 'Neither agree nor disagree' was not given to respondents.

An October 2018 national survey by the Local Government Association found 44% of people agreed that their local council provided value for money.

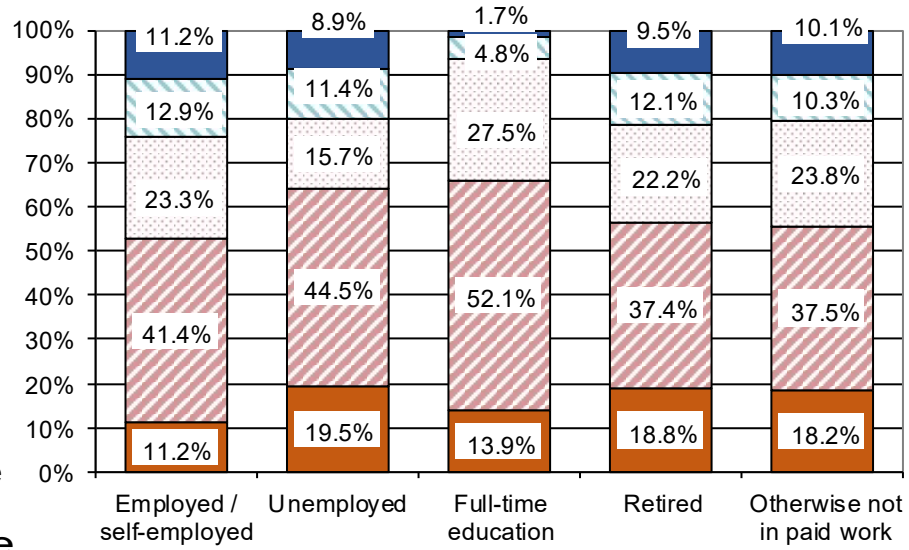
Key Points

- Respondents in Area 8 were most likely to say the Council provides value for money. Area 2 residents were least likely to agree.
- People aged 16 to 24 were the most likely to think that the Council provides value for money.
- The lowest proportions are amongst people with a disability or long term illness or home owners.

Opinion by disability or long term illness

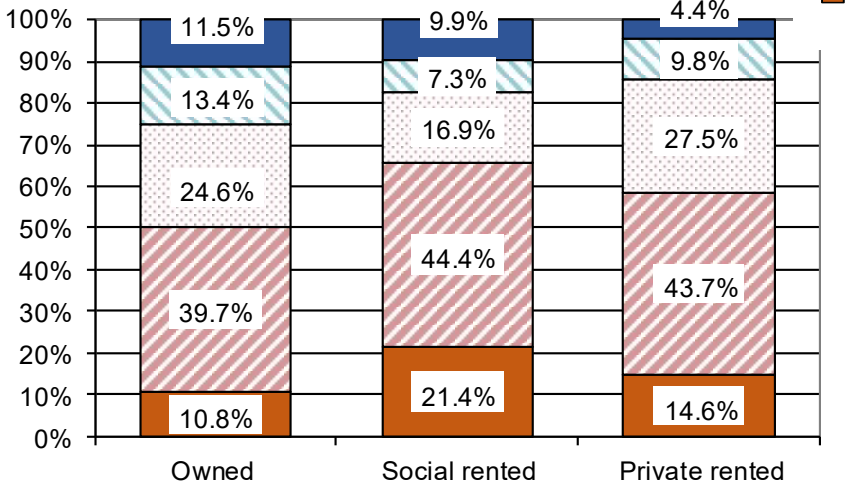


Opinion by employment status

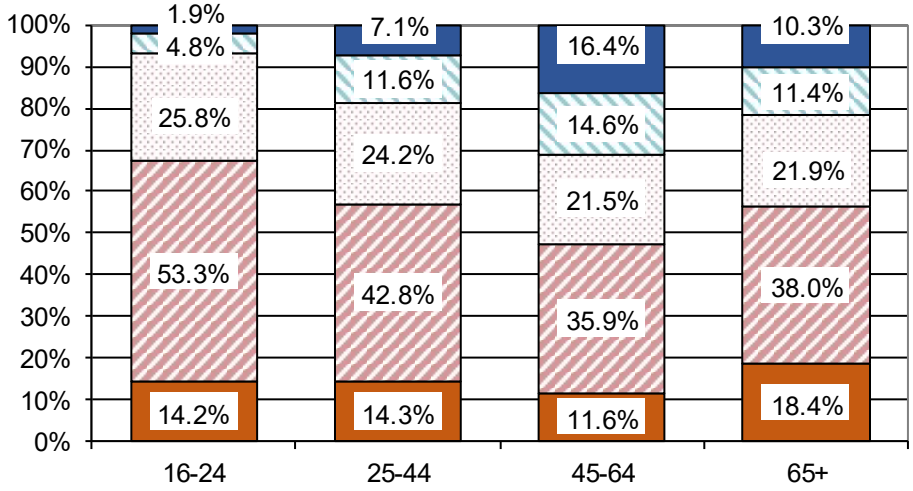


Definitely Disagree
Tend to disagree
Neither agree nor disagree
Tend to Agree
Definitely agree

Opinion by housing tenure



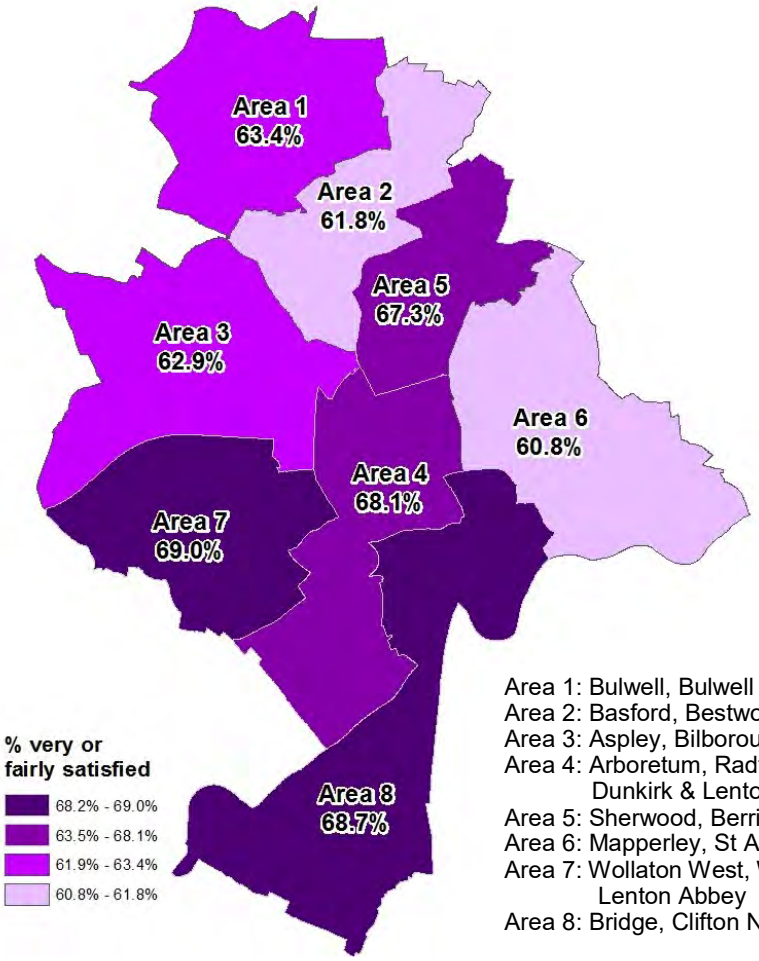
Opinion by age



19: Council Satisfaction

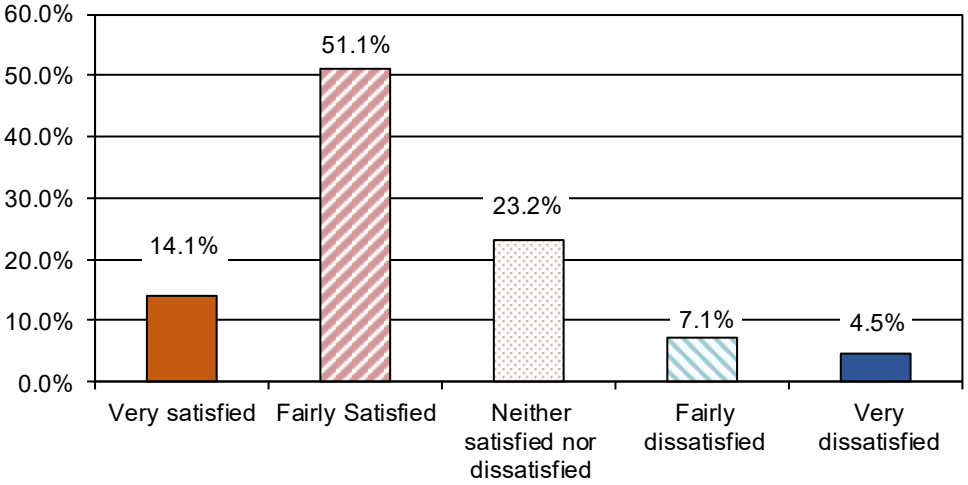
Headline: 65% are satisfied with the Council

Percentage of respondents who are very or fairly satisfied with how the Council runs things.

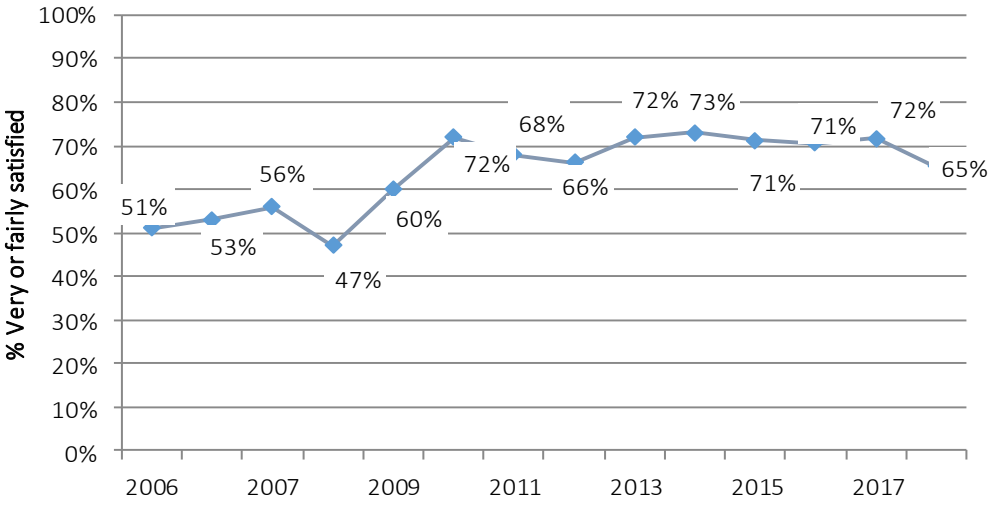


Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Satisfaction with the Council



Change over time (percentage very or fairly satisfied)

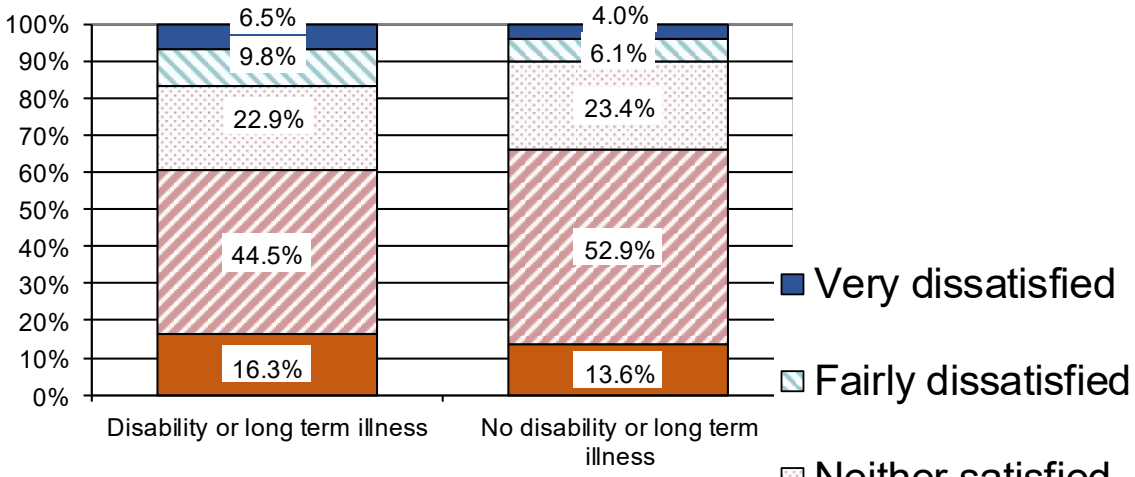


Based on 1,991 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

Key Points

- Area 7 has the highest proportions of people who are satisfied with the Council.
- People in full time education are most likely to be satisfied with the Council and those aged 45 to 64 are least likely to be satisfied.
- More than 70% of people in rented property (either private or social rented) were satisfied with the Council. This fell to less than 60% for home owners.

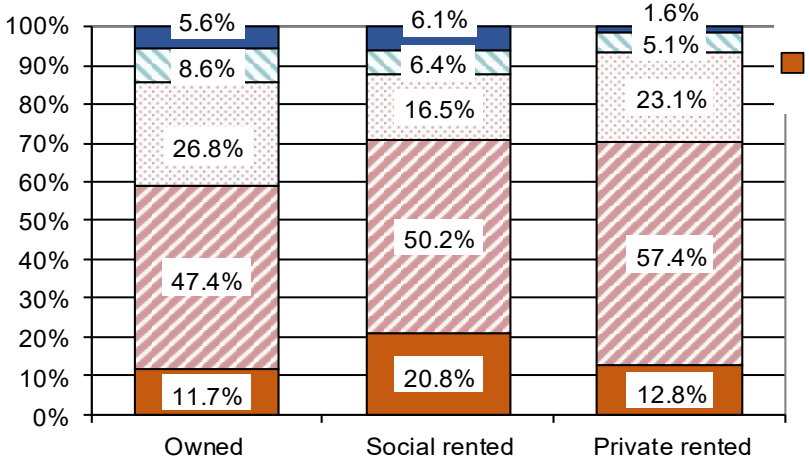
Satisfaction by disability or long term illness



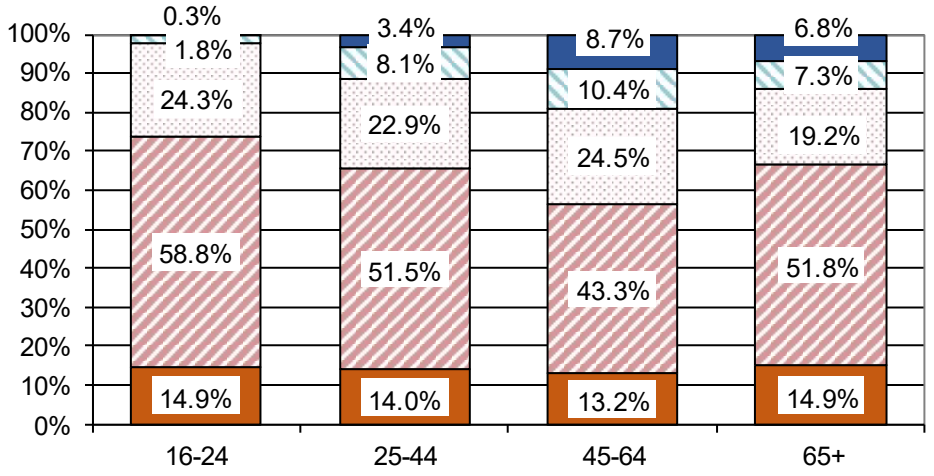
Satisfaction by employment status



Satisfaction by housing tenure



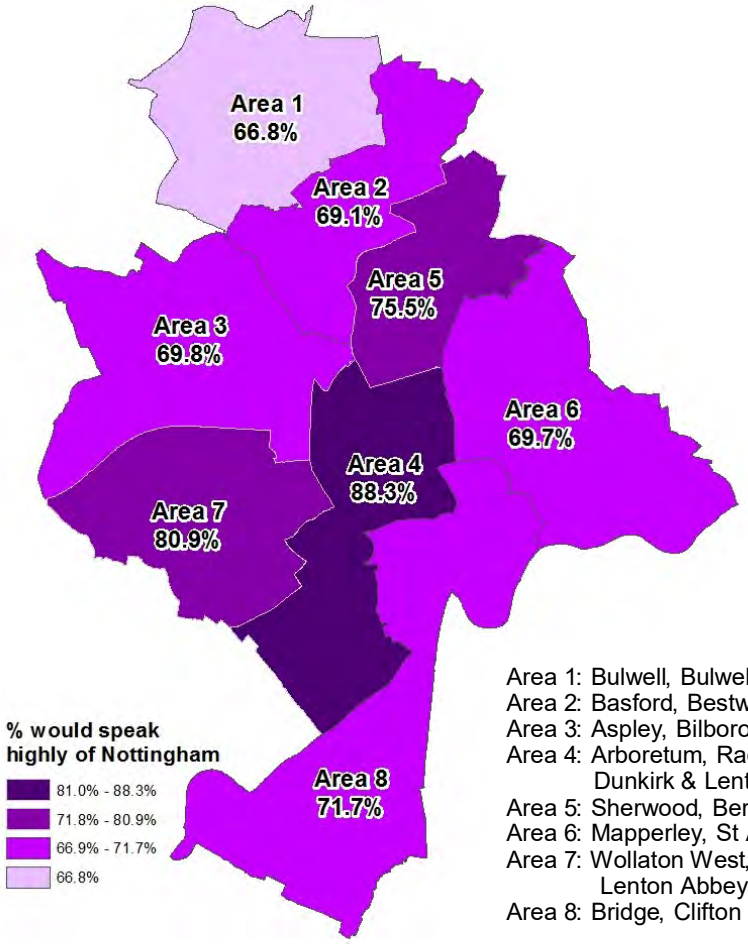
Satisfaction by age



20: Feelings about Nottingham

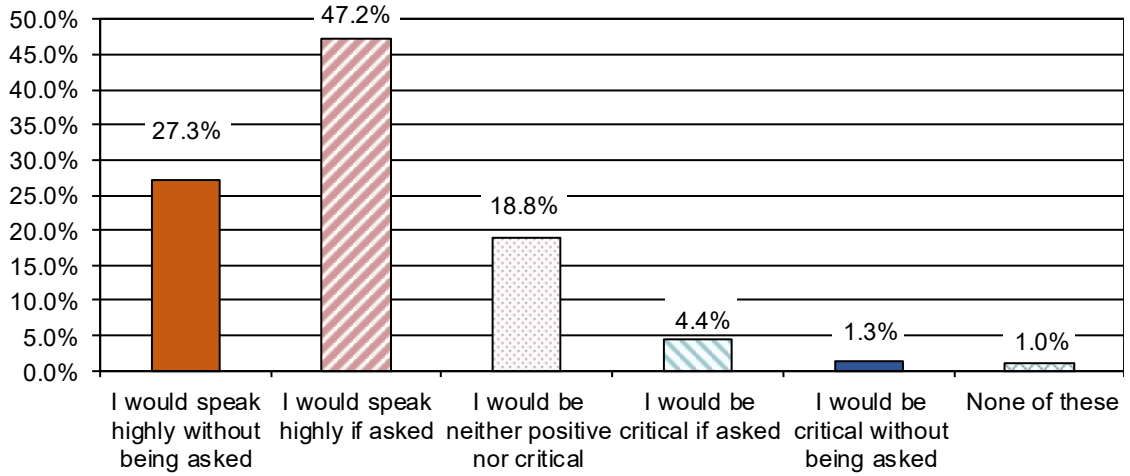
Headline: 75% would speak highly about Nottingham

Percentage of respondents who would speak highly about Nottingham.

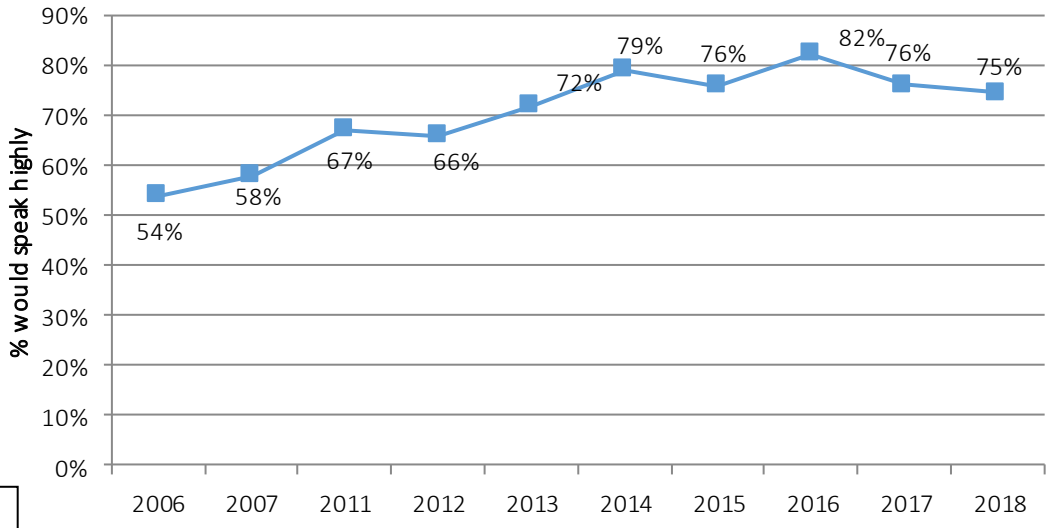


Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Feelings about Nottingham



Change over time (percentage who would speak highly about Nottingham)

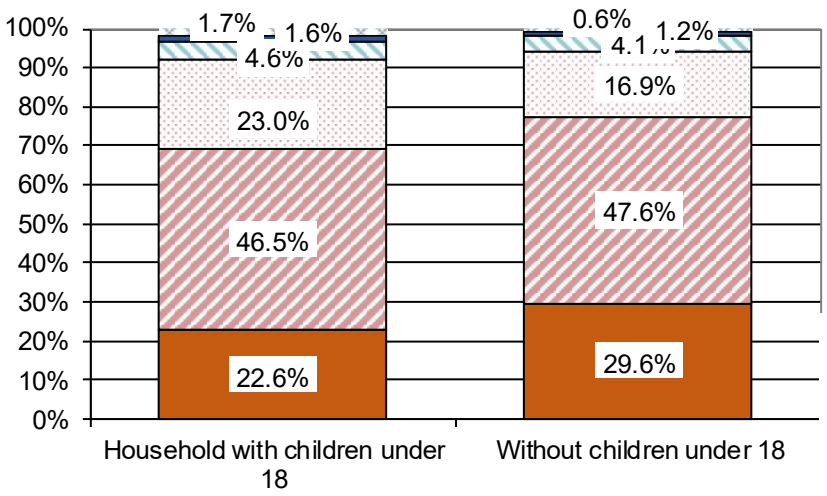


Based on 2,002 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

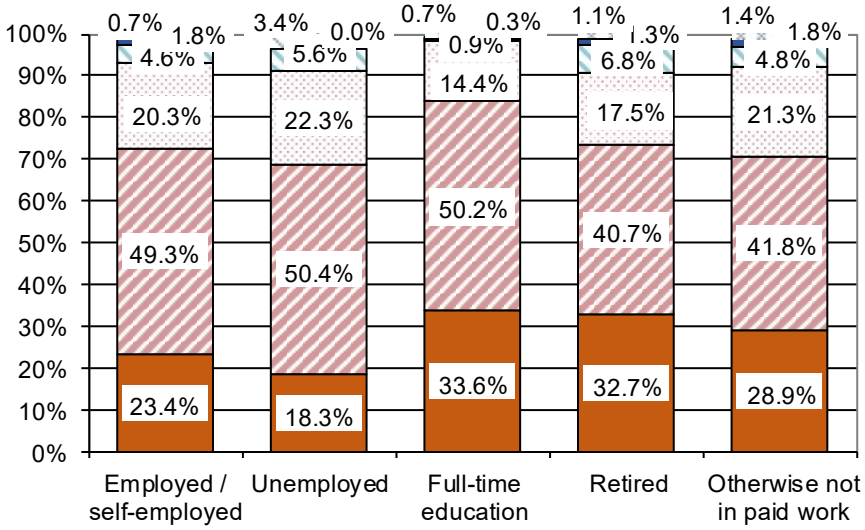
Key Points

- The highest proportions of people who would speak highly of Nottingham are in Area 4.
- People in full time education are most likely to speak highly about the City. Unemployed people and people aged 45 to 64 were least likely.
- Only 5.7% of respondents would be critical of Nottingham.

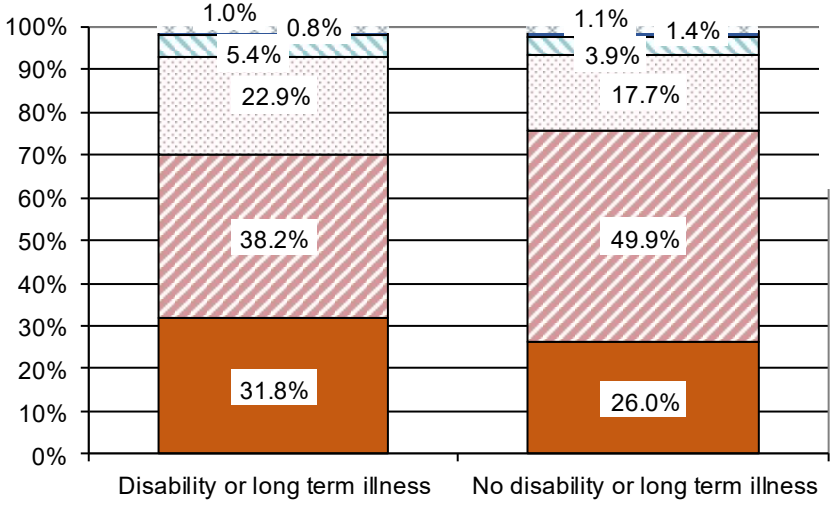
Opinion by children in household



Opinion by employment status



Opinion by disability or long term illness



None of these

I would be critical without being asked

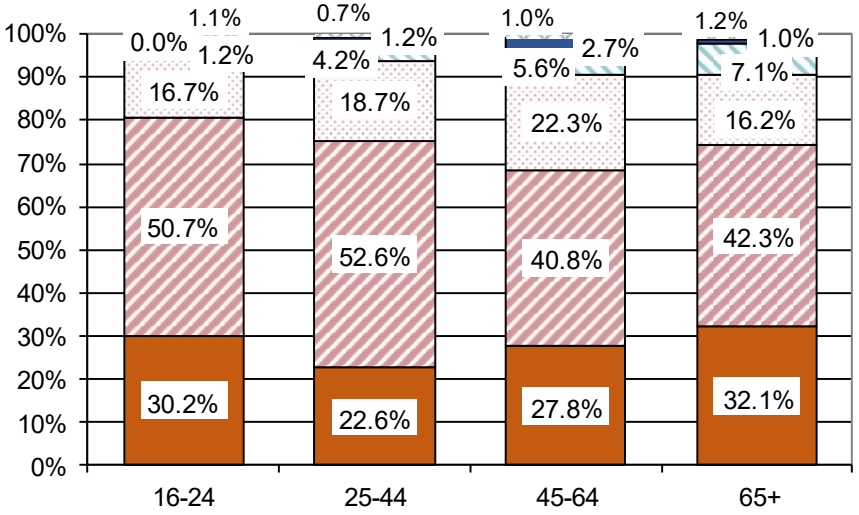
I would be critical if asked

I would be neither positive nor critical

I would speak highly if asked

I would speak highly without being asked

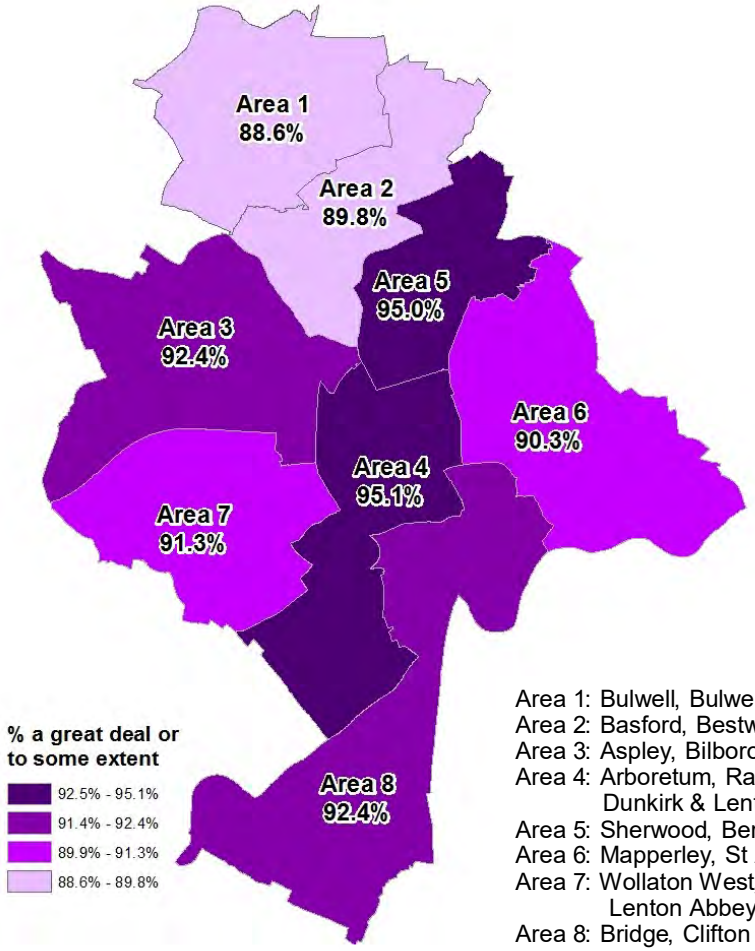
Opinion by age



21: Recommend Nottingham as a place to live

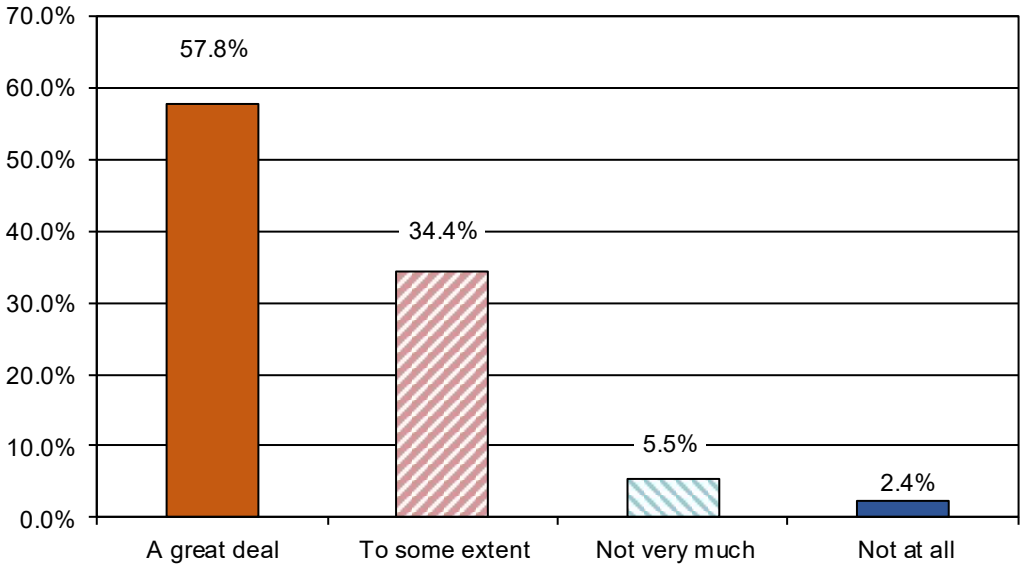
Headline: 92% would recommend Nottingham as a place to live

Percentage of respondents who would recommend Nottingham as a place to live.



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Would recommend Nottingham as a place to live

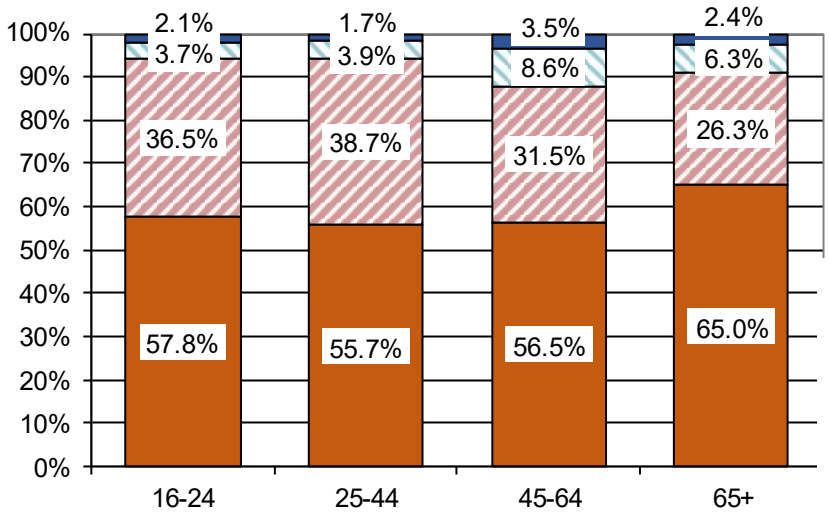


Based on 1,985 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

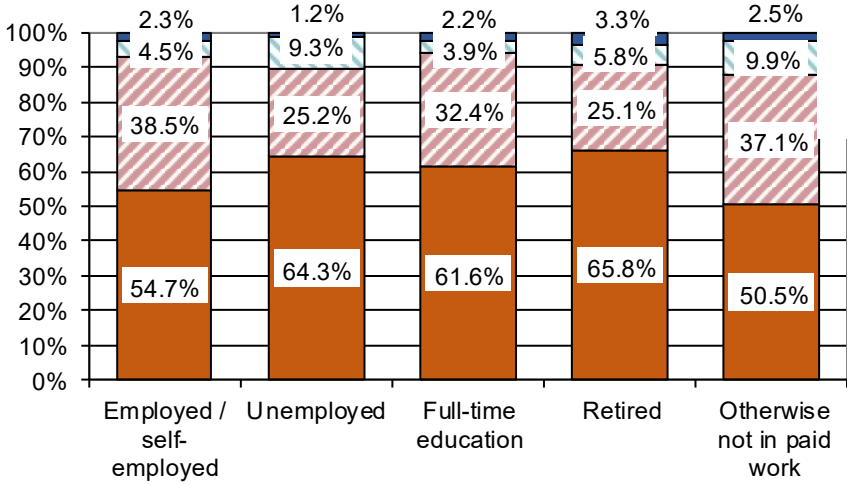
Key Points

- Areas 4 and 5 have the highest percentages of residents who would recommend Nottingham as a place to live.
- People from BME groups and those aged under 45 are most likely to recommend Nottingham as a place to live.
- People 'Otherwise not in paid work' and those aged 45 to 64 are least likely.

Opinion by age



Opinion by employment status



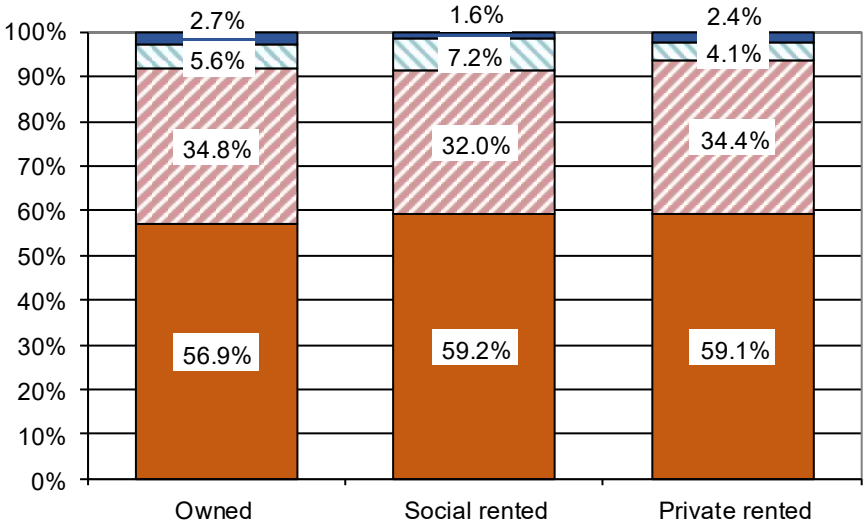
Not at all

Not very much

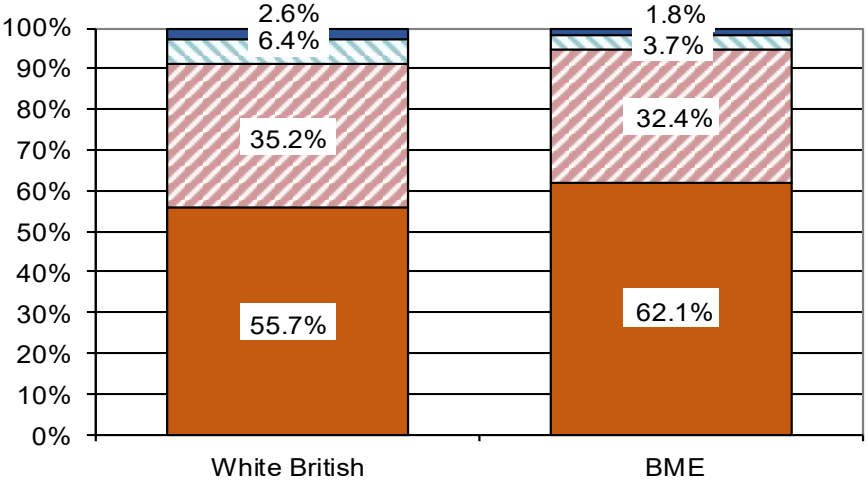
To some extent

A great deal

Opinion by housing tenure



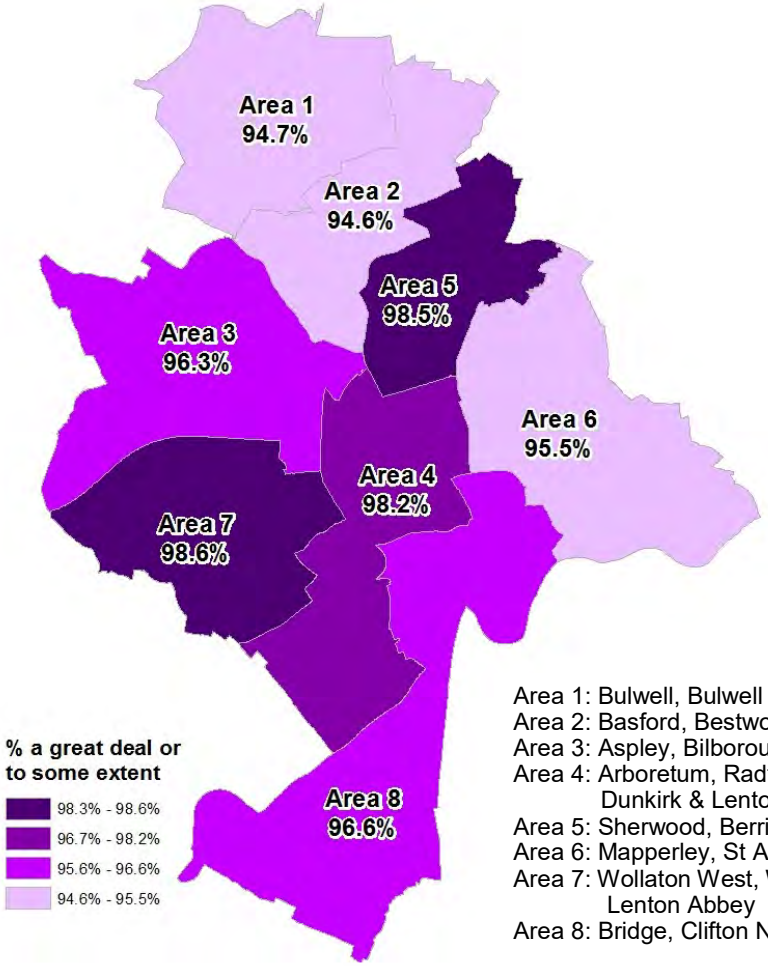
Opinion by ethnic group



22: Recommend Nottingham as a place to study

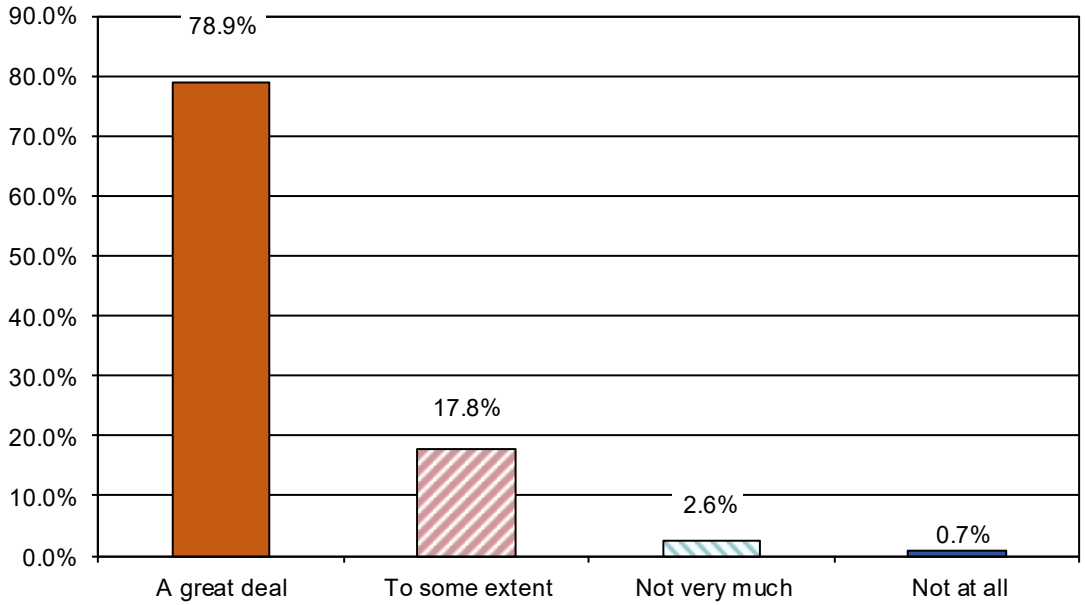
Headline: 97% would recommend Nottingham as a place to study

Percentage of respondents who would recommend Nottingham as a place to study.



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Would recommend Nottingham as a place to study

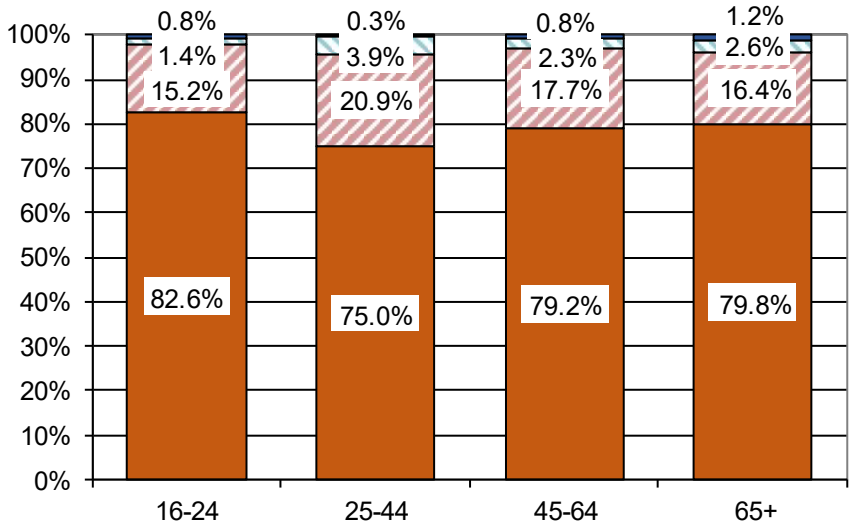


Based on 1,741 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

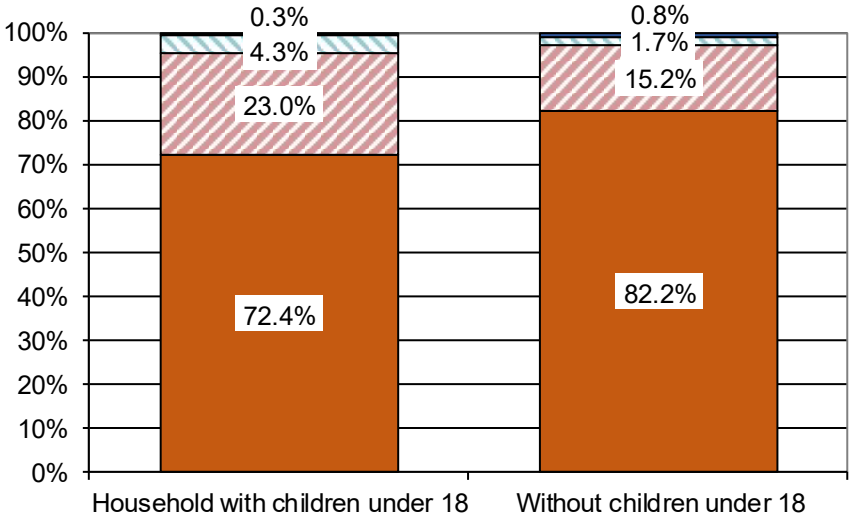
Key Points

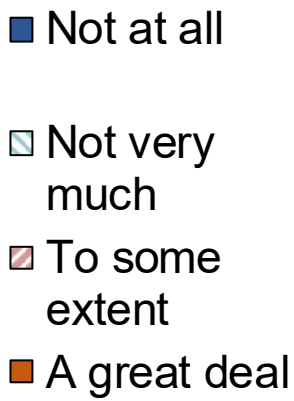
- In all Areas and for all groups of people, more than 90% of respondents would recommend Nottingham as a place to study.
- In Areas 5 and 7, more than 98% would recommend Nottingham as a place to study.
- Unemployed people and those 'Otherwise not in paid employment' are the only groups where less than 95% of residents would recommend the City as a place to study.

Opinion by age

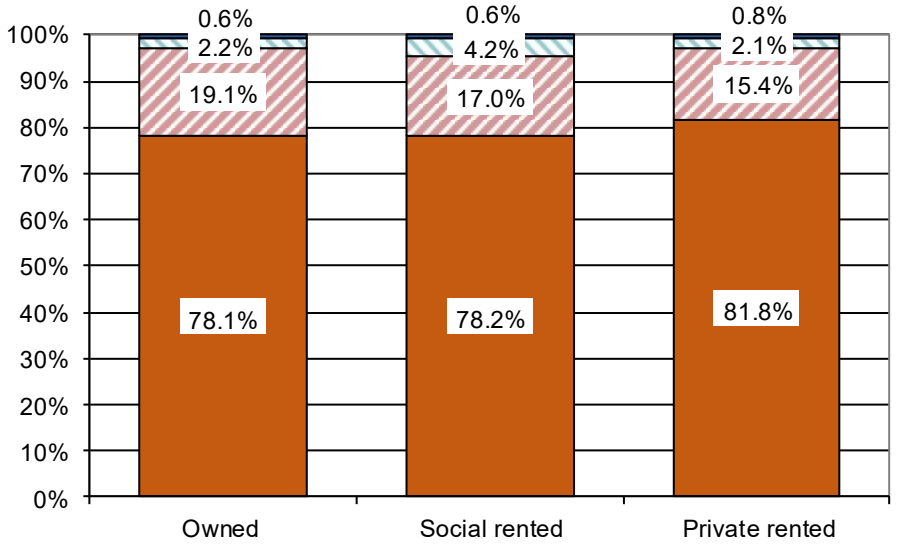


Opinion by children in households

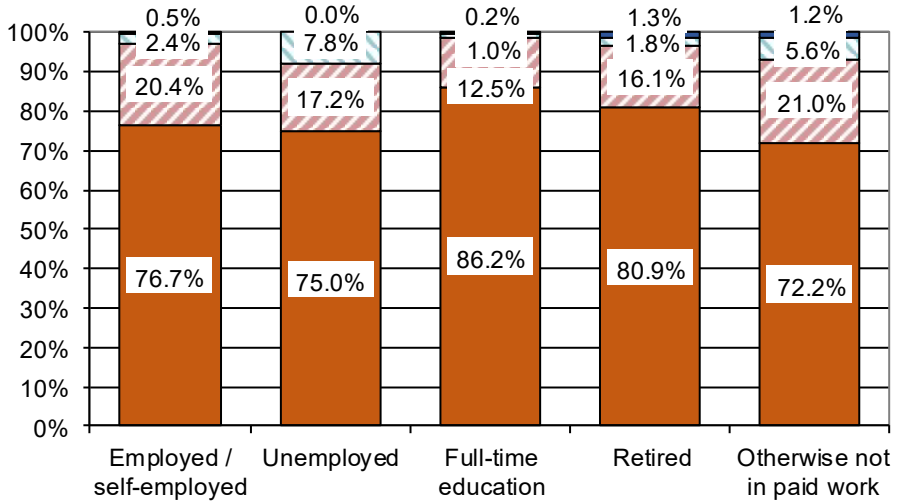




Opinion by housing tenure



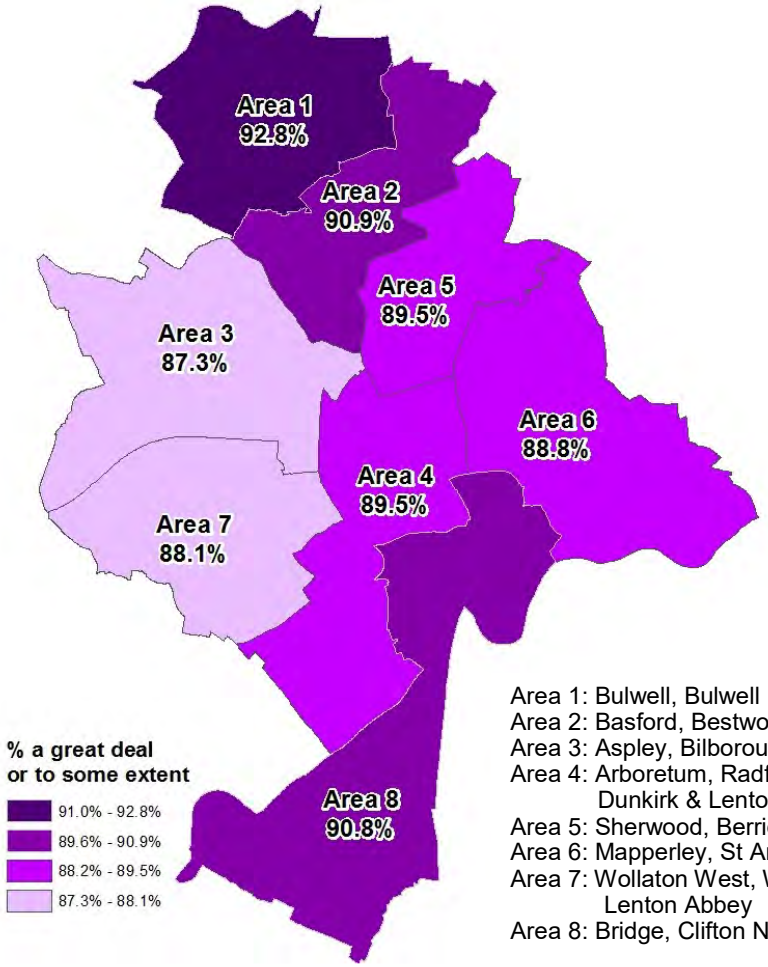
Opinion by employment status



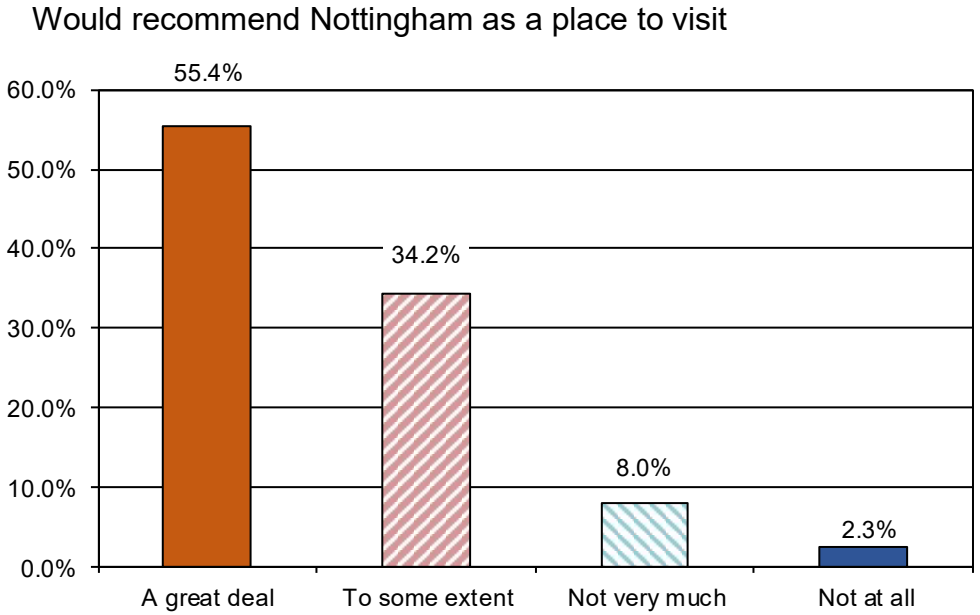
23: Recommend Nottingham as a place to visit

Headline: 90% would recommend Nottingham as a place to visit

Percentage of respondents who would recommend Nottingham as a place to visit.



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

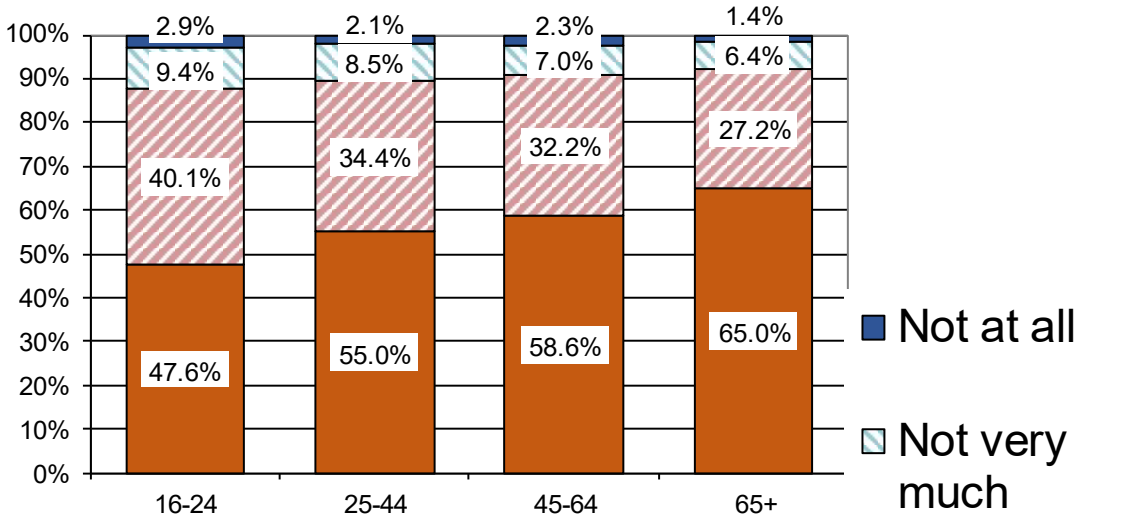


Based on 1,973 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

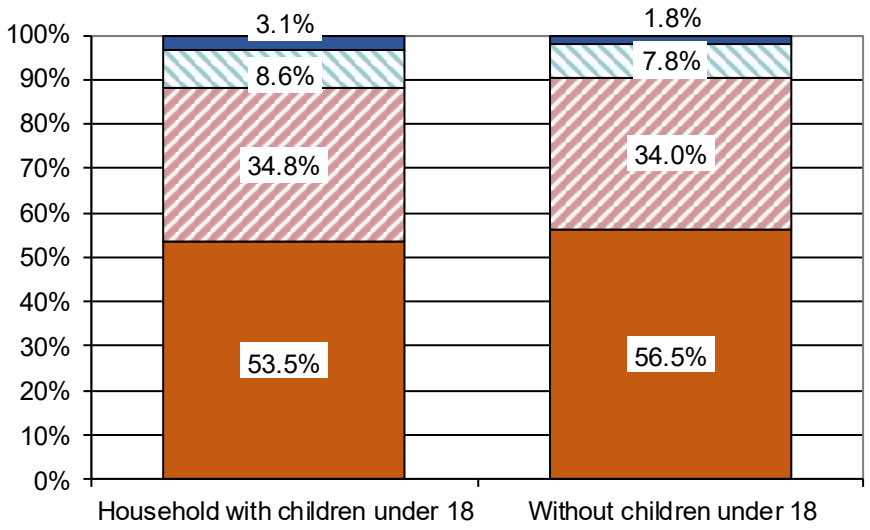
Key Points

- In Areas 1, 2 and 8 more than 90% of respondents would recommend Nottingham as a place to visit.
- Unemployed people are the least likely to recommend visiting Nottingham, people aged 45 to 64 are the most likely group.
- Women are more likely to recommend the City as a place to visit than men.

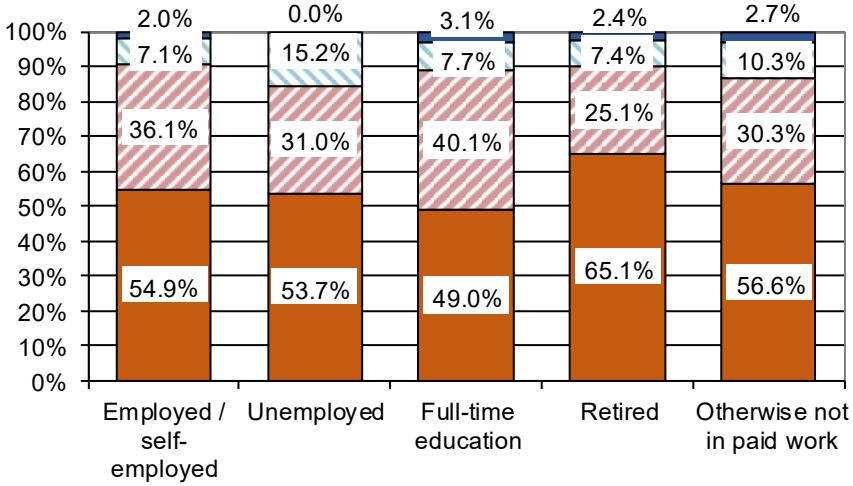
Opinion by age



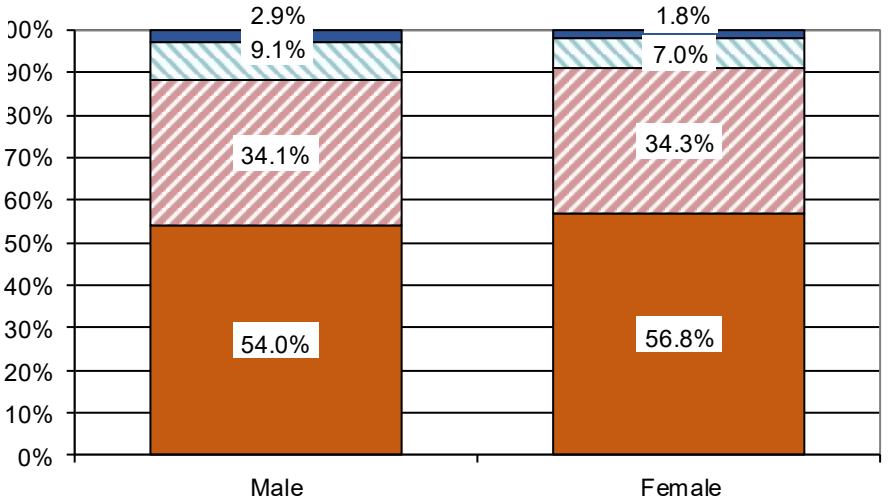
Opinion by children in household



Opinion by employment status



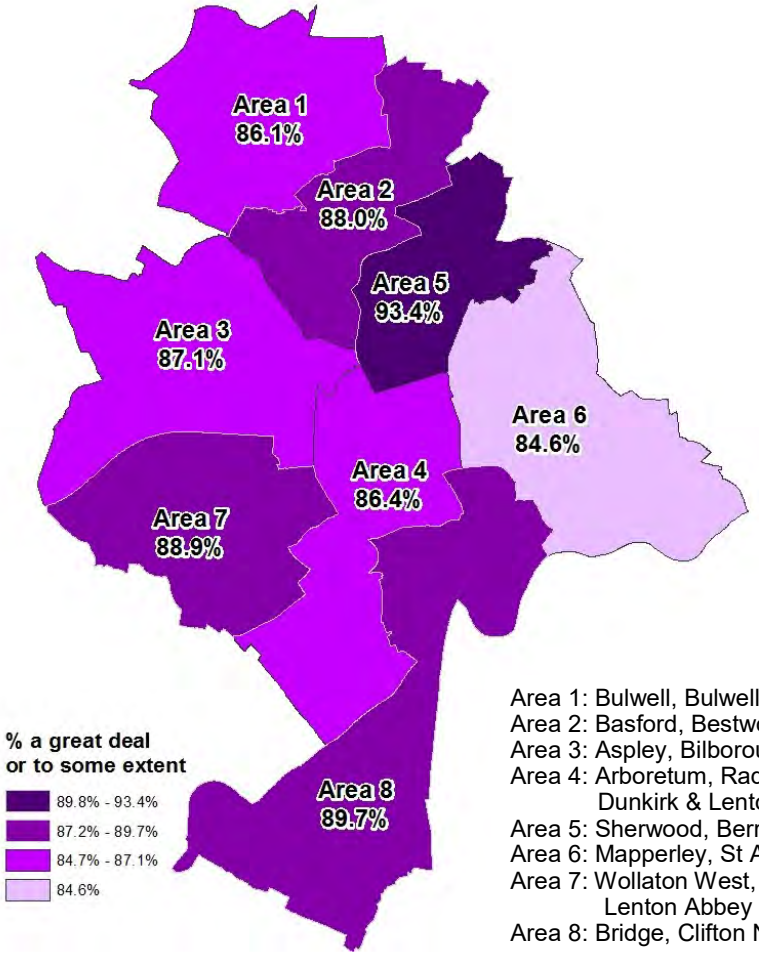
Opinion by gender



24: Recommend Nottingham as a place to work

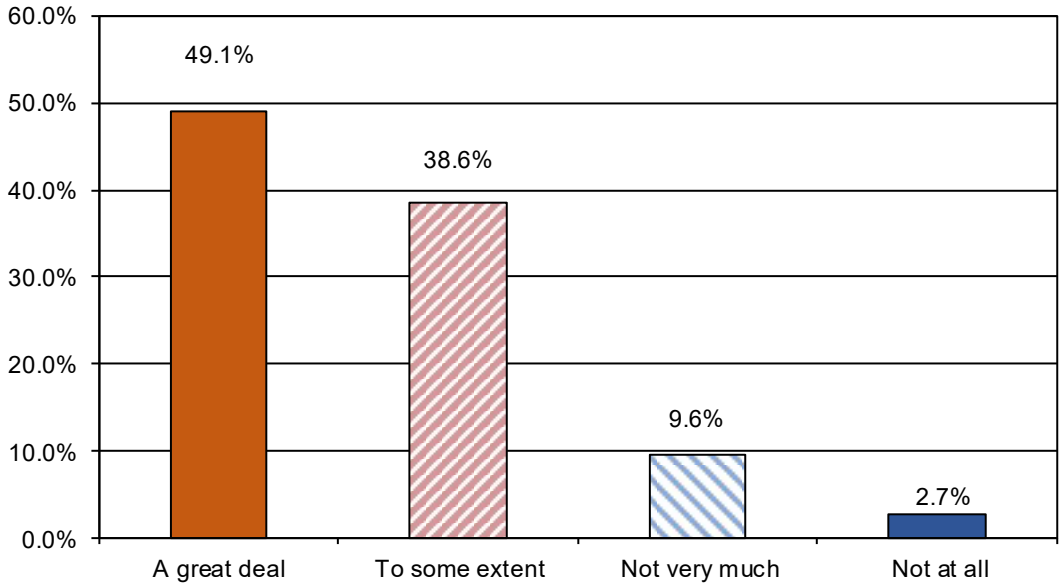
Headline: 88% would recommend Nottingham as a place to work

Percentage of respondents who would recommend Nottingham as a place to work.



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Would recommend Nottingham as a place to work

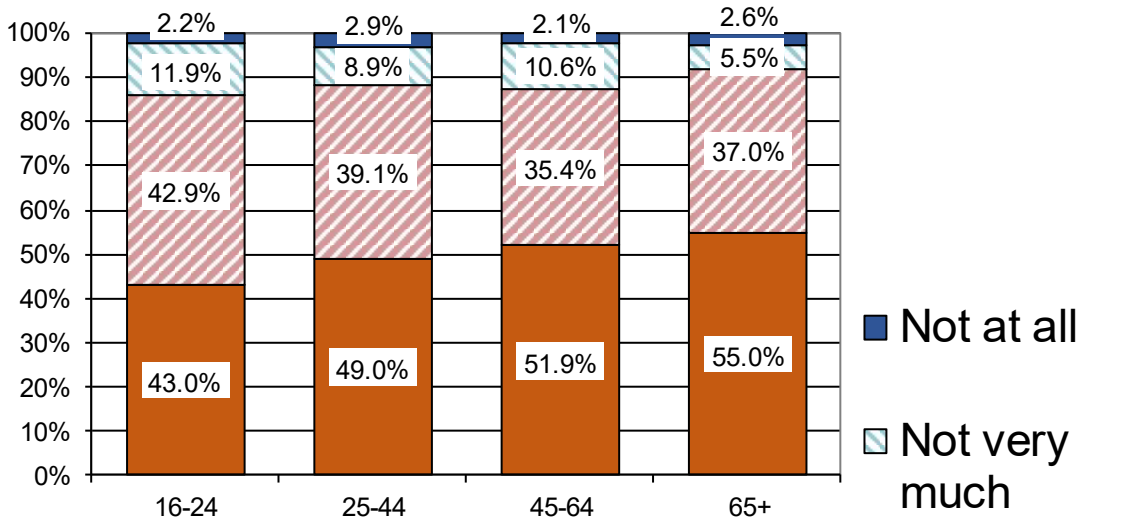


Based on 1,797 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

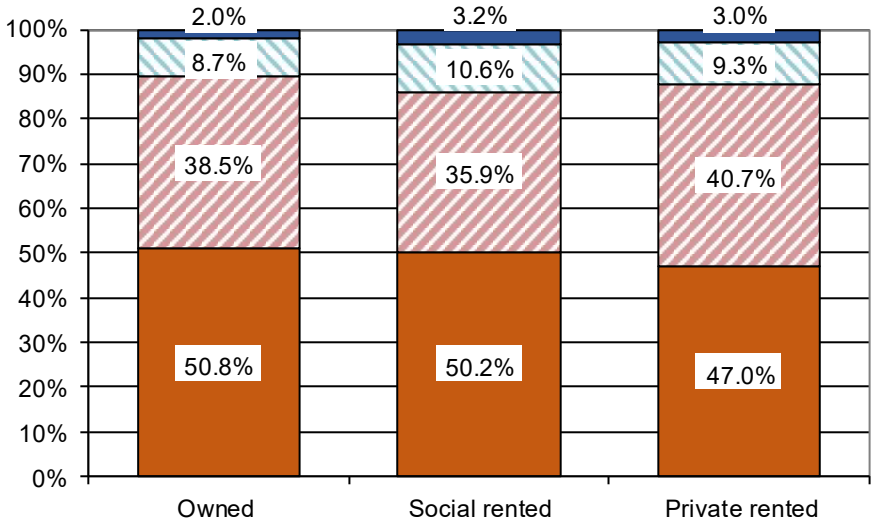
Key Points

- Area 5 has the highest proportion of people who would recommend Nottingham as a place to work.
- The over 65s are the most likely group to recommend Nottingham as a place to work.
- People who are 'Otherwise not in paid work' or unemployed are the least likely group to recommend Nottingham as a place to work.

Opinion by age



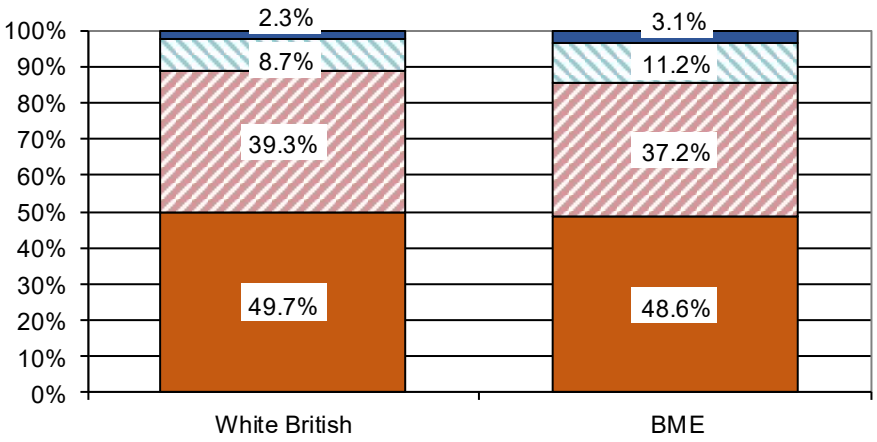
Opinion by housing tenure



Opinion by employment status



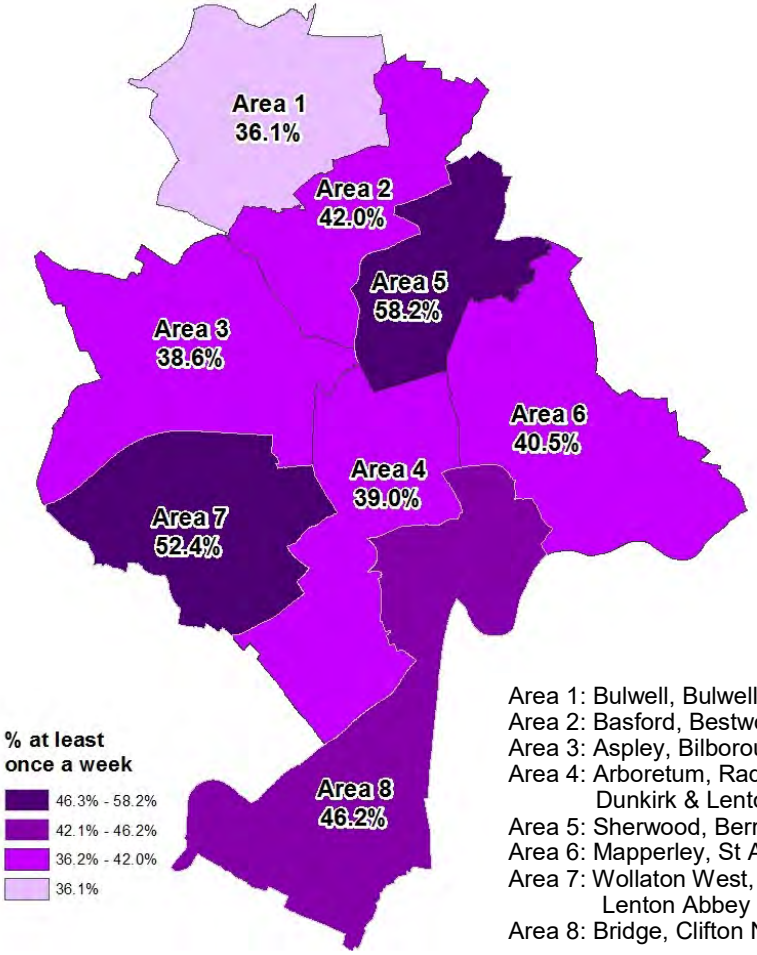
Opinion by ethnicity



25: Visiting parks and open spaces

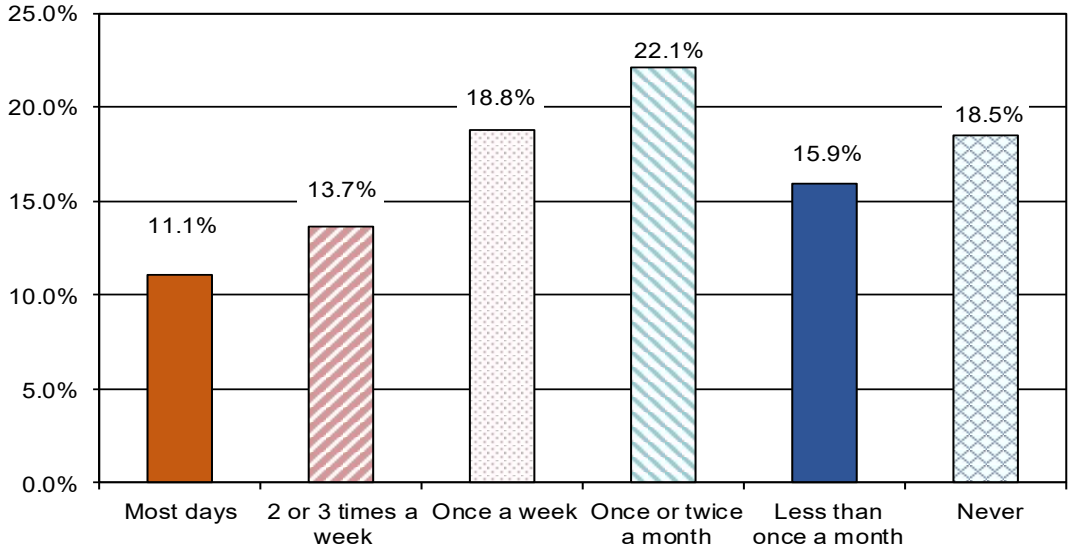
Headline: 43% visited a park or open space at least once a week

Percentage of respondents who used/ visited a park or open space at least once a week



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Used/ visited a park or open space

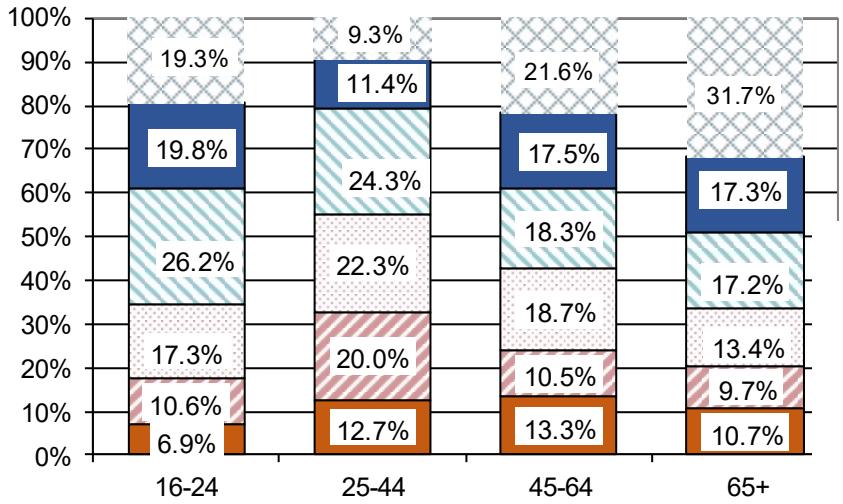


Based on 1,997 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

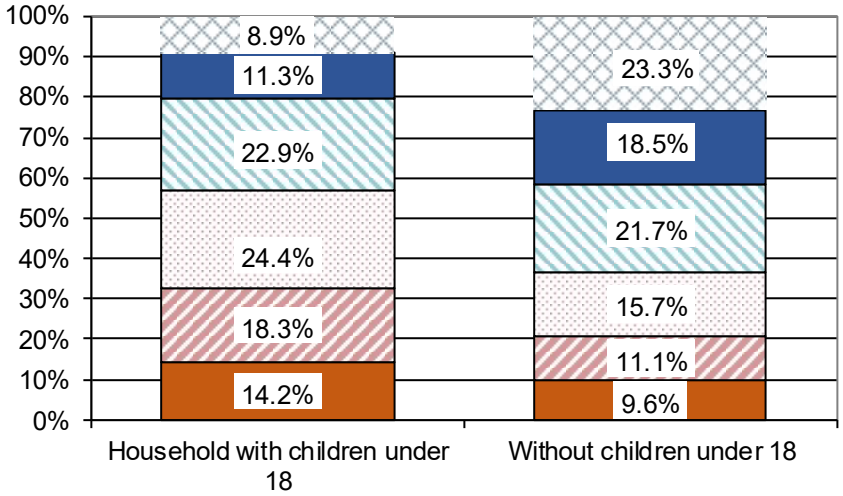
Key Points

- More than half of the respondents in Areas 5 and 7 visit a park or open space at least once a week.
- Households with children and people aged 25 to 44 were the most likely groups to use a park at least once a week.
- More than 30% of both people with a disability or long term illness and people aged over 65 never use parks or open spaces.

Opinion by age



Opinion by children in household



Never

Less than once a month

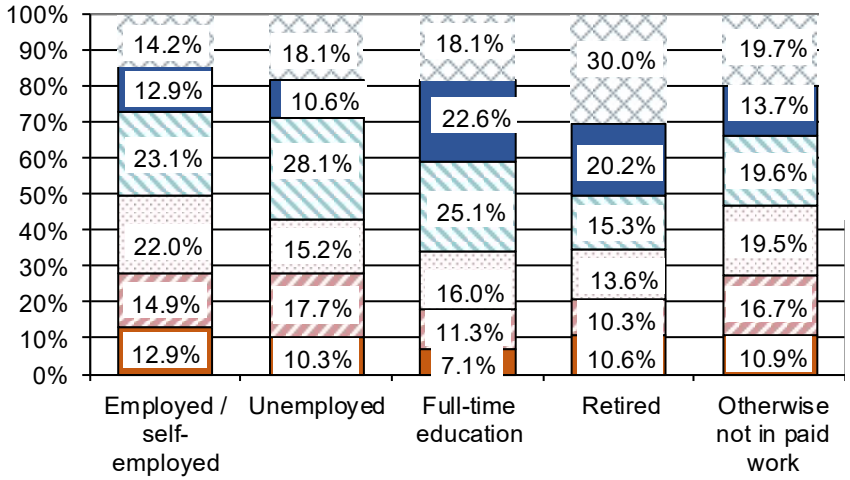
Once or twice a month

Once a week

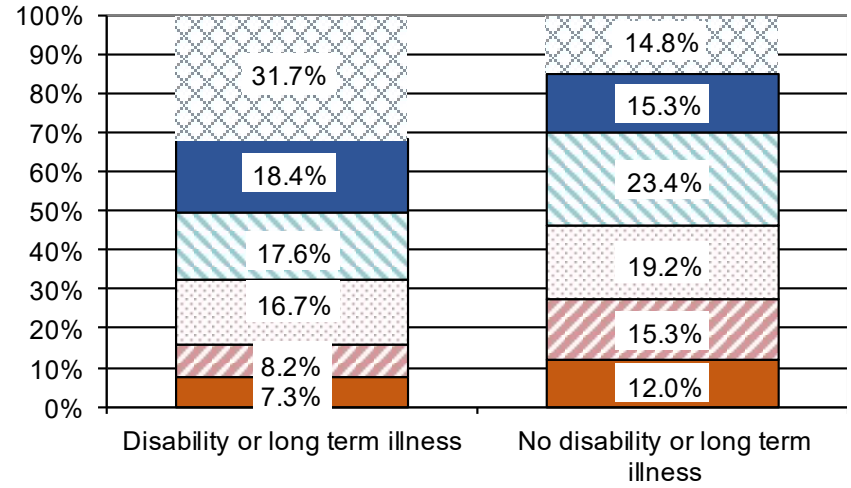
2 or 3 times a week

Most days

Opinion by employment status



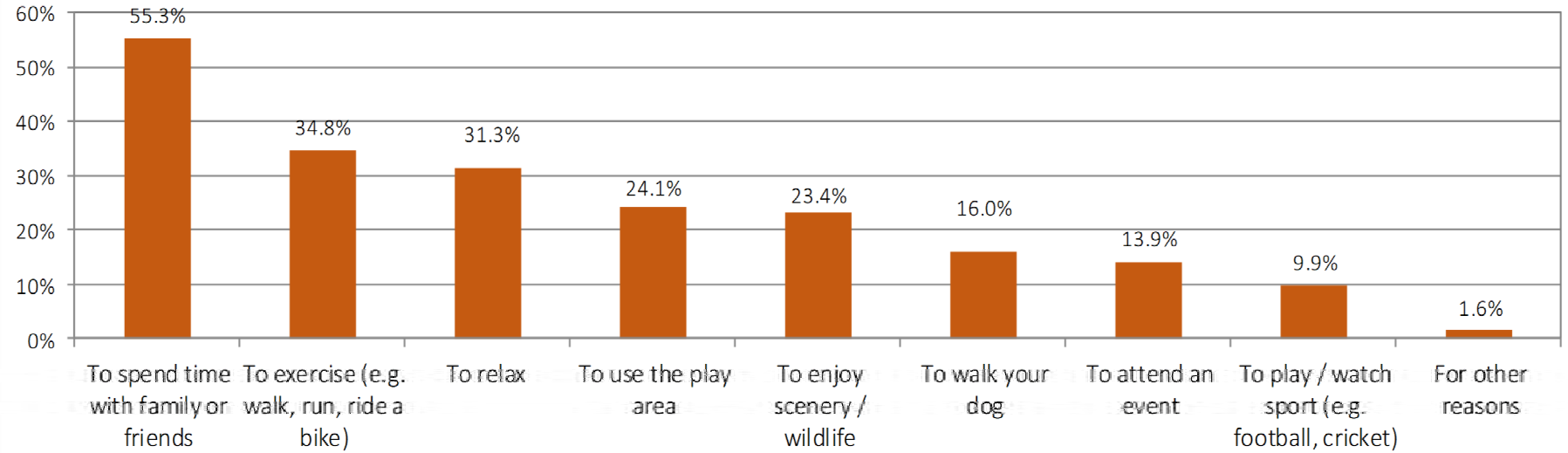
Opinion by disability or long term illness



26: Reasons why people visit parks and open spaces

Headline: 57% use parks and open spaces to spend time with friends and family

Reasons given by respondents as to why they visit or use parks or open spaces.



Reasons given by respondents as to why they visit or use parks or open spaces by area

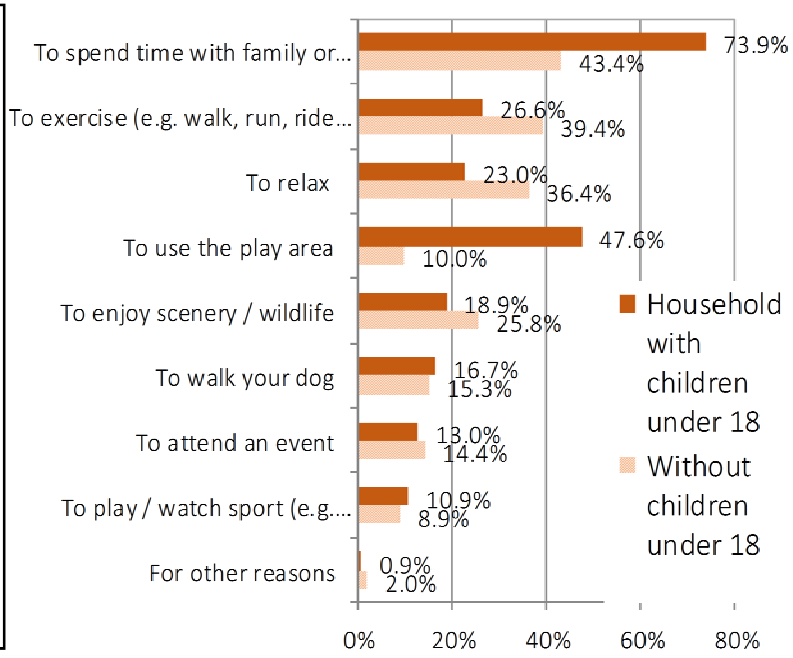
	To spend time with family or friends	To exercise (e.g. walk, run, ride a bike)	To relax	To use the play area	To enjoy scenery / wildlife	To walk your dog	To attend an event	To play / watch sport (e.g. football, cricket)	For other reasons
Area 1	55.1%	30.7%	17.3%	26.2%	17.7%	26.6%	12.2%	10.3%	0.0%
Area 2	56.0%	30.5%	19.9%	24.7%	21.0%	20.2%	9.7%	6.9%	1.7%
Area 3	60.9%	27.4%	28.4%	40.2%	22.7%	17.8%	14.1%	7.5%	1.1%
Area 4	54.1%	36.0%	41.2%	12.0%	16.5%	4.3%	12.4%	13.2%	0.8%
Area 5	57.9%	36.1%	35.3%	31.2%	26.0%	12.6%	17.0%	9.8%	2.7%
Area 6	56.2%	32.8%	33.8%	26.7%	31.0%	18.7%	15.4%	10.7%	0.9%
Area 7	48.1%	49.7%	32.5%	22.0%	27.8%	17.3%	16.6%	7.3%	2.1%
Area 8	52.5%	37.1%	30.0%	16.0%	24.0%	19.6%	13.6%	10.8%	3.4%
TOTAL	55.3%	34.8%	31.3%	24.1%	23.4%	16.0%	13.9%	9.9%	1.6%
Ranking	Highest ranked	Rank 2 to 5							

Based on 1,625 respondents to this question. Figures do not total 100% as respondents could choose more than one option. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

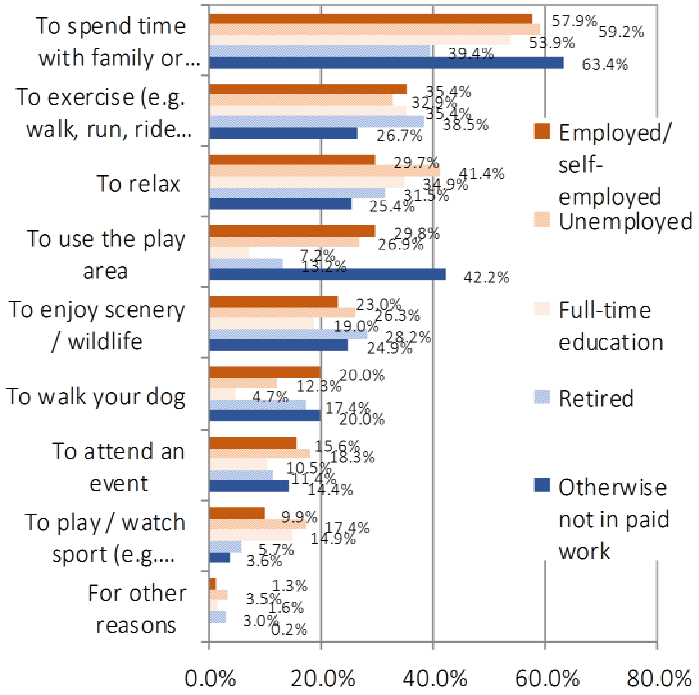
Key Points

- 55.3% of respondents use parks and open spaces to spend time with friends and family.
- This is the most popular reason in all Areas except Area 7, where exercising is the most popular reason. Exercising is the second most popular reason overall.
- Using play areas ranks highly for households with children, and people otherwise not in paid work.
- Home owners are most likely to use parks and open spaces to exercise.
- Unemployed people were the most likely to visit a park or open space to attend an event.

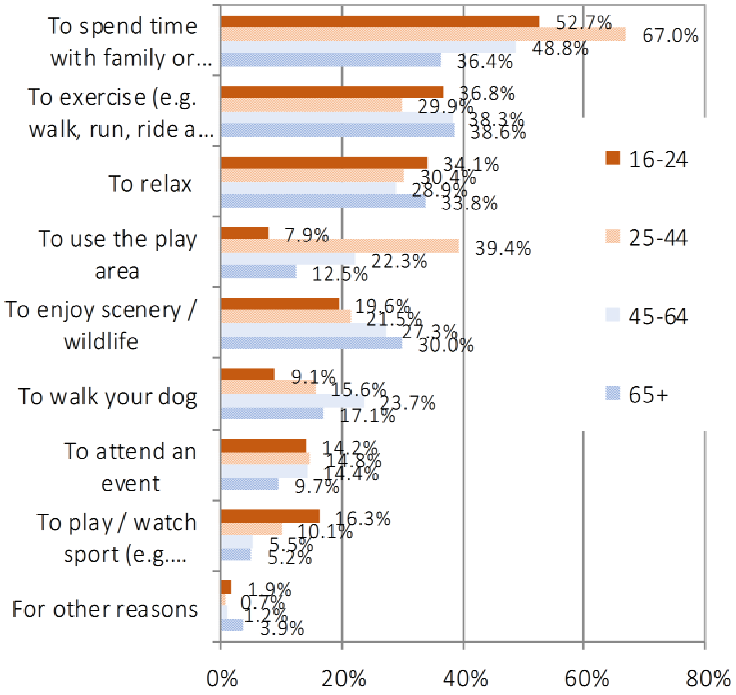
Reasons by households with children



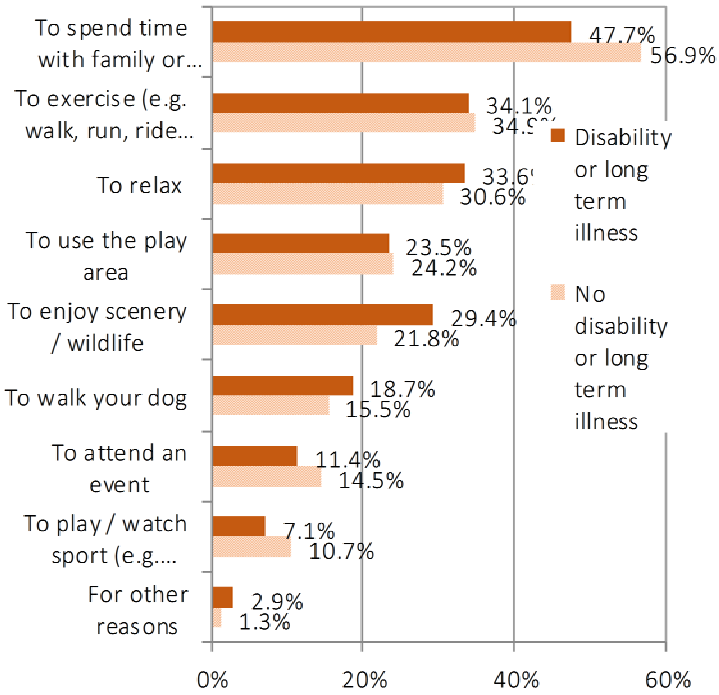
Reasons by employment status



Reasons by age



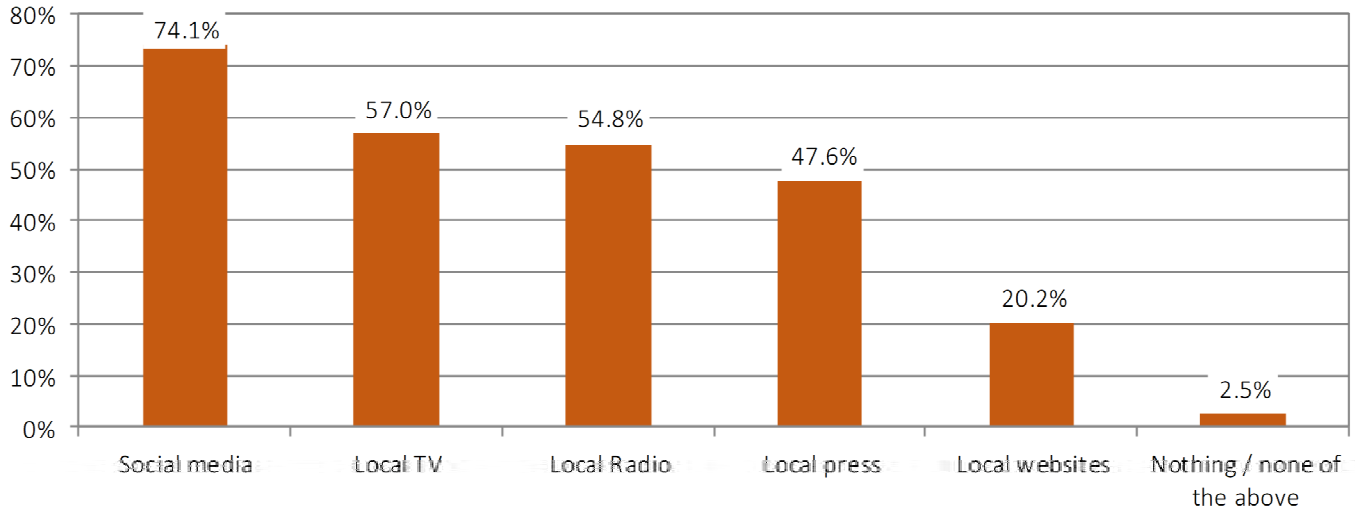
Reasons by disability or long term illness



27: Media that people regularly view or listen to

Headline: 74% use social media regularly

Percentage of respondents who watch, read, listen to or visit the following media.



Percentage of respondents who watch, read, listen to or visit the following media by area

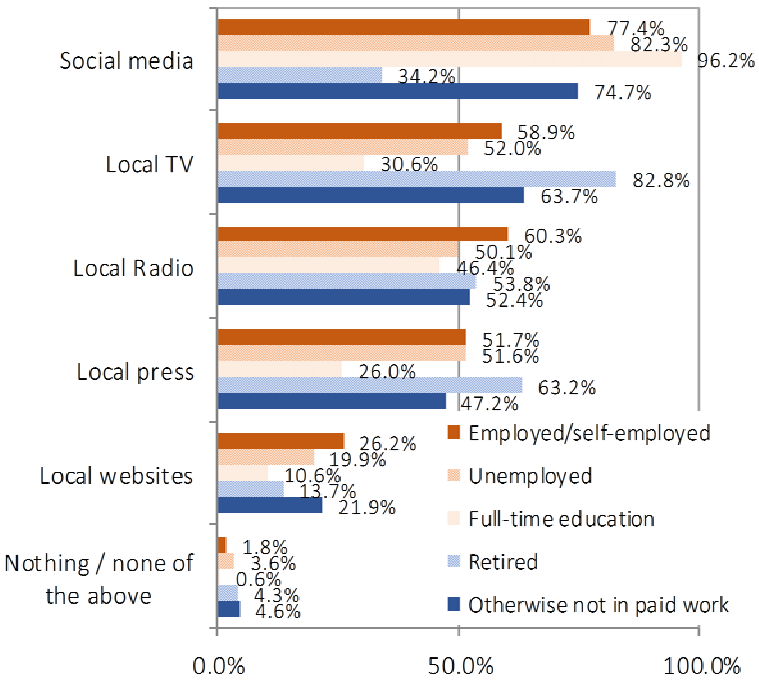
	Social media	Local TV	Local Radio	Local press	Local websites	Nothing / none of the above
Area 1	66.4%	68.6%	65.7%	50.2%	21.1%	2.2%
Area 2	70.0%	63.9%	58.5%	47.0%	16.8%	2.0%
Area 3	69.0%	61.8%	63.2%	46.3%	17.2%	3.4%
Area 4	88.0%	40.9%	49.0%	31.3%	15.7%	1.6%
Area 5	71.1%	62.7%	55.3%	59.8%	21.3%	2.0%
Area 6	72.4%	60.9%	47.4%	54.9%	28.7%	4.9%
Area 7	75.1%	50.3%	48.9%	48.2%	16.7%	0.4%
Area 8	72.9%	55.0%	56.7%	49.2%	20.9%	2.1%
TOTAL	74.1%	57.0%	54.8%	47.6%	20.2%	2.5%
Ranking	Highest ranked	Rank 2 to 5				

Based on 1,996 respondents to this question. Figures do not total 100% as respondents could choose more than one option. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

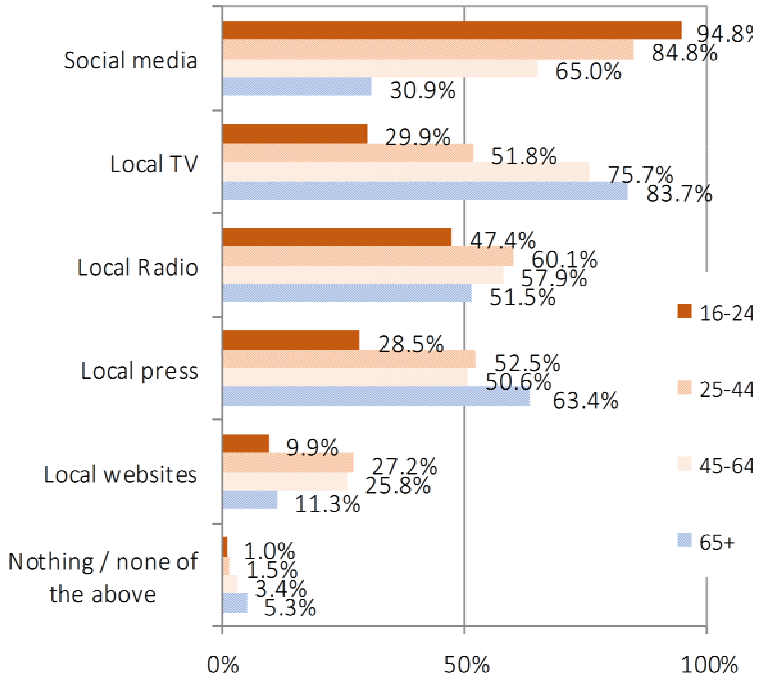
Key Points

- 74.1% of respondents use Social Media with Facebook (55.4%) and YouTube (47.1%) being the most popular.
- Local TV is the second most popular option overall although it has fallen to 57% compared to nearly 69% in 2016.
- There is a strong age divide, with the 16-24 and 25-44 age groups heavily favouring Social Media and picking local Radio before local TV. The 45-64 and over 65 age groups are most likely to view local TV. Also, people with a disability or long term illness are less likely to use Social Media than people without a disability.
- Those aged 65+ are most likely to read the local press (63.4%) and people aged 25 to 44 are most likely to visit local websites (27.2%).

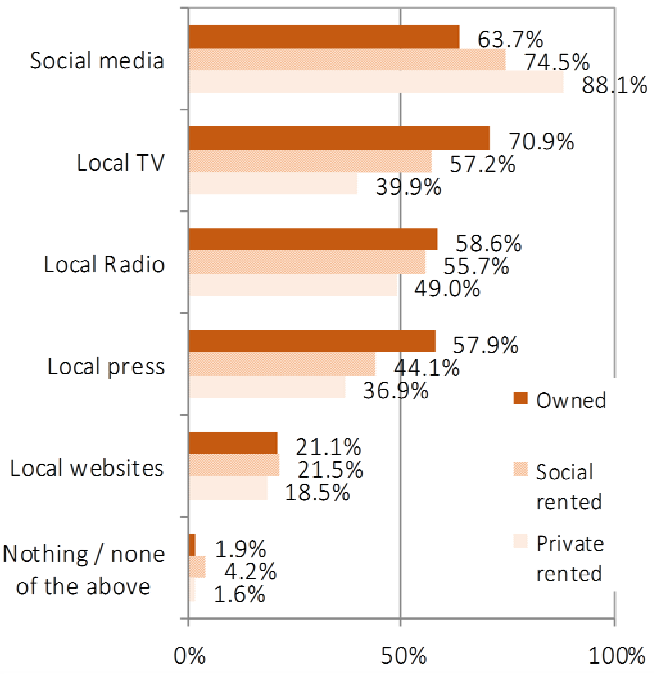
Awareness by employment status



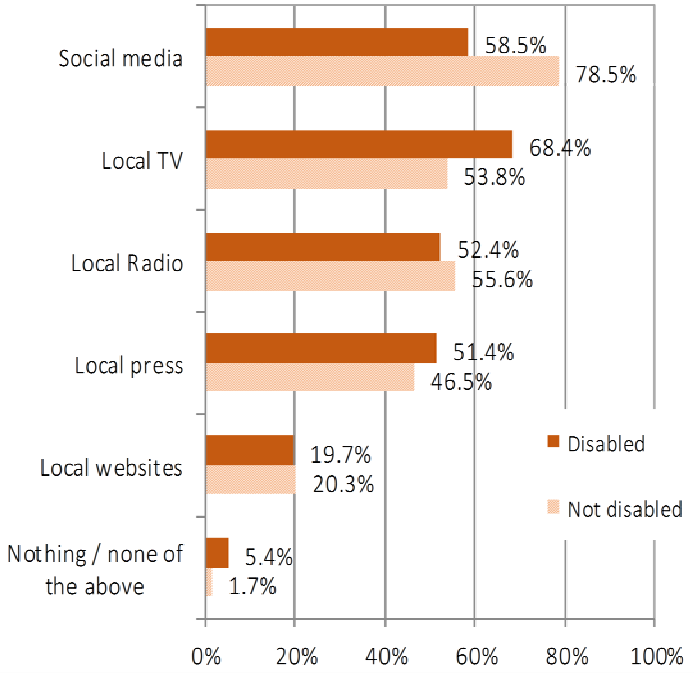
Awareness by age



Awareness by housing tenure



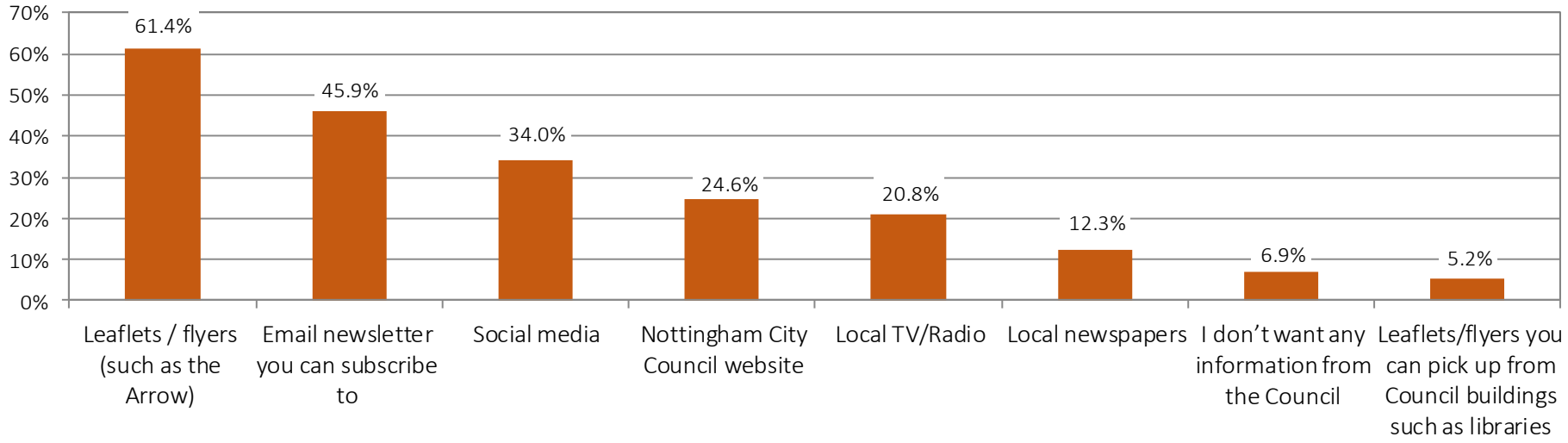
Awareness by disability or long term illness



28: Preferences for receiving information from the Council

Headline: 61% prefer to receive leaflets or flyers such as the Arrow

Method by which respondents prefer to receive Council information .



Method by which respondents prefer to receive Council information by area

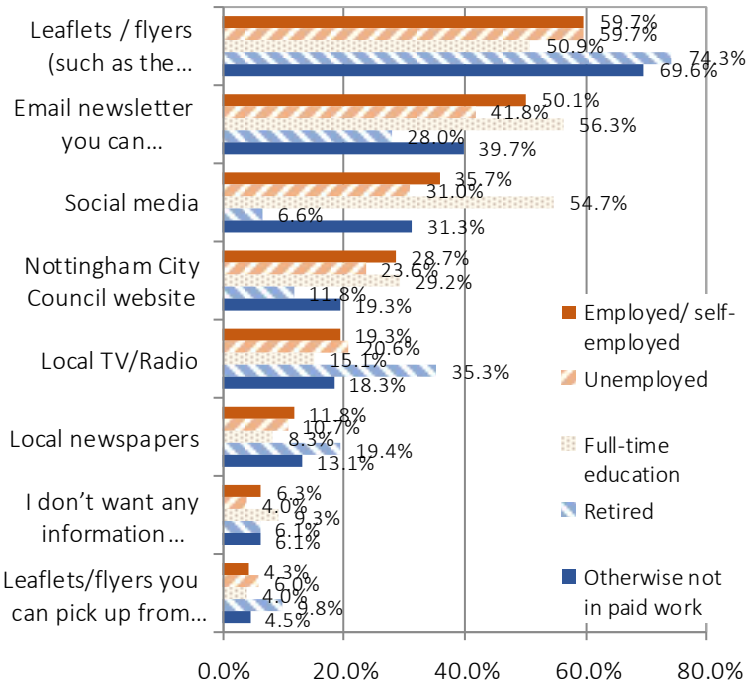
	Leaflets / flyers (such as the Arrow)	Email newsletter you can subscribe to	Social media	Nottingham City Council website	Local TV/ Radio	Local newspapers	I don't want any information from the Council	Leaflets/flyers you can pick up from Council buildings
Area 1	1	2	3	5	4	6	8	7
Area 2	1	2	3	5	4	6	7	8
Area 3	1	2	3	5	4	7	6	8
Area 4	1	2	3	4	5	6	8	7
Area 5	1	2	3	4	5	6	8	7
Area 6	1	2	3	4	5	6	7	8
Area 7	2	1	3	4	5	6	7	8
Area 8	1	2	3	4	5	6	7	8
TOTAL	1	2	3	4	5	6	7	8
Ranking	Highest ranked	Rank 2 to 5						

Based on 1,981 respondents to this question. Figures do not total 100% as respondents could choose more than one option. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

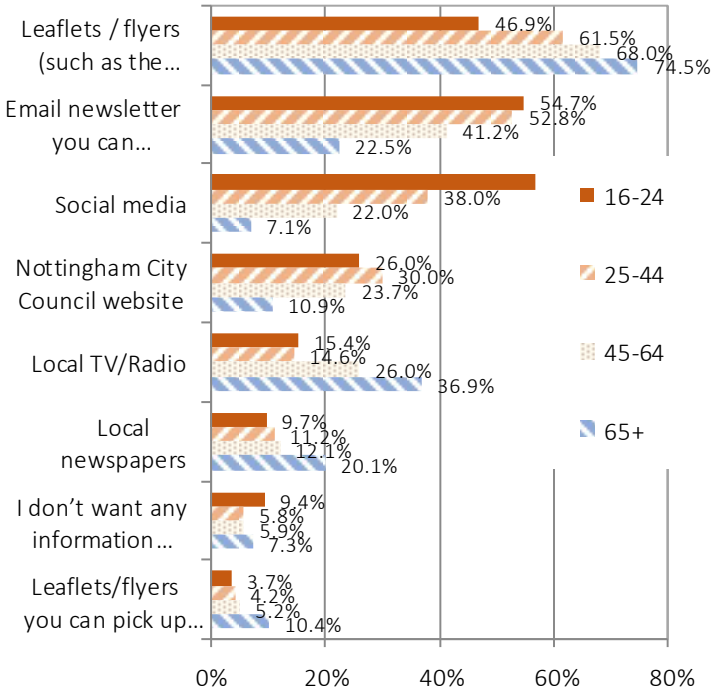
Key Points

- 61.4% of respondents prefer to receive delivered leaflets or flyers to provide information from the Council. This was the preferred option for almost all areas and age groups except people in Area 7 who preferred an email newsletter and people aged 16-24 who preferred social media or an email newsletter.
- Preferences varied strongly between age groups. The over 65s strongly prefer delivered leaflets and local TV/radio and have little access to social media. Younger groups favour social media and email, although delivered leaflets remain the most popular option for all but the 16-24 age group.
- People with a long term illness or disability also prefer to get information from local TV and radio and, after retired people, are the least likely to use social media.
- People aged 25-44 and people in full time education are more likely to use the City Council website than other groups. The groups least likely to use the website are the over 65s.

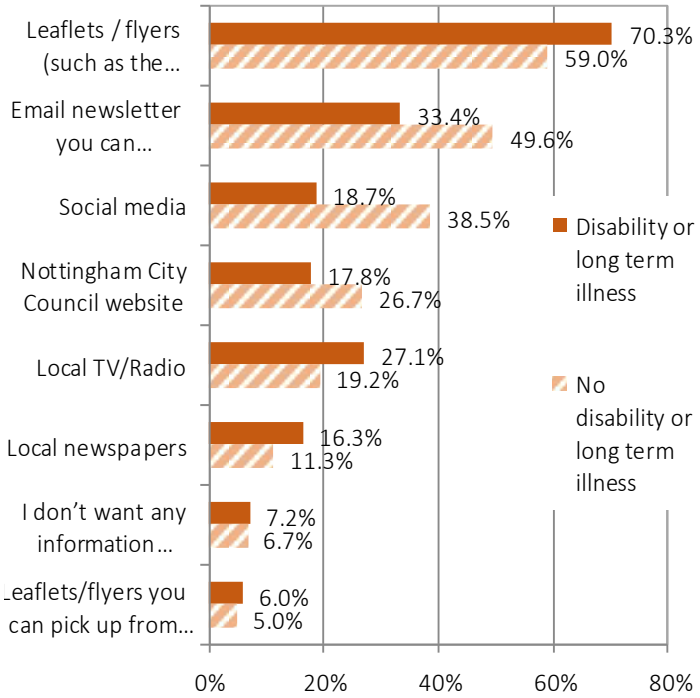
Preference by employment status



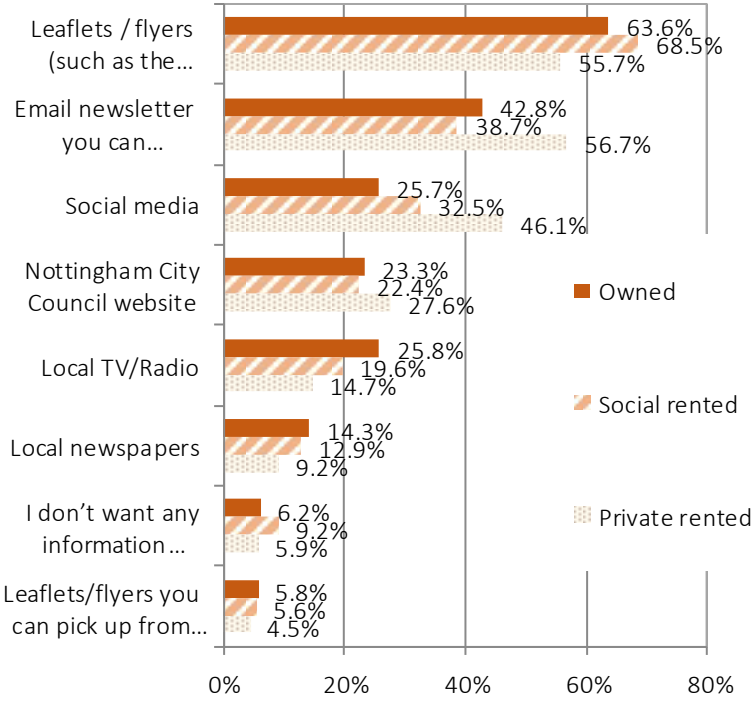
Preference by age



Preference by disability or long term illness



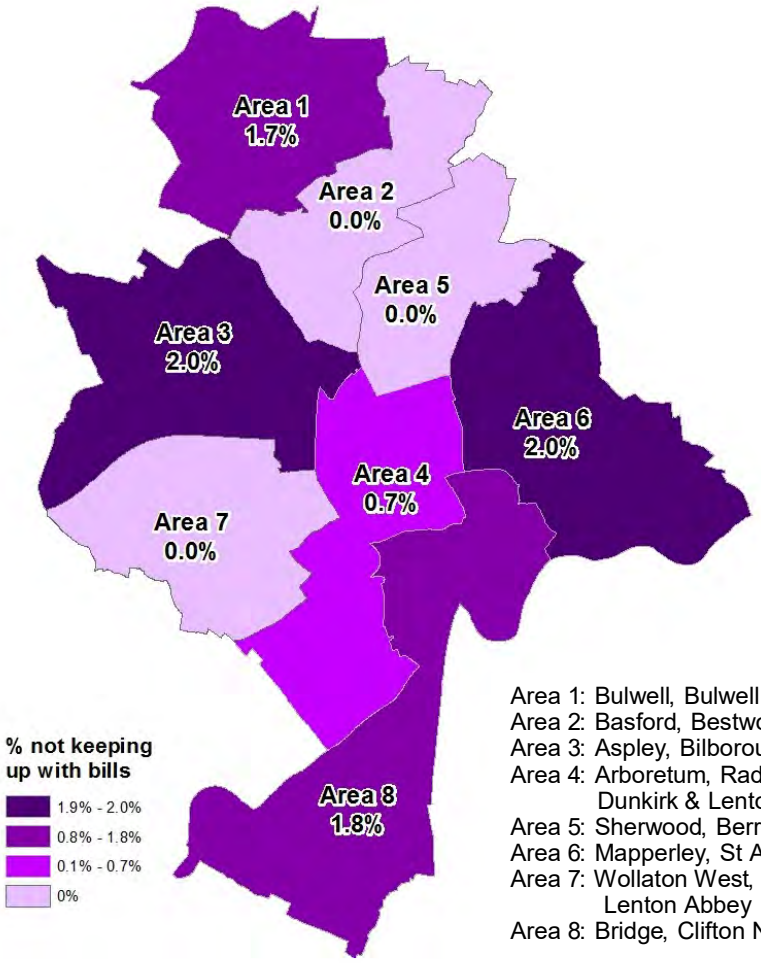
Preference by housing tenure



29: Keeping up with bills

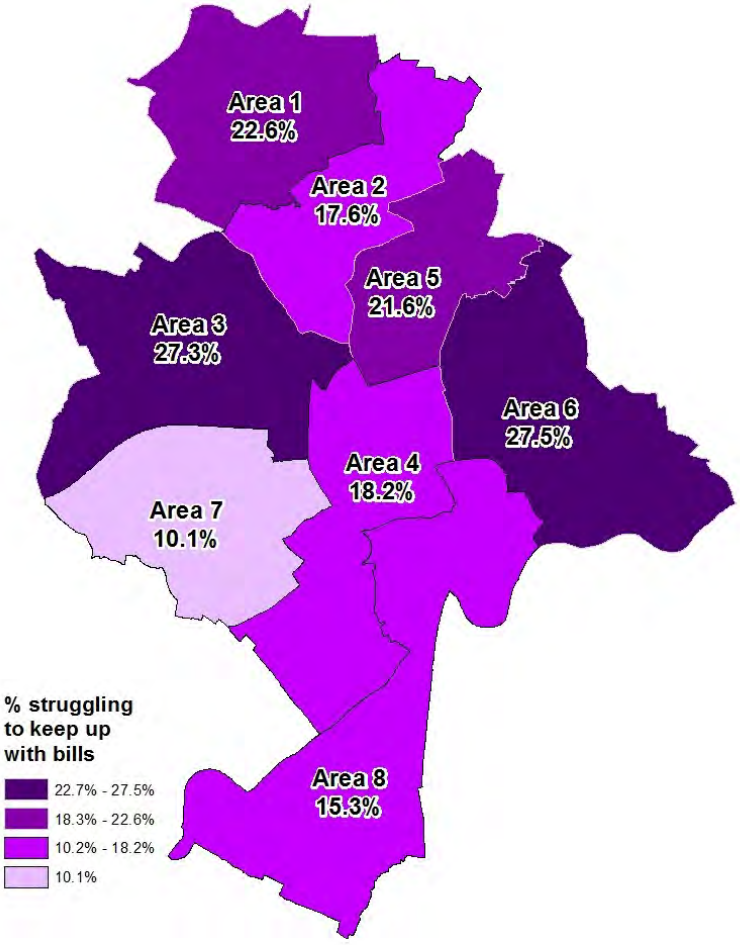
Headline: 22% struggling or not keeping up with bills

Percentage of respondents who have fallen behind with some or many bills



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Percentage of respondents who struggle to keep up with bills constantly or from time to time

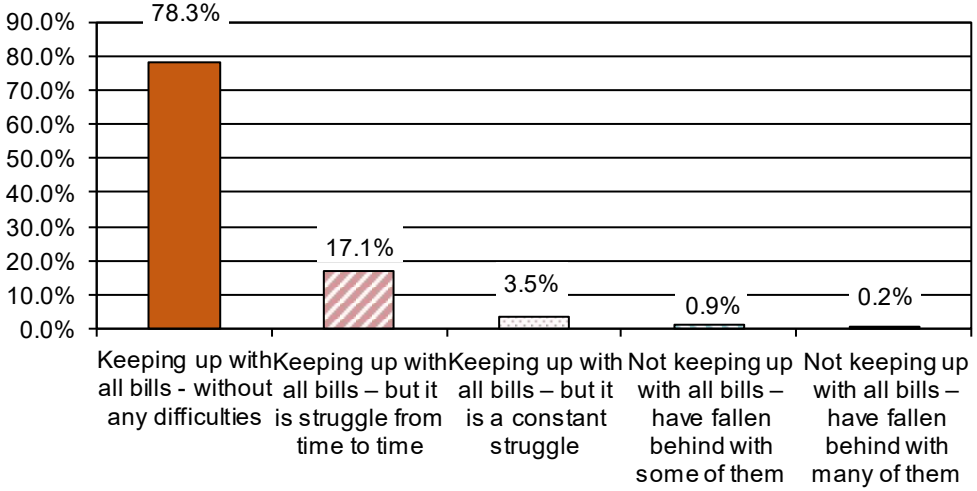


Based on 1,972 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

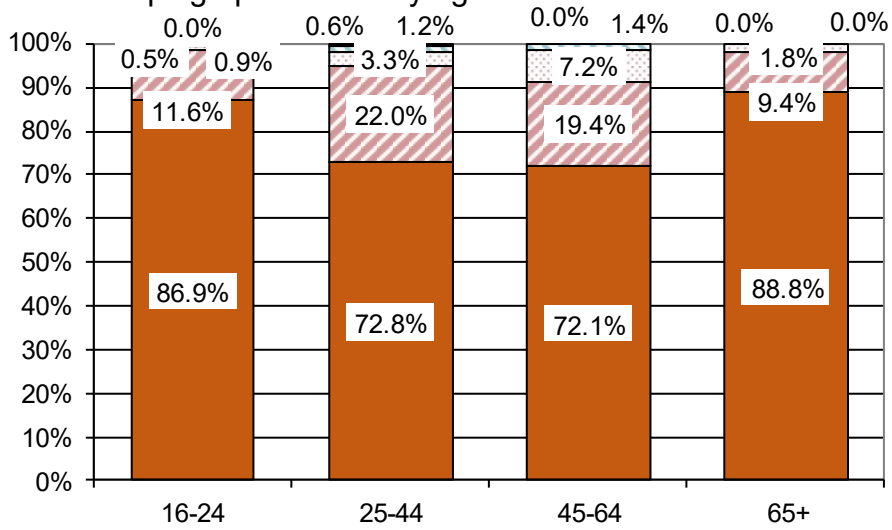
Key Points

- The proportion of people struggling or not keeping up with bills has fallen in the last year but is still higher than in 2016.
- Nearly 30% of respondents in Areas 3 and 6 were either not keeping up or struggling with bills. Area 7 (10%) had the lowest proportions and in Areas 2,5 and 7, no respondents were failing to keep up with paying their bills.
- People who are unemployed or otherwise not in paid work are most likely to be struggling or not keeping up with bills. 4.8% of unemployed people have fallen behind with some or many bills, although this proportion has fallen in the last year.
- 22% of employed respondents are struggling or not keeping up with bills, again this is lower than in 2017. No retired respondents were unable to keep up with their bills.

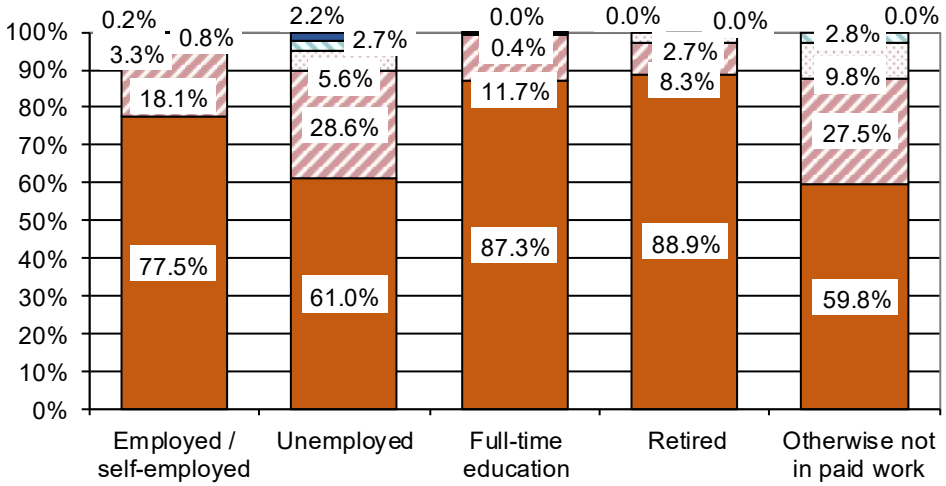
Keeping up with bills and credit commitments in the last year



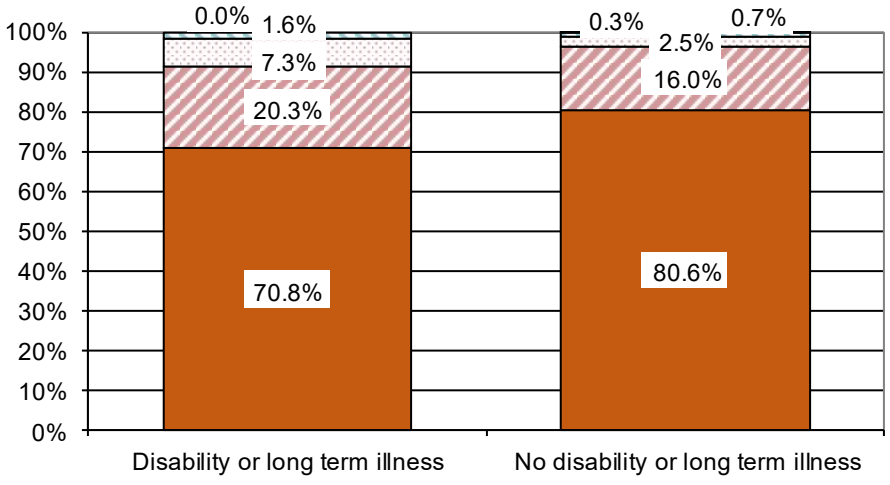
Keeping up with bills by age



Keeping up with bills by employment status



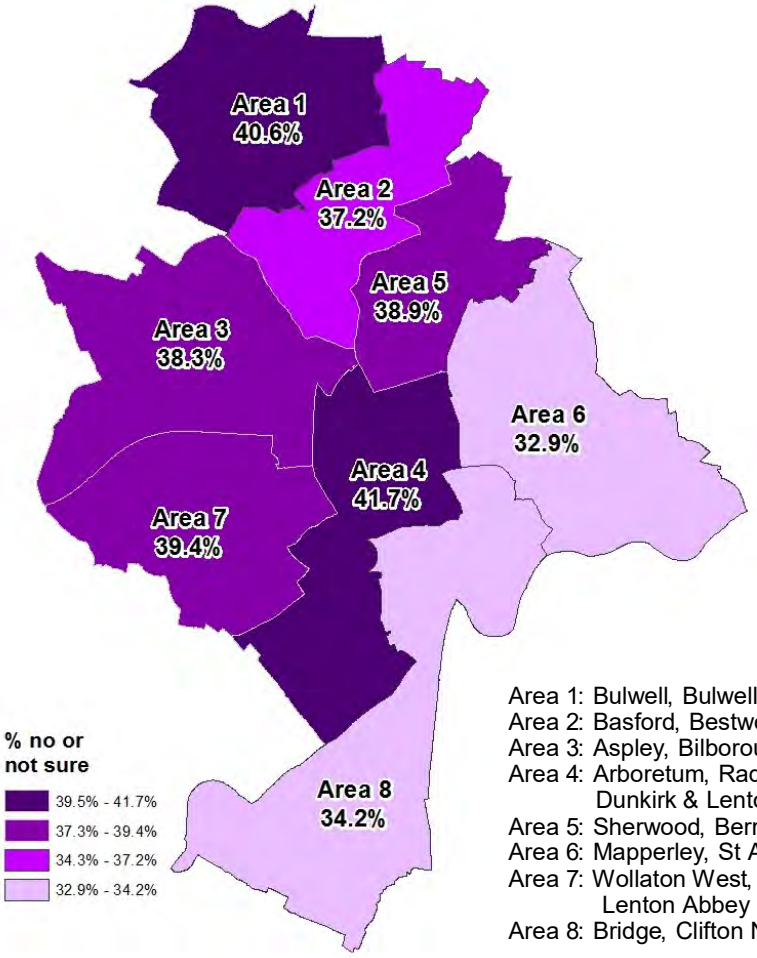
Keeping up with bills by disability or long term illness



30: Where to go for advice on financial hardship

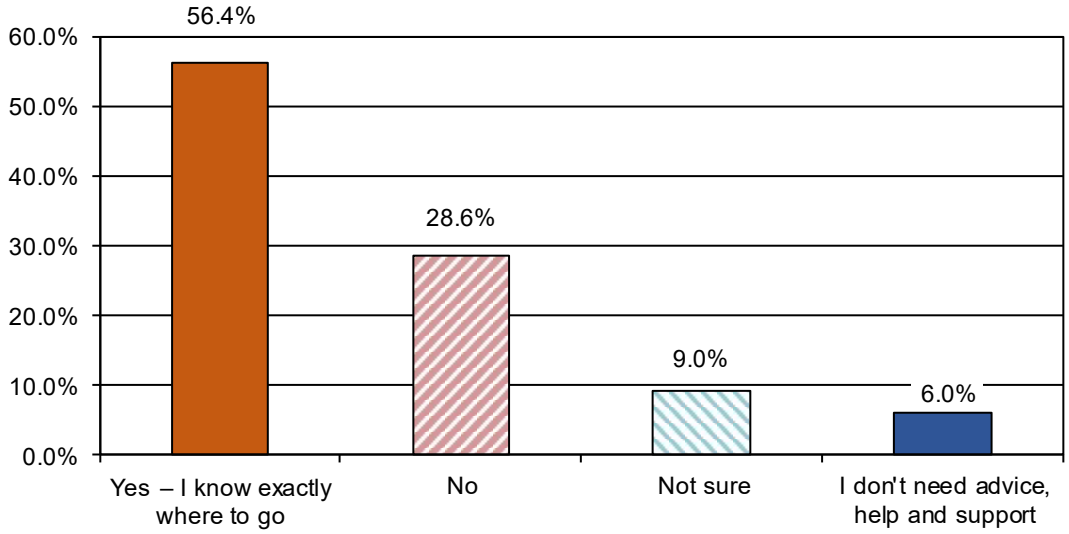
Headline: 38% do not know or are not sure where to go for advice, help and support if they are having difficulty paying bills

Percentage of respondents who did not know or were not sure where to go for advice, help and support



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Know where to go for advice, help and support

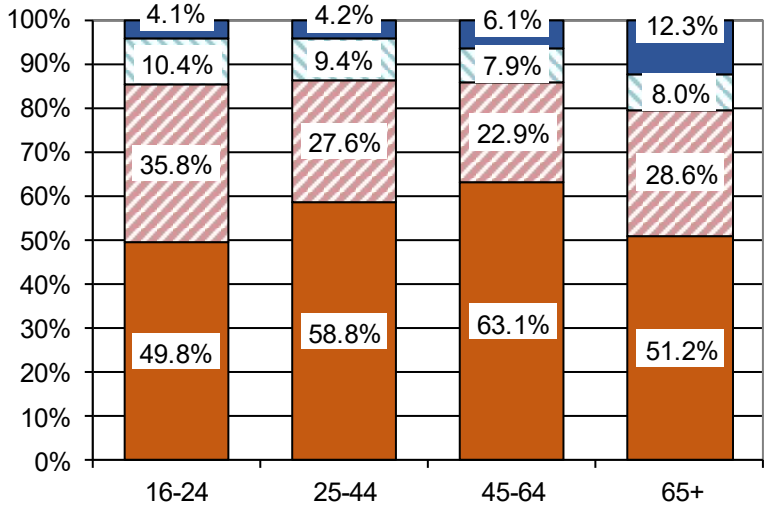


Based on 1,995 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

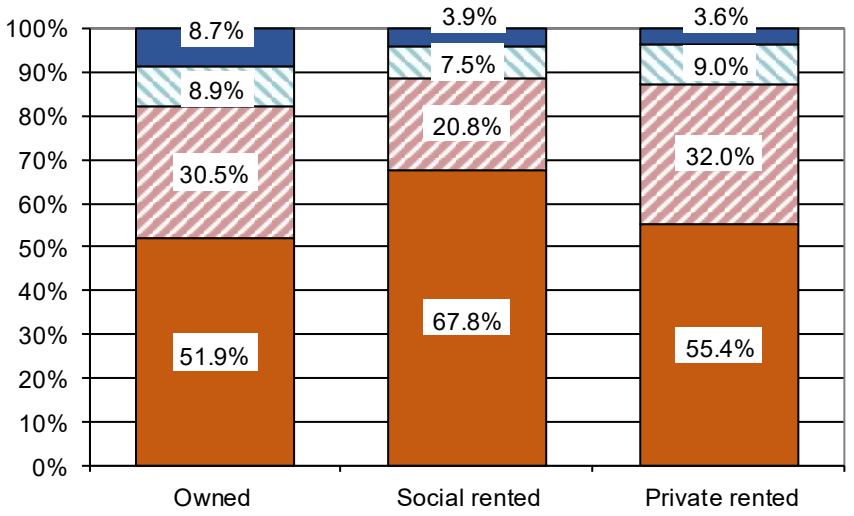
Key Points

- Areas 1 and 4 had the highest proportions of people who either did not know or were unsure where to access help, advice or support. In most areas, there have been large increases in this proportion of people since 2017.
- People in full time education were least likely to know where to access help, advice or support.
- People in social rented accommodation and those with a disability or long term illness were most likely to know where to access help, although even in these groups, nearly 30% did not know or were not sure.

Opinion by age



Opinion by tenure



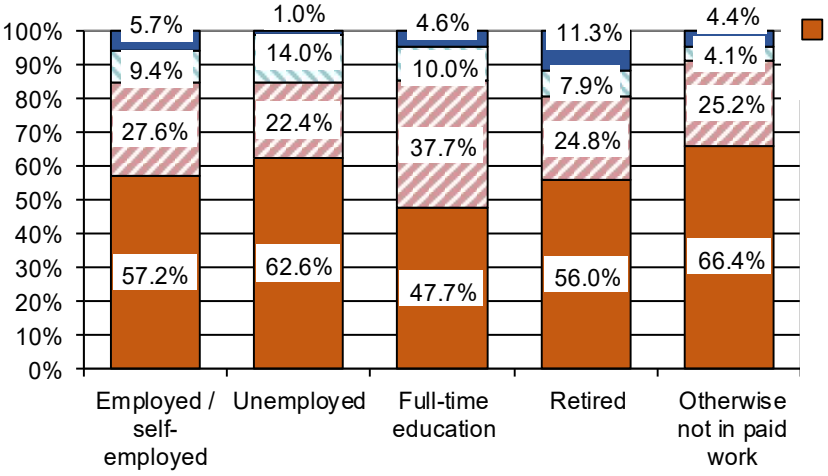
I don't need advice, help and support

Not sure

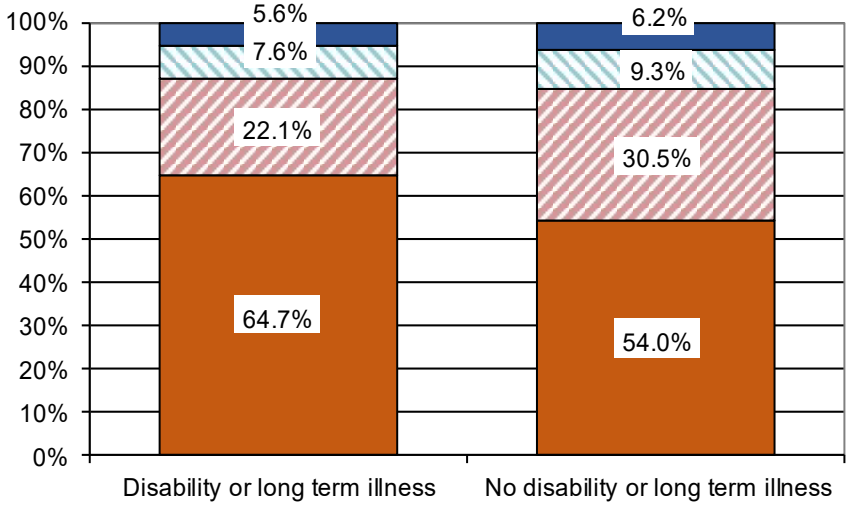
No

Yes – I know exactly where to go

Opinion by employment status



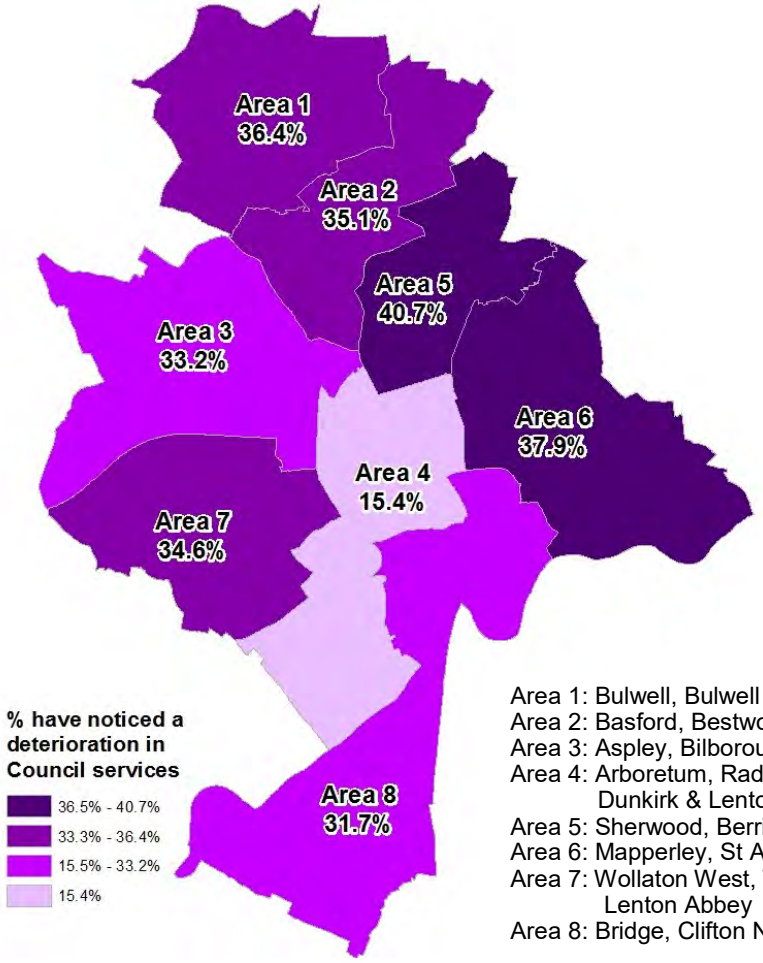
Opinion by disability or long term illness



31: Deterioration in services due to budget cuts

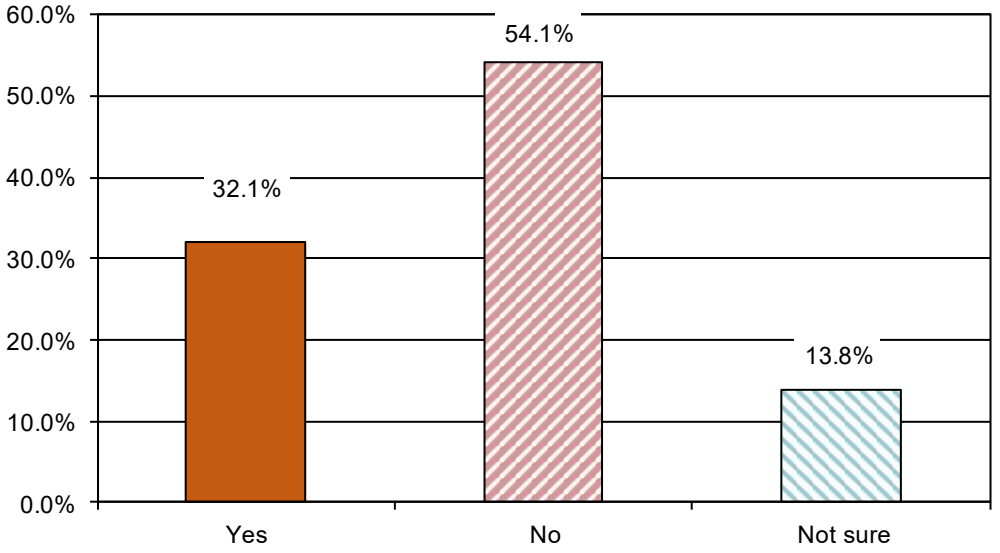
Headline: 32% have noticed a deterioration in Council services as a result of cuts to the Council's budget

Percentage of respondents have noticed a deterioration in Council services as a result of budget cuts



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Have you noticed a deterioration in Council services in the last five years as a result of cuts to the Council's budget?

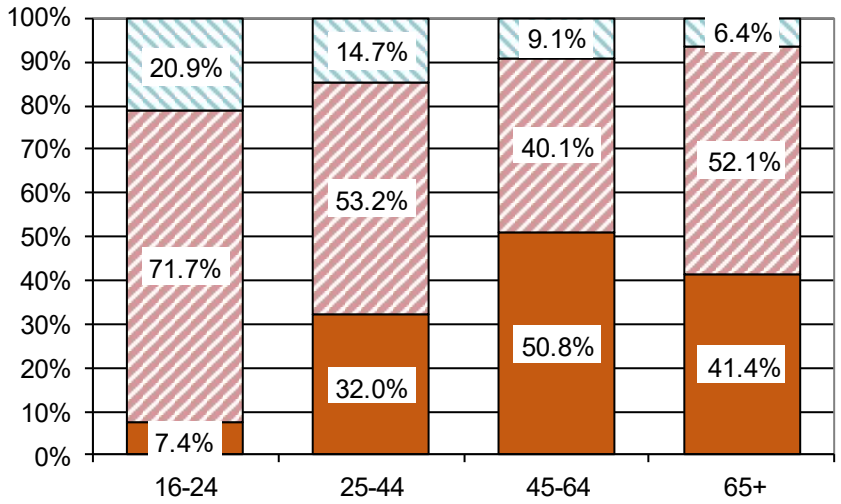


Based on 1,994 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

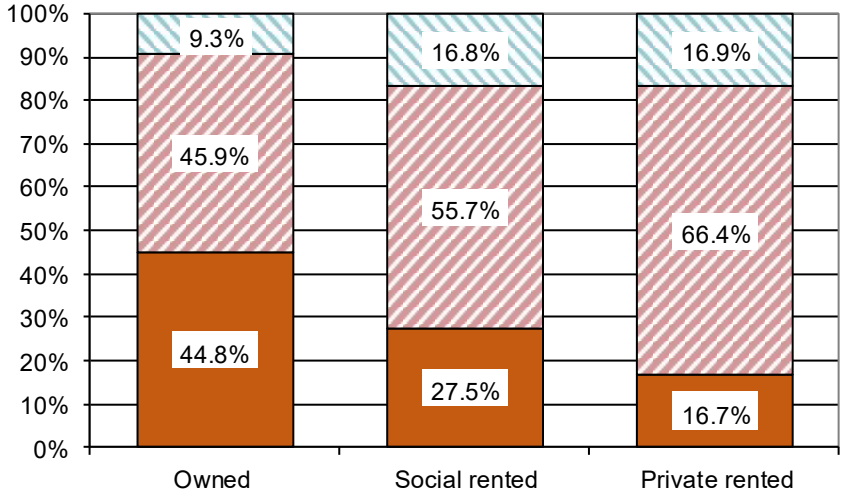
Key Points

- 32% of respondents have noticed a deterioration in Council services.
- More than half of people aged 45-64 have noticed a deterioration in Council services. Those in full time education are the least likely to have noticed.
- 45% of home owners have noticed a deterioration in service compared to just 27% of people in social rented accommodation.

Opinion by age



Opinion by housing tenure

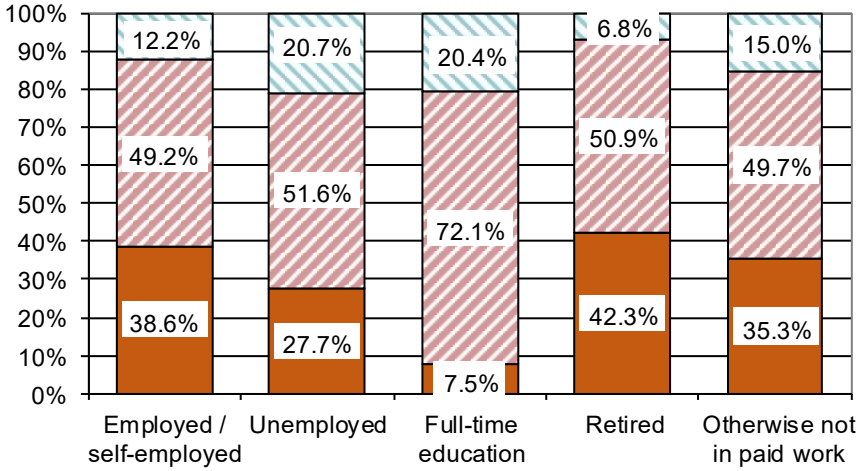


Not sure

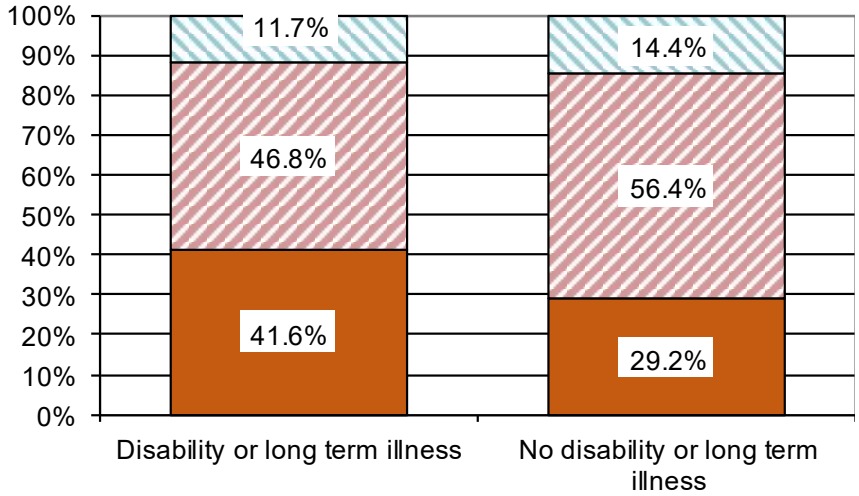
No

Yes

Opinion by employment status



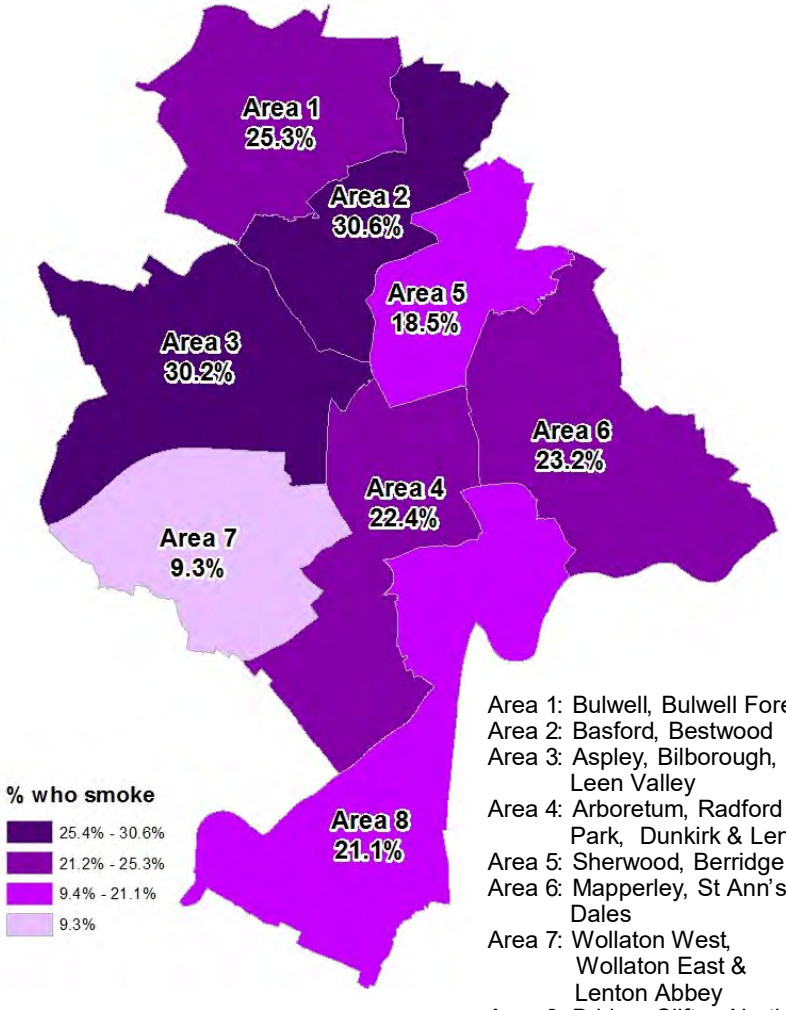
Opinion by disability or long term illness



32: Smoking

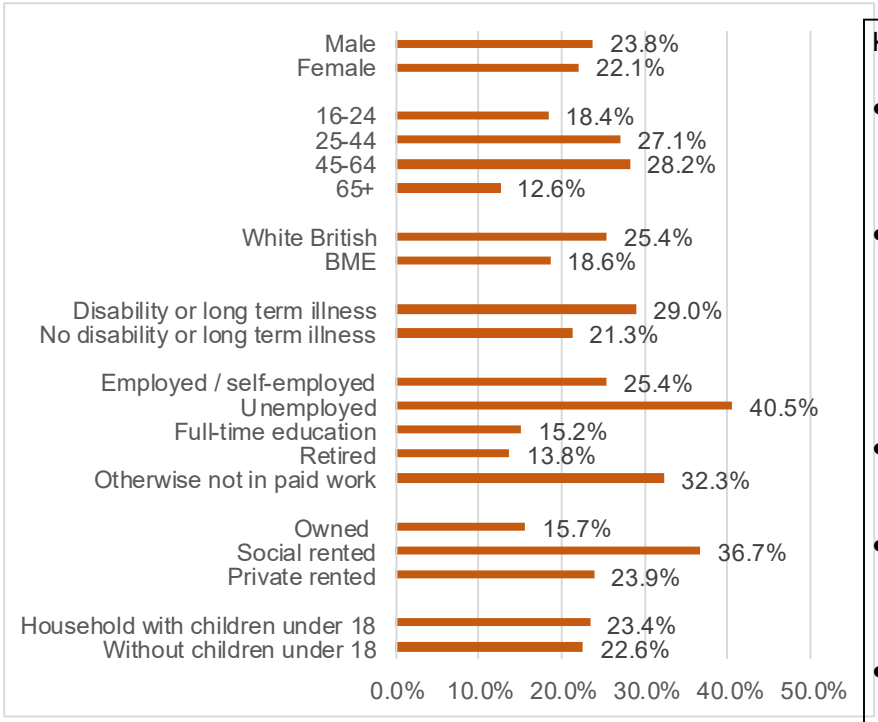
Headline: Smoking rate stays at 23%

Percentage of respondents who smoke.

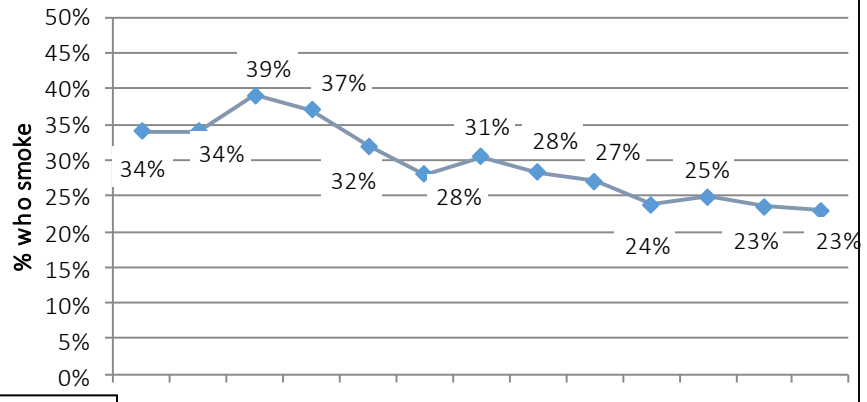


Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Smokers by demographic group



City Change over time (percentage who smoke)

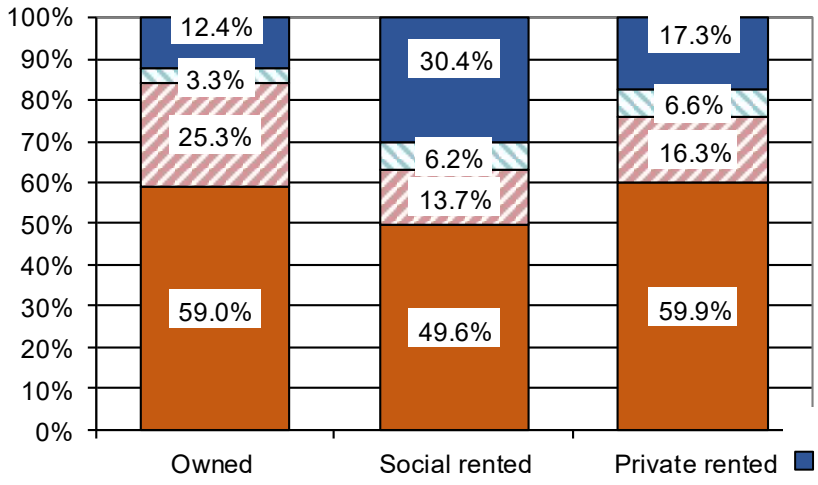


Key Points

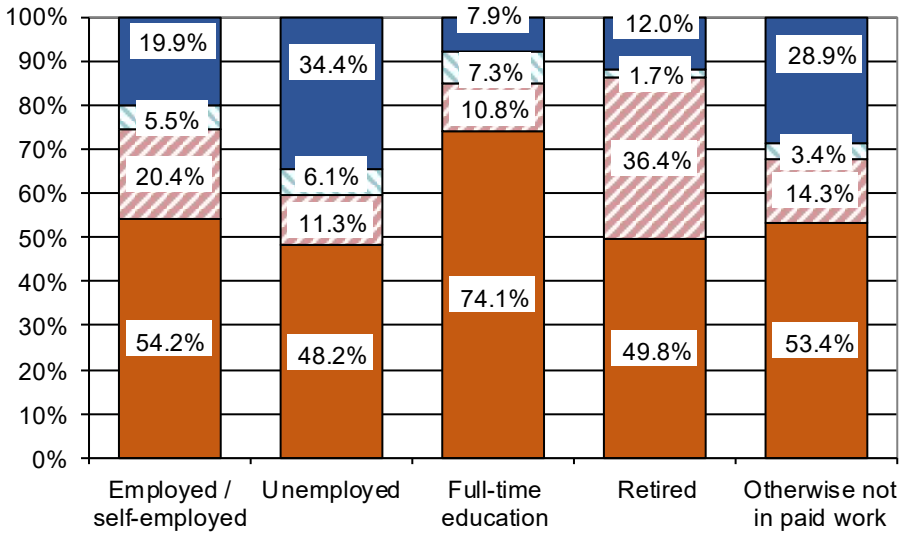
- The proportion of smokers is broadly unchanged since 2015.
- In England, 15.1% of people smoke. This increases to 15.7% in the East Midlands (2017 Annual Population Survey).
- The same survey gives a Nottingham rate of 19.4%
- Areas 2 and 3 have the highest proportion of smokers.
- Unemployed people are most likely to smoke (40.5%).
- More than 35% of people who live in social rented accommodation smoke.
- The over 65s and people in full time education are the least likely groups to smoke.
- White British people are more likely to smoke than those from BME groups.

Based on 1,978 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

Smoking behaviour by housing tenure



Smoking behaviour by employment status



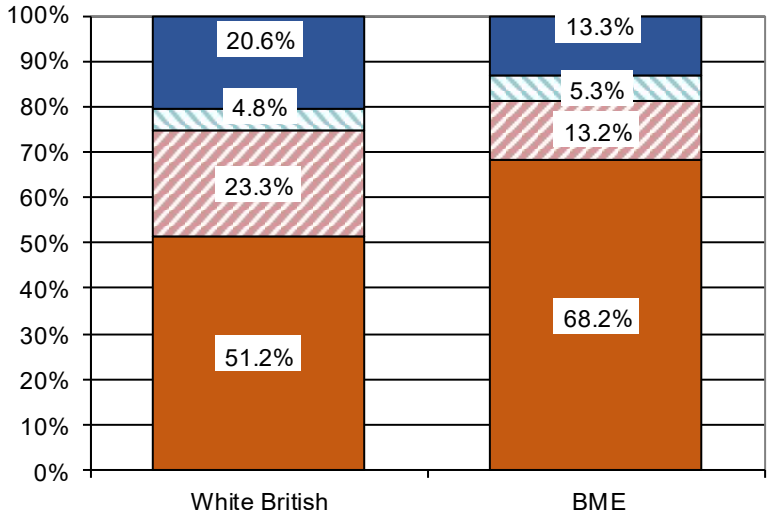
I smoke every day

I smoke but I don't smoke every day

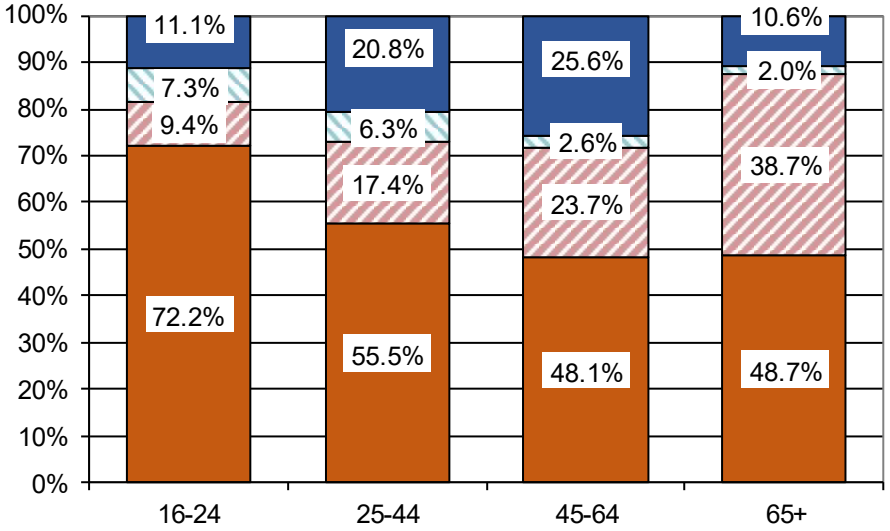
I used to smoke but I have given up now

I have never smoked

Smoking behaviour by ethnic group



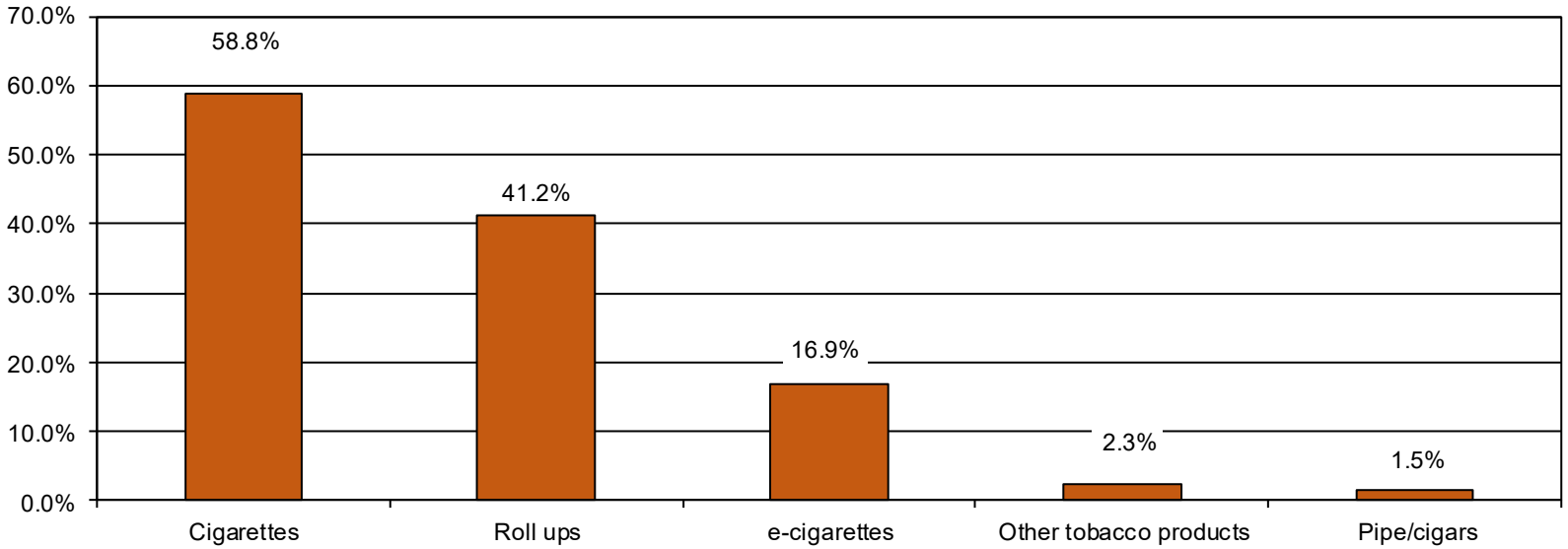
Smoking behaviour by age



33: What do people smoke

Headline: 58.8% of smokers, smoke cigarettes

Percentage of respondents who smoke different substances



Smoking substances by locality

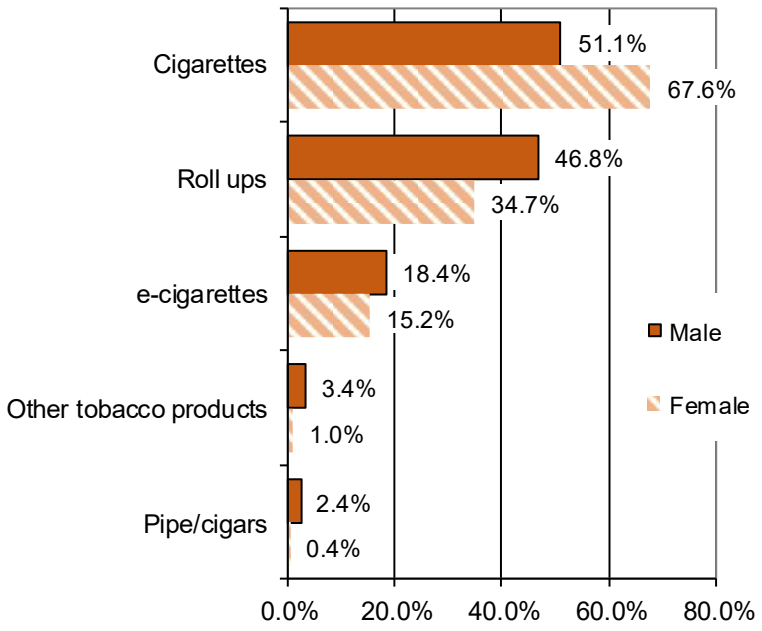
	Cigarettes	Roll-ups	E-cigarettes	Other tobacco products	Pipe or Cigars
North (Areas 1, 2, 3)	58.8%	37.9%	17.4%	2.3%	2.1%
Central (Areas 4, 5, 7)	54.9%	48.3%	12.8%	3.2%	1.1%
South (Areas 6, 8)	62.4%	38.1%	20.2%	1.5%	1.2%
City Total	**58.8%**	**41.2%**	**16.9%**	**2.3%**	**1.5%**

Based on 534 respondents to this question and includes 87 respondents who used to smoke but no longer do and 3 who smoke e-cigarettes but answered “don’t know” . Figures do not total 100% as respondents could choose more than one option. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

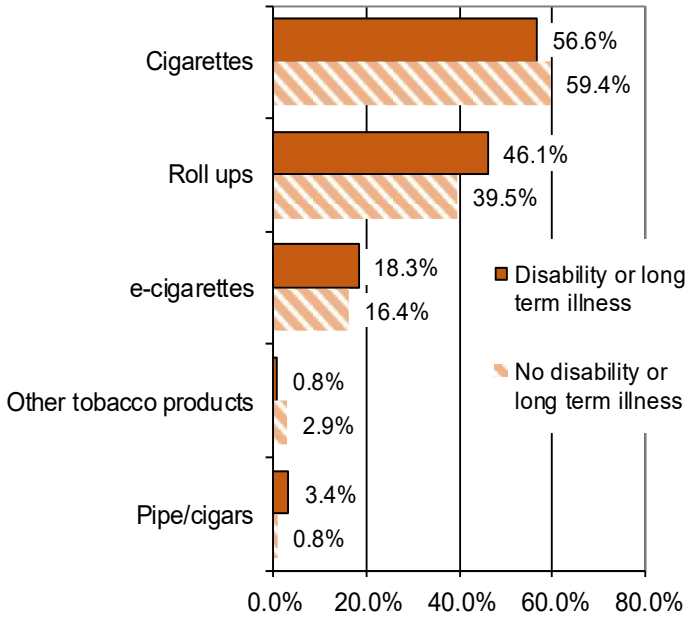
Key Points

- In all localities smokers are most likely to use cigarettes (58.8%) followed by roll-ups (41.2%) and e-cigarettes (16.9%).
- There was an increase in all three categories in the last year.
- Women and BME groups are most likely to smoke cigarettes.
- People aged 16-24 are most likely to smoke roll-ups.
- E-cigarette use is highest amongst BME groups and people aged 25-44.
- Around a third of e-cigarette users described themselves as having quit smoking and are not included as smokers in dashboard 32.
- Around half of e-cigarette users smoke other tobacco products as well.

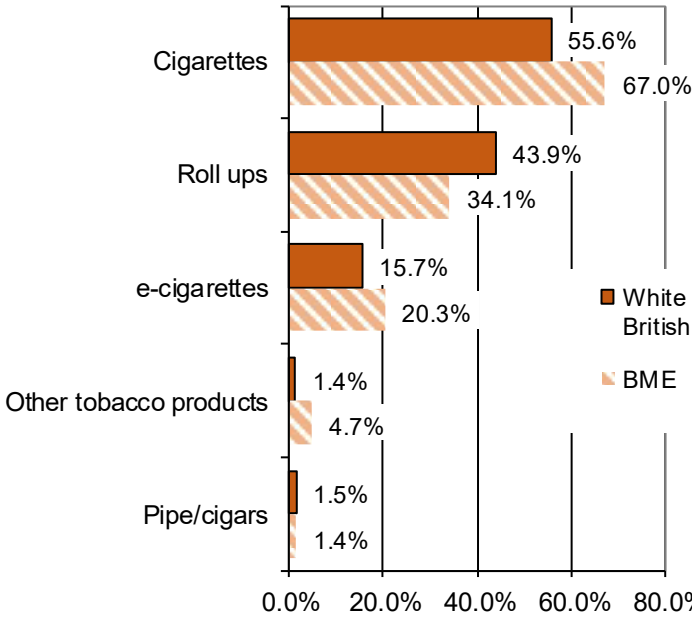
Substances by gender



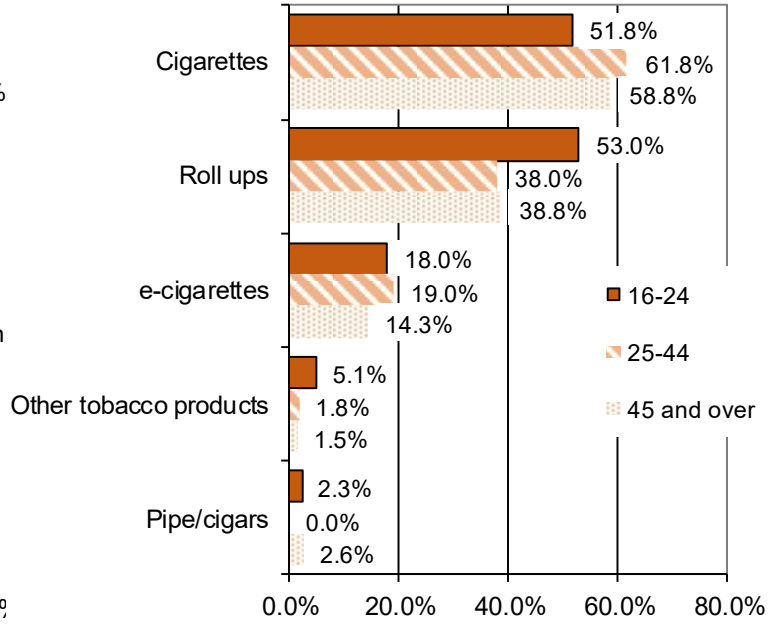
Substances by disability or long term illness



Substances by ethnicity



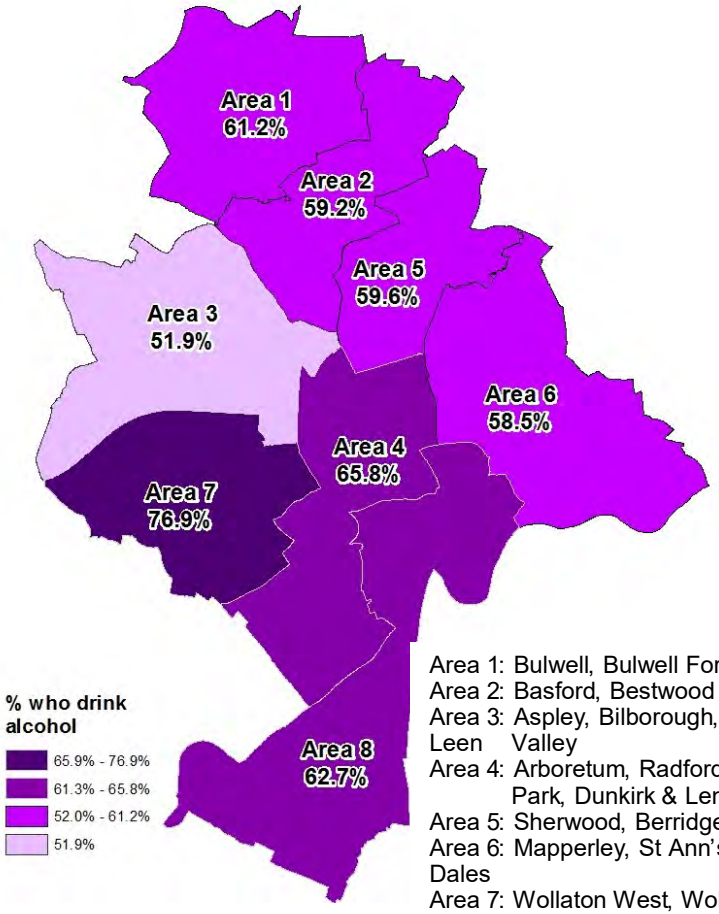
Substances by age



34: Alcohol Drinking

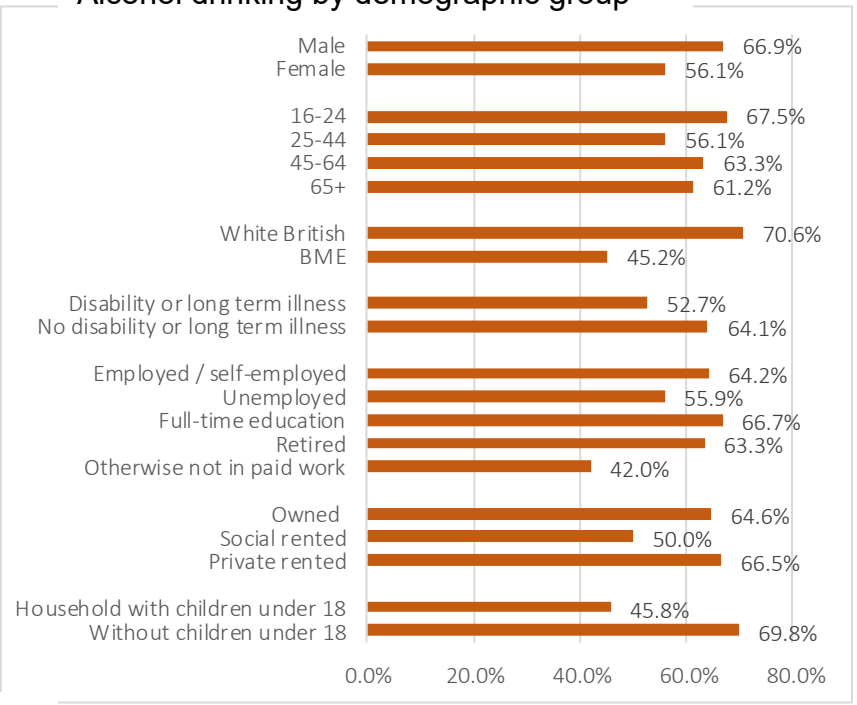
Headline: 61% drink alcoholic drinks

Percentage of respondents who drink alcoholic drinks.

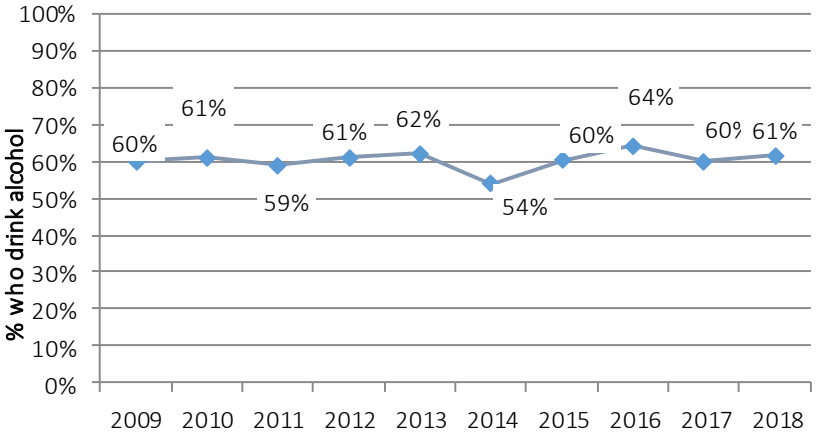


Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North,

Alcohol drinking by demographic group



City Change over time (percentage who drink alcohol)



Key Points

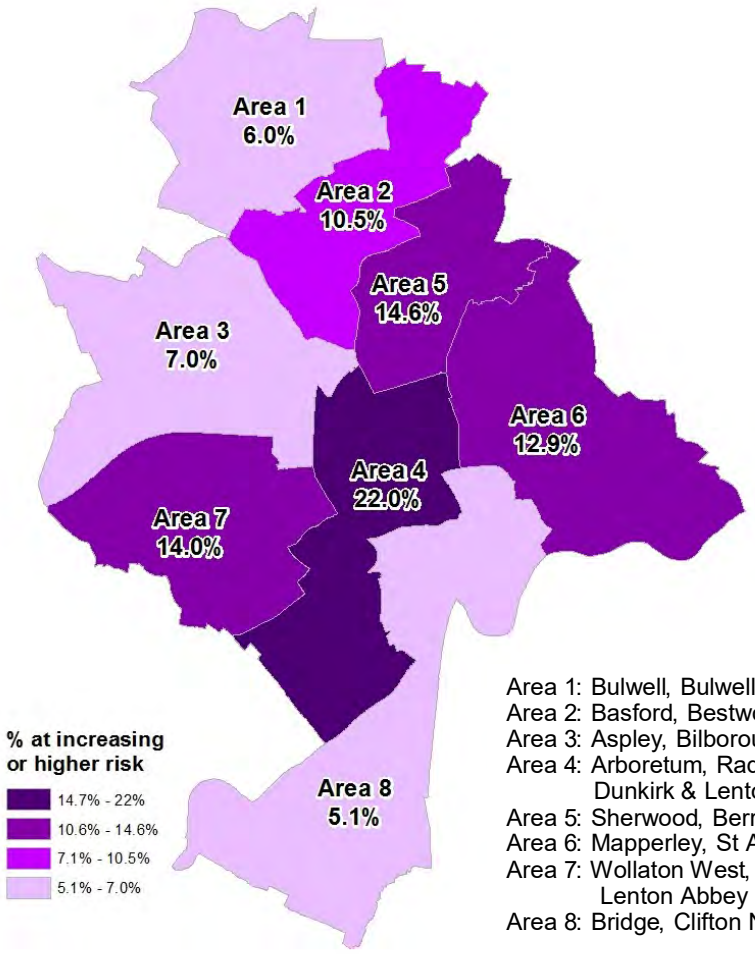
- 61.5% of respondents drink alcoholic drinks. This is an decrease from 60.0% in 2017.
- Alcohol drinking is highest in Areas 7 where more than three quarters of respondents drink alcohol.
- Area 3 had the smallest proportion of respondents who drink alcohol.
- Areas 3 and 7 saw large increases in alcohol drinking in the last year.
- Alcohol drinking is highest amongst people in the White British ethnic group and without children under 18
- People who are 'Otherwise not in paid employment' are least likely to drink alcohol.
- 67% of men drink alcohol compared to 56% of women.
- People who have a disability or long term illness are less likely to drink alcohol than people who do not.

Based on 1,995 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

35: Alcohol Risk Categories

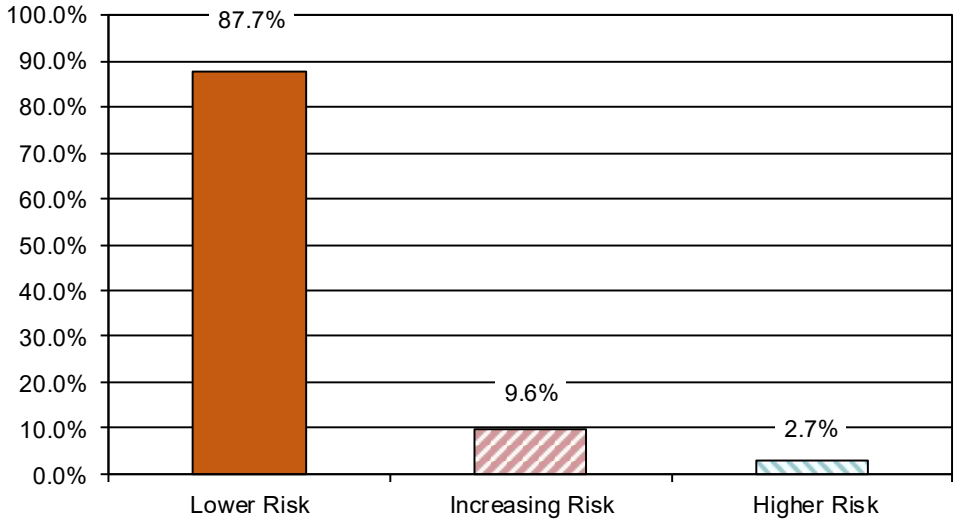
Headline: 12% of people who drink alcoholic drinks are at higher or increasing risk of developing alcohol related health problems

Percentage of alcohol drinking respondents who are at higher or increasing risk of developing alcohol related health problems

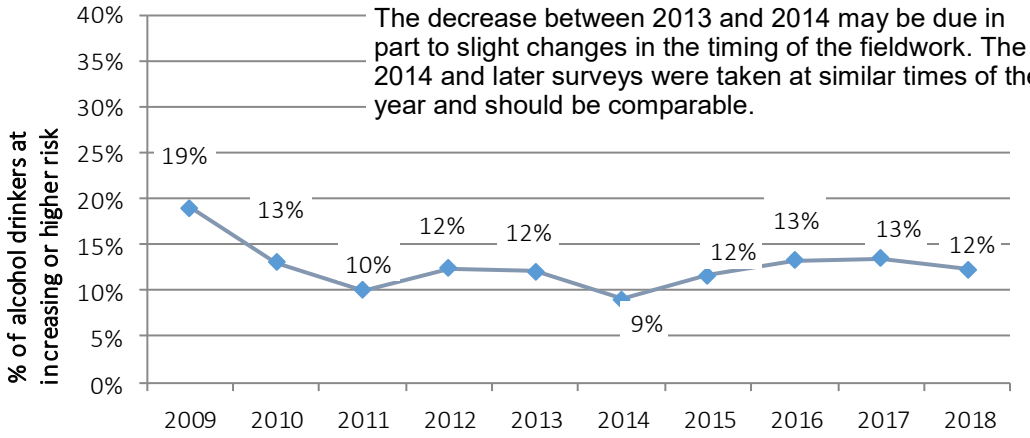


Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Risk of developing alcohol related health problems



City Change over time (percentage at higher or increasing risk)



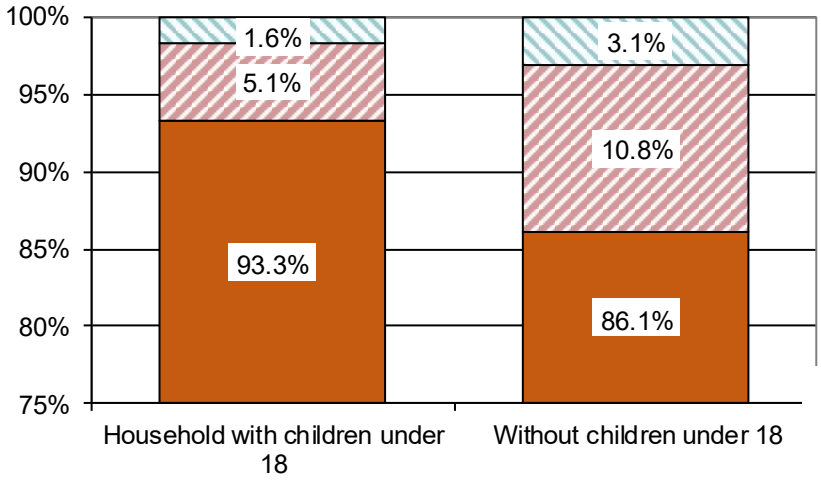
The decrease between 2013 and 2014 may be due in part to slight changes in the timing of the fieldwork. The 2014 and later surveys were taken at similar times of the year and should be comparable.

Based on 1,200 respondents who drink alcohol . Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

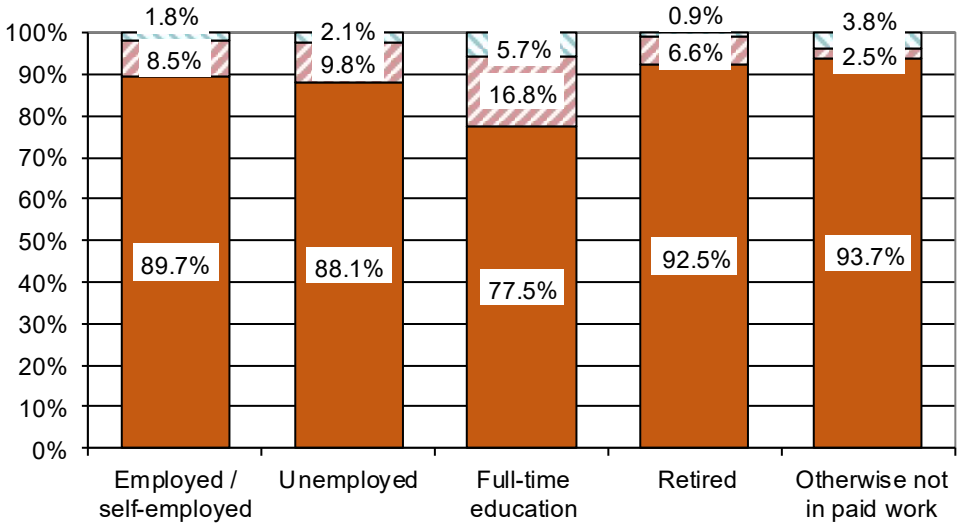
Key Points

- 22% of alcohol drinkers in Area 4 are at higher or increasing risk. Areas 1, 3 and 8 have the lowest proportions of respondents at risk.
- The most at risk groups are people in full time education and those aged 16-24. People 'otherwise not in paid work' and those who live in households with children are least likely to be at risk.

Alcohol risk categories by children in household



Alcohol risk categories by employment status

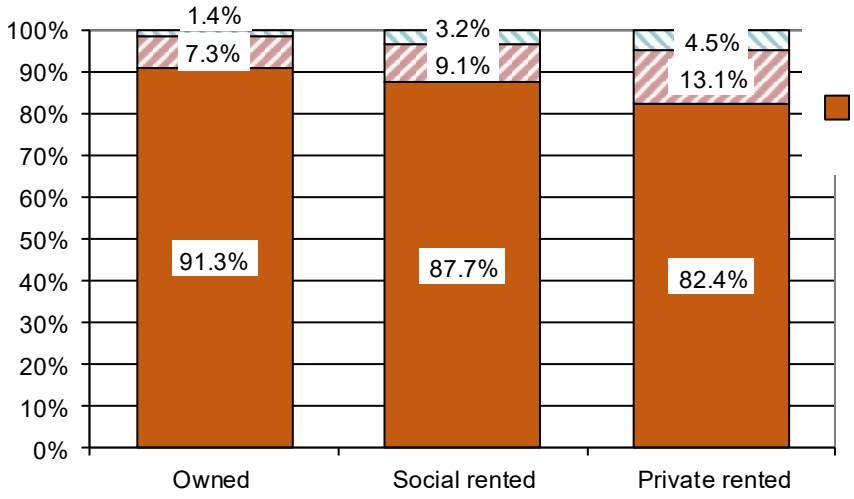


Higher Risk

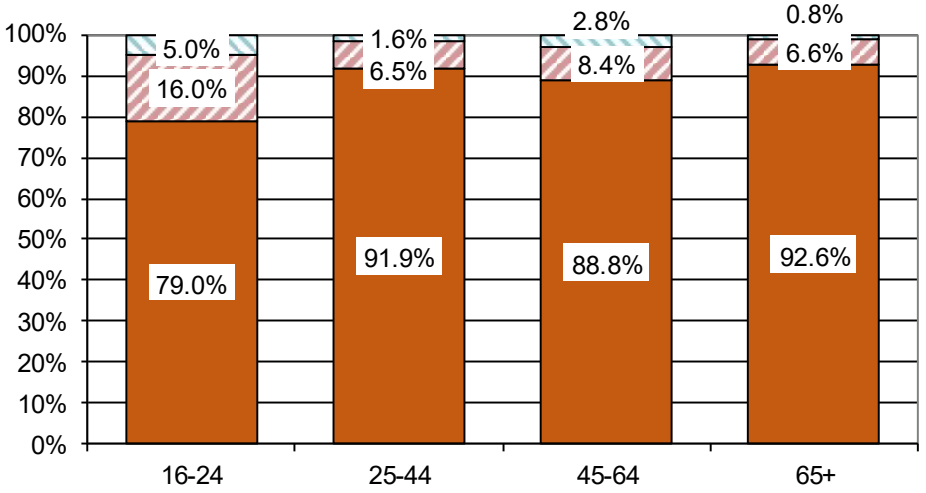
Increasing Risk

Lower Risk

Alcohol risk categories by housing tenure



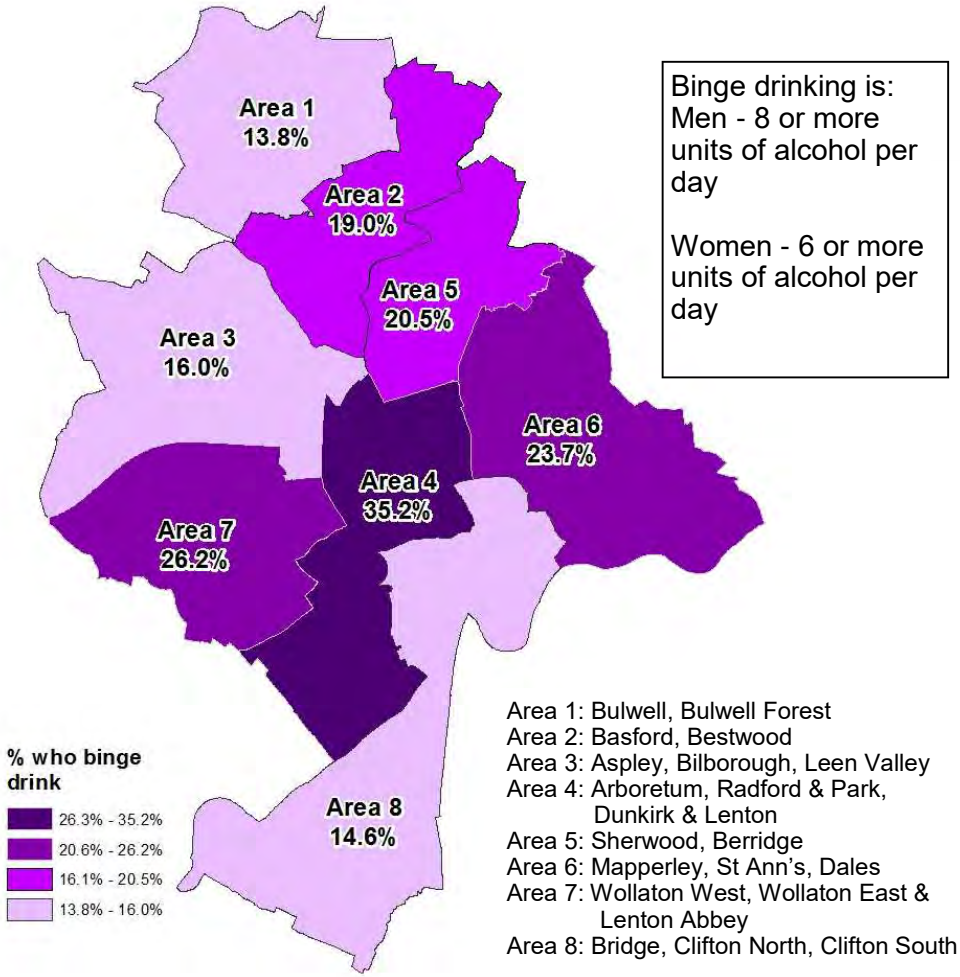
Alcohol risk categories by age



36: Binge drinking

Headline: 22% of alcohol drinkers binge drink

Percentage of alcohol drinking respondents who binge drink.

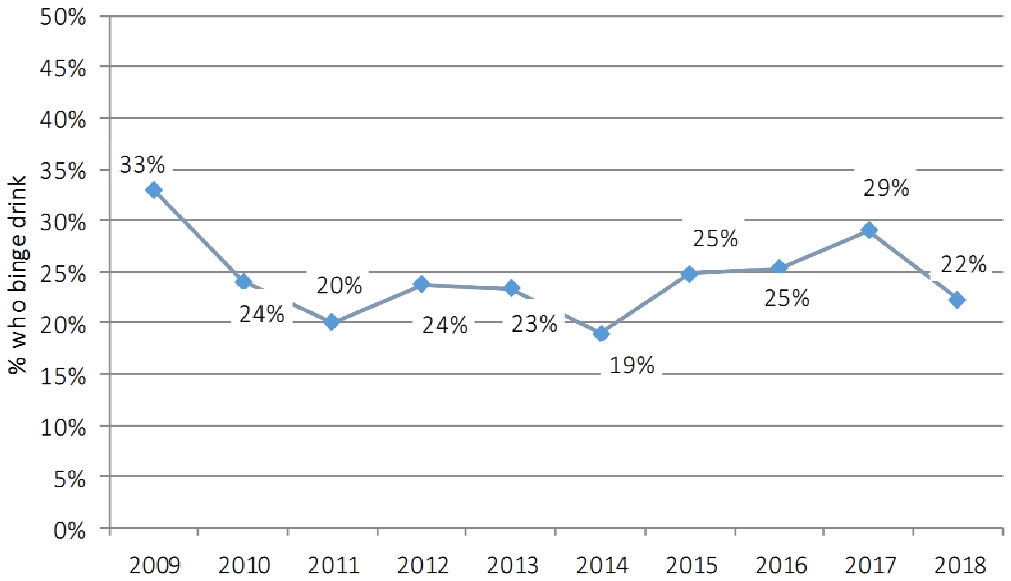


Binge drinking is:
Men - 8 or more units of alcohol per day

Women - 6 or more units of alcohol per day

Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

City Change over time (percentage who binge drink)



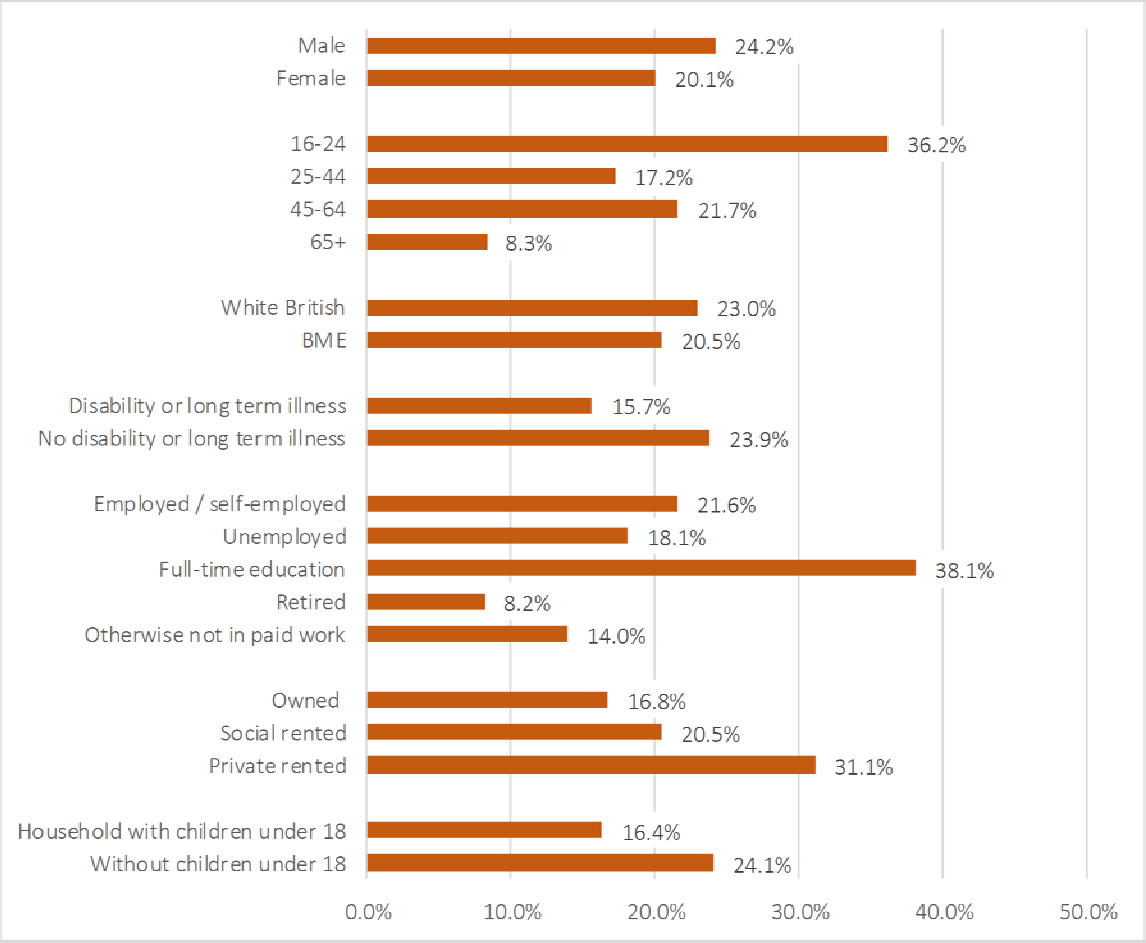
The decrease between 2013 and 2014 may be due in part to slight changes in the timing of the fieldwork. The 2014, and later surveys were taken at similar times of the year and should be comparable.

Based on 1,200 respondents who drink alcohol. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

Key Points

- Area 4 has the highest proportion of alcohol drinkers who binge drink. Binge drinking has fallen in every Area and for every demographic group since 2017.
- Alcohol drinkers in full time education and those aged 16-24 are most likely to binge drink.
- People who are retired are least likely to binge drink.

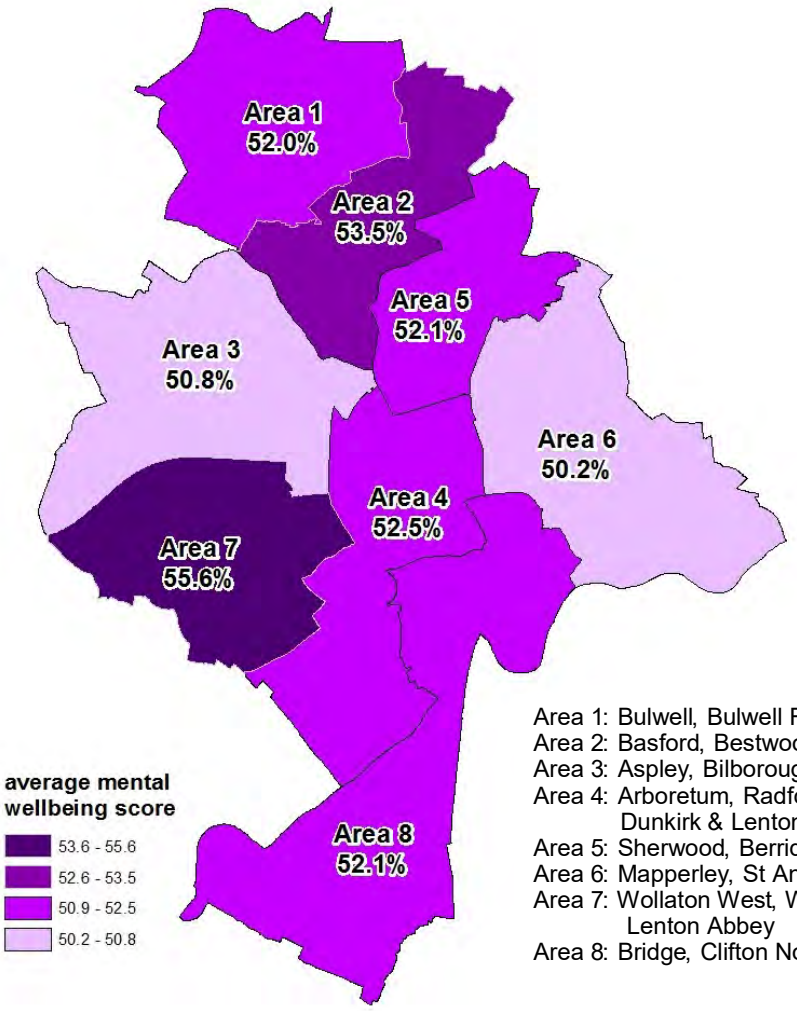
Binge drinking by demographic group



37: Mental wellbeing categories (1 of 2)

Headline: Fall in average mental wellbeing score

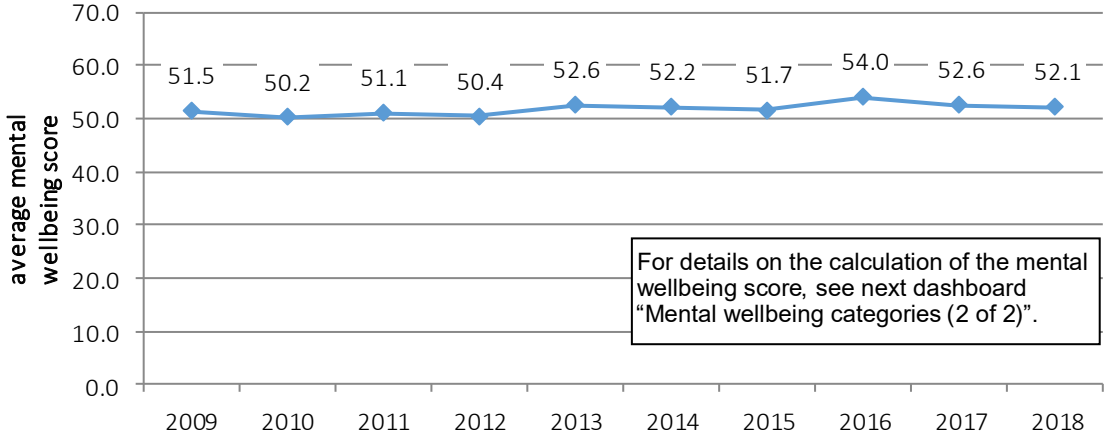
Mental wellbeing indicator average score (out of 70)



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

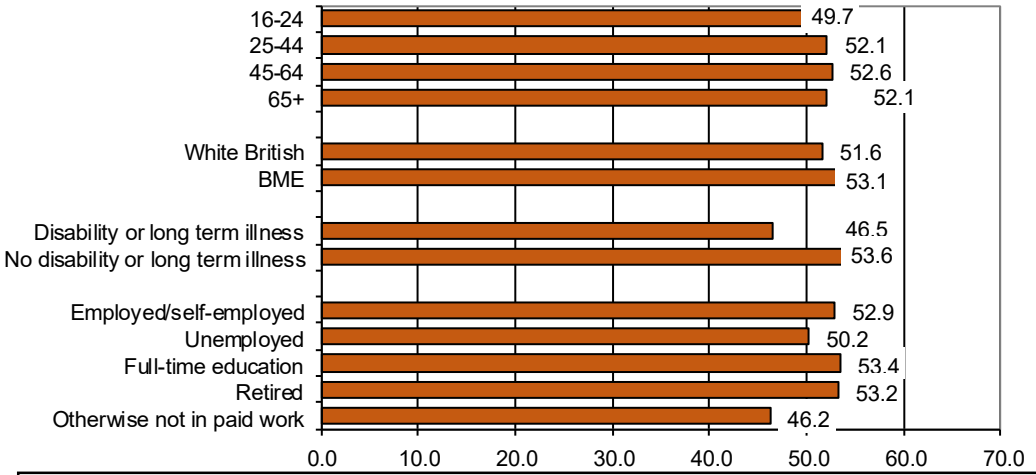
Based on 1,876 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

City Change over time (average mental wellbeing score out of 70)



For details on the calculation of the mental wellbeing score, see next dashboard "Mental wellbeing categories (2 of 2)".

Mental Wellbeing by demographic group



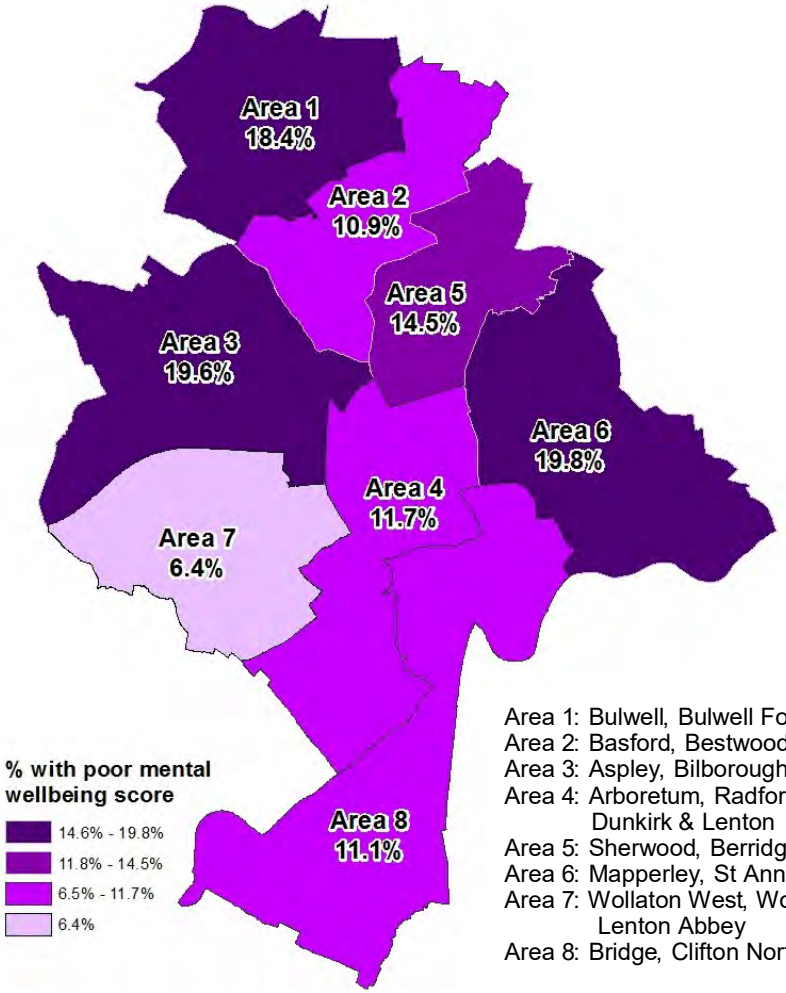
Key Points

- The average score for Nottingham (52.1) is slightly higher than the England average of 50.1 (Health Survey for England 2017).
- Area 7 has the highest average levels of mental wellbeing. Areas 6 and 3 have the lowest.
- The lowest average scores were for people 'otherwise not in paid work' and for those with a disability or long term illness.

38: Mental wellbeing categories (2 of 2)

Headline: There is variation in mental wellbeing across different groups and areas

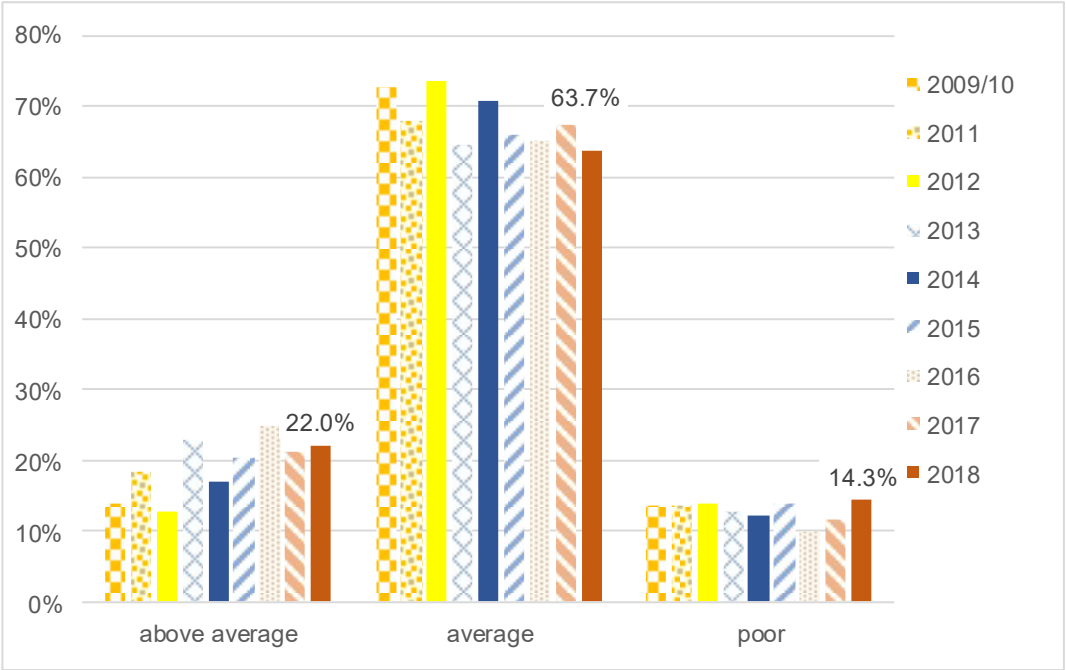
Percentage of respondents with a poor mental wellbeing score.



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Based on 1,876 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

Mental wellbeing categories—Nottingham City



The Mental wellbeing indicator (the Warwick Edinburgh Mental Wellbeing Scale) is based on a series of 14 questions with a total score between 14 and 70.

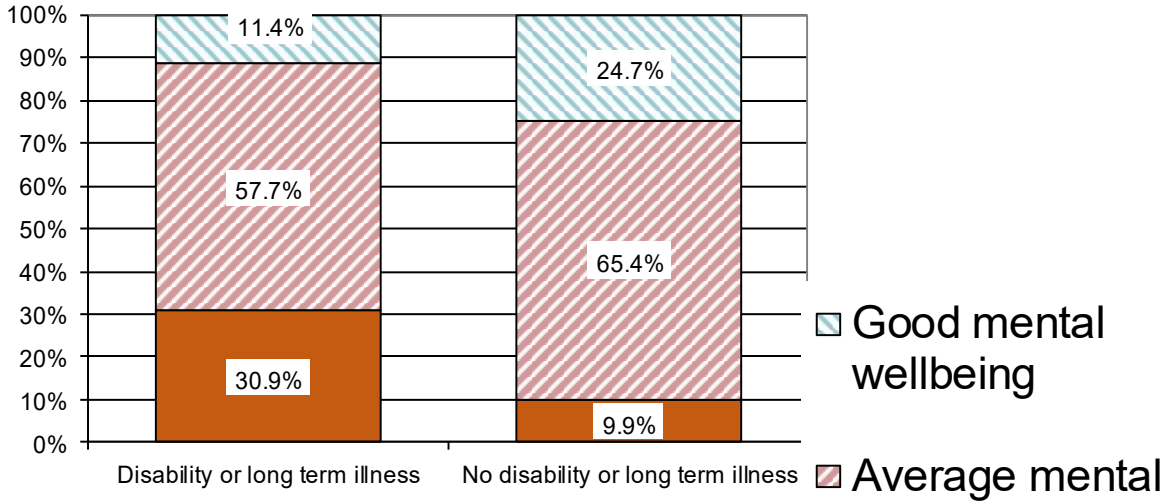
Above average mental wellbeing is indicated by a score of more than 60. A score between 42 and 60 indicates average mental well-being and a score below 42 indicates poor mental wellbeing. Most people's score will be in the average range.

A combined figure for 2009/10 is presented for comparison as this was the baseline used in the Nottingham Plan.

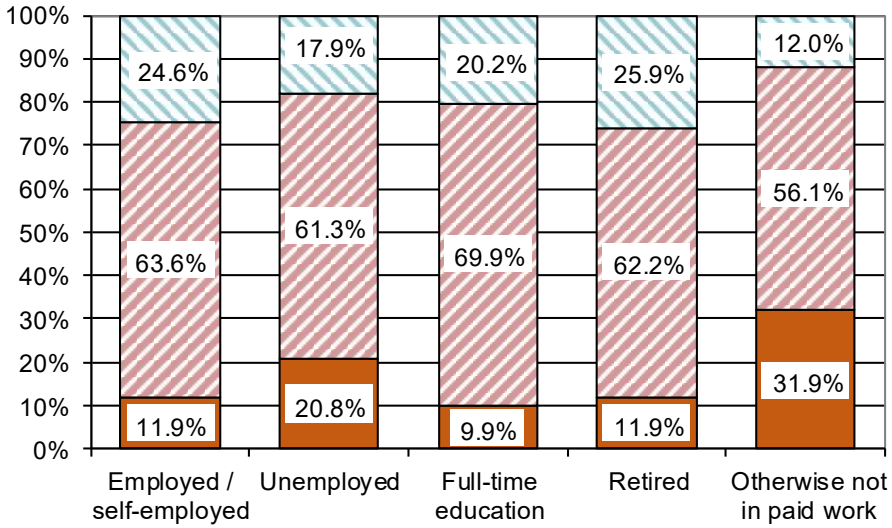
Key Points

- Overall, 14.3% of respondents had a poor mental wellbeing score, this is the largest proportion since the surveys began. However, the proportion with a 'good' score also increased to 22.0%
- Nearly 20% of respondents in Areas 6 and 3 had a poor mental wellbeing score. Area 7 had the lowest proportion.
- The highest proportions of people with poor mental wellbeing scores are those who are 'Otherwise not in paid work' and people who have a disability or long term illness.

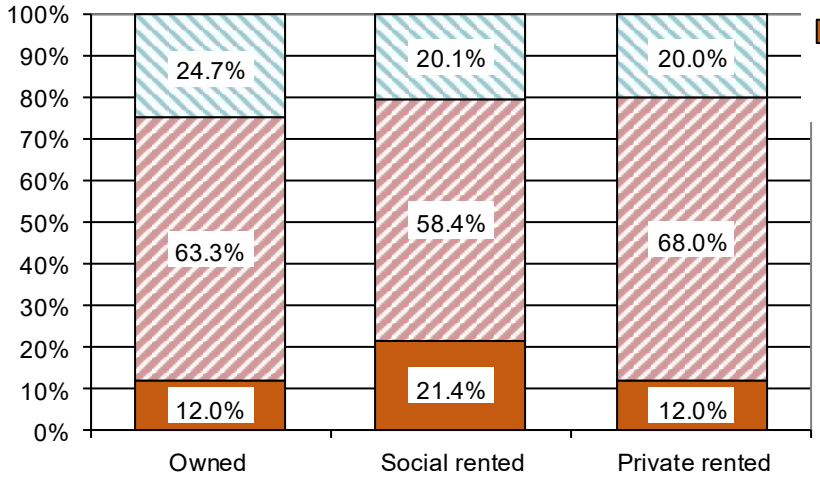
Mental wellbeing categories by disability or long term illness



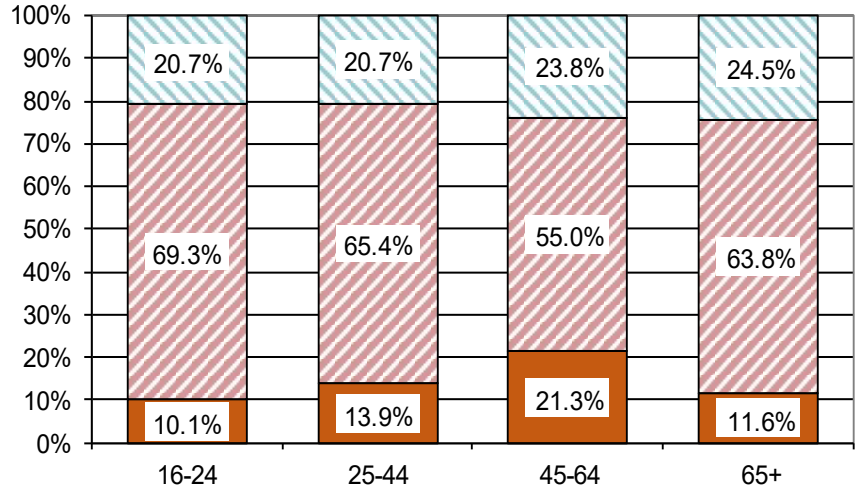
Mental wellbeing categories by employment status



Mental wellbeing categories by housing tenure



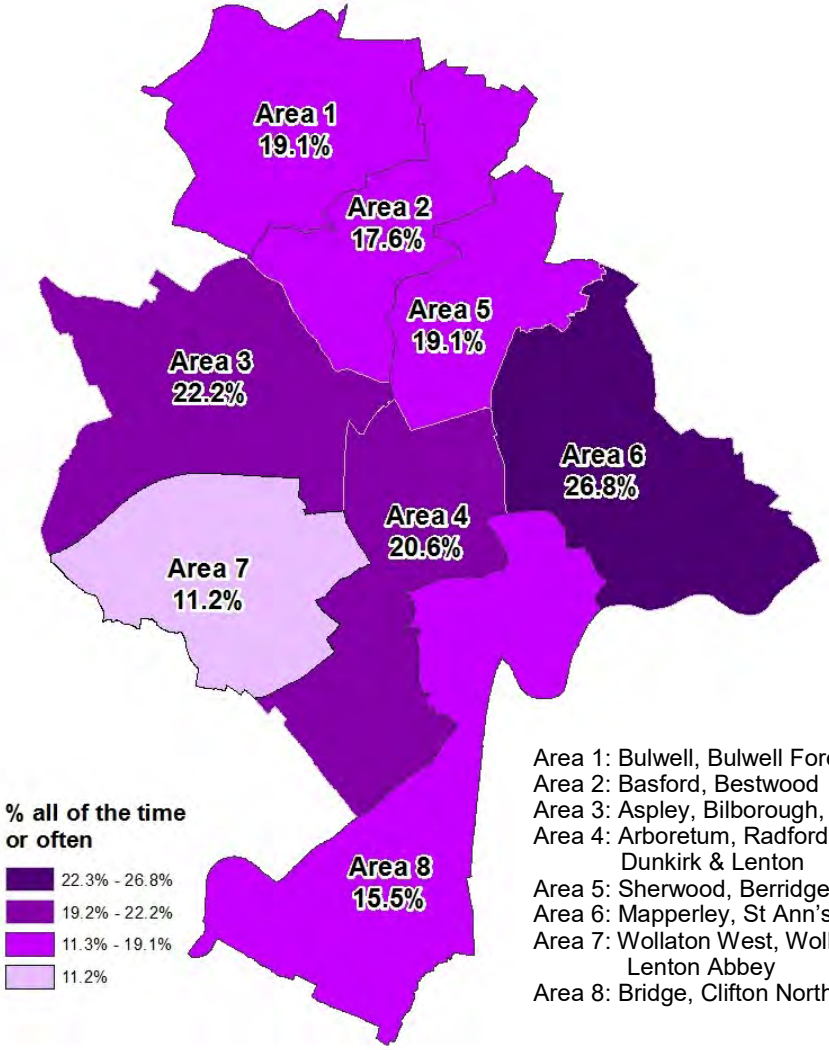
Mental wellbeing categories by age



39: Loneliness

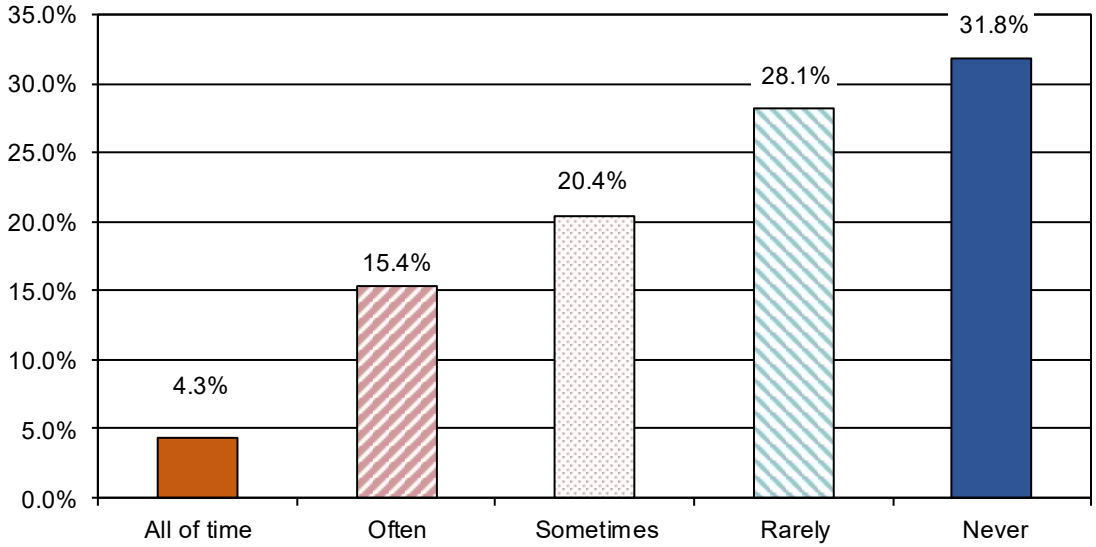
Headline: 20% of respondents feel lonely

Percentage of respondents who feel lonely all the time or often.



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Respondents who feel lonely

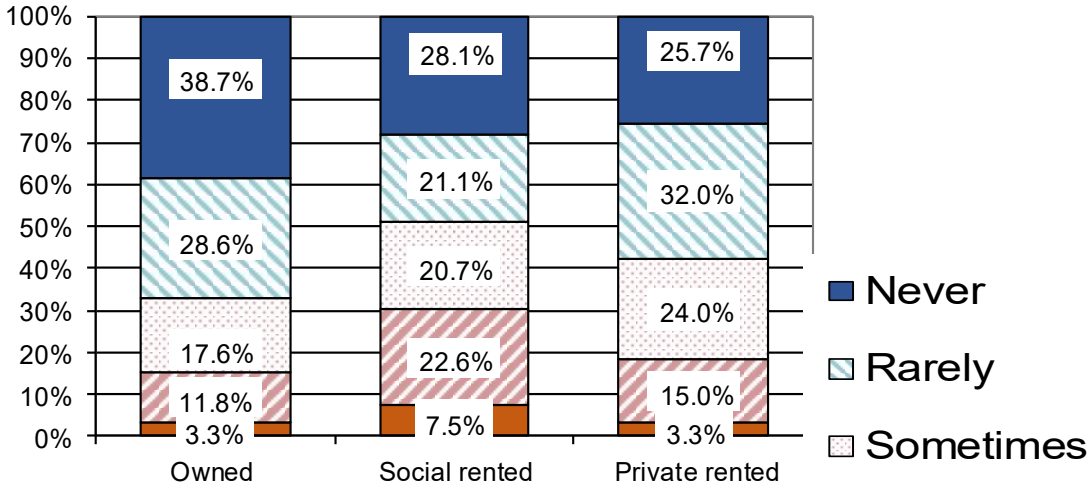


Based on 1,887 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

Key Points

- The proportion of respondents saying they feel lonely all of the time or often more than doubled since 2016. The increases have occurred in every Area and for every demographic group. The largest proportion and increase was in Area 6 (26.8%)
- The highest rates are for people who are 'Otherwise not in paid employment' and those with a disability or long term illness.
- People in employment, home owners and people with no disability or long term illness are least likely to feel lonely.

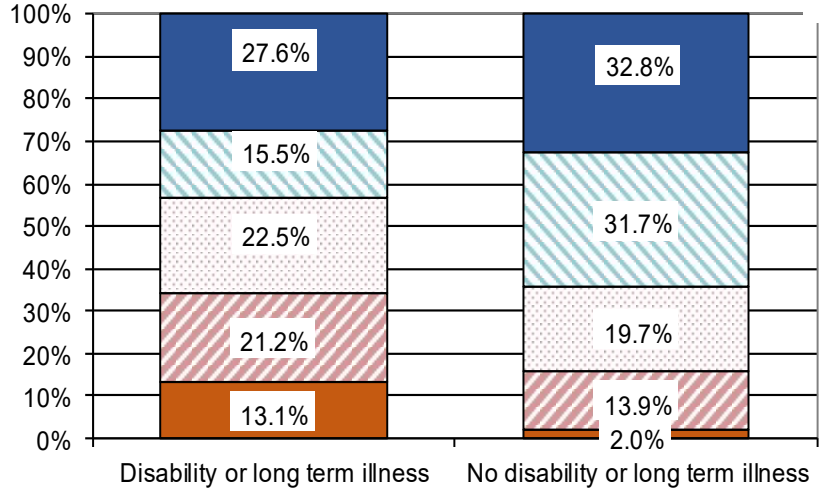
Loneliness by housing tenure



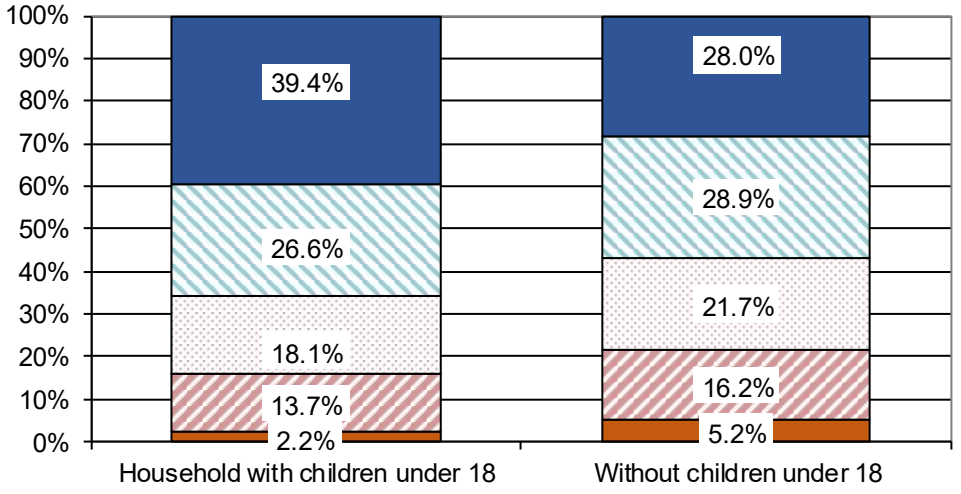
Loneliness by employment status



Loneliness by disability or long term illness



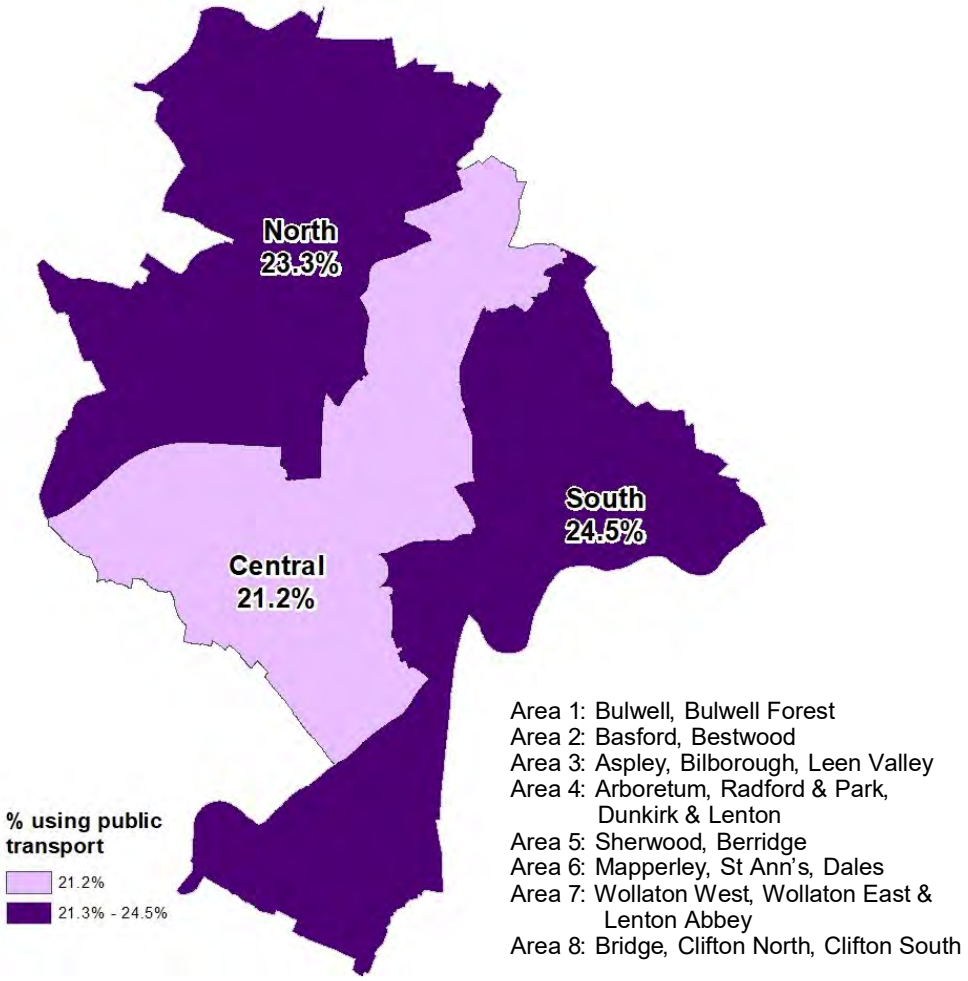
Loneliness by children in household



40: Method of travel to work

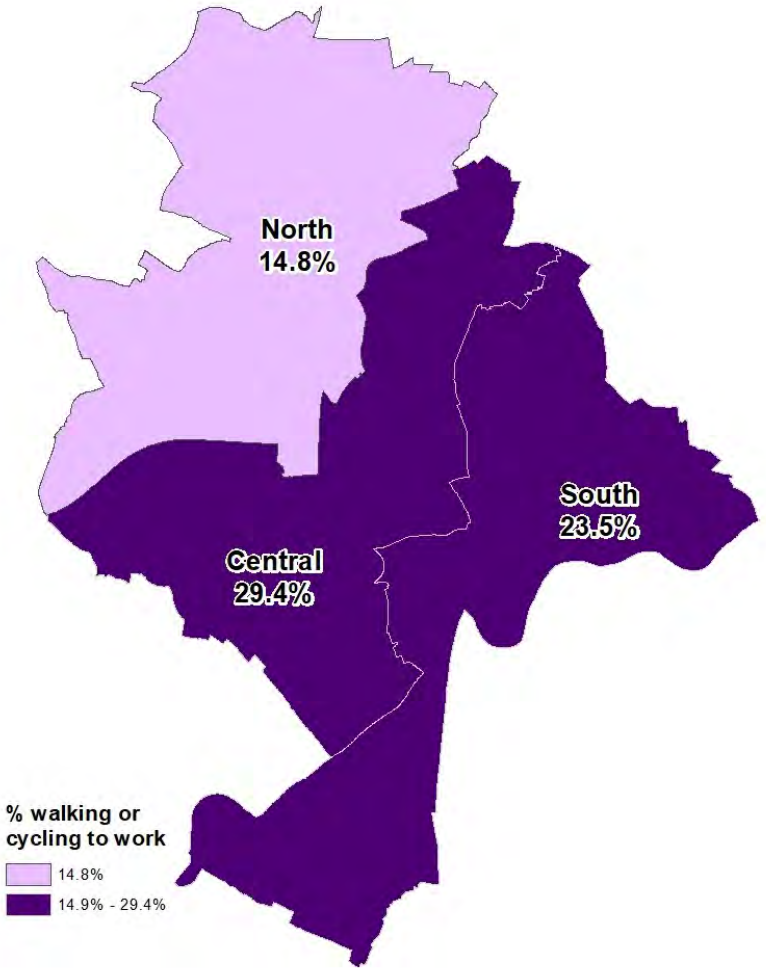
Headline: 25.3% use public transport, 18.8% walk or cycle

Percentage of respondents who travel to work by public transport



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Percentage of respondents who travel to work by bike or on foot

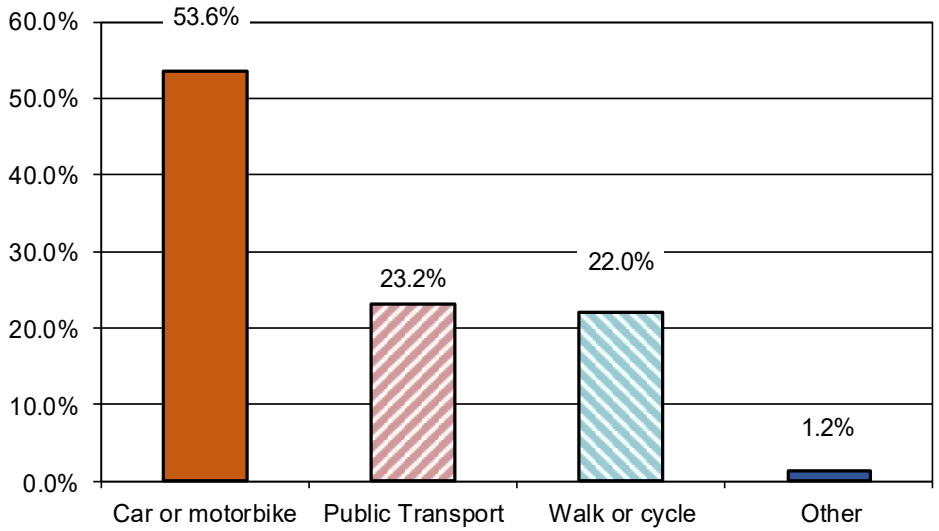


Based on 884 respondents in total who travel to work, respondents who work from home are not included. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

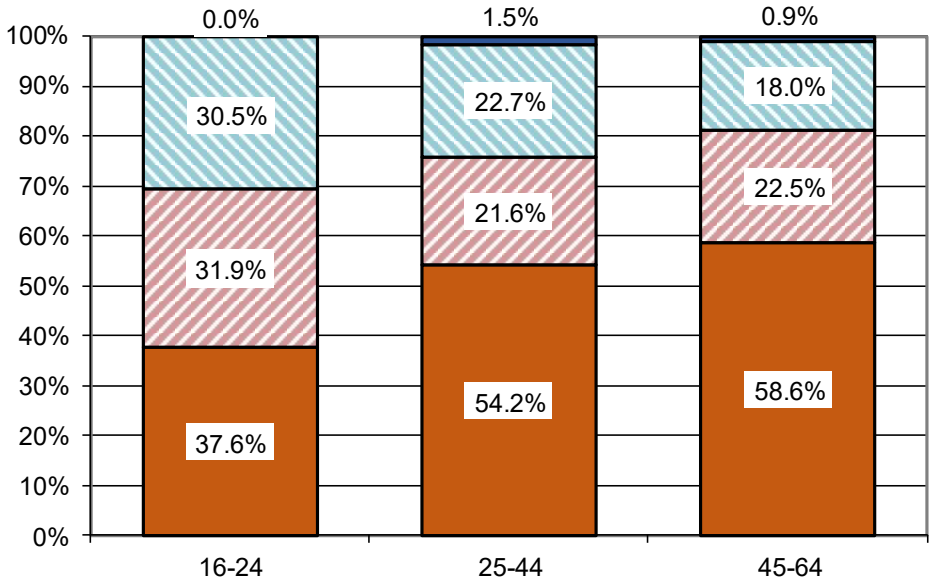
Key Points

- The North Locality has the highest proportion of residents who travel to work by car or motorbike (61.4%). The South Locality have the largest proportion who travel by public transport (24.5%) the Central Locality the highest proportion who walk or cycle to work (29.4%).
- Travelling by car or motorbike either as a driver or passenger is the most frequent option for every group, but the 16-24 age group has the most evenly distributed between the three transport types.
- The 16 to 24 age group is the most likely to walk or cycle to work and people in social rented housing are most likely use public transport.

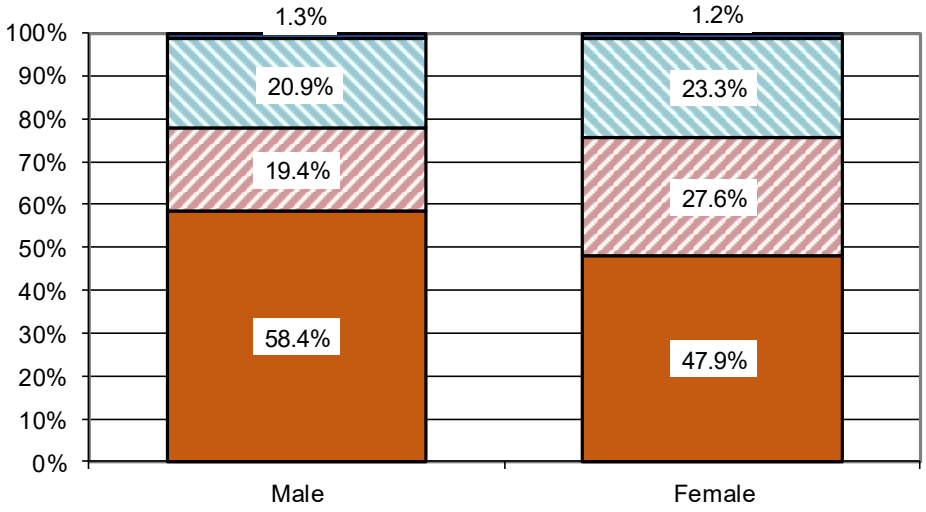
Method of travel to work



Method by age



Method by gender



Method by tenure

